

PAYING YOUR UTILITY BILL IS EASY

We have payment methods to fit everyone's needs:

EASYPAY— CHECKING ACCOUNT

Visit www.lakeoswego.city/easypay

complete and mail the form to:

PO Box 369
Lake Oswego, OR 97034

ONLINE BILL PAY — MASTERCARD OR VISA

www.lakeoswego.city/pay Click on Utility Online, click on Register. Once registered, add your account to the profile. Go to Account Detail, click on Payment, and then Enroll in Autopay.

ONLINE QUICKPAY

www.lakeoswego.city/pay

Pay manually with your debit or credit card, no login required.

PHONE PAYMENT—24 Hours

Call 1-855-546-1359

IN PERSON AT CITY HALL

380 A Avenue, Lake Oswego, OR 97034

PAYMENTS BY MAIL

PO Box 35147 #5890
Seattle, WA 98124-5147

AFTER-HOURS DROP BOX

380 A Avenue — Located inside the double doors off of A Street (Northwest entrance).

INFORMATION

If you would like more information regarding utility services or charges please visit our City's Finance website at:

www.lakeoswego.city/finance

You can also email Utility Billing in the Finance Department:

utility@lakeoswego.city

or call

503-635-0265
Monday - Friday
8:00 a.m. to 5:00 p.m.



City of Lake Oswego
Finance Department

380 A Avenue
PO Box 369
Lake Oswego, OR 97034

RESIDENTIAL UTILITY CHARGES 2021

- Water
- Sewer
- Stormwater
- Street Maintenance



FINANCE DEPARTMENT



HOW IS MY UTILITY BILL CALCULATED?

UTILITY RATES ARE EFFECTIVE 7/1/2021

AND ARE FIRST REFLECTED ON THE AUGUST INVOICE.



WATER

Water charges include a fixed and a variable charge. The fixed charge is the price that all customers pay monthly regardless of how much water they use. The fixed monthly charge is \$28.79 for a single-family residential customer. Added to the fixed charge is the variable charge, which is tiered depending on how much water is used:

- ◆ **Tier 1:** The first 0-8 CCF of water used will be billed at \$3.03 per CCF.
- ◆ **Tier 2:** The next 9-16 CCF of water used will be billed at \$4.35 per CCF.
- ◆ **Tier 3:** The remaining 17+ CCF of water used will be billed at \$8.15 per CCF.

E-STATEMENTS

Fast-Convenient-Environmentally Friendly

Have your utility bill emailed to you.

Complete and submit an easy online form at:

www.lakeoswego.city/estatement



SEWER

The sewer portion of your bill is for one month, reflecting a fixed charge component and a winter average from the preceding year. The fixed charge amount is \$61.73 per billing cycle. The sewer volume charge is \$2.28 per CCF of winter average water usage, which is measured by the readings from your water meter.

STORMWATER MANAGEMENT STREET MAINTENANCE FEE

The monthly billing reflects a flat charge of \$18.87 for Stormwater and an additional flat charge of \$9.95 for Street Maintenance fees.

MASTER FEES AND CHARGES

All utility rates can be reviewed in the Master Fees and Charges Booklet for 2021 at: www.lakeoswego.city/fees



HELPFUL LINKS

Have you changed phone numbers or an email address recently? Update your contact information at:

www.lakeoswego.city/update

Moving?

www.lakeoswego.city/service

How to check for a leak:

www.lakeoswego.city/leakcheck

Have you repaired a leak and want a leak adjustment review? Complete an application at:

www.lakeoswego.city/leak



General Inquiries

www.lakeoswego.city/finance