2013 Community Attitudes Survey

The results of the 2013 Community Attitudes Survey are here. Residents continue to be impressed with the City of Lake Oswego. Overall, residents rate the City 8.6, on a ten-point scale, as a place to live. However, overall satisfaction with the City of Lake Oswego local government slipped. Residents rate satisfaction with local government a 3.3 on a five-point scale, down .1 since 2010 and .5 since 2005.

For the first time, the City also did an online survey in addition to the statistically valid phone survey. The online survey resulted in 2,170 responses. City Manager Tom Coffee indicated, “I am pleased that we did both the statistically valid phone survey and the online survey this year. We got input from more people by putting the survey online. The survey results are timely and will help this Council address the service and revenue challenges ahead.”

Based on the statistically valid survey, in the area of financial issues, a majority (52%) of residents agree the City of Lake Oswego makes efficient use of tax dollars. The survey also indicated that when it comes to providing services in a time of increased costs and declining revenue, residents are most likely to prefer reducing City services and their costs to equal revenue to address expected budget shortfalls as opposed to reducing or increasing taxes while adjusting services. Also, half the City’s residents agreed that some services should be cut or eliminated in order to increase funding on core services, such as police, fire, sewer or streets. What services should be cut and to what extent was not mentioned.

In addition the survey showed that Lake Oswego residents get their information from a variety of sources, the two largest being the Lake Oswego Review (63%) and the Hello LO (58%) newsletter dominated as the most popular sources of information about the City’s government (people provided multiple sources).

The Community Attitudes Survey also tested for opinions on regulations, level of service for 13 City departments, programs and facilities, and possible uses for the North Anchor redevelopment area.

To review the survey results including the executive summary, the report, and data by phone, online controlled and online open data, please go to: www.ci.oswego.or.us/sites/default/files/fileattachments/publicaffairs/we...

Web Links

Community Attitudes Surveys

Source URL (retrieved on *09/14/2014 - 9:09pm*):
http://www.ci.oswego.or.us/publicaffairs/2013-community-attitudes-survey