



CUSTOMER SATISFACTION SURVEY

LAKE OSWEGO PARKS & RECREATION




1. Name of Activity 

2. What are your reasons for participation in the activity? Please check ALL that apply. 


- Recreational enjoyment
- Health and wellness purpose
- Learn something new
- Provide an activity or care for child/children
- Enhance and develop current skills or knowledge
- Engage with others that have similar interests
- Other

Any additional comments:

3. How did you learn about this activity? Please check ALL that apply. 

- LO Parks & Recreation Activities Guide
- LOParks.org Registration Website
- LO City Website www.ci.oswego.or.us/parksrec
- Hello LO
- Lake Oswego Review
- Social Media- Facebook/Twitter/Instagram
- Return Customer
- Recommended by a Friend/Family Member
- Other


Any additional comments:

4. Did participation in the activity meet your expectations? 

Yes

No


Any additional comments:

5. If applicable, how do you rate the instructor's/activity leader's preparedness and knowledge of the activity? (Not applicable to sports leagues) 

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied




Any additional comments:

6. How do you rate the value received for your activity fee? 

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied



Any additional comments:

7. Would you recommend the activity to a friend or family member? 

Yes

No


Any additional comments:


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Updated: 6/30/2022

To Be Reviewed: Three Years – 06/30/2025

8. Do you have a suggestion for an activity you would like to see offered through LO Parks & Recreation? 

9. Please enter your email address or phone number for a chance to receive a \$50.00 LO Parks & Recreation gift certificate. A winner is randomly selected each activity season. 

Done

Thank you for providing valuable feedback!