

## City Attorney Frequently Asked Questions

### Legal Advice

Because the City Attorney's Office serves as legal counsel for the City, we cannot give private legal advice to citizens. We can provide copies of the City's charter and ordinances (also available at the Lake Oswego Public Library), and are available for questions regarding the City's laws and procedures. This information is not intended as a substitute for your own lawyer's advice, but rather to help you better understand the City's ordinances and rules.

### Referral Information to Seek Legal Assistance

[Oregon State Bar Lawyer Referral](#): (503) 684-3763

[Legal Aid Services of Oregon \(Clackamas County\)](#): (503) 655-2518

### Zoning/Development Violations

Please call the City's Planning Department at (503) 635-0290.

### Consumer Complaints

The City Attorney's Office has no jurisdiction over consumer complaints. To file a consumer complaint or for information on businesses or business practices and for referrals, please call the Attorney General's Office Consumer Hotline at (503) 378-4320, in the Portland area call (503) 229-5576 or toll-free at (877) 877-9392, 8:30 a.m. - 12 noon, Monday - Friday or the Better Business Bureau at (503) 226-3981. For more information:

<http://www.doj.state.or.us/finfraud/index.shtml>

### Barking Dogs

It is a violation for an owner or keeper who owns or is in physical possession or control of an animal, to permit any animal to cause unreasonable annoyance, alarm or noise disturbance at any time of the day or night by repeated barking, whining, screeching, howling, braying, or other like sounds which may be heard beyond the boundary of the owner's or keeper's property. Violation of this law is subject to a civil citation and fine. (LOC 31.02.120(5)).

### Door-to-Door Solicitation

Door-to-door solicitation is legal in Lake Oswego if conducted within certain periods of time and not on private property that has a posted "No Solicitation" sign. Persons who enter private property posted outside of the permitted hours or when a "No Solicitation" sign is posted are guilty of criminal trespass. These restrictions are applicable to any person or group who goes door-to-door for any reason, but only applies to property used for residential purposes. (LOC Article 34.16). See [Door-to-Door Solicitation](#) for more information.

### Landlord/Tenant Complaints

The City Attorney's Office has no jurisdiction over landlord/tenant complaints. For further information on landlord/tenant rights and obligations, we suggest landlords and tenants contact their private attorneys. For general information and referrals, we are aware of the following resources:

1. [Landlord and Tenant Laws of Oregon, ORS Chapter 90](#)
2. Oregon State Bar's Tel-Law: (503) 620-3000 or the [OSB Online Website](#) web information.
3. Oregon Legal Services (Housing): (503) 655-2518. Services for low income Clackamas County residents. Provides advice and representation on tenant issues, i.e., evictions and federally subsidized housing problems. General information is available on the [Oregon Legal Services Community Education](#) website.
4. [Oregon Rental Housing Association](#) Telephone: 1-503-364-5468. Information for landlords and renters.

### DISCLAIMER

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### Web Links

[OSB Lawyer Referral](#)[Legal Aid Services of Oregon \(Clackamas County\)](#)[ODOJ Consumer Protection](#)[Landlord and Tenant Laws of Oregon, ORS Chp. 90](#)[OSB Website Information](#)[Oregon Legal Services Community Education](#)[Oregon Rental Housing Association](#)

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