



For Immediate Release
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City Implements Additional Strategies to Help Slow the Spread of COVID-19

LAKE OSWEGO – In its continuing effort to slow the transmission of the novel coronavirus (COVID-19) in Lake Oswego, the City has decided to move to online, telephone, and video services at the Permit Center in the Building, Planning and Engineering Departments. We recognize that this could be an inconvenience and did not make the decision lightly.

Effective immediately, and extending through April 14, 2020, the Permit Center is closed to walk-in customers. To continue to offer service in all other areas, we encourage people to:

- Use electronic submittal or Email (as applicable) for all permit applications.
- Drop off plans at Reception (3rd floor) only if they cannot be sent electronically.
- Make an appointment if you need an in-person consultation with an engineer, planner or plans examiner.
- All visitors must comply with social distancing. Anyone who is coughing, appears to have a fever, or is having difficulty breathing will be asked to return at a later time.

Need help from a staff member? Lake Oswego's Building, Planning, and Engineering staff are available to assist permit customers via phone and email during regular Permit Center hours for each department. Customers can also visit the following webpages for additional information and updates:

- Lake Oswego Building Dept: www.lakeoswego.city/building or 503-635-0390
- Lake Oswego Planning Dept: www.lakeoswego.city/planning or 503-635-0290
- Lake Oswego Engineering Dept: www.lakeoswego.city/engineering or 503-635-0270

The changes in Permit Center services follows last week's announcement that the City would be implementing strategies to help slow the spread of COVID-19. The timeline for these measures has been extended and will now continue through April 14. Measures already in place include: closing the Adult Community Center, canceling all Parks and Recreation programs/activities, closing passport services, canceling all boards and commission meeting, restricting group gatherings, modifying areas that are frequently used by the public to create distance between people, etc. The Lake Oswego Public Library is also closed until at least April 1, 2020. To see a full list of strategies, please visit www.lakeoswego.city/community/Novel-Coronavirus.

The City continues to urge all community members to take steps to protect themselves and those who are most vulnerable to complications from COVID-19.

The City will continue to do its best to minimize any risks. We will continue to monitor the COVID-19 outbreak and will follow guidance from Clackamas County Public Health and the Oregon Health Authority (OHA) to ensure community and employee safety.

We look forward to continuing to provide essential services - such as police and fire protection, quality drinking water, and well-maintained infrastructure - to the people of Lake Oswego.

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