

October 16, 2024 Program Meeting Attendees

	Anderholm, Ivan
	Arpin, Dave
	Balogh, Dina
	Bigelow, Maria
	Burgess, Shelley
	Burggraaf, Kelly
	Evans, Cheyenne
	Falson, Brenda
	Fletcher, Cydney
	Haggart, Kyra
	Hume, Nicolette
	Johnson, Heidi
	Krakauer, Robin
	Lamotte, Kelsey
	Liu, Emily
	Markey, Anthony
	Montoya, Pamela
	Morales, Jordan
	Munro, Jeff
	Plank, Hannah
	Rowe, Colette
	Sigrist, Izzy
	Simpson, Kaleb
	West, Lisa
	Williams, Megan
	Wirtz, Jan
	Yang, Joon



**Lake Oswego Recreation Program Meeting Agenda
Wednesday October 16, 10:30-12:30p MAC - Willow Room**

Agenda Items

- 1. Welcome All! Introductions of our new & employees**
- 2. Mission Moments/Good work share- All**
- 3. W/S Program Promotion Timeline & Brand Check-in Updates- Robin & Dave**
- 4. Current Construction Project Updates**
 - LORAC/Oswego Hall
 - Golf Course/Maintenance Facility
 - Rassekh Park
 - Willamette Greenway Pathway
- 5. Project Updates**
 - Kaizen Registration System Update: Dina
 - PP 2040- From Kyra: The Parks Plan 2040 project team is in the process of developing and prioritizing the plan's capital project list, which will serve as a roadmap for how physical improvements are made to the park and recreation system over the next 15 years. This list will also become part of the City's Capital Improvement Plan, which is adopted by City Council every two years. A final community survey that asks for feedback on how projects are prioritized will be available this fall, and the project team will begin compiling the plan document for adoption this winter.
 - Cemetery- Ops Plan
 - Luscher Farm/Clackamas Co Update-Luscher Area Local Park Master Plan Report was presented to staff and the report is scheduled to be shared at a meeting with Luscher Farm stakeholders on Oct. 30.
 - Scholarship Committee Update:
 - ADP Update

6. Customer Excellence Result Report Summer 2024 from Brenda on Page 4 below & Activity Summary from Kelsey Page 19 below

7. Community Health and Wellness Education- CAPRA 6.4.1

[6.4.1 E0 LOPR Community Health and Wellness Education and Promotion FINAL3 123121 0.pdf \(oswego.or.us\)](#)

Living Well in LO Powered by Parks & Recreation propose changed to :

Live Well, Go - Live Well

Current Activities under the Living Well in LO webpage proposals:

Live Well Dances – A series of once-monthly community dances (exceptions July, August & December) featuring live performances from the Millennium Dance Band, a fourteen-piece orchestra playing both old and contemporary dance tunes.

Live Well Talks – A series of wellness seminars with local health professionals covering topics like stress management, nutrition, and physical fitness.

Here are a few potential program ideas under "Live Well", Tag line: **Go Live Well:**

- **Live Well Challenge** – Monthly or seasonal wellness challenges that encourage participants to meet fitness, nutrition, or mindfulness goals.
- **Live Well Outdoors** – Programs focused on outdoor recreation like hiking, kayaking, or nature walks in local parks.
- **Live Well Fit** – Fitness classes ranging from yoga and Pilates to more intense boot camps, all branded under this wellness initiative.
- **Live Well Kids** – Wellness programs aimed at children to instill healthy habits from a young age through fun and interactive activities.

8. Position Recruitment Updates

- Sports/Golf/Tennis
- Parks
- Aquatics
- Events/Luscher
- Management Services

9. LOPR Holiday Celebration

- Planning Committee Volunteers: Cyd, Jordan, Megan, Emily, Izzy

- Budget
- Theme
- Date/Location

10.OTHER INFO SHARE

ORPA Conference Next Week, Oct. 23-25

11.LUNCH

Next Program Meeting

Wednesday November 20, 10:30a-12:30p MAC

December Holiday Celebration Date, Time, & Location

Lake Oswego Parks & Recreation
Customer Excellence Results Summer Season FY 24-25
September 20, 2024 prepared by BF

This report covers survey responses received between **May 1 and August 31, 2024**. Survey emails are sent twice a month to payers/participants enrolled in activities that ended in the prior 2 weeks.

The summer 2024 season report is created from a total of 162 responses received from the 1002 emails sent to participants this is an incredible 16% response rate.

The majority of respondents (59.8%) learn about our offerings through the Activities Guide, 23.37% are return customers and 22.61% learn of offers from the Active Net Registration site (some respondents chose more than one option).

The first pages of this report reflect the survey responses broken down by questions asked on the Customer Satisfaction survey. Survey questions that ask for personal data are not included in this report.

The key questions and results measured for effectiveness are:

Survey Question	Performance Target	Summer 2024 Results
Q.4 Met Expectations	80% Yes	92%
Q.6 Value Received	80% Very & Somewhat Satisfied	68.13% Very & 25.00% Somewhat = 93.13%
Q.7 Would Recommend	80% Yes	90%

Back up reports for this data can be found in:

<P:\SURVEYS INDICATORS CUST EXC\CUSTOMER EXCELLENCE SURVEYS\1 SURVEY RESPONSE REPORTS\Results FY24-25\ 1 Summer Season 2024>

The specific, written feedback is separated by Division and lists the activity name if it was available, as some did not include the activity name. No corrections were made on the actual comments.

COMMENTS ABOUT WHY PARTICIPATION IN THE ACTIVITY

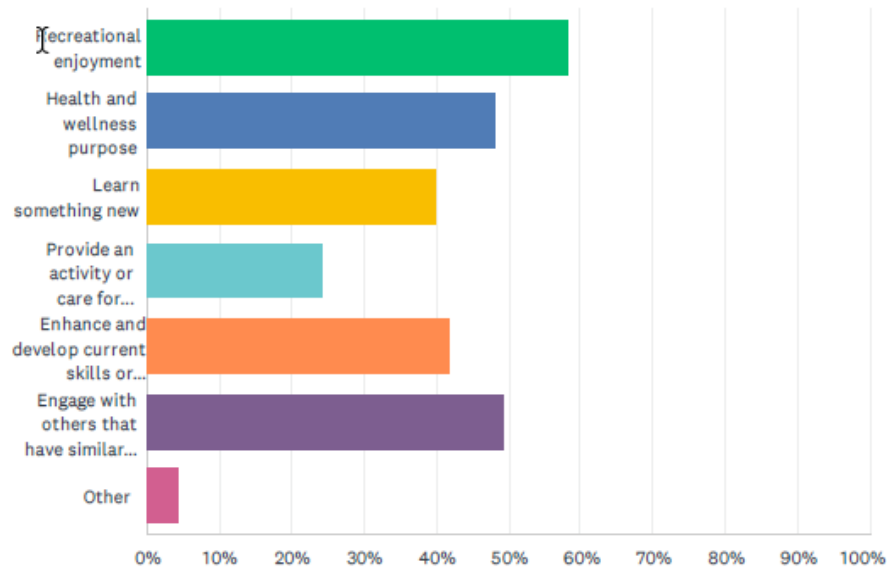
COMMENTS FOR BEING OR NOT BEING SATISFIED (MET EXPECTATIONS, VALUE, RECOMMEND)

COMMENTS ABOUT INSTRUCTOR

DO YOU HAVE A SUGGESTION FOR AN ACTIVITY YOU WOULD LIKE TO SEE OFFERED THROUGH
LO PARKS & RECREATION?

Q2 What are your reasons for participation in the activity? Please check ALL that apply.

Answered: 160 Skipped: 2

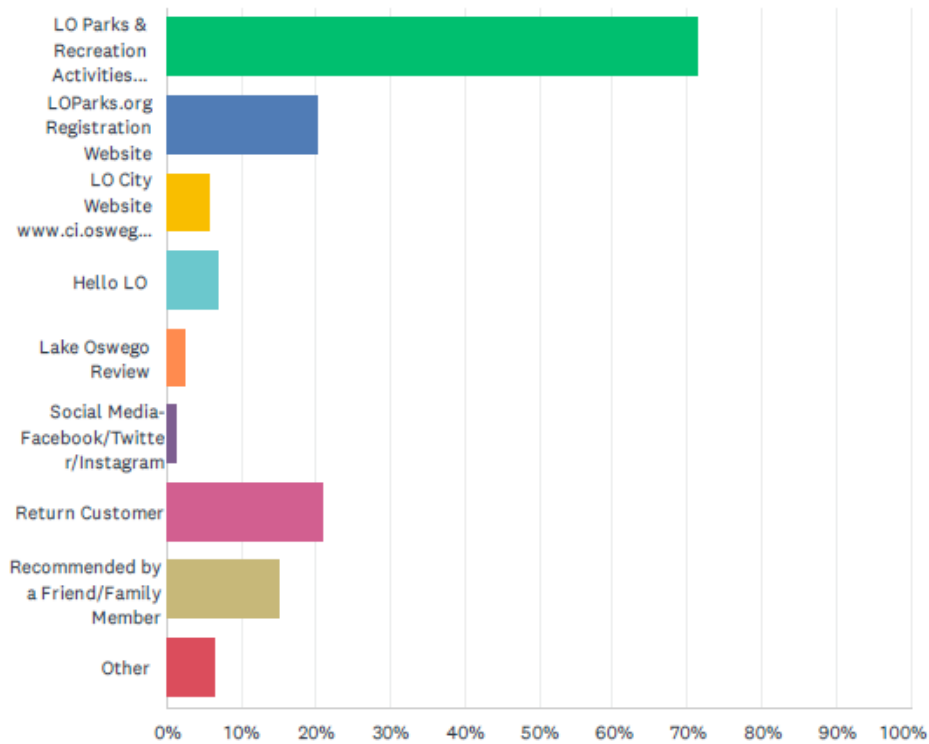


ANSWER CHOICES	RESPONSES	
Recreational enjoyment	58.13%	93
Health and wellness purpose	48.13%	77
Learn something new	40.00%	64
Provide an activity or care for child/children	24.38%	39
Enhance and develop current skills or knowledge	41.88%	67
Engage with others that have similar interests	49.38%	79
Other	4.38%	7
Total Respondents: 160		

Q3 How did you learn about this activity? Please check ALL that apply.

I

Answered: 158 Skipped: 4

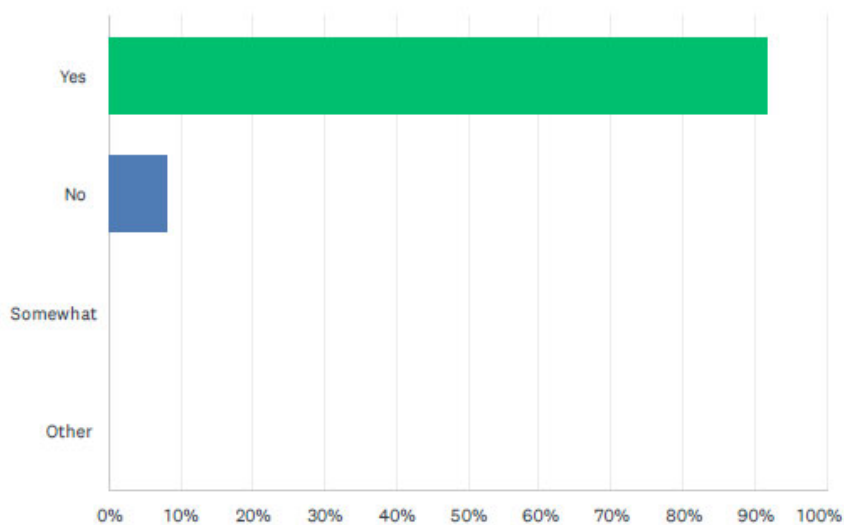


ANSWER CHOICES	RESPONSES	
LO Parks & Recreation Activities Guide	71.52%	113
LOParks.org Registration Website	20.25%	32
LO City Website www.ci.oswego.or.us/parksrec	5.70%	9
Hello LO	6.96%	11
Lake Oswego Review	2.53%	4
Social Media- Facebook/Twitter/Instagram	1.27%	2
Return Customer	20.89%	33
Recommended by a Friend/Family Member	15.19%	24
Other	6.33%	10
Total Respondents: 158		

Respect. Excellence. Trust. Service.

Q4 Did participation in the activity meet your expectations?

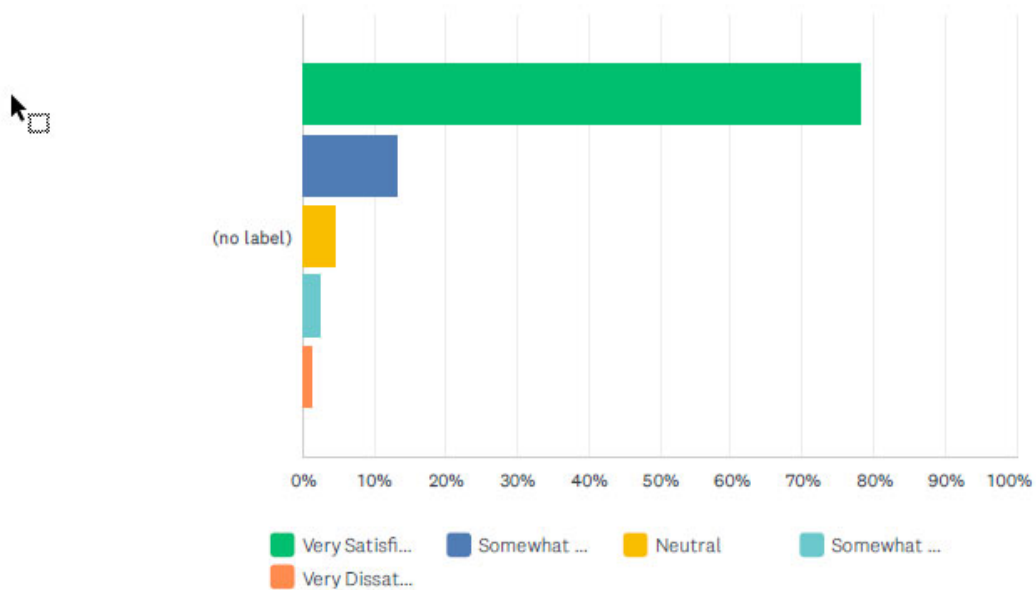
Answered: 161 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	91.93%	148
No	8.07%	13
Somewhat	0.00%	0
Other	0.00%	0
TOTAL		161

Q5 If applicable, how do you rate the instructor's/activity leader's preparedness and knowledge of the activity? (Not applicable to sports leagues)

Answered: 151 Skipped: 11

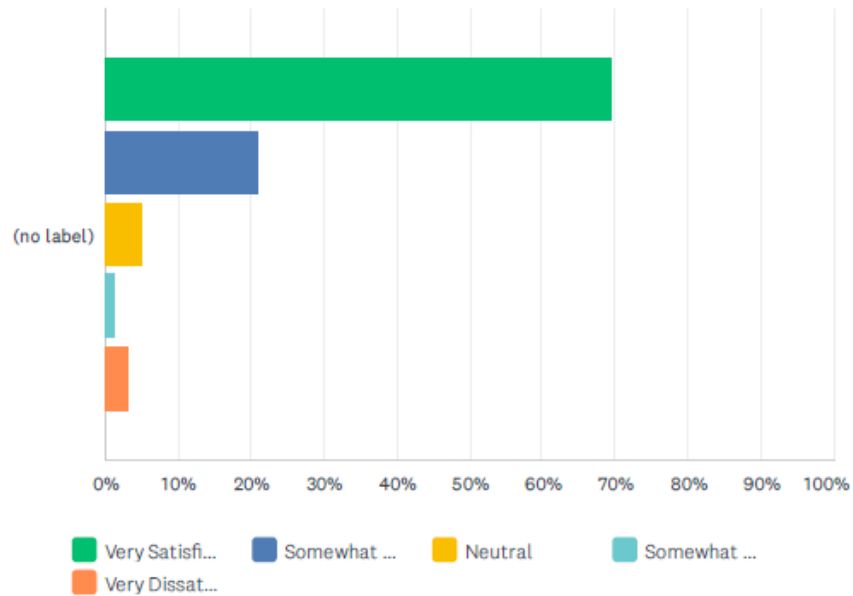


	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	78.15% 118	13.25% 20	4.64% 7	2.65% 4	1.32% 2	151	1.36

Q6 How do you rate the value received for your activity fee?

I

Answered: 157 Skipped: 5

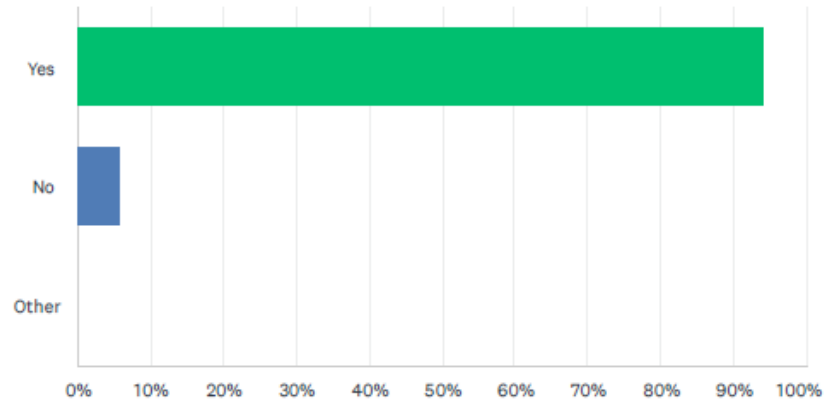


	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	69.43% 109	21.02% 33	5.10% 8	1.27% 2	3.18% 5	157	1.48

I

Q7 Would you recommend the activity to a friend or family member?

Answered: 156 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	94.23%	147
No	5.77%	9
Other	0.00%	0
TOTAL		156

SUMMARY OF FEEDBACK**Comments about WHY participation in the activity****ACC**

AARP (AARP Driver Safety course)

From Alzheimer's caregiver's support group (stress busters for caregivers)

Georgina invite (Seminar-Georgina Grsce)

AARP website (AARP Driver Safety course)

Offer it 2x month (Luncheon at different restaurants)

Postcard from ARP (AARP Driver Safety course)

ENRICHMENT, FITNESS, OUTDOOR**ENRICHMENT**

EMAIL (LEGO ENINGEER SUMMER CAMP AND CODING SUMMER CAMP LUA LANGUAGE)

Friends (Ballroom dance)

FITNESS

Online search by activity (Chair Tai Chi)

Did night night yoga for years with Kimberly. THANK YOU for bringing it back! (Yoga Sunday a.m.)

OUTDOOR

LUSCHER FARM

Email from the LO Park (Paint a Stone)

We have purchased a share or half share every year since it was first offered at Luscher Farm. (CSA)

SPORTS

Please continue Run club and add more track and field options. (Run 4 Fun)

TENNIS

Originally heard from Spec Tennis from Ellen MacPherson.

Comments for being or not being satisfied (Met Expectations, Value, Recommend)

ACC

Loved the experience. (Albany Trip)

Marvelous trip to Medford, Jacksonville, and two plays in Ashland. (Seniors Trip to Southern Oregon)

Nichollette introduced herself and made us feel welcome (Seminar-Georgena Grsce)

Very valuable information for Seniors

Beyond expectations (Luncheon at different restaurants)

Yes even though i didn't have any (Self Defense Class)

There weren't any waiters or waitresses. We had to order on a long line up front. We had had no instruction and waited in a back room for a long time before we understood the situation, (Tuesday Luncheon at Elka Bee's)

it is so helpful to bounce idea's and receive help with a pattern or technique plus help when I run into a problem (knitting)

Too short a period of time (Self Defense Class)

I ordered a LT sandwich and they omitted the bacon. (Tuesday Luncheon at Elka Bee's)

NA (FriendsGroup)

Every restaurant is different.

ASRP fee

ENRICHMENT, FITNESS, OUTDOOR DIVISION

Enrichment

I wasn't sure what to expect but was pleasantly surprised that the class exceeded all my expectations. (memoir-Writing class)

I know that the facilitator wrote emails to Cyndie that were full of lies to protect herself in case there were things reported to her supervisor. (Memoir Writing on line)

NOT VERY FUN (LEGO ENGINEER SUMMER CAMP AND CODING SUMMER CAMP LUA LANGUAGE)

I expected more thorough instruction of a few dances, not a multitude of instruction on many dances. This was confusing for me as a beginner. The class was not billed as "introduction to line dances", but "beginning" line dance which would indicate you would learn just a few beginning moves then once proficient you could move on to intermediate. (beginning line dance)

I would very much like to see the photos of our daughter's work. They said they would upload photos to our email address but we have yet to receive it. (Animal Adventures LEGO camp for ages 5-7)

My son was hoping to learn more about movie making, from directing to producing, software for editing. Also was hoping for older, more seasoned teachers. (Movie Making Camp)

It's a fun class with a nice group, and we're definitely getting better! (Tap class)

I am taking both the beginning and the intermediate. I like BOTH! I also take tap. (Line Dancing)

Cyd is awesome (Little Masters)

Many classes were cancelled with no notice, disappointing (Little Masters art and dance classes Preschool)

Love the teacher (Beginning Line Dance)

Eve is a great teacher — her classes are challenging and fun. The atmosphere in class is very convivial and fun. It's been nice to meet some new people too! (Tap dancing class)

This fee is very reasonable. I think some of the fees for exercise classes are too high (Memoir) See above #5. (Memoir Writing on line)

Would have been nice to see the activity they participated in... (Ballerina camp)

See above (Beginning Line Dance)

The class is great. It's too bad that the Nia class, which is taught by a different instructor, runs over every week, which creates a domino effect and makes the two tap classes that follow it start late. (Tap dancing class)

Fitness

Love this class (Breathwork for health)

Various instructors with different levels of experience. Dreary bottom level room with awful hard, cold floor. (Yoga One)

The instructor talked too much about something other than our exercises (Chair yoga)

Very fun instructor. (Chair Yoga)

Very good instructor for Friday morning Pilates class. (Pilates at ACC)

Kitty is the instructor and she is an excellent teacher. (Strength and Balance)

Wanting Gentle Yoga and not finding any classes offered took Yoga 1 with Leslie Morris and she was excellent!! Unfortunately next session she was then asked to lead Yoga 2. Then we had an

instructor for Yoga 1 cancel and after several classes with another instructor and then another so stopped coming. (Yoga)

Fabulous Instructor (Chair Yoga)

Mrs Webber is supportive and relates well to Seniors. (Aerobics Exercise to Music)

The class and experience has gone beyond my expectation. (Strength and Balance)

Lisha. Lass is wonderful. She is an excellent teacher and never boring. (Chair Yoga)

Great class Looked forward to it every week (Mobility and Fitness)

Getting too expensive (Zumba & Aerobics)

Am planning on taking an additional class (Pilates at ACC)

Sometimes I think it's expensive. (Exercise)

Horrible basement room with hard , cold floors. (Yoga 1)

Outdoor

EVENTS DIVISION

The social time with others have distracted my home obligations taking care of my husband of 60 years struggling after a major stroke. A gift!

LUSCHER FARM

Very fun. Made ratatouille at home the next day using recipe and techniques provided in class.

(Confidence in the Kitchen: Ratatouille and Strawberry Shortcake)

I paid \$38 for a try a share program. I received: 2 bulbs of garlic garlic tops small bunch of radishes Tiny lettuce head micro greens Healthy head of bok choy 2 small dried corn for the squirrels 2 dried up hot peppers I found the share absolutely appallingly meager. It is a tough business being a small scale farmer, I understand, but don't have me try a share if it is going to be that meager at the end of May. (Enrollment in CSA Try-it -Out Share 5/30 (# 28645))

I notice a difference in flavor and freshness when I buy supplemental produce at a grocery store. The produce we get from the CSA is much fresher.

THE CSA has exceeded my expectations! (Luscher Farm CSA)

No fee needed. (Paint a Stone)

SPORTS DIVISION

Expected a little more demonstration and instruction. (Pickleball)

My son had a lot of fun. He really enjoyed the instructor (Fencing)

The league is organized well, although some teams in the league were not great about showing up each week with enough to play (Coed Adult Soccer)

I paid for 2 classes but the 2nd was cancelled due to heat. I wish they could have just rescheduled. (Pickleball)

TENNIS DIVISION

Love doing this activity!(Spec Tennis)

I love it! I've recently had knee replacements and so thrilled to have found this sport to participate in! (Spec Tennis)
Need permanent spec tennis court lines (Spec Tennis)
the timing of it was awkward, ending at 11:30 am (Kid tennis camp)
Don't like the non resident surcharge but nothing I can do about it even though I only live 3 miles away. May join Mt. Park instead (Tennis D&P)
Cost for group tennis lessons was too high. Please consider reducing fees. (Tennis)
The cost is reasonable. The skill development is lacking after kids reach a certain point. (Tennis)
This is an astonishing value for the money. (Tennis)
A bit pricey (Tennis)

MISCELLANEOUS

If applicable, how do you rate the instructor's/activity leader's preparedness and knowledge of the activity? (Not applicable to sports leagues)

ACC

trip was self guided (Trip to Maryhill Museum)
Will attend her activities agsin (Seminar-Georgena Grsce)
N/a

The leaders are always great! (Holocaust Museum)

This really needs to run for 8 sessions (or thereabout); 4 is not enough for learning and ingraining methods. Just as we get up and running it's over if only 4. Ok for rate to increase proportionately. (Self Defense Class)

ENRICHMENT, FITNESS, OUTDOOR DIVISION

Enrichment

She is exceptional, kind, instructive, encouraging, overall very very good. (Memoir)
I have been very impressed by the our leader's (Terry Jordan) emphasis on positive feedback only to readers of their pieces. It has encouraged dramatic improvement in many of us. (Memoir -Writing class)
She spent a fair amount of time talking about herself and screamed at me for saying one little sentence ONCE. I never learned anything from her. (Memoir Writing on line)
She is awesome! The best! (Memoir)
Instructor never showed up for one class and was very late for another class. We were told we would get a refund for the class. I hope this will happen (Line dancing)
She is very knowlegable, just wish she had designed her lesson plans to stick with a minimum 3 dances- give everyone a win then move on. Those that need more dances could take intermediate.
We are not sure what she created so it is difficult to tell. We do know she enjoyed the experience (beginning line dance)
Never saw the class in action. Just dropped off the student ... as they directed (Ballerina camp)

I really like this teacher but the format doesn't make sense for beginning line dancing. She keeps introducing new and sometime complicated dances so how can you review or remember the other new dances she previously introduced, even though there is review it doesn't make sense for a beginning class. Maybe an intermediate or advance but not a beginning. Let's learn 3 dances and really learn them then for intermediate we learn more!! (Beginning Line Dance)
Eve is wonderful!! I enjoy her class so very much. She is skilled, patient and encouraging. (Adult tap)

The instructors are EXCELLENT! (Ballroom dance)

The instructor is outstanding. (Advanced Spanish)

Eve is terrific! She makes it fun and challenging. (Tap class)

I like all the teachers. (Line Dancing)

I always had to ask her the name of the dance she was teaching (Line Dancing)

she's great (Beginning Line Dance)

Eve is a skilled tapper, but more importantly, she knows how to teach it! Not everyone who is good at something is necessarily good at teaching. She spends time outside of class preparing the combinations that she's going to teach us, and that makes the class fun and it keeps moving. (Tap dancing class)

Fitness

Wendy Berton is an amazing instructor. Always tries to challenge the class and gives modification ideas if you cant do the move. (BarreBodies)

Had several instructors. Morris the best by a mile. (Yoga One)

Great teacher, good listener and explainer, good pacing (Chair Tai Chi)

Barb is great (Better Bones and Balance)

She seem to feel that kid around with us was more important than the exercises. I had her from another class last year and each week fewer people came. (Chair yoga)

Can't believe there are not more people interested in Gentle Yoga. (NOT ready to sit and do yoga.) (Yoga)

The instructor is very knowledgeable, encouraging, enthusiastic and safe , offering alternative exercises if students experience discomfort! Plus she is lots of fun and plays great music in class. (Barre Strength)

I am not super familiar with Yoga and the class seemed tailored to people who already do it regularly. (Happy Hour Yoga)

Leslie is a very good yoga teacher, perfect for seniors! (Yoga 1)

Kitty very good instructor. she's professional gives clear instructions and is always available if one needs help. It's also a fun class. (Strength and Balance)

Morris is the best yoga instructor you have, (Yoga 1)

Teacher was amazingly knowledgeable and helpful (Mobility and Fitness)

Outdoor

EVENTS DIVISION

All my instructors were warm & friendly...always welcoming all of us by name. And...well prepared in their topic. I'm now motivated & enjoy playing Bridge with others during the week. (Gudrun Hartfeil)

LUSCHER FARM

Chef Alex was great! (Food Lab)

There wasn't an instructor (Paint a Stone)

SPORTS DIVISION

Would have liked to learn more about how to play the game. (Pickleball)

She competes in fencing. She had just missed out on making the Olympic team (Fencing)

Instructor was great! (Run 4 Fun)

Not applicable (Coed soccer)

TENNIS DIVISION

Ellen is fantastic and always willing to run this play and is helpful with tips! (Spec Tennis)

Need courts dedicated to Spec Tennis. Could be shared with regular tennis but court lines for spec tennis must be officially and permanently drawn. (Spec tennis)

I'm not on the court so I'm not sure. My son has seemed happy with the instructors though. (Tennis)

My boys loved the tennis instructor and said multiple times how kind he was. (Tennis for kids) as noted above. (Tennis)

Amy and Teri are awesome. Knowledgeable, clear, personable, and fun. (Tennis Drills (2.5))

Ben Brewer, tennis instructor, is fantastic. He is not only a student of the game, but he also is a keen observer of his students' abilities. He comes to each lesson well prepared and ontime. (Tennis)

(Tennis)

Excellent (spec tennis)

Do you have a suggestion for an activity you would like to see offered through LO Parks & Recreation?

ACC

Repeat these rich experiences that allow for a greater number of Seniors to participate including those with mobility issues but still want to discover!

No

Watches that also provide notification in the case of a fall and some can detect a fall. What are the alternatives and then how do you set them.

More elder excursions and activities

Portland Art Museum, Fort Vancouver, Omsi, Oregon Historical Museum

Interpersonal communications/ elder issues

More fitness in the afternoon.

I went to a geology talk at LOACC and would like to have more "lectures" there.

For the Luscher Farm plots PLEASE renegotiate the water contract to allow irrigation through end of October. Reasons: Tons of valuable produce ruined by not being able to water; we have a short growing season anyways; currently it doesn't take into account global warming and we don't need running water until May or June as there is still plenty of rain to support starts!

Pickleball

More senior outings

CULTURAL FITNESS & OUTDOOR DIVISION

Cultural

Learning AI if you don't offer it now

PROBABLY DIFFERENT VARIETYS OF SPORTS OTHER THAN THE AMERICAN CLASSICS.

No

No

Dance Hip Hop beginning!!!!

Perhaps there could be a portal the parents could register for to see the children's activities .

More options for full day camps for Younger years (3-4 year olds)

More baking/cooking, more shop/woodworking, financial literacy for kids since they no longer have home economics in Junior High.

woodburning art, candlemaking

More beginning ballroom dance with these teachers - they were fantastic.

Advanced Conversational Spanish Spanish literature

Activities I can do with my teenager! We signed up for pickleball this summer but I would love to have more things we can do together. Kickball league or more pickleball?

First Aid & CPR.

More age range 1 - 3 activities. Music class

Something year-round for preschoolers that have physical disabilities, it gives them something to look forward to and socialize when they do not fit in a traditional system

more of this (Beginning Line Dance)

More first aid & CPR classes. Hula hooping (you had this in the past).

More summer camp capacity for kids including full day camps. Especially need more capacity at luscher farm

Fitness

I am so sorry to see that you have added another aerobics class when this one so good but receives no attention. Even though I keep responding with kudos, another class will do in this teacher for good. Fed up with LO Parks handling of this. Plan to make a formal complaint!

Not really

Mat pilates

Sorry. No.

Make sure the classes end on time. Our class often has had to wait for the preceeding class to end.

Art Group all Mediums

More classes for little ones (age 2-3) would be awesome!

Ball room dancing

THANK YOU for brining back night night yoga!!! would LOVE to see a sculpting class!!!!!!

More classes from Ms Cavanaugh

Outdoor

ultimate frisbee

EVENTS

Multicultural activities - cultural exchange

More Concerts and outside movies

LUSCHER FARM

Kids Rock Band or group jam session. (Less formal group music instruction).

More spots for children to enroll- thousands of parents tried to enroll at the same time and many of us got on wait lists. I tried to enroll my daughter in 4 camps at the exact moment that registration opened and only got into 2 and was promptly waitlisted. Clearly there is way more demand than supply.

More of this (Paint a Stone)

More summer camps!

PICKLEBALLLLLLLLLLLLLLL

Water aerobics at the future pool on Stafford.

SPORTS

More pickleball in fall.

I acknowledge that it is difficult to have quality referees for a casual 35 and over soccer league. But consistency is important throughout a game.

TENNIS

Language: Italian

Hip Hop dancing- I would love to take a beginning hip hop class for adults.

Water aerobics

I wish I could see upcoming tennis classes (future classes) beyond just this month and next month.

We are hoping youth tennis will be offered in the fall as well.

I can't think of anything!

The Tinsel Trolly! Christmas time trolly with Santa at the Willamette Shore Trolly that leaves from the LO station please

Tai Chi

More SPEC tennis, and at least use some tape to permanently setup one tennis court for 2 SPEC tennis sessions. More Adult tennis mixed doubles match play nights.

hiking group, fishing group etc

Add Teen art classes, teen martial arts, competitive basketball, host UTR junior tennis tournaments

Would love to see wider variety of classes for tweens & teens.

higher level youth group tennis classes

I think offering more Adult tennis classes would be wonderful. I missed out on quite a few sessions due to long waitlists on day and time of sign ups! Seems like the demand would support additional offerings.

I would love to see more classes with Amy and/or Teri

Would it be possible for LO P&R to add a link to your website that would enable people to seek out partners for activities (e.g., singles or doubles tennis)?

more beginning bridge

More beginning and lower level tennis classes. Opportunities for players below 3.0 to take classes.

More offerings. The classes fill up quickly and you have to sign up far in advance.

Spanish for kids! Robotics for kids. After school activities offered at schools.

FY 23-024**ANNUAL PERFORMANCE****DIVISION ROLLUP**

	Div Specific	Activities Offered	Activities Held	# Participants	Part. Hours
<i>These categories may change FY to FY with org changes</i>					
Data from Active Network 7/1/23 - 6/30/24					
Data from Manual Tracking By Division 7/1/23 - 6/30/24					
Pickleball classes were reintroduced in Q4/Summer 24'.					
521 SPORTS					
0805 Adult Sports (incl leagues, drop-ins)		21	21	2152	19498
0810 Youth Sports		3	3	285	3063
0815 Adult Sports Fitness Classes		3	2	16	64
0820 Youth Fitness Classes (incl camps)		111	89	1935	30570
0875 Swim Park		61	57	1409	2818
521 SPORTS TOTAL		199	172	5,797	56,012
Sports Volunteer Hours	560				
523 Enrichment					
0815 Adult Fitness		225	187	1644	12171
0825 Adult Enrichment		164	128	914	8430
0830 Youth Enrichment		225	165	641	3727
0835 Camps		89	79	1142	44803
0840 Teen		12	8	91	1813
0855/0859 Monster Mash		1	1	750	750
Indoor Playground PreSchool Age		61	55	1431	2862
Lounge		173	166	4941	19484
Lounge Summer		16	16	381	1420
523 CULTURAL TOTAL		966	805	11,935	95,460
Inclusion Hours	793	teen and fitness			
Enrichment Volunteer Hours	3,428	(Enrichment Tai Chi, ACC Adult Classes & Cyd's Teen Lounge, YAC, JCC #s)			
524 LUSCHER FARM					
0842 Adult		31	25	262	726
0843 Youth (incl camps)		114	111	920	9121
Garden Tours & FRCC Activities		12	12	138	276
0844 Community Gardens & Adopt Plot		15	15	316	18216
0845 CSA & CSA Try-It		31	20	125	931
524 LUSCHER FARM TOTAL		203	183	1761	29,270
Luscher Volunteer Hours	7,473				
527 EVENTS					
0833 50+ Events		0	0	0	0
0850 Concerts		14	13	27,133	68629
0853 Farmer's Markets (LO & LG)		27	27	135,460	202445
0859 Other Community Events		19	18	18,886	52719
527 EVENTS TOTAL		60	58	181,479	323,793
Events Volunteer Hours	1,194				

REC PROGRAMS VOLUNTEER HOURS	17,678					
REC PROGRAMS TOTALS		1,753	1,532	205,877	530,716	
FY 23-24						
ANNUAL PERFORMANCE						
DIVISION ROLLUP	Div Specific	Activities Offered	Activities Held	People Served # Participants	Hours of Svc, Part. Hours	Vol Hrs Sub total
260 ACC						
Human Services		481	481	28,481	301,592	9,003
Recreation & Education		1,032	1032	1,699	4,060	1,587
Rec & Ed Trips		39	39	381	1952	78
Workshops, Seminars		244	244	1137	42424	176
Virtual Online & Living Well Talk Series		0	0	0	0	0
26X ACC TOTAL		1,796	1,796	31,698	350,027	10,844
ACC Total Volunteer Hours	10,844					
550 GOLF						
9 Hole Rounds Played (17,340 + 395 Comp Rounds)						
Greens Fees						
Practice Range						
Tournament Fees						
Private Lessons Given						
Foot Golf Rounds Played						
Foot Golf Revenue						
Adult Classes						
Youth Classes						
550 GOLF TOTAL		0	0	0	0	0
Golf Volunteer Hours	0					
560 TENNIS						
Adult		259	236	1785	11,698	
Youth		194	189	1924	28,032	
Seasonals		157	157	680	18,308	
USTA		77	77	1076	16,508	
City League		32	32	520	29,286	
Jr USTA		0	0	0	0	
560 TOTAL TENNIS		719	691	5,985	103,832	
Tennis Volunteer Hours	0					
Court Hours Offered		23288				
Court Hours Used		16507				
Court Hours Percent Capacity		71%				
Other Department Volunteer Hours	0					
<i>includes Parks Board Hours</i>						
		Activities Offered	Activities Held	# Participants	Part. Hours	
ALL DEPARTMENT PERFORMANCE		4,268	4,019	243,560	984,575	
DEPARTMENT TOTAL VOLUNTEER HOURS	28,522					