

## Conflict Resolution and Mediation Services



The City of Lake Oswego provides free conflict resolution and mediation services to Lake Oswego residents.

Mediation is a process in which two or more parties meet with a professional mediator to talk about solving a problem. It may be as simple as two neighbors who cannot agree on an issue. Mediation can be used for any type of conflict. The mediator does not make decisions, but helps the parties find a solution themselves. All meetings are confidential.

To learn more about this program, call 503-635-0257 or visit the Citizen Information Center at City Hall, 380 A Avenue.

Mediation services are available Monday through Friday, from 8 a.m. to 5 p.m.

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<https://www.ci.oswego.or.us/publicaffairs/conflict-resolution-and-mediation-services>