Water

The City of Lake Oswego operates and maintains a Water Treatment Plant in West Linn, as well as a distribution system, a water conservation program, and a cross connection control program.

Water plays a vital role in everyone's life. The Water Department's mission is to bring healthy drinking water of the highest quality to Lake Oswego's residential and wholesale customers from our intake facility on the Clackamas River in Gladstone.

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  Backflow and Cross Connection Control Program
  As required by the Oregon Health Division, the City of Lake Oswego has developed a cross connection control program. Its purpose is to protect the public water system as well as the citizens' private water system from possible contamination, and provide the best possible water quality.
  read more

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  Emergency Information
  Water Shut-off City personnel can assist with water shut-offs for home/business owners in the case of a leak, needed repair, or emergency. Please contact the Operations Division at (503) 635-0280 to get your water turned off.
  read more

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- Lake Oswego Tigard Water Partnership
  Lake Oswego's key water supply facilities – the water intake on the Clackamas River and the water treatment plant in West Linn – are more than 40 years old. Over the years the City of Lake Oswego has continued to invest in its water supply system through upgrades, replacements, and maintenance. This has allowed the City to keep water rates low.
  read more

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  Odd Tasting, Odorous, or Colored Water
  If you are experiencing odd tasting, odorous, or colored water there are basically two causes that could be occurring: A problem with the City of Lake Oswego source water. An interaction of disinfection agents with a build-up of organic material in your home's plumbing system.
  read more

- Utility Bill Information
  New to town and need to start your Utility Services? Or just have a question about your Utility Bill, water service, leaks, or consumption information, the Utility Bill Information page has links to everything that you will need to start, stop, understand and find out more about your Utility Bill and Services.
  read more

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  Water Interactive Map
  Lake Oswego's Interactive Maps allow the user to navigate the map by zooming in and out, search the map by address, tax lot number, or intersection, turn layers on and off, including aerial photography, click on a property or other features to obtain information, use tools to markup and print a map, use measurement tools, change maps to a selection of pre-set layers, and use quick links to
  read more

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  Water Leaks
  It is possible to detect leaks in your home on your own. Most water leaks can be seen or heard, though some can be difficult to detect.
  read more

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  Water Meters
  The water meter is a City owned device that measures the quantity of water used by a citizen or business. It is the device that meter readers read for every billing cycle to determine water usage. It is important to help the meter reader by maintaining the area around your meter.
  read more

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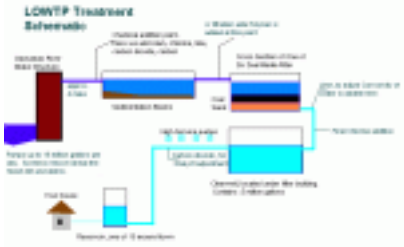
  Water Pressure Test
  What is my water pressure?
  read more

- 

  Water Quality and Treatment
  The City of Lake Oswego treats water by pumping raw (river) water from our Clackamas River intake at Gladstone, under the Willamette River to the Treatment Plant in West Linn. When the water reaches the plant it receives doses of chemicals that help to make it safe. Chlorine is added to begin the process of disinfecting the water. Alum (aluminum sulphate) is the primary coagul
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  Water Reports
  Each year since 1998, the City has been required by Federal law to publish and distribute a Consumer Confidence Report. We look forward to producing the best quality report we can and sharing our results with our customers. Reports for the following calendar years are available:
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  About the Water Treatment Plant
  The City of Lake Oswego Water Treatment Plant is a direct filtration plant whose current treatment capacity is 16 MGD (million gallons of water per day).
  read more

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