



Lake Oswego Recreation Program Meeting Agenda
Thursday January 19, 2023, 3-4:30pm ACC -Trillium Room

Happy New Year!

Attendees:

Name	PROGRAM MEETING
Name ▲	
ACC FrontDesk	
Arpin, Dave	
Balogh, Dina	
Bigelow, Maria	
Fletcher, Cydney	
Harris, Valerie	
Hartley, Carol	
Hume, Nicolette	
Inglis, Jamie	
Johnson, Heidi	
Krakauer, Robin	
Lamotte, Kelsey	
Liu, Emily	
Miller, Ian	
Montoya, Pamela	
Morales, Jordan	
Nelson, Judy	
Tallman, Anthony	
Tomlinson, Angie	
West, Lisa	
Williams, Megan	
Wirtz, Jan	

Agenda Items

1.) Safety Updates

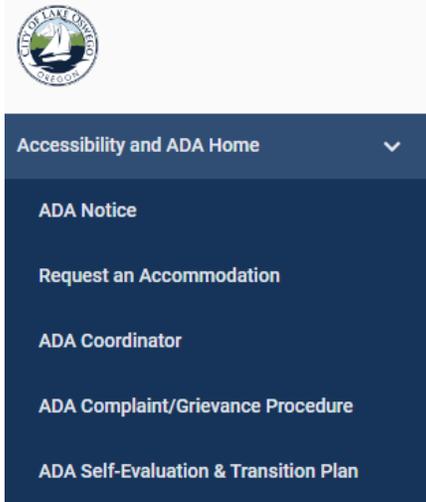
- City Safety Committee Announcements – Pam

2.) ADA Best Practices Tool Kit for State and Local Governments Chapter 1

- [ADA Tool Kit: Chapter 1, Statutes and Regulations](#)

City of LO ADA

- [Accessibility and Americans with Disabilities Act \(ADA\) | City of Lake Oswego](#)



3.) Communications

- City Comms Team Updates -Robin
- LOPR

4.) PPP/CAPRA Condensed Info Review

- Chapter 6
- Chapter 7
- Chapter 8
- Chapter 9
- Chapter 10

5.) Customer Excellence Survey Results

- Summer Report sent on 1/12- Results attached below
- Programming Actions resulting from report information

6.) Other?

Next meeting is Thursday, February 16, 2023 3pm Trillium Room ACC

Lake Oswego Parks & Recreation

Customer Excellence Results Summer Season FY 22-23

This report covers survey responses received between May 1 and August 31. Beginning in July, the bi-monthly survey process was initiated whereby twice a month on the 16th and the last day of the month, survey emails are sent to payers/participants enrolled in activities that ended in the prior 2 weeks.

The summer FY 2022-2023 seasonal report is created from a total of 401 responses received from the 4663 emails sent to participants (little over 8.5% response rate.) Last year's response rate was 9%. While we have not established a target response rate for FY 22-23, 5% to 30% tends to be the realistic average response rate nationwide.

The majority of respondents (59.8%) learn about our offerings through the Activities Guide, so the investment in this media remains sound. 22.61% learn of offers from the Active Net Registration site, so the more detailed information provided in activity descriptions the better. (Some respondents chose more than one option.)

The first pages of this report reflect the survey responses broken down by questions asked on the Customer Satisfaction survey. Survey questions that ask for personal data are not included in this report.

The key questions and results measured for effectiveness are:

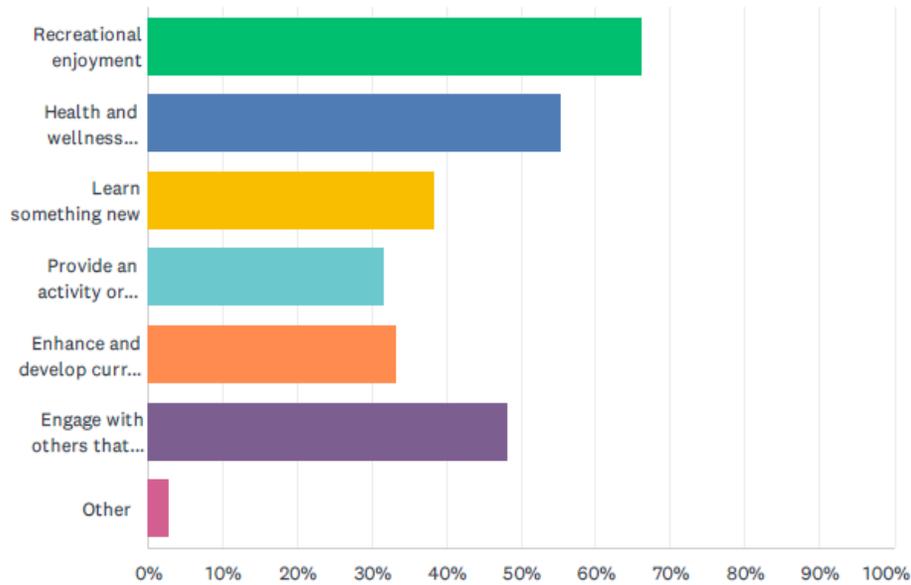
Survey Question	Performance Target	Summer 2022 Results
Met Expectations	80% Yes	92.15%
Value Received	80% Very Satisfied	75.26%
Would Recommend	80% Yes	94.16%

The specific, written feedback is separated by Division (see **Comments for being or not being satisfied**) and lists the activity name if it was available, as some did not include the activity name.

The customer suggestions for programming are also listed by Division. While reviewing this report may cause one to focus just on a specific division, reviewing all comments and suggestions is encouraged.

Q2 What are your reasons for participation in the activity? Please check ALL that apply.

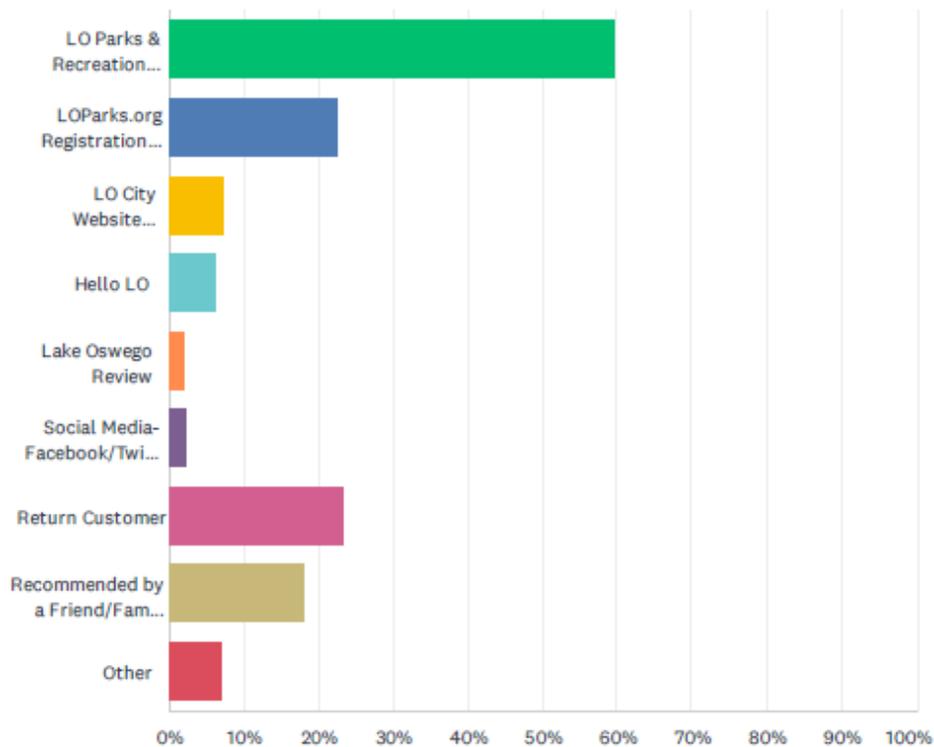
Answered: 399 Skipped: 2



ANSWER CHOICES	RESPONSES	
Recreational enjoyment	66.17%	264
Health and wellness purpose	55.39%	221
Learn something new	38.35%	153
Provide an activity or care for child/children	31.58%	126
Enhance and develop current skills or knowledge	33.33%	133
Engage with others that have similar interests	48.12%	192
Other	2.76%	11

Q3 How did you learn about this activity? Please check ALL that apply.

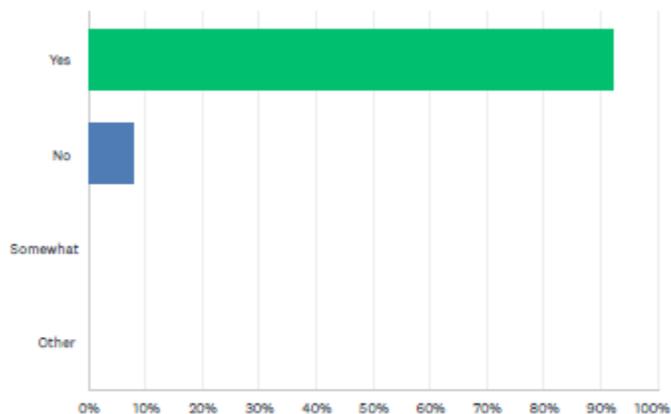
Answered: 398 Skipped: 3



ANSWER CHOICES	RESPONSES	
LO Parks & Recreation Activities Guide	59.80%	238
LOParks.org Registration Website	22.61%	90
LO City Website www.ci.oswego.or.us/parksrec	7.29%	29
Hello LO	6.28%	25
Lake Oswego Review	2.01%	8
Social Media- Facebook/Twitter/Instagram	2.26%	9
Return Customer	23.37%	93
Recommended by a Friend/Family Member	18.09%	72
Other	7.04%	28

Q4 Did participation in the activity meet your expectations?

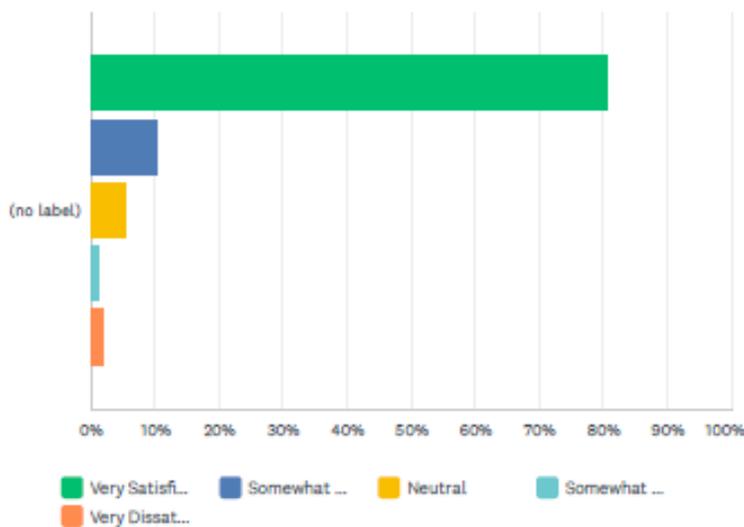
Answered: 395 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	92.15%	364
No	7.85%	31
Somewhat	0.00%	0
Other	0.00%	0

Q5 If applicable, how do you rate the instructor's/activity leader's preparedness and knowledge of the activity? (Not applicable to sports leagues)

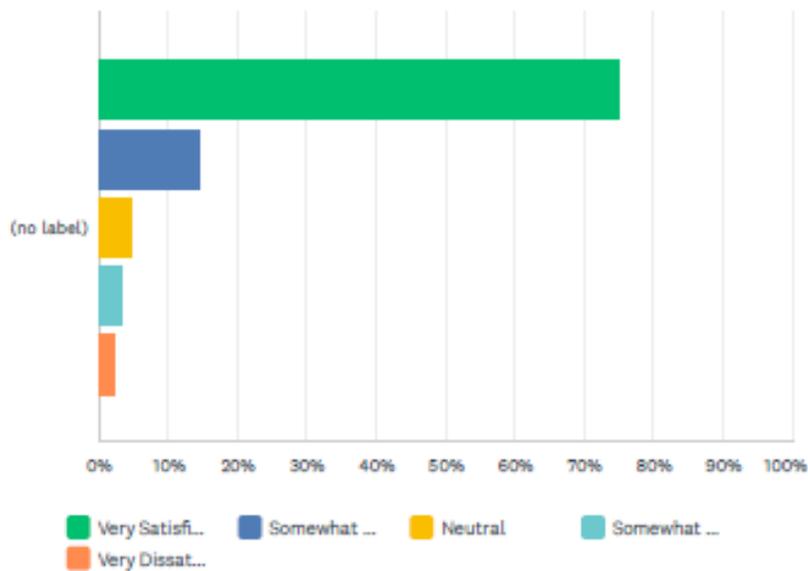
Answered: 366 Skipped: 35



	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	80.60% 295	10.38% 38	5.46% 20	1.37% 5	2.19% 8	366	1.34

Q6 How do you rate the value received for your activity fee?

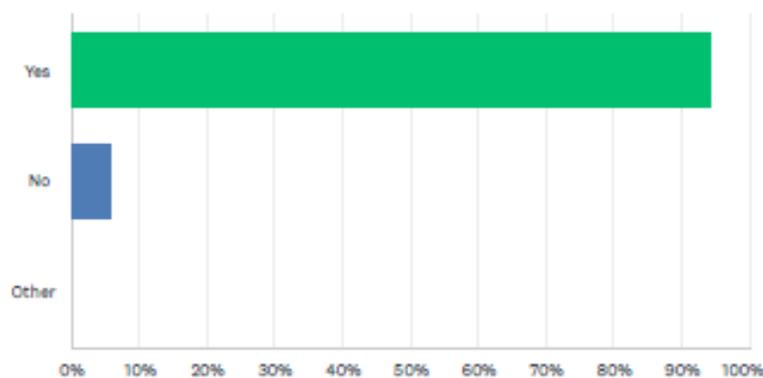
Answered: 392 Skipped: 9



	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	75.26% 295	14.54% 57	4.59% 18	3.32% 13	2.30% 9	392	1.43

Q7 Would you recommend the activity to a friend or family member?

Answered: 394 Skipped: 7



ANSWER CHOICES	RESPONSES	Count
Yes	94.16%	371
No	5.84%	23
Other	0.00%	0

SUMMARY OF FEEDBACK

Comments about WHY participation in the activity

ACC

Ziplining pushed me beyond my everyday activities and loved the challenge

learn about clinical trials (cognition)

Very helpful (cognition)

The Bus Driver who took all of us to Timberline Lodge was exceptionally friendly and made us all laugh at different times. He was excellent.

Senior center activities of which there are very few in Portland other than the Lake Oswego Sr. Center.

CULTURAL, FITNESS, OUTDOOR

CULTURAL

Mercedes is a fabulous instructor: knowledgeable, flexible, engaging (Spanish)

We think it's important to address safety & procedure with our children esp if they are taking care of someone else. (Baby Sitting Workshop)

My self-care (Bob Ross)

My grandson had a wonderful time (Little Masters)

Have been very interesting in Marie Kondo the organizing queen and desperately needed a diversion from the past years (Organizing)

Because this group is so much fun, we keep doing it again and again. (Puddle Stompers)

Activity with my 82 yr old aunt (Soul Collage)

The instructors were amazing, and they were knowledgeable about George Rogers Park. They also brought lots of fun and engaging activities for the kids! (Puddle Stompers)

FITNESS

Wendy is an awesome encouraging instructor & tries to please all her students (Barre)

Work on balance and stability. Meet new people. To feel engaged in a pleasurable activity. (Chair Tai Chi)

This meets my needs and is a soothing addition to my physical well-being. (Chair Tai Chi)

I appreciate being able to take this class out of doors during this time of COVID. (Core Strength)

Specific instructor was one of my main reasons (Yoga)

Mental health (Yoga)

Excellent instructor (Audrey Buchanan) (Yoga)

Great instructor and great group. (Zumba & Aerobics)

Learn from our excellent instructor Mary Weber! (Zumba Gold)

OUTDOOR

LO hikers provides me with a wonderful social group to enjoy hiking with safety guidelines.

Love the Instructor Zarina! (Nature RX)

LUSCHER FARM

It's my happy place. (Community Gardens)

Work on the farm, learn about growing techniques and other countries while engaging with kids her age.
(Food Around the World)

Growing food to eat (Community Gardens)

Activity I could do with my child (Garden Art)

A requirement of our Leasing your farm plot (Community Gardens)

SPORTS

Had fun last year. (Fencing)

Meet other parents. (Soccer)

We were looking for opportunities for our son to participate in lacrosse during the summer. Many people on his youth team participated in the same camp. (LaCrosse Camp)

LO has fantastic pickleball courts which are in good condition and very convenient. (Pickleball)

It's a fun way to burn off some calories (Pickleball)

about the only physical activity that I can do. (Pickleball)

Leave George Roger's courts alone. The constant uncertainty is not good for our health. (Pickleball)

Healthy, social activity (Pickleball)

It is a great community builder activity. (Pickleball)

Found a lifetime sport and friends

It's been awesome playing in LO (Pickleball)

Pickleball at George Rogers Park is THE BEST!! So inclusive, well run and convenient. Best ever activity!!!

Improve physical fitness in a social and supportive environment. (Pickleball)

Mental health and forming new friendships, playing with my family (Pickleball)

Play with my family (Pickleball)

Welcoming and accepting environment (Pickleball)

Park & Rec changing the sign ups and putting in sound curtains have made the George Roger's area so less enjoyable. It is now an echo chamber and has no air flow. I can't believe you would let one loud mouth neighbor change this activity. Are you aware that he yells at us as we walk out? Will you be covering the ball field? The children's park? (Pickleball)

MISCELLANEOUS

None. They were all sold out in under an hour! I'm new to the city. I've never had issues booking summer activities for my child in the previous cities I've lived in.

Planning for the best use of the city property at the traffic circle. Preserve nature and historic property for the future. The public spoke loudly what their wishes were and the City bullied through and changed it's future use. I am extremely disappointed that the city would do something like that! I have lost a lot of respect for my beloved city. I thought public opinion meant something.

Comments for being or not being satisfied (Met Expectations, Value, Recommend)

ACC

Way beyond with the people I met and friendliness of driver (Ziplining)

It was so much fun! I hope this happens again. (Drag Bingo)

Bigger Venue! (Drag Queen Bingo)

the class was well presented (Cognition)

I wasn't sure what to expect. (Loneliness)

Well organized. (The Grove)

Way beyond. Total fun. (Ziplining)

Having Lunch together always helps us get to know one another, which adds to our experience of the activity.

Great lunches.

Every aging person would benefit from these 12 sessions. (Health & Wellness)

I always speak to others about activities offered.

CULTURAL, FITNESS, OUTDOOR DIVISION

I keep reenrolling in her class because there is so much for me to learn. (Spanish)

I have recommended Spanish many times to many students.

We dropped off our daughter and had to return to pick her up about 15 minutes later when the teacher didn't show up. (Babysitter Training)

After 30 minutes of waiting the class was cancelled because the instructor didn't show up (Babysitter Training)

The training was good, but the person doing the training made the girls a bit uncomfortable. (Babysitter Training)

The trainer made a few statements that bothered the girls a bit. One statement was related to suicide. I was VERY frustrated that the training ended 30 minutes early. I received a call from another parent, not the trainer, that the training was ending early. I was not close enough to pick my daughter up immediately and she was left to sit in the building by herself. (Babysitter Training)

My daughter had so much fun and enjoyed the other kids in the class. (Babysitting)

The instructor "no-showed". We actually created an entire plan for the weekend around this event, ensuring our daughter had care while we hosted family away. needless to say, our daughter was really disappointed and we (including the out-of-town family visitor) could have been with her instead. (Babysitting Workshop)

Exceeded! (Little Masters)

Exceedingly (Little Masters)

Have recommended Little Masters. Half our preschool attends now.

I paid for 6 classes but one was cancelled and another class had no instructor when we arrived. I was told my credit card would be credited for the two no shows but that has not been done either. (Music Camp for Toddlers)

Not planned well enough. (Music Camp for Toddlers)

Line dancing and laughing! Fun!

Wish it was longer lol (Organizing)

We didn't know what to expect but we left early cause it was not well presented (Soul Collage)

Mercedes goes above and beyond as a teacher. Our class has been together for years! She has taken my Spanish to the next level and makes learning fun!

We loved it! (Puddle Stompers)

It's fun and the instructor is terrific (Tap)

Camps

During pickup another child was at the street waiting for their parent and the camp staff had not realized the kinder was so far from the shelter. (Kindercamp Jurassic Journey)

I done other Playwell camps and kids have enjoyed (Marvel)

No, my son is in 6th grade (12 years) and said there were mostly 3/4th graders (8-10 years) in the class... very disappointing since an 8 year old and 12 are light years away cognitively/dexterity/etc. (Robotics)

Outstanding. We are new to LO and I am very impressed on how the parks and rec is ran. The activities are amazing. (Homesteaders)

Was hoping for a short performance on the last day of camp (Just Dance)

My daughter loved the camp and her teachers! (Just Dance)

It was geared more for beginners, and I had read the book so wish the pace could have been faster for me. (Organizing)

The instructors were very knowledgeable and the summer camp crew was amazing! (3D Printing)

My daughter had an absolute BLAST! She loved the camp and had so many stories to share each day. She adores Miss Eve, and liked her other new teachers too. Cydney was also incredibly helpful and prompt in answering all my questions! (Around the World)

My son absolutely loved this camp. (Coyle Outdoor)

age range was too large. Need classes for a more specific age range (Gaming Camp)

I was disappointed with how Vermont Hills Family Life Center ran this camp. The staff was inattentive, distracted, and lacked subject specific activities. (KC Jurassic Journey)

The camp was cancelled after two days due to a lack of teachers, but I appreciated the communications and refund. (Lego)

Because of this experience my grandson decided not to take the coding class, fearing it would be more of the same. (Video Game Creation)

the entire sign in process is very smooth and I felt very comfortable with drop off and pick up. 10/10! (3 D Printing)

Yes, my daughter loved it!!! (Little Homesteaders)

My daughter LOVED this camp. She said it was the best camp she has ever been too, and is already talking about next year. (Little Homesteaders)

My daughter really enjoyed all 3 camps, especially the Mad Science Underground explorers camp and the Food around the world. (Mad Science was one)

No, it was canceled (Marvel)

Amazing program! It gave my autistic son an amazing new way to express himself. Thank you! (Oil Paint)

My son stated there was A LOT of downtime without any thing for kids to do and he was board... very disappointing reviews for a camp that was almost \$400 for the week (Robotics)

Neither your email nor the survey make it obvious what you are asking about unless I missed it. I think it was this glass but I don't know (Soul Collage)

We signed up for two weeks of math camp that both ended up being canceled due to low sign-up, and one week of Lego camp that was canceled after two days. My son said the first day was lame where they just built towers by themselves with no real instructions. I'm not sure we will sign up for LO camps in the future as we can't rely on them.

Not engaged and the work that was chosen (pulling weeds) did not build a community partnership. (Teen Service Corps)

My son has had a fantastic summer! 14 is a tough age and it's been so great to see him have fun and help out. Thanks for the creative options for this age group. TSC Wings & Waves)

My son enjoyed this very much. (TSC)

The instructor and camp this year were disappointing for my daughter who wanted to develop skills to become a better artist and have a fun camp experience. There were minimal activities, no real instruction or useful feedback. Several kids were reading or looking at their phones, presumably because the camp was not engaging or enriching. Apparently, the instructor's young daughter was skipping her own camp and was in the classroom so the instructor was quite focused on her. I was looking for an enriching experience for my teenager, not childcare, and unfortunately this wasn't it. Very different from last year. I withdrew her from the Teen Oil Painting camp in August. (Teen Drawing)

Fitness

Instructor Mary Weber is the best! She cares for her students, sessions are fun and beneficial. (Aerobic Exercise to Music)

Wendy Breton is a fabulous teacher (Barre)

More than met. Gave me hope that I will be able to "move" again 😊 (Chair Tai Chi)

The instructor is fantastic (Chair Yoga)

Exceeded expectations! (International Day of Yoga)

I have recommended this instructor to many people and witnessed people signing up for her classes. (International Day of Yoga)

Ryan Crosby is a wonderful teacher (Yoga)

Doing this class virtually is superb (Yogalattes)

Helped keep the "winter weight" down (Zumba & Aerobics)

This is a very good class and well-structured for seniors. I also really enjoyed the studio at Christ Church. It was an extremely pleasant environment. (Zumba Gold)

The yoga space is a bit cramped and the spinning bikes detract from the experience. But it's still a great atmosphere. The teacher at 1:15 Tuesday is great.

Outdoor

The camp got off to rough start, but all-in-all, my kiddo had fun. I wish that he/his clothes hadn't been soaking wet when I picked him up each day, but he had a good time. (Nature RX)

Love it. Great way to get the body moving! (Nature RX)

I think the instructors learned a lot and would do things differently in the future. (Nature RX)

Would recommend rowing

Rowing expense is a major factor in limited recommendations.

EVENTS DIVISION

Wonderful evening! Loved the special drinks provided and the music was terrific.

LUSCHER FARM

Have been a regular gardener for several years. (Community Gardens)

It was a wonderful camp! My daughter was so sad to see it come to an end. I was worried it would be too long of a day, running from 9-4, but she thoroughly enjoyed every minute of it. (Food Around the World)

There was very little focus on food and other cultures. One day, my child told me they never even made any food. For a “food around the world” camp, I fully expected the focused to be on culinary and cultural enrichment. It seemed like the days were mostly, water play, nature walks, and crafting.

We were lucky to get in the camp after being placed on the waitlist. I hope you continue to offer camps and even expand the program at the farm!

This is my 11th year at the farm and I have seen many changes.

Our 8th year with our garden plot. Love it! Please crack down on other gardeners who don't maintain their plots and let them go to seed. Makes so much more work for us.

It didn't happen (Luscher Star Party)

The reschedule was way too late at night and we were dreading it anyway (Luscher Star Party)

With caveats. I'd only recommend Luscher to folks who are already ardent gardeners and willing to garden in the absence of any real oversight of the stated rules and regulations.

It would be great if this class was longer than 4 weeks. (Growing Minds)

Teacher Angie is fantastic and great with kids and super knowledgeable (Growing Minds)

Farm camp was highly enjoyable for my son, age 6. (Farm Camp)

My daughter really enjoyed all 3 camps, especially the Mad Science Underground explorers camp and the Food around the world. (Food Around the World was one)

SPORTS DIVISION

Incredibly disappointed in this camp. A lead counselor was horribly sick and still attended putting all the kids at risk. The activities were not developmentally appropriate timing- each game was briefly explained so no parents/kids knew what the expectations were, then the games lasted for 20-30min instead of a max 10 min. The assistant coach was too quiet and did not speak enough English to communicate with the young kids, it was frustrating for kids and parents alike. The description said kids would get jerseys like their website, but they got a cheap shirt that was sized for kids age 6-7, not the age of the camp which was 3-5. (Tiny Tykes)

I felt the program was a bit disorganized and my son, while the coach was engaging, had a hard time staying focused on the activities. They were not prepared on the first day, then it picked up for the next three, and the last day seemed like just an opportunity to hand out certificates rather than a full practice. By the end of the week there were only 5-6 families who stuck with the program. (Tiny Tykes)

My son loved this camp. The instructors really took the time to get to know and support each child. (Ninja Parkour)

Really fun league! (Adult Coed Soccer)

Having to get an OASA card was a hassle. The refs were inconsistent and way uptight for how these teams are used to playing (not letting an old man sub because they were subbing too much). The first week, the ref blamed our team for not giving him out cards in time to start the game (though he never asked for them). It was better how it was in the fall. One game, the ref didn't show up. One game, the ref was late since he went to the wrong high school. (Adult Coed Soccer)

Would recommend IF we take the OASA part out of it.

Some of the game times are cut short by the referees, even though the games were not started behind schedule. (Adult Soccer)

It was fabulous! (Pickleball)

I was pleasantly surprised how organized both days were! It was clear that the instructors had planned out the agenda and were thoughtful about how we were spending our time. (Pickleball)

Good instructors. Great pickleball courts at George Rogers Park. Good to see so many people using the courts. (Pickleball)

Great experience. The instructors were wonderful and gave lots of support. Only got to do the first day. The second day was a rain-out. (Pickleball)

Refs are a little inconsistent. One ref didn't change their shirt/coat despite those colors being the same as both teams on the field. Another time, the ref changed the rules and said throw-ins were happening. And another time, a ref contradicted kick-in rules. Considering the fees paid, it would also be nice to have nets that aren't falling apart. (Coed Soccer)

Outstanding teachers!!! I was very impressed! In fact I called Tualatin parks and Rec and asked "why they aren't offering classes like this?" (Pickleball)

Clinic was cancelled (Pickleball)

Well run. Fun format. (Pickleball)

It exceeded my expectations (Pickleball)

Very knowledgeable instructors which made the class fun and very enjoyable!

The only thing that was a little confusing was that there was no pre-participation email before the camp started. I wasn't exactly sure when the check in process was supposed to begin, or if there was specific equipment that was needed. We just arrived a little bit before the start time of 9 and brought all of my son's lacrosse equipment (even though he didn't need all of it on the first few days). It may have been because the camp was administered by NW Lacrosse and not Parks and Rec directly? (Lacrosse Camp)

I was hoping for a nice leisure game of pickup basketball. a FEW (not all) of the refs, take it waaaay too seriously. sporting their OSAA ref jerseys acting like it's the state championship... its a bunch of 30-45 year old guys looking for 2 hours away from kids and a little running. this aint the place to relive your glory days as a ref

dude. Bald ref with the yankees hat, has to go. he didnt enjoy being a ref, and it wasnt fun. Older black guy with a salt and pepper beard, now he made it fun! (Men's Basketball)

Excellent instructor, well organized. (Mountain Bikes)

Oliver Lupton was great with the kids! (Mountain Bikes)

My child ended up getting in an accident and required stitches. No issues with this experience except that the instructors did NOT use the emergency form correctly. Rather than call the parents first, they called the people listed under emergency. This is fine - it was just frustrating that she didn't call us first (as the form indicates). I also called the LO Parks and Rec main line to provide this feedback. Thank you! (Mountain Bikes)

It was so much more than i expected. Fabulous teachers and lots of play time (Pickleball)

But I only got one session due to rain canceling twice and my own schedule conflict once (Pickleball)

Would like a way to connect with people to play after clinic over (Pickleball)

Excellent instructors (Pickleball)

There are 34 people signed up for Friday's Pickleball with a waiting list of 22 players. Doesn't that tell you how popular this game is? (Pickleball)

Our LO Pickleball Club lost 3 mornings a week to Parks and Rec other scheduling and non-scheduling. It's been a real loss for me and many others who would enjoy daily AM play. (Pickleball)

Parks and Rec needs to fight hard to preserve George Rogers Park as a place for residents and guests to play Pickleball. 1. Complete the decibel study. 2. Compare noise levels Pickleball play compared to Nesting Birds squawking. Birds are likely LOUDER. (Pickleball)

friendly, supportive players who help beginners. (Pickleball)

fantastic group of people and fun activity (Pickleball)

More than met expectations - great sport (Pickleball)

Love George Rogers Park venue! (Pickleball)

Far beyond my expectations – wonderful (Pickleball)

The LO Pickleball Club members were great instructors - learned so much. Took the classes last September. (Pickleball)

We need more courts. (Pickleball)

Instructors were informative and incredibly helpful (Pickleball)

It exceeded my expectations. I liked that we played games and not just drills. (Pickleball)

But obviously concerned LO will not let PB STAY in George rogers park (Pickleball)

It was very organized by Heidi. She also shared helpful hints with some beginning players. She has a lot of Pickleball expertise:) (Pickleball)

I had a blast - instructors were fun, kind and knowledgeable (Pickleball)

Super fun and very organized! I had a great time and would do it again! (Pickleball)

Super fun and well run (Pickleball)

Good for any age over 10 years. (Pickleball)

You offer classes then restrict LO court hours so that we cannot use the courts - I have a job, and you are closing the courts for "Quiet Time" 3 nights a week and one quarter of every weekend - making it harder for me to use the courts - I will have to find other courts outside my city to use - this restriction seems senseless and you are not serving the public well. (Pickleball)

There needs to be more courts and open play time provided for adult/senior LO residents. Pickleball has become a wildly popular new sport. (Pickleball)

It would be even better if you didn't close the courts at George Rogers (Pickleball)

A referee did not show up for one of our games, so that was the only negative. (Soccer)

TENNIS DIVISION

My disappointment is due to hot weather, which caused cancellation of the last two classes. So not related to the program. (Adult)

Very fun class! (Adult)

I've never been disappointed. I've taken lessons for years. This year, I was injured during my first lesson. After physical therapy and a doctor's visit. I was advised to stop lessons. I called Park & Rec and was told I could receive a refund only for those lessons upcoming, not those I had already missed because of the injury and the time it took to get the doctor's visit. I was very disappointed. I had spent a lot of money for the lessons and need it to apply to fall classes.

LOTC is under construction, closed due to COVID and then due to construction that is taking twice as long

My daughter really enjoyed all 3 camps, especially the Mad Science Underground explorers camp and the Food around the world. (Tennis was one)

Barb is an amazing tennis coach! One of the best that I have had in the thirty plus years that I have played tennis

Normally I give very positive reviews to LOTC. And Lisa West, former coordinator, was very helpful in finding "temporary home" for tennis league. But now we have no go-to person or any reasonable updates on center completion. It is a shame we have so many pros not returning...

MISCELLANEOUS

It's hard to registrar for summer activities on the website. All activities are typically gone within 15 minutes of registration beginning.

Walking paths and trails . . . we could always use more. Looking forward to the pool opening up!

Neither overly happy nor upset. Just a meh.

Do you have a suggestion for an activity you would like to see offered through LO Parks & Recreation?

ACC

More talks on subjects pertaining to seniors.

Historical walking tours throughout LO

Events that are trendy, hip and fun! Let's remember our 60's past where we were very hip, crazy, new age and cool! This is for the Senior Center only.

Trips with transportation to gardens in the metro area.

Walking Groups nearby - instead of long drives to meet somewhere. We have some fabulous walks in the LO area

Nearby Walks would be excellent. I see Walks offered, but you have to drive miles to get there!! Carpooling is good, but we have such excellent walks nearby.

More Senior outings, classes, lectures and fun events.

CULTURAL FITNESS & OUTDOOR DIVISION

Cultural

Italian-a long time ago travel Italian was offered at the Adult Community Center, and it was wonderful. Please offer this class again!

Yes-Italian and Travel Italian classes. I found travel Italian very useful before I took a class to Italy.

Bmx biking, wrestling, baking/cooking for youth; something to do with animals for youth

More language classes

Pottery class

Knitting or crochet groups with yarn exchanges.

Y'all offer so many great classes and camps!

More Activities!!! These are fantastic

More options please, especially for the very popular camps. The summer ones fill up so fast that even the residents can't get in. So many of us rely on these during the summer as working parents.

More toddler 3 and under, options

Kids yoga, mommy and me classes, music together

I know that it is hard to create classes for little ones, but more for the 3-5 age range would be great. Also, another grandson took fencing last summer, and was looking forward to taking again. Unfortunately, only the

basic is offered, Would be great if there were more classes. It is a lot of work to keep providing classes, and it is greatly appreciated!

Little Masters during the summer &/or art camps for kiddos younger than 4 years old.

More youth art classes. Before the pandemic shut the class down early, there was a comic book drawing class my son was enjoying.

Beginning French

More outdoor activities in general for kids during autumn & winter.

Hikes for little kids. Guided hikes for 3 - 6 year olds and their parents (+ younger siblings in carousers or strollers) to learn more about our beautiful forests and nature.

Drawing and painting classes

More drawing and painting classes.

Tech tutoring for those of us who would like to be more savvy

bring back pottery classes

Camps

more parks & rec camps please!!!

More early evening activities for children. I work full-time and my daughter is already in daycare during the day. I would love to see more options from 4-6 for her to participate in. Also a way for parents from the classes and camps to connect with each other.

Horseback riding

more outdoor activities if possible

Sing along for kids

More camps with academic content verses a daycare environment. Also, it would be great to have Safety Camp offered again.

Keep using the Kindercare camps at George Rogers Park next year please and great offerings for 4 year old boys, better this year than last year.

More weeks of LEGO camp! It was a hit.

When I went to sign up my son in the first 1-5 min many of the full day camp offerings were full. It would be wonderful if next year you could offer more of the full day nature camps, people will obviously sign up for them:) Thank you so much!

If you can offer programs for the 13-15 year old range that's huge. It's challenging to find these.

More shaded areas for the kids. It's way too hot and there are not enough shaded area for the kids.

more swim lessons through the year

More Teen Adventures!

Teen Free Activity- ie open outdoor basketball hoops, music concert @ George Rogers lawn, badminton outdoors

I'd love to see more full day camps- 8-4 at least.

More summer classes and camps. Camps fill up very quickly, it would be nice if more space is available.

More Art camps and Cooking Camps/classes for Kids, More Luscher Farms camp options

Fitness

I hope that this advanced Tai Chi class will continue to be offered in the fall/winter term

Essentrics L.I.F.T. & Balance (Low Impact Functional Toning)

Activities for ACTIVE retired or post 50 population... intellectual combined with active. Discussions paired with travel (local & far away) or intellectual experiences with bright individuals.

late afternoon or evening classes of Tai Chi

Increase in house exercise opportunities.

Needlepoint or other activity like crocheting or knitting.

Learn to knit/crochet. Work on needlepoint Something like a quilting group where you'd have an instructor to help you learn the skill and get to know others

Restorative yoga for elderly clients who have had injuries or prolonged inactivity

Cooking classes.

More outdoor fitness classes

Fitness classes that incorporate music and are offered after 10 am

maybe more selection of painting classes (e.g. with acrylics/abstract art, etc)

More active exercise & strength building classes for those of us who need to lose weight and/or stay in shape. Also why not couple that with a Weight Watchers program at the ACC? Could be a winning combination!

More classes centered on movement and strengthening. Especially for hips, ankles, and feet.

Continue recruiting Ryan to teach yoga.

I think a level 2 yoga class would be great!

Monday/Friday Boot Camp for 60+

Advanced Tai Chi

More Tai Chi and Zumba

Evening yoga classes and more Level 2/3 Drill and Play classes offered in Fall and Winter time.

I would love to see this class offered more than once weekly. I believe, before Covid, it was offered twice weekly. (Zumba Gold)

Yes, Chair Yoga.

Outdoor

water ski

Keep with the outdoor adventure/skills learning!

More nature camps!

more programs for teens

Bicycle rides for adults at different fitness/skill levels. This may help promote adding bicycle lanes to LO roads to make our community bicycle friendly and safe.

More Coyle Outdoor programs

EVENTS

How about a BBQ/Carnival event in George Rogers park? Similar to the Pancake Feed on July 4th.

More events to meet like minded LO community.

down town trick or treating instead of the driving one

GOLF

I miss golf and I wish you had a reciprocal relationship with a golf course nearby

Frisbee golf & soccer golf should be added to the new golf course. Just insert posts for frisbee during those hours & cover larger soccer holes when not in use.

LUSCHER FARM

More all day camps at Luscher Farm please! Registration fills quickly and many end up waitlisted. Every child should have an opportunity to spend at least a week here in the summer.

Farm Saturdays being more than 4 hours

More camp opportunities. They fill up so fast and have been really great.

Creative Writing in Nature- writer's Workshop for children

Plein air (outdoor) watercolor and/or oil painting classes

I would love more classes on caring for the plot, pest removal, etc.

disc golf

Building garden-friendly structures like bee boxes, bird feeders, ladybug homes, etc.

Manage Luscher like the crown jewel that it is.

Parent date nights!!

More Art camps and Cooking Camps/classes for Kids, More Luscher Farms camp options

SPORTS

Do not allow pickle ball at Westlake. It needs to stay a tennis court. Pickle ball is incredibly loud and the older men are very rude to the kids that are trying to play near by or at the basketball courts. These men do not engage with the kids and instead make them feel less than human.

More half-day camps. Parkour was only offered a full day. My 11 and 14-year-olds don't need child care so we are looking for more 1/2 day camps to teach them new skills. We don't want to commit to a full day. My husband and I are both teachers so logistically and financially half day makes more sense.

More mountain biking camp options — intermediate and advanced levels.

Lifeguard training, diving classes

Woman's 7v7 soccer

Basketball

Archery for children and adults

Why does LO not use Playtime Scheduler like everyone else? Using another site for club play is a hassle.

Keep pickle ball courts at George Rogers Park open

More pickleball courts

More classes for pickle ball

To have more open FREE for beginners.

None, outside of extra Pickleball courts elsewhere and return to a daily P-ball schedule at Rogers.

Pickleball tournaments.

More Pickleball courts at other locations in LO

More venues in which to play pickleball in the LO area.

Pickleball leagues

More pickleball classes

I would like to see Lake Oswego parks and rec gives more courtesy to the Pickleball players in this community. They almost shut us down and now they are treating us like children where they lock up the courts because they don't trust us to abide by the time rules. No other park activity in this entire town has been treated like Pickleball.

Indoor pickleball during winter. More public indoor tennis courts.

Indoor Pickleball courts!!!

More pickleball courts with hours for working people and kids - my daughter and son-in-law have a hard time finding a time the courts are open

More PB FACILITIES. LO has the fewest pb courts vs any of the surrounding towns

Indoor pickleball

Intermediate Pickleball clinics - a chance for students to connect (i should have asked for numbers but did not - maybe an opt in play list)

Anything pickleball and more of that for kids as well :-)

More pickleball!!

TENNIS

Paddle (not SUP)

Outdoor Tennis league

yes, adult and junior tennis leagues and friendly competitions; more pro-active outdoor court reservations for when the center is not operational and during nice weather.

Continuation of class in fall/winter, option for weekday daytime class

MISCELLANEOUS

Hope reducing or no online registration fees. It's not convenient to go in-person or call via phone, while it's very easy to register online, but the fees are too much.

I wish registration online wouldn't have service fees. They are extremely high.

Easier way to register for classes

Your system does not allow for twin registration.

You offer many great programs.

Kelsey at your office is wonderful!! Very helpful and patient!