

## How can I expect to be treated at your events?

All of our volunteers can expect certain things from their volunteer experience with Friends of Trees. In return, Friends of Trees has certain expectations of every volunteer. Thanks for reading!

## How can I expect to be treated at Friends of Trees?

- - Be provided with a friendly introduction to Friends of Trees, staff members, and area you'll be working
  - Be provided with a safe working environment
  - Be treated as an individual whose time and input is valued by the organization
  - Participate in a well-defined role with clear expectations
  - Receive training/education for your tasks and be given an explanation of how this work contributes to the larger mission for Friends of Trees
  - Receive feedback about your work and a person who you can direct questions and receive support
  - Be given flexibility to integrate your volunteer schedule into your personal schedule (Note: Some roles are more flexible than others and Friends of Trees will communicate this at the start of engagement)
  - Be given the opportunity for varied experiences (for example: planting, pruning, tree care, office work, etc)
  - Be protected from liability, harassment, discrimination, and other workplace concerns
  - Request a re-evaluation of your role/task if and when you would like to change
  - Learn about Friends of Trees, its mission, and its programs

## Volunteers are expected to:

- - Be willing to participate in orientation and training
  - Ask for help when needed
  - Be realistic about their time commitment to the volunteer role
  - Be sincere in their offer of service to Friends of Trees
  - Contact Friends of Trees with any scheduling changes
  - Carry out their work reliably and to the best of their ability

- Represent Friends of Trees to the best of their abilities when working with the public as a volunteer
- Uphold Friends of Trees' commitment to inclusion at every turn (learn about our [Equity & Inclusion](#) and anti-oppression expectations)
- Stay within the bounds of the job description, unless otherwise asked
- Accept the guidance and decisions of the Friends of Trees staff