

2017 Employee Engagement Survey Results

December 2017

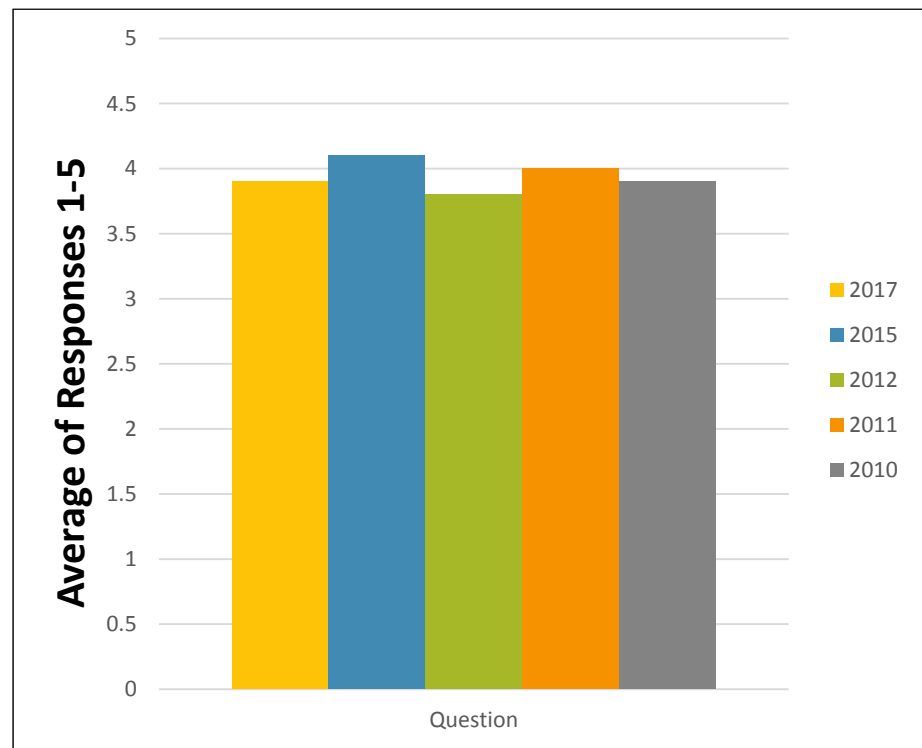


Survey Overview

- 37 Questions:
 - Communication & Engagement (11)
 - Expectations & Work Conditions (12)
 - Attitude (6)
 - Overall Experience (1)
 - Demographic Information (7)
 - Open Comments

How to Read the Results

For the comparisons, the responses are averaged on a 1-5 scale with 5 being the most favorable (strongly agree)



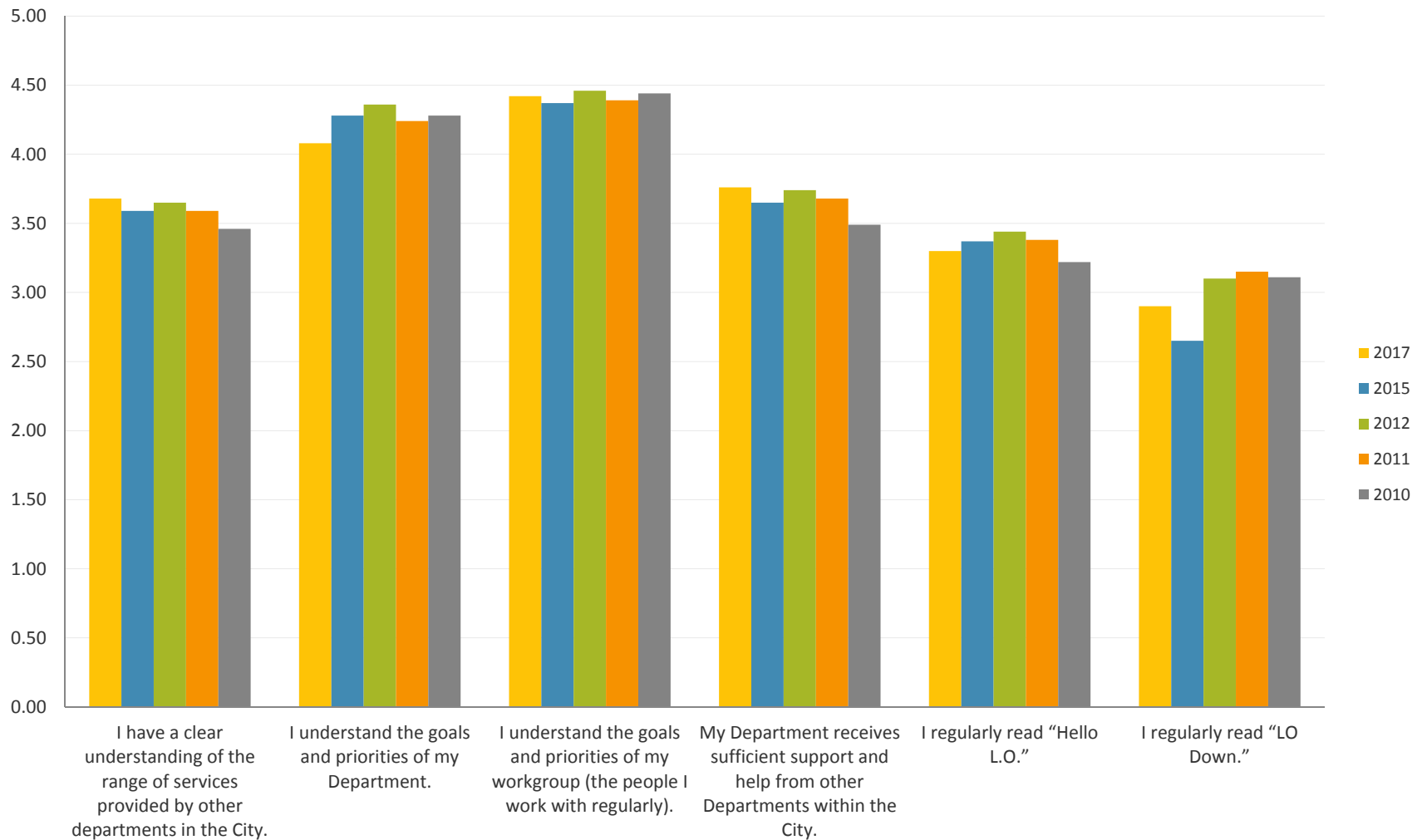
Participation

Employee Status	2010	2011	2012	2015	2017
Regular, full-time	205	197	169	179	178
Regular, part-time	28	15	19	15	14
Temporary or seasonal	7	7	3	6	6
Prefer not to state	N/A	12	14	8	9
Skipped question	10	3	6	4	7
Total	250	234	211	212	214

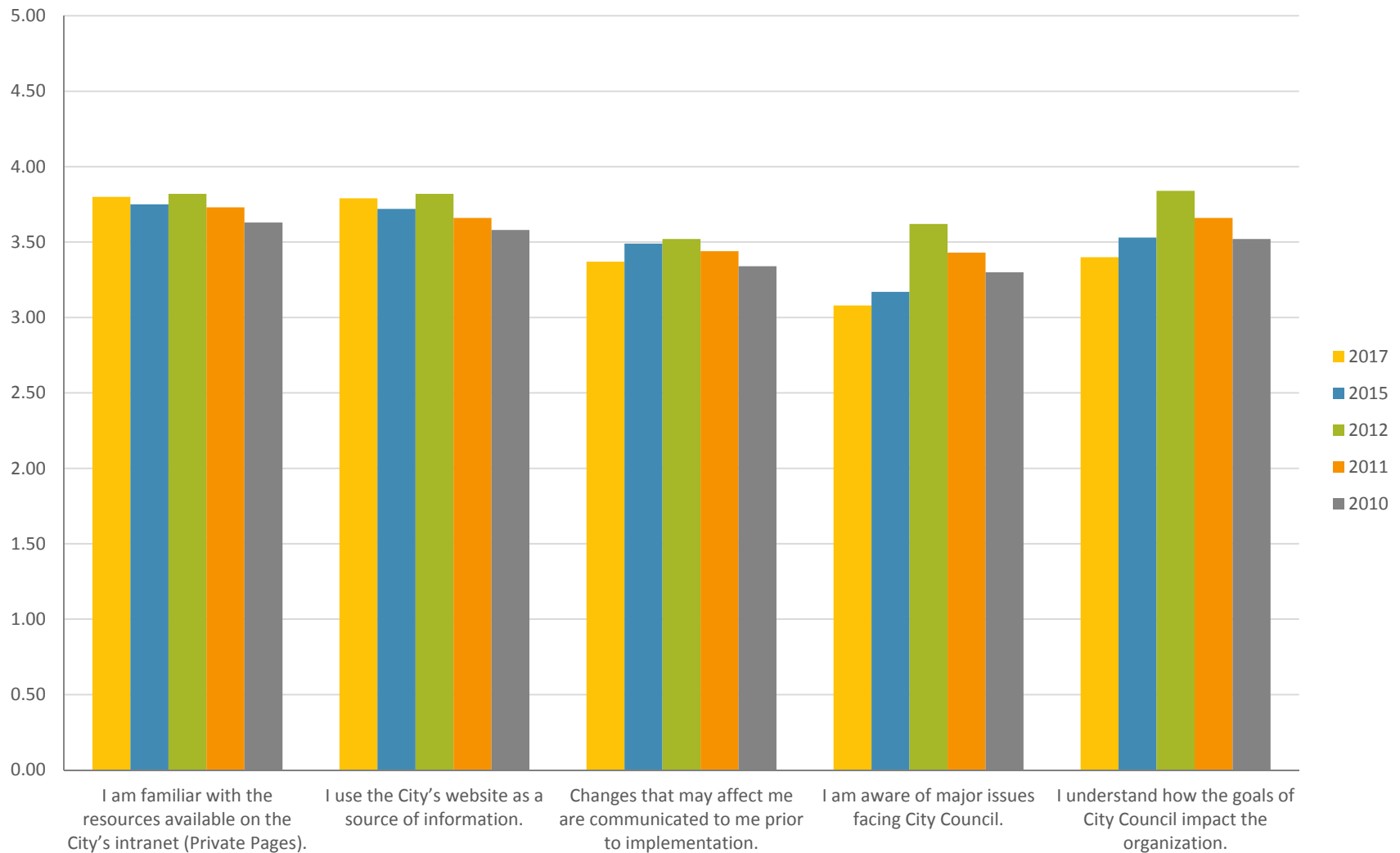
Participation

Department	Percent of Total	Response Count
Administration: City Manager's Office, City Attorney's Office, Finance, IT, HR, Municipal Court	15.1%	30
Fire	18.1%	36
Library	12.1%	24
Police	16.1%	32
Planning and Building	5%	10
Parks and Recreation	15.1%	30
Engineering	8.5%	17
Public Works: including LO Tigard Water Partnership	10.1%	20
	answered question	199
	skipped question	15

Communication & Engagement

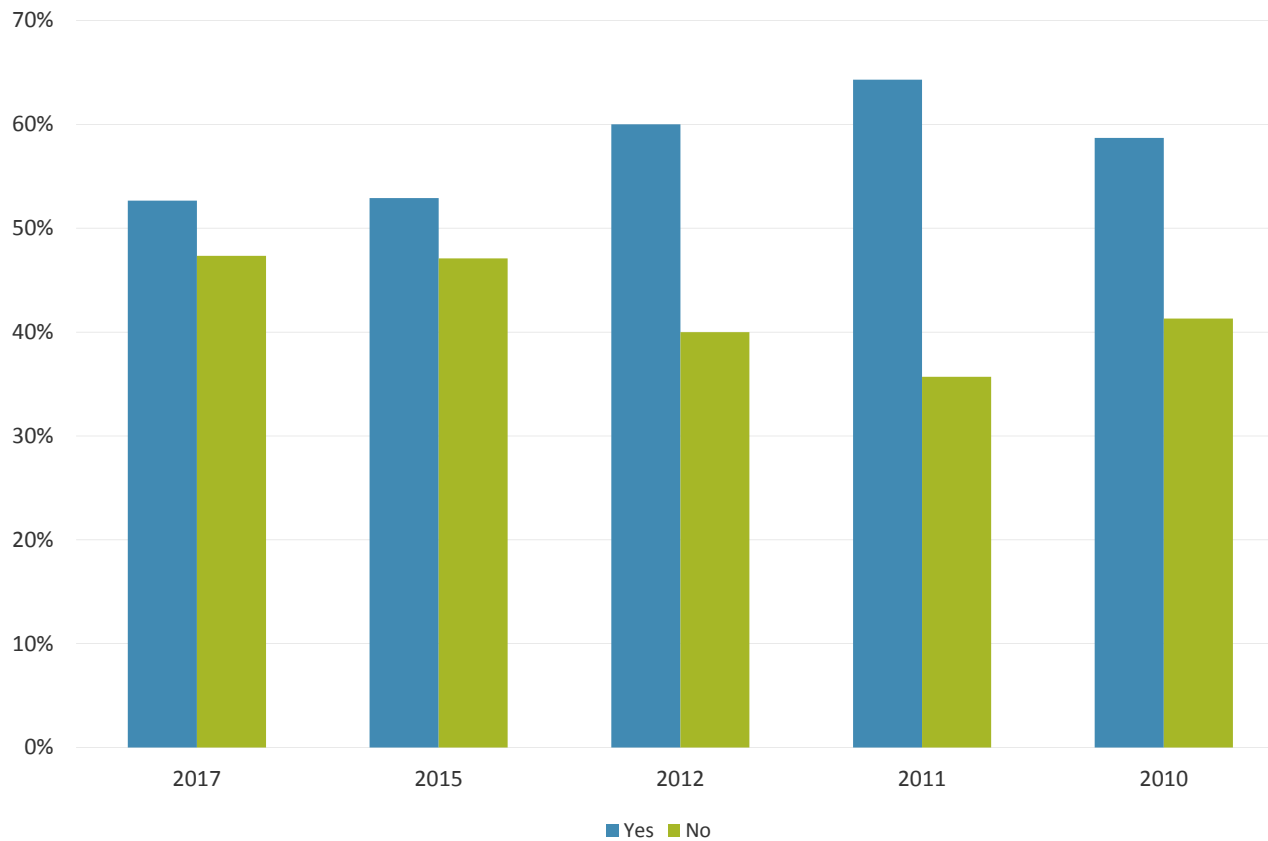


Communication & Engagement

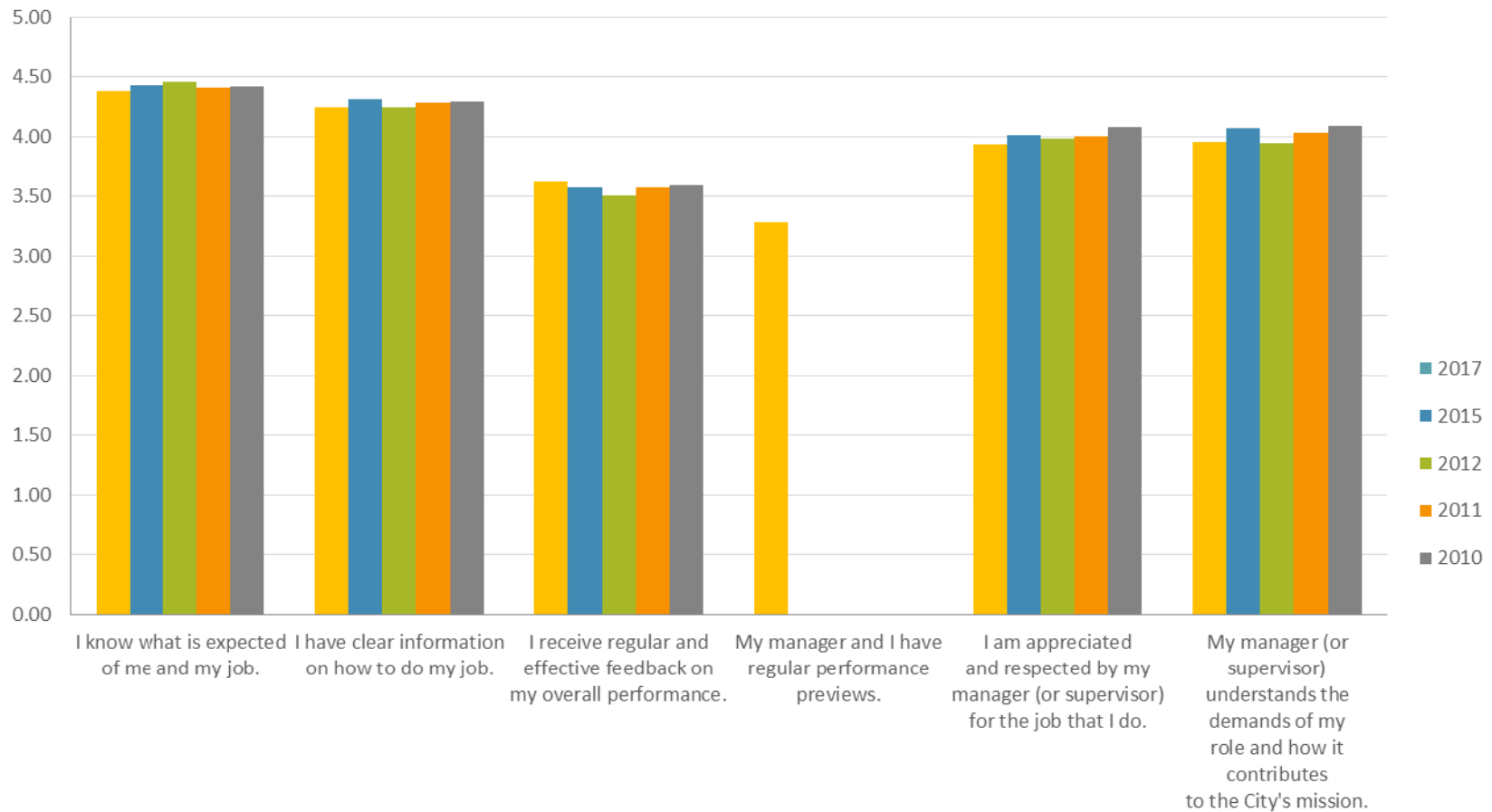


Communication & Engagement

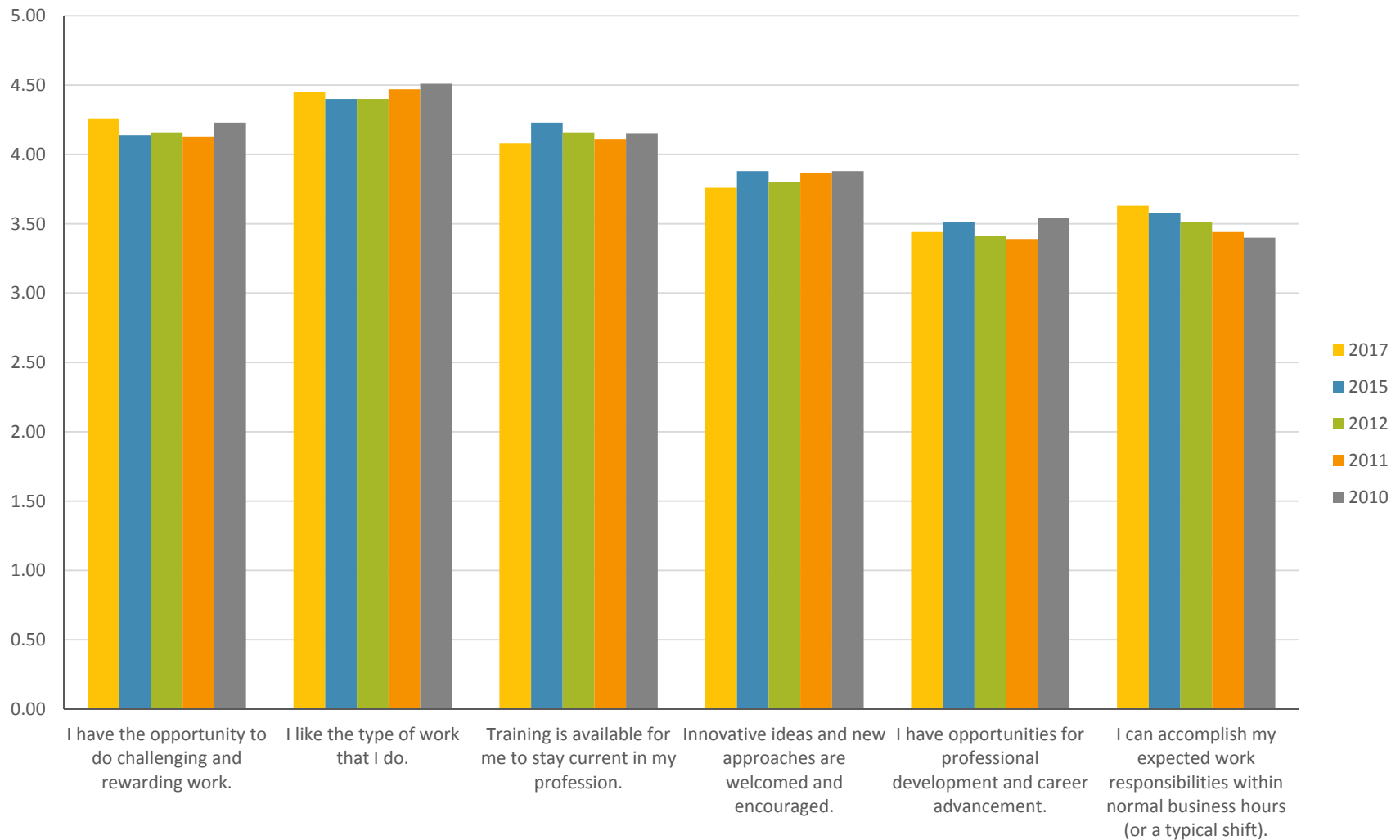
I have attended a community of city event (non work related)
within the last 12 months



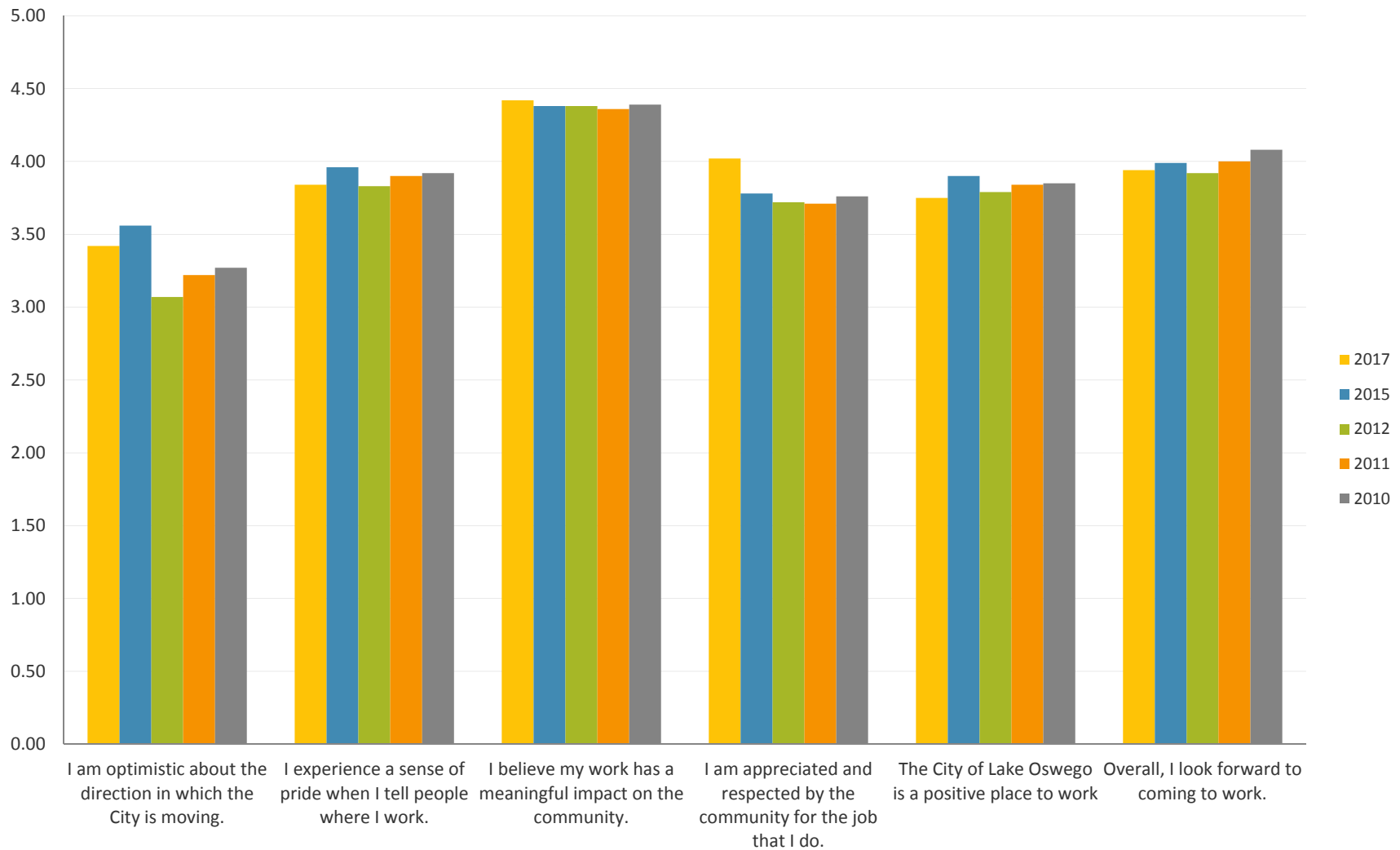
Expectations & Work Conditions



Expectations & Work Conditions



Attitude



Overall Experience

