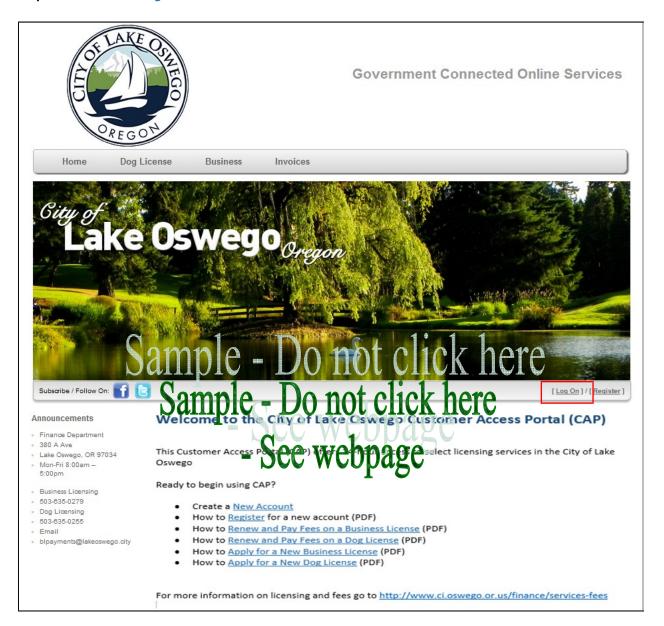
**Step 1** – Once at this **Government Connected Online Services** website (sample screen below) – go to step 2.

(Note: Don't click this weblink <u>www.lakeoswego.city/licensing</u> if you already have the webpage open below or this pdf will close and need to be reopened to see these instructions as you register online.

Step 2 – Click on the Log On button

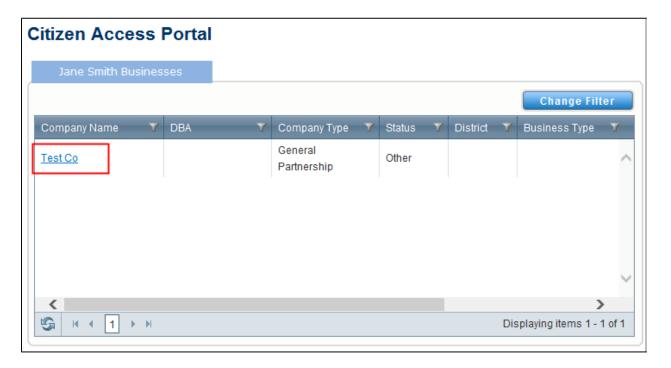


#### Step 3 – Enter your login and password

• Your login is the email address you used in your New User Registration



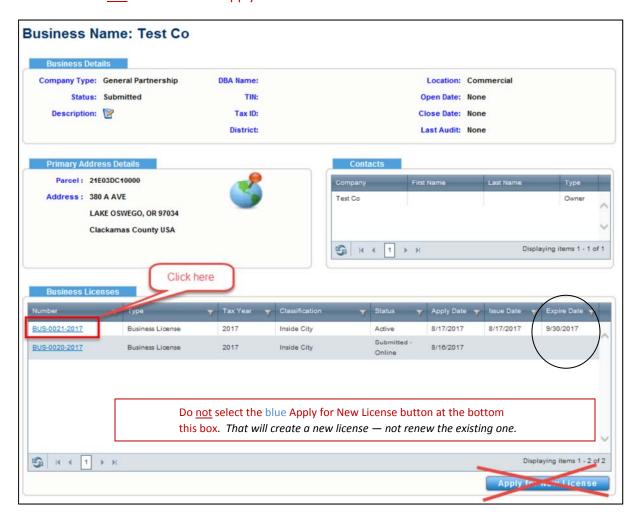
Step 4 - Click on the Company Name of the license you would like to renew



Step 5 – Inside the Business Licenses section of the box, click on the license you would like to renew.

Look at Expiration Date to locate the appropriate license

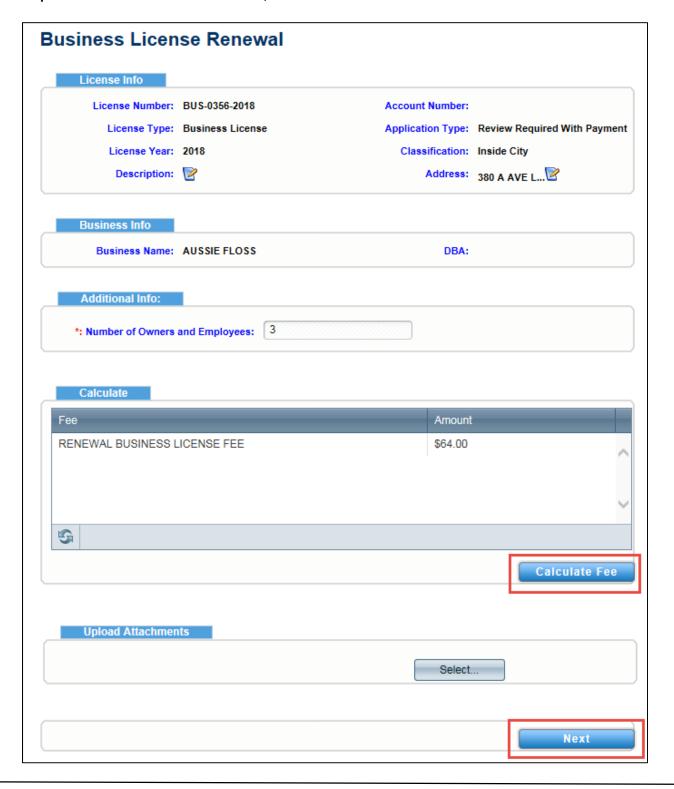
Do not select the blue Apply for New License button at the bottom of this box.



**Step 6** – Click on the *Renew License* button.

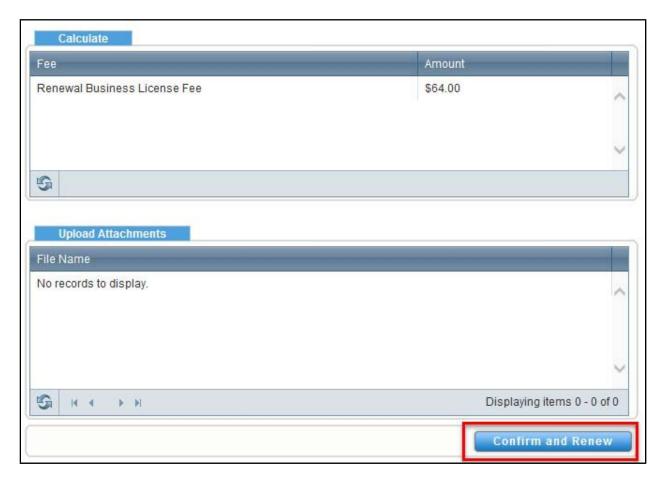


Step 7- Click on the Calculate Fee button, then the Next button.

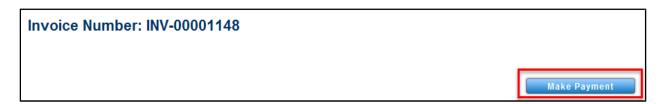


**Step 8** – Once you confirm that the fees are correct — click on the *Confirm and Renew* button.

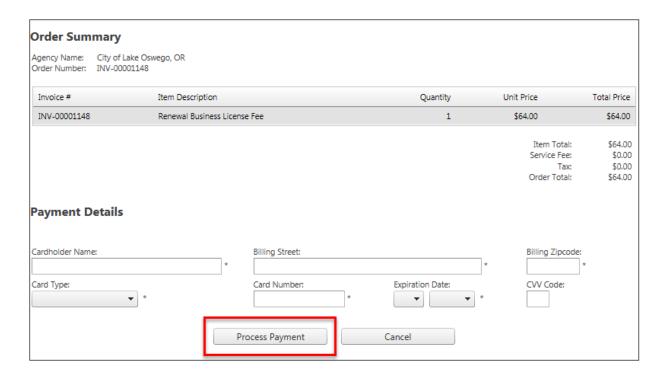
\*\* If the fees are not correct — STOP and contact blpayments@lakeoswego.city. \*\*



Step 9 – Click on *Make Payment* button



**Step 10** – Enter your credit card information and select *Process Payment* button.



**Step 11 –** Your license has been successfully renewed and paid when you receive this message. This invoice will be emailed to you within an hour. *We will mail the license to you within 3 business days.* 

