

2008 COMMUNITY ATTITUDES SURVEY

Conducted for:

City of Lake Oswego

Data collected

April 2008



www.cdri.com

INTRODUCTION

The City of Lake Oswego commissioned the 2008 Community Assessment to build upon previous surveys conducted in 1996, 1998, 2000, 2003, and 2005. The goal of the surveys is to help City officials and staff better understand resident attitudes and opinions and to explore current issues facing City Council.

The report is divided into the following sections:

- ▶ ***Executive Summary***, highlighting the key findings of the research.
- ▶ ***Research Results***, outlining the findings from the research.
- ▶ ***Conclusions and Recommendations***, providing the next steps we believe should be taken based on the research and our past experience.
- ▶ ***Appendix***, containing verbatim comments from residents and a review of the survey methodology as well as a copy of the survey questionnaire and the data printout.

If you have questions or comments about this research, contact [Martha DeLong](mailto:Martha.DeLong@cdri.com) at Campbell DeLong Resources, Inc. by phone at (503) 221-2005 or email Marthad@cdri.com.

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EXECUTIVE SUMMARY

The following summarizes key points from the research. To understand the full depth of the research, however, the reader is urged to review the entire report.

METHODS

In April 2008, Campbell DeLong Resources, Inc. conducted a telephone survey with a random sample of 400 residents of Lake Oswego. For full detail on the survey methods, see page 52 in the Appendix. The questionnaire and data printout are also included in the Appendix.

OBJECTIVES

The goal of the research is to provide the City of Lake Oswego with information to help City officials and staff make management and policy decisions that reflect the needs and desires of the City's residents.

RESEARCH RESULTS

In general, Lake Oswego residents continue to be very satisfied with quality of life and City services. There is some concern, however, over recent City Council decisions. Key findings include:

- ▶ The average quality of life rating this year — 8.6 — is identical to 2005.
- ▶ Most residents remain upbeat about Lake Oswego's future quality of life, although longtime residents and those who disapprove of City government are often pessimistic.
- ▶ A majority of residents believe that events and development in downtown Lake Oswego are a positive and contribute to livability.
- ▶ Satisfaction with City government has declined slightly since 2005, and there has been a significant jump in disapproval of the course City Council is setting. The West End Building is the major reason for disapproval of City Council.
- ▶ Nearly 9 in 10 Lake Oswego residents believe the City should take the lead in sustainable practices. There is less strong consensus about whether the City keeps its promises and makes efficient use of tax dollars.
- ▶ More than 8 in 10 residents either strongly or somewhat agree with bringing the streetcar line to Lake Oswego. Two-thirds support a water pricing system based on consumption to encourage conservation.
- ▶ Fire, police, library, and water considered the most important city services. Performance ratings mostly hold steady or decline slightly since 2005.

- ▶ Analysis of importance vs. performance scores shows a generally favorable profile, with key services perceived as the City's strengths. There are a few areas of concern, however, including water/sewer, street maintenance, and traffic management.
- ▶ Most residents cannot think of any other services the City should be providing. Among suggestions provided, nothing emerges as a major unmet need.
- ▶ More than half of residents have come in contact with City staff or elected officials.
- ▶ The Farmers' Market continues to grow in popularity, with an impressive 84% of residents saying they have attended the market. Other events hold steady or increase slightly.
- ▶ Almost all residents now use *Hello L.O.* for local news. All information sources show a significant increase since 2005, indicating how strong a buzz there is about the West End Building and other issues.
- ▶ Responses to demographic questions confirm the consistent profile of Lake Oswego residents as affluent, well-educated homeowners, and a population that is trending older. At the same time, the number of residents with children has increased.

CONCLUSIONS & RECOMMENDATIONS

- 1. Residents continue to be very satisfied with the quality life offered in Lake Oswego. However, areas of concern do emerge.**
- 2. Proceed with the streetcar, emphasizing the green benefits for all.**
- 3. Pricing water to encourage conservation has the support of the majority, but be sure to communicate the benefits to all before implementation.**

*More detailed Key Conclusions and Recommendations
may be reviewed, starting on page 39 of this report.*

RESEARCH RESULTS

I. Quality of Life in Lake Oswego

QUALITY OF LIFE RATINGS REMAIN QUITE HIGH.

As in the past, the survey began by asking residents to rate the overall quality of life in Lake Oswego. A ten-point scale was used, with a “1” meaning “very poor” and a “10” meaning “excellent.”

The average rating this year — 8.6 — is identical to 2005. This level of satisfaction remains the highest ever, dating back to the mail-out surveys conducted by the City in 1991 and 1994. Very similar to 2005, nearly one-third of residents give Lake Oswego’s quality of life a “10,” while only three respondents give low ratings of “3” or below. These are the highest quality-of-life ratings seen among the many metro-area community surveys CDRI has recently conducted.

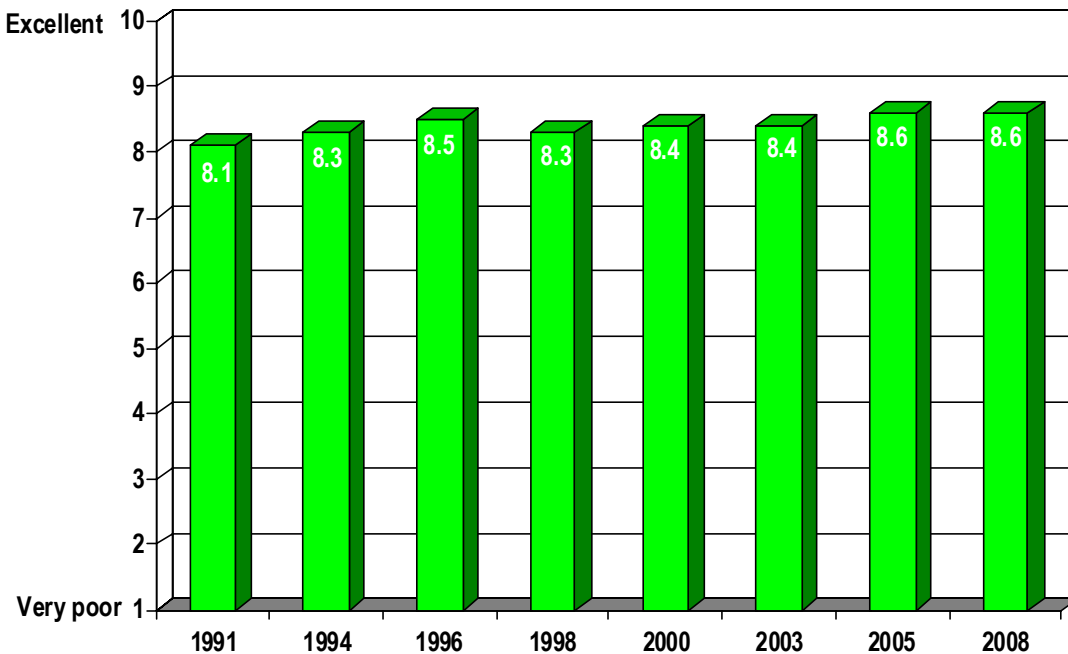
As noted in past years, segments of the population who tend to give the highest average ratings for Lake Oswego’s quality of life include women (8.8, versus 8.5 among male residents), as well as those who are pleased with the direction local government is taking. For example, there is an 8.9 rating among those who later in the survey say they approve of the direction City Council is taking, versus 8.0 among those who disapprove of the City Council’s direction.

While younger residents give slightly lower ratings than those 55 and older, there are no differences in perceptions of quality of life between newer and longtime residents or between those with and those without young children in the home (average rating is 8.6 in each of these segments).

Quality of life

Q: First, overall, how do you rate Lake Oswego as a place to live? Please use a 1 to 10 scale. A 1 is the bottom of the scale, a very poor place to live, and a 10 is the top of the scale, an excellent place to live.

n=400



SOME RESIDENTS ARE LESS OPTIMISTIC ABOUT FUTURE QUALITY OF LIFE.

Residents were next asked to rate what kind of a place they think Lake Oswego will be in ten years. In earlier Community Assessments back in the 1990s there was a large gap between current and expected future quality of life. The 2005 survey showed a strong increase in average ratings for future quality of life. The same pattern holds steady this year, as once again there is about a half-point gap between ratings for current quality of life (8.6) and expected future quality of life (8.0).

As in the past, though, there are variations among segments of the population. Women are slightly (although not significantly) more optimistic than men about future quality of life (8.1 vs. 7.9), as are those with young children (8.2 vs. 7.9 among households without children). There are statistically significant differences in two areas, as follows:

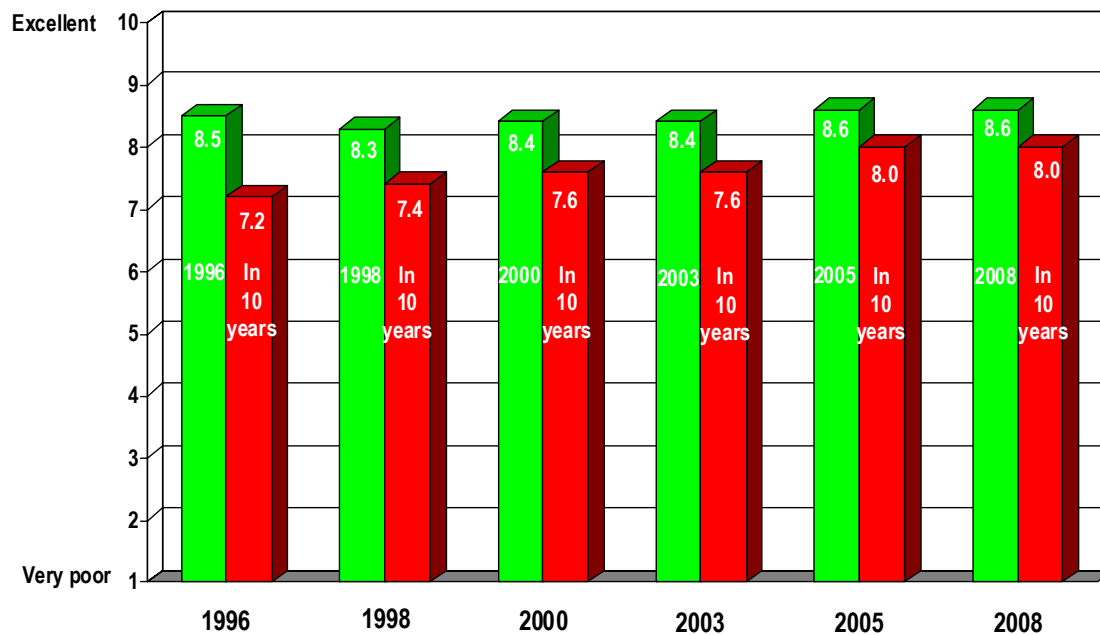
- ▶ **Longtime residents are more pessimistic than are newer residents.** Very similar to 2005, those who have lived in Lake Oswego for 10 years or more give an average rating of 7.8 for future quality of life, while newer residents give an 8.3. Note that the key difference is not so much a person's age as how long they have lived in Lake Oswego. The relatively small segment of respondents under age 35 give the same average rating as those 55 and older (7.9), and both age groups differ only slightly from the 8.1 average rating among those ages 35 to 54.

- ▶ **Those who disapprove of City Council’s direction are far more worried about the future.** Not surprisingly, there is a strong correlation between residents’ opinion of the direction City Council is taking and their expectations for future quality of life. Those who approve of City Council’s direction give a very positive 8.5 for expected future quality of life, compared to a drastically lower 6.8 among those who disapprove of City Council’s actions.

Future quality of life

Q: Next we want to get your impression of how, if at all, the quality of life will change in Lake Oswego over the next decade. Ten years from now, what kind of a place do you think Lake Oswego will be to live? Again use a 1 to 10 scale, where 1 is a very poor place and a 10 is an excellent place to live.

n=400



MOST RESIDENTS BELIEVE QUALITY OF LIFE WILL HOLD STEADY.

Looking at the same data another way, respondents were divided into one of four categories based on their responses to the ratings questions:

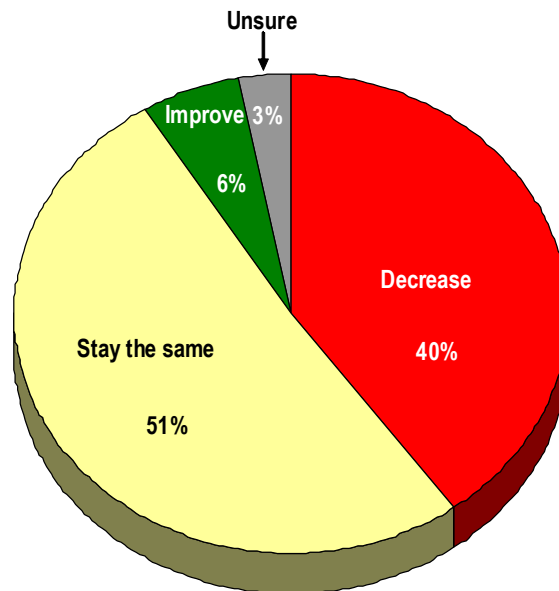
- ✓ Those who think quality of life will *decrease* in ten years — they give a lower rating for the future than for today.
- ✓ Those who think quality of life will *stay about the same* — giving the same rating for both.
- ✓ Those who think quality of life will *improve* in ten years — that is, they give a higher rating for the future than for today.
- ✓ Those who are *unsure* — giving a “don’t know” response for future quality of life.

As shown on the pie chart, the majority of Lake Oswego residents have a positive outlook on the city’s future: half believe the quality of life — already rated highly — will stay the same and 6% say it will increase. There are, however, 4 in 10 who are pessimistic, believing that the quality of life will decline in Lake Oswego over the next ten years.

What direction quality of life will go in future

n=400

Based on comparison of ratings for current versus future quality of life



MOST RESIDENTS FEEL DOWNTOWN LAKE OSWEGO IS CONTRIBUTING TO LIVABILITY.

Residents were read a list of statements on various topics and asked whether they agree or disagree with the statements. Two of these attitudinal statements focused on issues related to quality of life, specifically the changes in downtown Lake Oswego. Residents were asked whether they agree or disagree that:

- ✓ *The amenities and events in downtown Lake Oswego add to the city’s overall livability*
- ✓ *I like the changes that have occurred in downtown Lake Oswego*

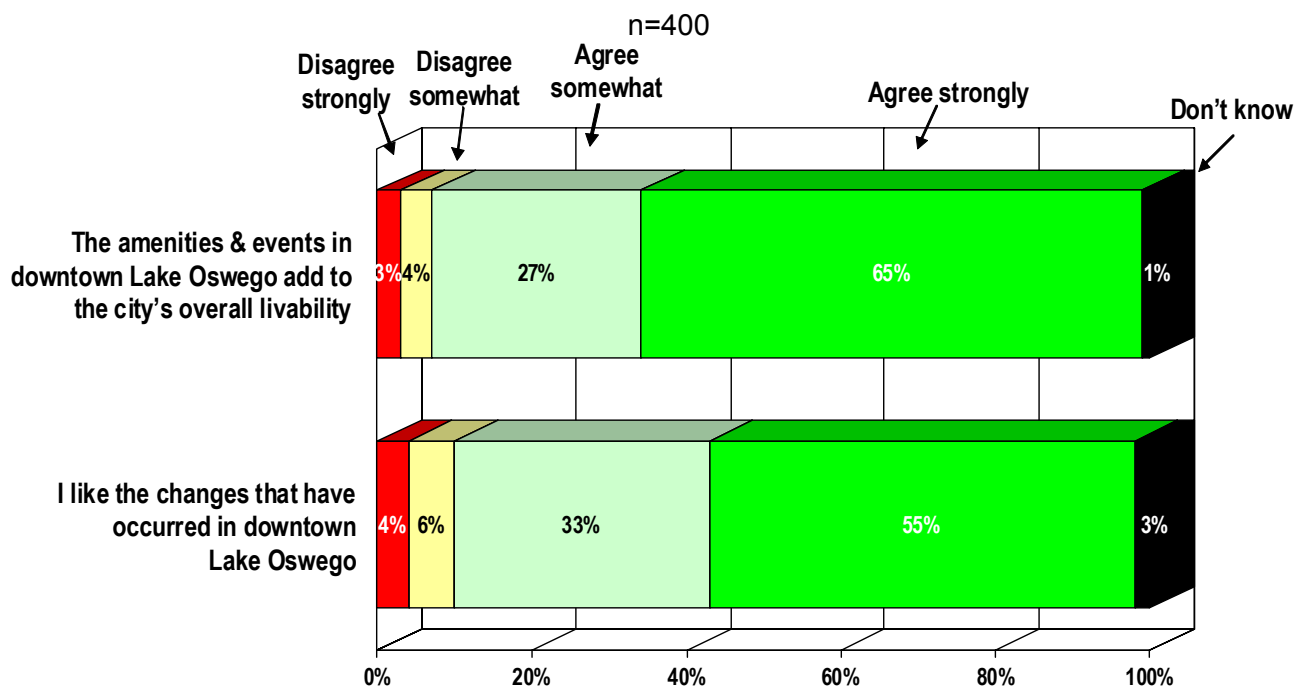
Both statements receive very broad support, with 65% strongly agreeing that downtown amenities and events add to livability, and 55% strongly agreeing that they like the changes in downtown. No more than 1 in 10 residents disagree with either statement. The “I like the changes” statement was asked in 2005 and received a very similar level of support (59% strongly agree).

Although residents generally support these statements, there are underlying differences in a few segments. Women are more likely than are men to agree with both statements, and are particularly supportive of the “amenities and events add to livability” statement — 73% of women strongly agree, compared to 57% of men. Also, newer residents tend to have a more positive view regarding downtown than do longtime residents — 74% of newcomers strongly agree that “amenities and events add to livability,” versus 61% of longtime residents.

As with other questions on livability, those residents who are unhappy with local government and City Council, as well as those who believe livability will decline in 10 years, are the least likely to react positively. For example, 63% of those who approve of City Council’s direction strongly agree they “like the changes in downtown,” compared to only 41% of those who disapprove of City Council.

Agreement with livability statements

Q: *Please tell me whether you agree or disagree with the following statements. Do you agree or disagree that...*



II. Satisfaction with City Government

SATISFACTION WITH CITY GOVERNMENT HAS DECLINED SLIGHTLY SINCE 2005.

In a key question at the beginning of the survey, residents were asked to rate their overall satisfaction with Lake Oswego’s government. On this question a five-point scale was used, with “1” meaning “very poor” and “5” meaning “excellent.”

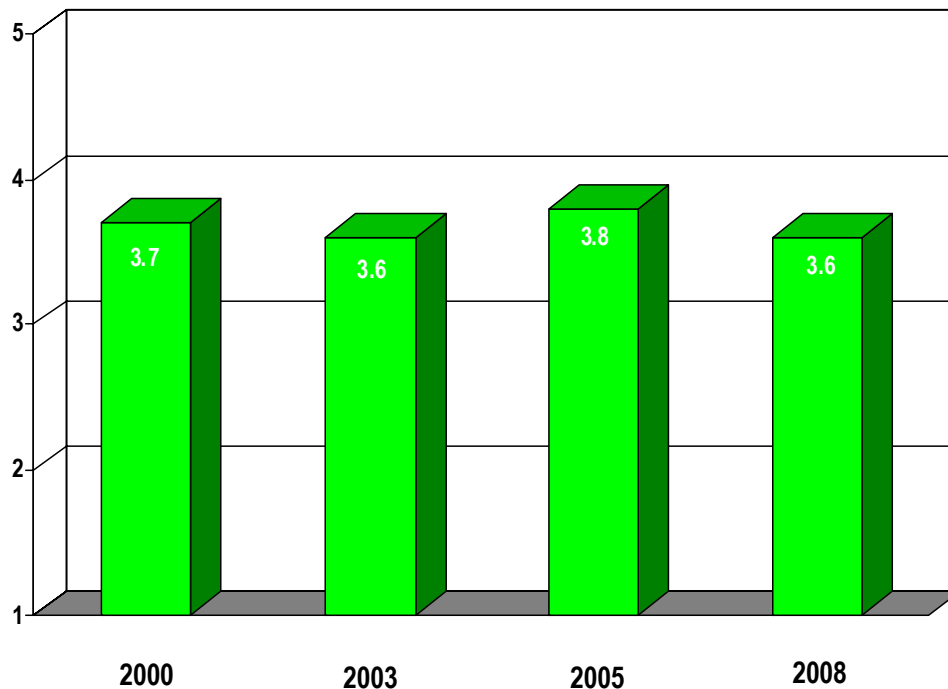
Ratings have fluctuated since the question was first asked in 2000, and this year the average rating declines slightly, from 3.8 to a 3.6.

There are no major differences between demographic segments. Those who tend to be somewhat more satisfied with City government include women, newer residents, parents of young children, and college graduates; but the differences are not statistically significant.

Satisfaction with City government

Q: First, I want you to rate your overall satisfaction with your local government. This time please use a 1 to 5 scale. On the scale a 1 is very dissatisfied with the quality of your local government and a 5 is very satisfied with the quality of your local government. Using the 1 to 5 scale, how would you rate your satisfaction with local government?

n=400



MAJORITY APPROVE OF CITY COUNCIL’S COURSE, BUT THE PERCENTAGE THAT DISAGREES IS UP SIGNIFICANTLY.

Lake Oswego residents are generally satisfied with their local government as a whole. However, when asked specifically whether they approve or disapprove of the current course the City Council is taking, responses vary.

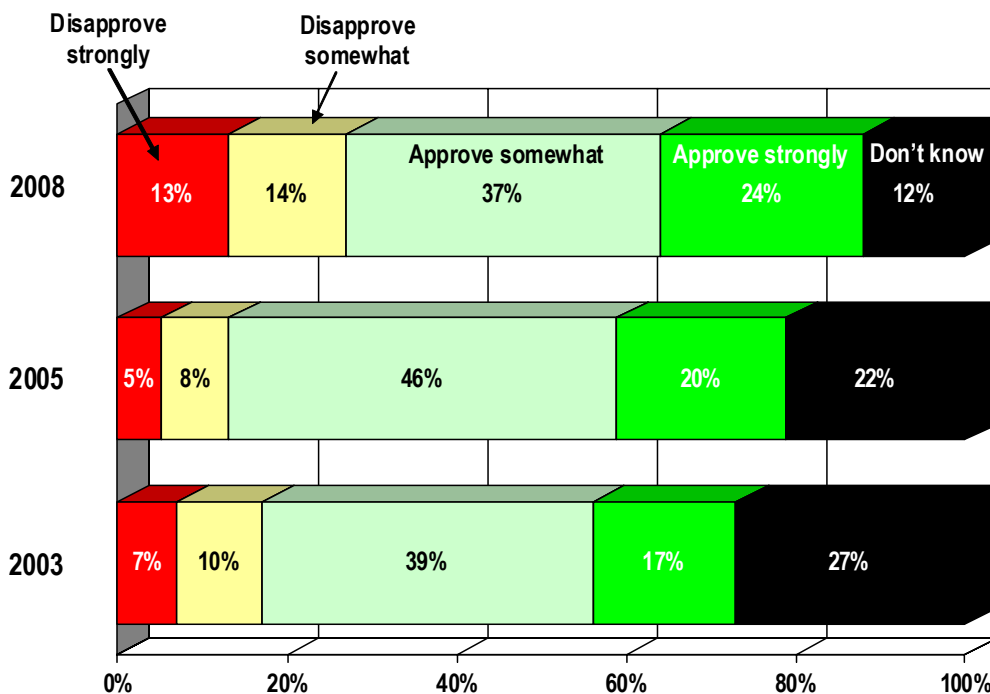
As in past years, a majority of residents say they approve of City Council, either somewhat (37%) or strongly (24%). There has been a slight increase since 2005 in the percentage who strongly approve, from 20% to 24%. However, a total of 27% now disapprove of City Council’s course, a significant increase that is more than double the 13% disapproval rating in 2005. Also, as an indication of how much attention recent Council decisions have attracted, there has been a significant drop in the percentage of residents who don’t have an opinion about City Council, from 22% in 2005 to just 12% this year.

There is considerable variation in levels of support for City Council. Segments of the population most supportive of City Council include women (32% strongly approve, vs. 16% among men); college graduates (26% strongly approve, vs. 14% among non-graduates); those who have had contact with the City (27% vs. 19%), as well as those who are optimistic about future livability (27% strongly approve, vs. 19% among those who think livability will decline).

Approve/disapprove of City Council course

Q: *Would you say you approve or disapprove of the current course the City Council is setting for the City?*

n=400



WEST END BUILDING IS THE MAIN ISSUE DRIVING INCREASED NEGATIVE RATINGS FOR CITY COUNCIL.

In an open-ended follow-up to the approve/disapprove question, residents were asked to describe the reason for their opinion of City Council — whether strongly or somewhat approve, strongly or somewhat disapprove, or don't know. Responses are shown on the following tables. The first table shows the somewhat and strong approval responses, and the second table shows combined somewhat and strong disapproval responses. (Each set of responses is shown separately in the data printout.) In summary, results indicate:

- ▶ **“Doing a good job” is the major reason for strong approval of City Council.** Among those who strongly approve of City Council, by far the top reason cited is simply that they are “doing a good job” (22%). A long list of other mentions follows, including 9% who strongly approve of the West End Building decision, as well as similarly-sized groups who are happy about new parks/rec opportunities, the Council being forward-looking, and communication with residents.
- ▶ **Those who only somewhat approve often focus on the West End Building.** The somewhat and strongly approve responses are shown in separate columns since a “somewhat” level of approval can be a negative — that is, many respondents only “somewhat” approve because they are unhappy about an issue. Among the large group of residents who somewhat approve of City Council, 3 in 10 say they don't know why they feel this way, which suggests that their level of approval is lukewarm or neutral. “West End Building” is the next most common response (18%), and nearly all of these responses express a negative view regarding the building acquisition.
- ▶ **West End Building also the main reason to disapprove.** The West End Building is by far the major reason cited for disapproving of City Council, with 34% strongly/somewhat disapprove responses. In fact, if we combine these mentions with the other disapproval response categories that could be linked with the West End Building controversy, including “not fiscally responsible,” “concentrate on more important services,” and “things done without input,” this comes to an overwhelming 64% of those who disapprove of City Council.

Finally, when the 49 respondents who said they “don't know” whether they approve or disapprove of City Council are asked why, all but three continue to say they don't know. The three people who give a reason for not knowing how to rate City Council all cite the West End Building.

Reasons to approve of City Council course

Q: Why do you [approve/disapprove] of the current course the City Council is setting?

Based on those who said they approve strongly or somewhat

Why approve of City Council	Somewhat approve n=148	Strongly approve n=95
City doing good job	7%	22%
West End Building	18% ¹	9%
Adding parks/rec	—	9%
Looking to future	3%	8%
Communication with residents	—	8%
Lake Grove redevelopment	—	6%
Controlling growth	—	6%
Nice place to live	2%	4%
Good infrastructure	—	4%
Open space preservation	—	3%
Efficient government	—	3%
Good leadership	—	3%
Growth/development issues	7%	—
Going in right direction	7%	—
Need affordable housing	5%	—
Fiscal responsibility	3%	—
Need more public input	3%	—
Need to improve services	3%	—
Don't like Lake Grove changes	3%	—
Other, 2% or less	18%	23%
Don't know	30%	12%

¹ All but a few of the “somewhat approve” mentions for the West End Building are negative, e.g., “It would be better if they didn’t purchase the West End Building.”

Reasons to disapprove of City Council course

Q: Why do you [approve/disapprove] of the current course the City Council is setting?

Based on those who said they disapprove strongly or somewhat

Why disapprove of City Council	Strongly or somewhat disapprove n=108
West End Building	34%
Not fiscally responsible	21%
Increasing taxes	7%
Concentrate on more important services	5%
Too much growth/building	7%
Things done without input	4%
No affordable housing	6%
Lake Grove redevelopment	3%
Other, 2% or less	17%
Don't know	9%

NEARLY EVERYONE AGREES THE CITY SHOULD TAKE THE LEAD ON SUSTAINABILITY. THERE IS LESS AGREEMENT ON WHETHER THE CITY KEEPS PROMISES OR SPENDS MONEY EFFICIENTLY.

Three of the survey's series of attitudinal questions focused on City government. Residents were asked whether they agree or disagree that:

- ✓ *The City should take the lead in encouraging sustainable environmental practices among businesses & residents*
- ✓ *The City of Lake Oswego keeps its promises to residents*
- ✓ *The City of Lake Oswego makes efficient use of tax dollars*

Responses show:

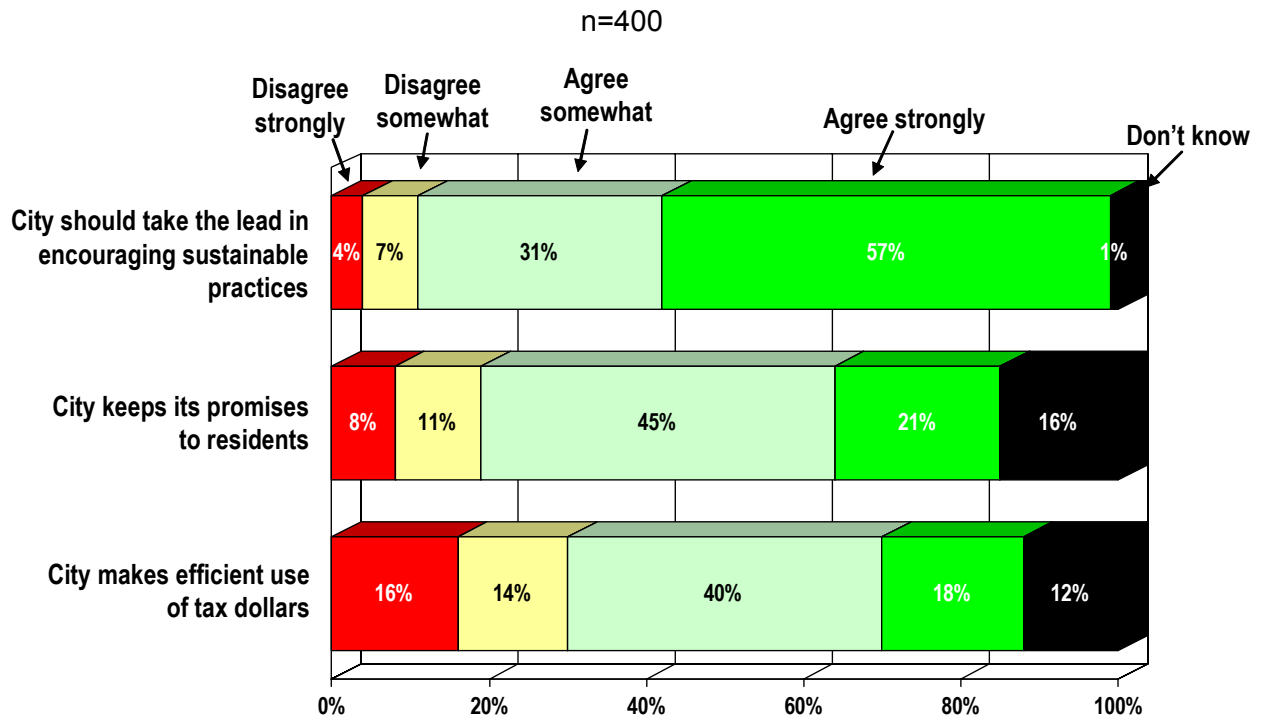
- ▶ **Broad agreement on sustainability.** Nearly 9 in 10 Lake Oswego residents agree strongly or somewhat that the City should take the lead in sustainable practices. This widely held “green” value is rapidly becoming the norm in communities around the metro area. For example, in a survey CDRI just conducted in West Linn, essentially the same percentage of residents agreed with a similar statement about sustainability. It is also important to note that only 1% “don’t know” how they stand on this issue — an indication of the high level of importance placed on this issue among Lake Oswego residents.

Although interest in the City taking the lead on sustainability is high across the board, there is particularly strong support among women (67% strongly agree, vs. 46% among men) and among those who are positively inclined toward City government (for example, 65% strongly agree among those who approve of City Council, but only 36% among those who disapprove of City Council).

- ▶ **Less consensus about keeping promises, efficiency.** CDRI frequently asks the “keeps its promises” and “efficient use of tax dollars” questions in community surveys, as they are good indicators for the level of trust residents place in their local government. While a majority of Lake Oswego residents agree with the statements, most of that support is at the “somewhat” level. A significant portion of the population disagrees with each statement, particularly regarding efficient use of tax dollars (30% disagree strongly or somewhat). As with other questions, women, newer residents, and those who are supportive of city government tend to give more positive responses. This is also similar to data from other communities. The responses to these two questions in CDRI’s recent West Linn survey, for example, were generally the same. It is also worth noting that more than 1 in 10 say they don’t know whether the City keeps its promises or makes efficient use of tax dollars.

Agreement with statements about City government

Q: Please tell me whether you agree or disagree with the following statements. Do you agree or disagree that...



III. Attitudes Toward Streetcar & Water Pricing System

THERE IS VERY STRONG SUPPORT FOR EXTENDING THE PORTLAND STREETCAR TO LAKE OSWEGO.

Additional attitudinal questions focused on two specific issues facing City Council. First, residents were asked whether they agree or disagree with the following statement: *“I support the idea of extending the Portland streetcar to Lake Oswego as an additional transportation alternative to Highway 43.”*

As shown on the graphic below, more than 8 in 10 residents either strongly or somewhat agree with bringing the streetcar line to Lake Oswego, with a little more than half strongly agreeing. Only 3% have no opinion, and fewer than 2 in 10 disagree with the idea.

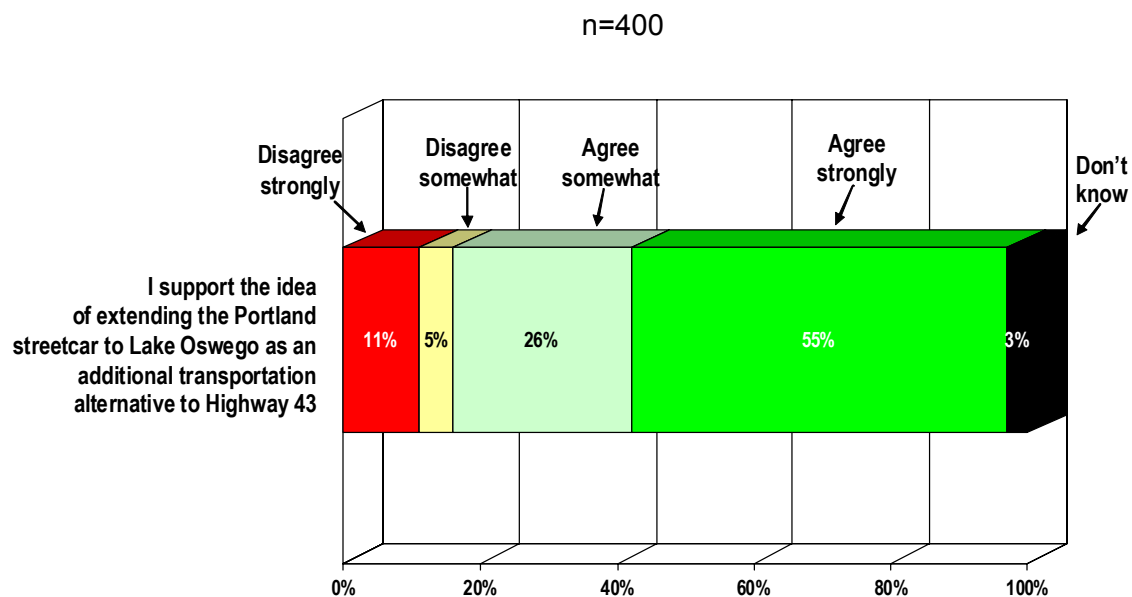
Support for the streetcar is uniformly high across most demographic segments. For example, while often throughout the survey there is a “gender gap,” this is not the case with the streetcar; men and women support the streetcar about equally, with 54% strong agreement among men and 56% among women.

Those particularly likely to support the streetcar include younger respondents (75% of those 18 to 34 strongly agree, vs. 54% of those 55 and older) as well as the somewhat overlapping category of parents of young children (61% strongly agree, vs. 51% of those without children).

Predictably, residents who are unhappy with City Council are the most likely to disagree with the streetcar idea (19% strongly disagree, more than any other segment). However, even among this least contented group of citizens, a majority (74%) voice support for the streetcar (45% strongly agree and 29% somewhat agree).

Agreement with statement about streetcar

Q: *Please tell me whether you agree or disagree with the following statements. Do you agree or disagree that...*



MAJORITY OF RESIDENTS SUPPORT A NEW WATER PRICING SYSTEM TO ENCOURAGE CONSERVATION.

Residents were also asked whether they agree or disagree with this statement: *“To encourage water conservation, the City should implement a pricing system designed so that households with higher than average water usage are charged a higher rate.”*

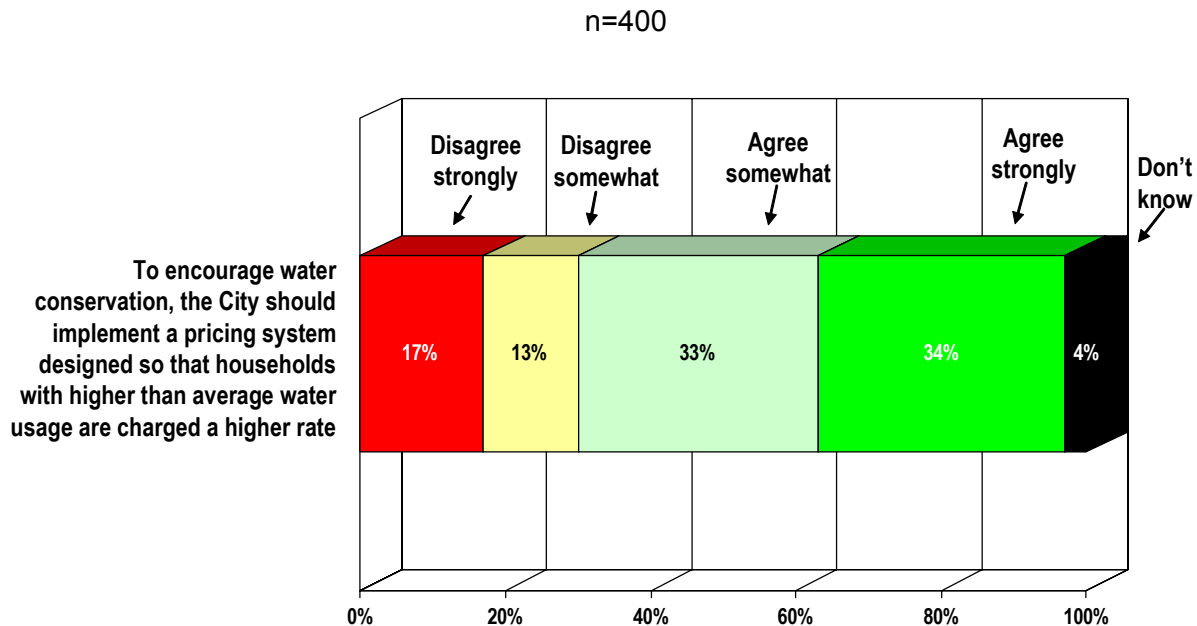
Although the level of enthusiasm is not as overwhelming as for the streetcar, two-thirds of residents either strongly or somewhat agree with this statement. Three in ten disagree with the statement, most of them strongly. As an indication of how important water issues are in Lake Oswego, only 4% offer no opinion.

Two segments of the population are especially likely to dislike the water pricing idea: men (21% strongly disagree, vs. 13% of women) and college graduates (19% strongly disagree, vs. 8% of non-graduates). Presumably, college graduates are more likely to be in the impacted group of affluent households with higher water usage.

Also, consistent with the pattern of responses throughout the survey, those who approve of City Council’s direction are far more likely to support the tiered water pricing idea (40% strongly agree) than are those who are unhappy with City Council (25% strongly agree).

Agreement with statement about water pricing

Q: *Please tell me whether you agree or disagree with the following statements. Do you agree or disagree that...*



IV. Satisfaction with City Services

FIRE, POLICE, LIBRARY, AND WATER CONSIDERED THE MOST IMPORTANT CITY SERVICES.

In this year's Community Assessment, in order to be able to analyze how well the City is performing relative to the importance placed on the service by residents, respondents were asked to rate the importance of a variety of City services. A "1" to "5" scale was used, where a "1" means the service "makes little or no difference...when you are deciding where to live" and a "5" means "you would not choose to live in a city if you did not believe the quality of this service is very high."

The full list of services read to respondents, in order of their average importance ratings, is as follows:

Top tier	Second tier
✓ <i>Fire department</i>	✓ <i>Special events put on by the Parks & Recreation Department such as the Farmers' Market and concerts in various parks</i>
✓ <i>Police department</i>	✓ <i>Parks & Recreation Department youth and teen activities</i>
✓ <i>City library</i>	✓ <i>Planning department</i>
✓ <i>Water, sewer, & storm drainage services</i>	✓ <i>Parks & Recreation Department adult activities</i>
✓ <i>Park maintenance</i>	✓ <i>Adult Community Center activities</i>
✓ <i>Creating parks & open spaces</i>	✓ <i>Planning Department</i>
✓ <i>Street maintenance</i>	
✓ <i>Traffic management</i>	

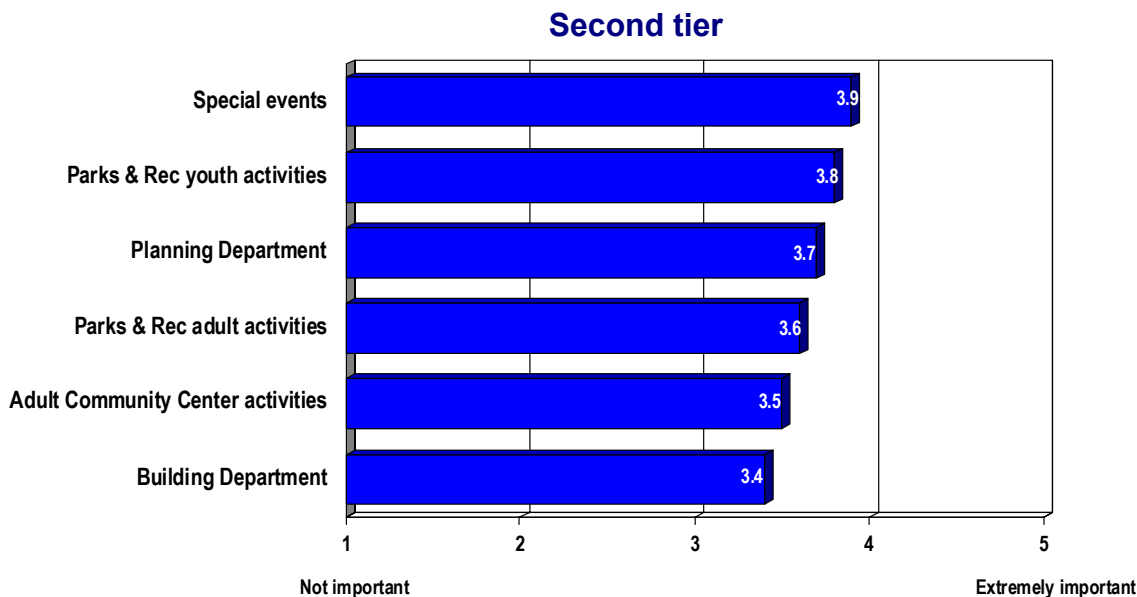
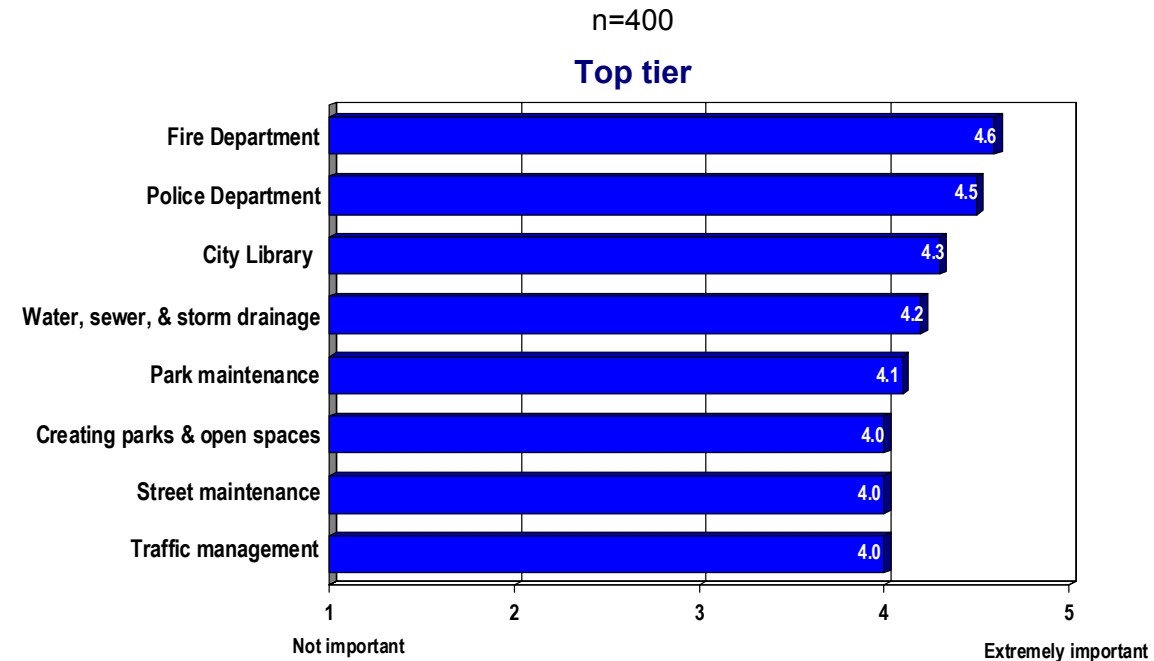
The average importance ratings are shown on the following page, for both the top tier (those services receiving average ratings of 4.0 or above) and the second tier (those receiving average ratings of 3.9 or below). Key findings include:

- ▶ **Fire and police top the list.** As in every community we have surveyed, public safety is considered the most important among city services. Average ratings are 4.6 for fire and 4.5 for police, and are uniformly high across all segments.
- ▶ **Library, water, and park maintenance are neck and neck.** In Lake Oswego, not just the basic services are highly important. Lake Oswego residents consider their library (4.3) slightly more important than their water/sewer/stormwater service (4.2), and park maintenance is not far behind (4.1). Rounding out the top tier of importance are creating parks and open spaces, street maintenance, and traffic management (4.0 each).
- ▶ **Women tend to give higher importance ratings.** Continuing their consistently more positive response pattern, women rate the importance of all City services higher than do men. The gender gap is widest when it comes to what might be considered non-core or "soft" services, including Adult Community Center activities (3.8 importance rating among women, vs. 3.1 among men), special events (4.1 vs. 3.6), and Parks & Rec adult activities (3.9 vs. 3.4).

- ▶ **Those unhappy with the City rate everything lower.** This somewhat disgruntled group consistently rates services, even key functions like police and fire, as less important than do those who approve of the City’s leadership. In particular, similar to the male/female divide, those who are unhappy with the City are unconvinced of the value of various Parks & Recreation Department activities. For example, while those who approve of City Council rate the importance of City-sponsored special events a 4.1, those who disapprove of City Council give only a 3.3. And for creating new parks, the gap is 4.3 versus 3.3.

Importance of services

Q: Now I want you to rate the importance of a number of services cities provide that may impact where you decide to live. Again I want you to use a “1” to “5” scale. On the scale, a “1” means the service is of no importance — it makes little or no difference to you how good this service is when you are deciding where to live. A “5” means extremely important — you would not choose to live in a city if you did not believe the quality of this service is very high. How about...



PERFORMANCE RATINGS MOSTLY HOLD STEADY OR DECLINE SLIGHTLY.

Residents were then asked about the same list of services, and asked to rate the quality of those services as provided by the City. The same list of services was used as in past surveys. However, this year a new performance rating scale was used, in which a “1” means “poor” and a “5” means “excellent.” (In past years the scale went from “very dissatisfied” to “very satisfied.”) Although the change in wording may have introduced some variability, using the same numeric scale gives overall consistency, so the results should be comparable with past surveys.

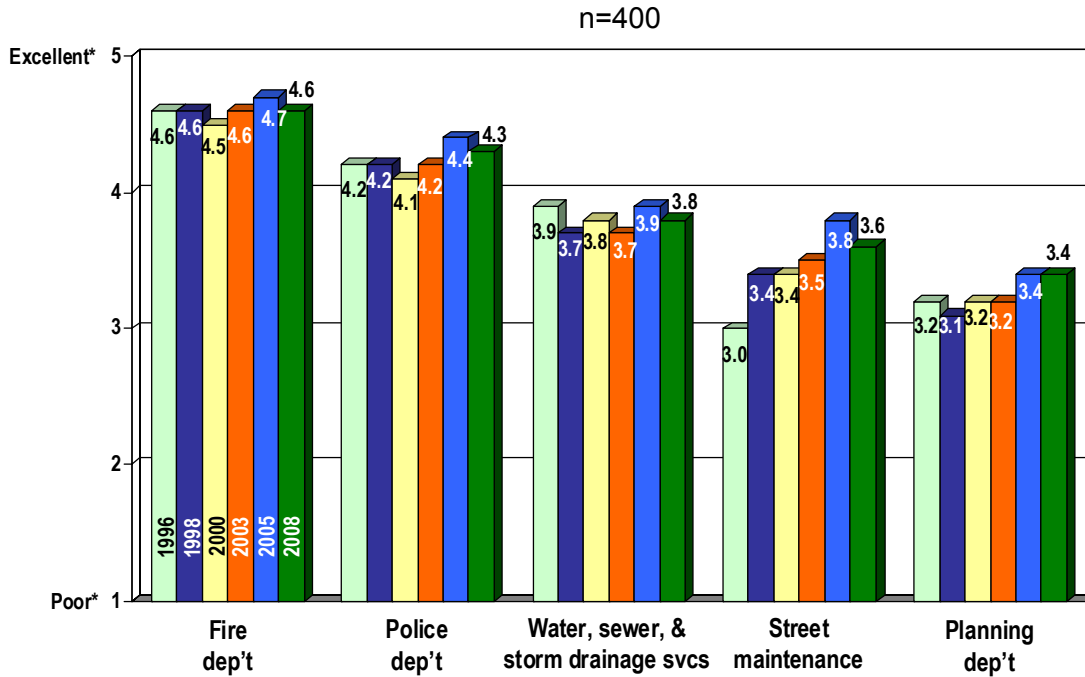
As in past years, the satisfaction rating graphics show the various services grouped into three categories: basic services such as fire and water; recreational activities; and other services including parks and traffic.

In general, performance ratings do not show major changes from 2005. Details include:

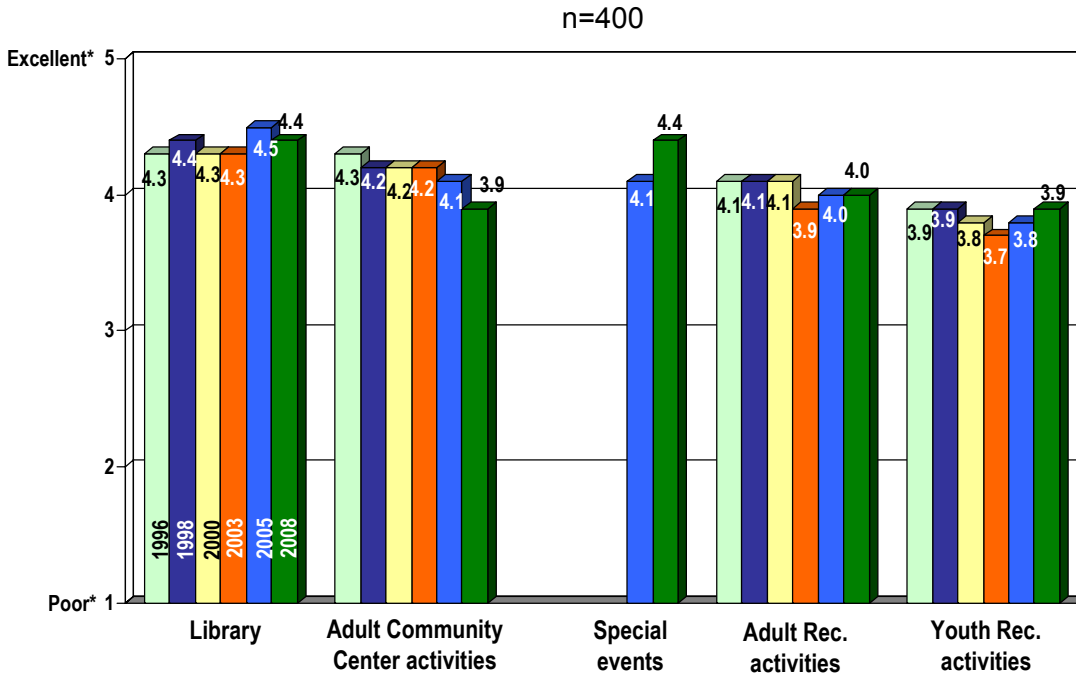
- ▶ **Basic services are rated slightly lower than in 2005.** Every basic service is rated a little bit lower than in 2005 — typically one-tenth of a point — except for the planning department, which has remained the same.
- ▶ **Special events show a strong uptick, likely due to the more detailed description.** The recreation-related services receive about the same performance ratings as in 2005. The one exception is special events, which jumps from 4.1 to 4.4. However, this year the description of special events was expanded to include the words “such as the Farmers’ Market and concerts in various parks.” This additional detail, specifically naming popular events, likely accounts for this strong increase.
- ▶ **Remaining services show little change.** Among the parks and traffic-related services, only traffic management shows a bit of an increase (from 3.5 to 3.7).
- ▶ **Women give higher performance ratings.** Performance ratings are for the most part, quite similar across the various demographic segments. However, in keeping with their pattern of more positive responses, women tend to give higher performance ratings on all services than do men. The gender gap is significant for police (4.6 vs. 4.1) as well as on traffic management (3.9 vs. 3.4) and for several recreational items (for example, women rate special events a 4.5 and men give a 4.1). Also, not surprisingly, citizens who are satisfied with local government and City Council tend to give higher than average performance ratings.
- ▶ **Those unhappy with the City give very low ratings on some basic services.** As expected, performance ratings are generally much lower among those who are unhappy with the City, particularly on some of the non-essential services, such as recreational activities, that they consider less important. However, there are serious shortfalls in perceived quality for some basic services as well. There is a significant gap for water/storm/sewer (3.3 among those dissatisfied with City government vs. 4.1 among those satisfied); traffic management (3.2 vs. 4.0); planning department (2.7 vs. 3.8); and building department (2.9 vs. 3.7). The good news is that fire, police, and library are rated pretty much the same regardless of satisfaction with the City government.

Quality of services — Basic

Q: Now I want you to rate the quality of these same services as provided by the City of Lake Oswego. Again, use a 1 to 5 scale. On the scale, a “1” indicates you believe the quality of this service in Lake Oswego is poor. A “5” means excellent — the quality of the service in Lake Oswego is very high.² How about...



Quality of services — Recreational

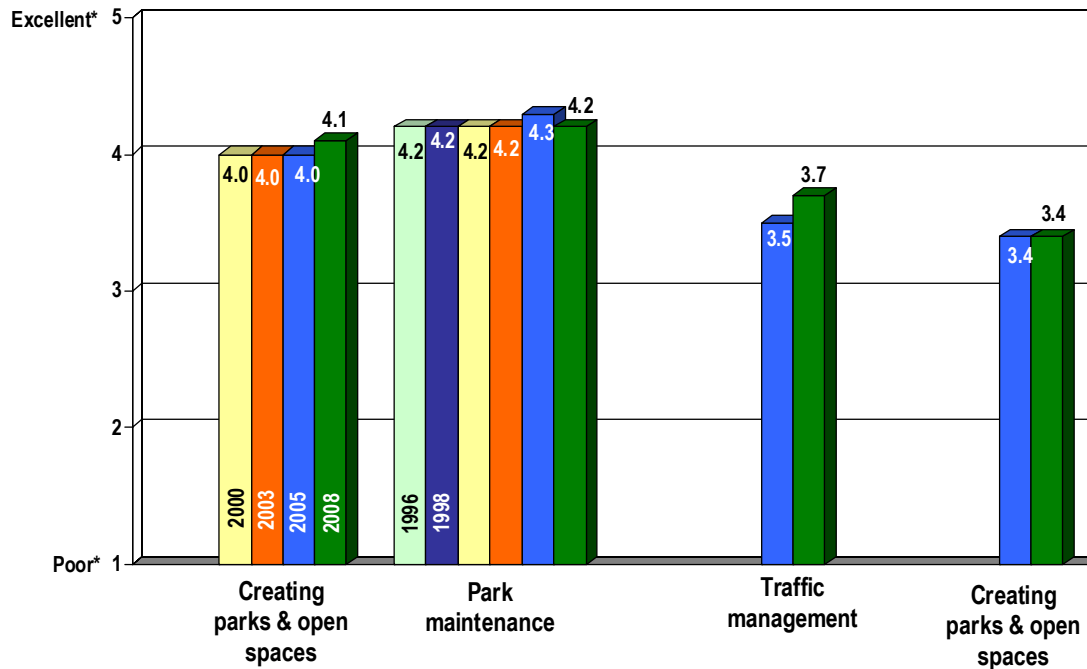


² In previous years, rating scale was “very dissatisfied” to “very satisfied.”

Quality of services — Parks & traffic

Q: Now I want you to rate the quality of these same services as provided by the City of Lake Oswego. Again, use a 1 to 5 scale. On the scale, a “1” indicates you believe the quality of this service in Lake Oswego is poor. A “5” means excellent — the quality of the service in Lake Oswego is very high. How about...

n=400

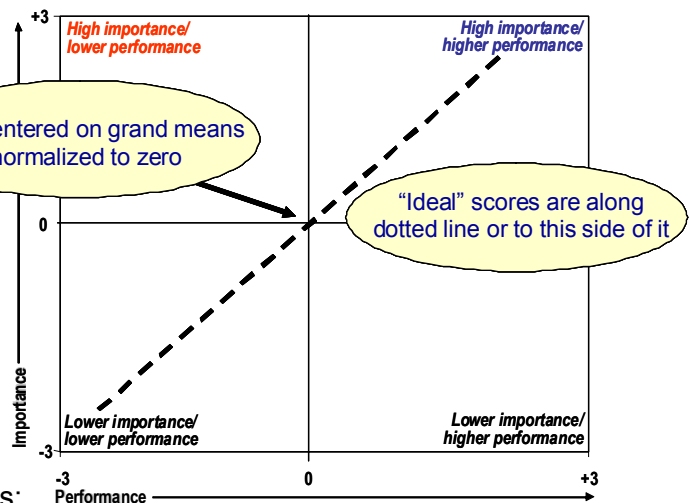


PERFORMANCE MAP ILLUSTRATES AN ORGANIZATION’S PERCEIVED STRENGTHS AS WELL AS ANY WEAKNESSES.

To give further insight into residents’ perceptions of services provided by Lake Oswego, the importance of each service and the performance rating for the quality of the services were plotted on a “performance versus importance” graph, shown on the next page. This section explains how to interpret the chart.

It is important to normalize the data in order to create a similar scale for both importance and performance. For this analysis we used a “z-score” to normalize the data. The z-score tells how many standard deviations a rating is from the average rating for all characteristics. A positive z-score means the rating is above average and a negative z-score means a rating that is below average. Of course, a larger z-score signifies a larger distance above or below the average.

On the example “performance versus importance” map to the right, the horizontal axis represents the performance ratings, with the center representing a “0” z-score — the average rating, since it is “0” standard deviations from the mean. The vertical axis represents the importance ratings with the center again representing a “0” z-score, or average, importance ratings. The two lines cross at the “0” z-score for both importance and performance ratings. Each attribute is then mapped on the graph using its importance rating and the performance rating for Lake Oswego.



An explanation of how to interpret the graph follows:

- ▶ **The upper-right quadrant is the ideal zone**, the place organizations want the attributes of greatest importance to those they serve to be located. This quadrant contains characteristics that have positive z-scores (above-average) for both importance and performance.
- ▶ **The upper-left quadrant is the “danger zone.”** This includes characteristics that have a positive z-score for importance but on which performance scores fall short of average and as a result generate a negative z-score for performance. Generally, organizations should concentrate resources on improving performance (or improving communication regarding performance) for characteristics that fall in this area.
- ▶ **The lower-left quadrant is a neutral zone**, containing characteristics that have negative z-scores for both importance and performance. Since these items are of comparatively less importance to residents, their comparatively lower performance ratings are not as much of a concern.
- ▶ **Finally, the lower-right quadrant indicates characteristics for which, if anything, more than enough effort has been made.** This quadrant contains items that generate a negative z-score for importance, but on which an organization receives a positive (above-average) z-score for performance. Spending additional resources to enhance these issues

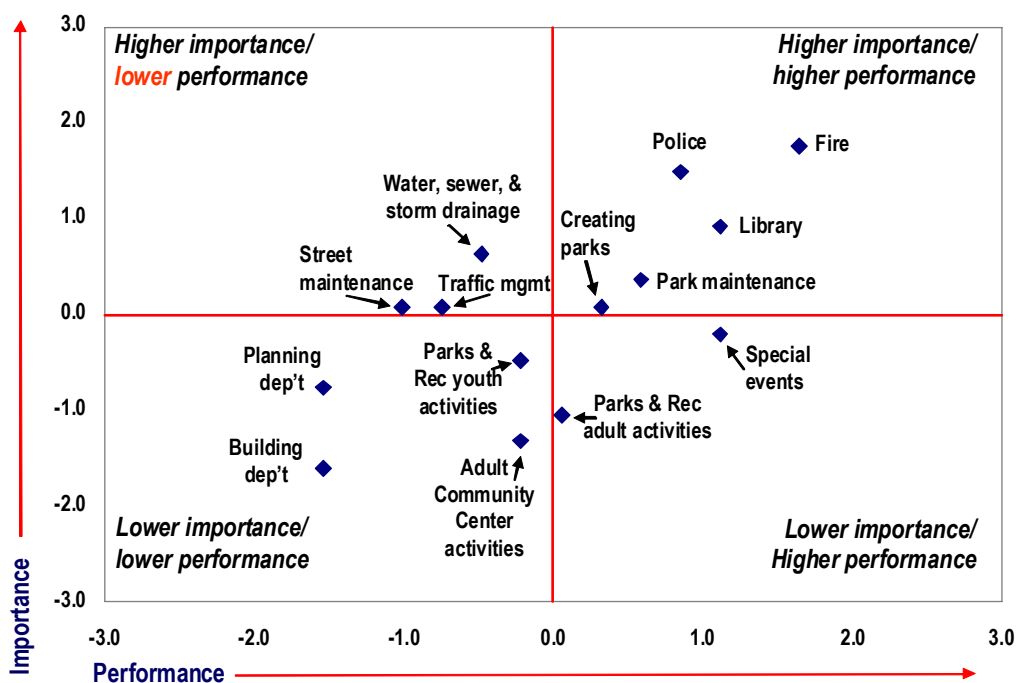
further may squander resources that could be better spent alleviating any problems in the “danger zone.”

MAP ILLUSTRATES RESIDENTS’ CONCERNS ABOUT WATER/SEWER SERVICES, ALONG WITH STREET MAINTENANCE AND TRAFFIC MANAGEMENT. OTHERWISE, LAKE OSWEGO’S PROFILE IS GOOD.

The “performance versus importance” map below shows a generally favorable profile for Lake Oswego’s perceived quality of services, with most attributes clustered around the “ideal” axis. There are a few areas of concern, however. Key points from the map analysis include:

- ▶ **Strengths include fire, police, library, and parks.** There are several service areas that Lake Oswego residents see as strengths: they generate performance ratings above the mean and also are above average in importance. These services — fire, police, library, park maintenance, and creating parks — are in the ideal upper-right quadrant. Special events, meanwhile, are above-average in performance but just below average in importance, so if anything Lake Oswego is perceived to be over-performing in this area. The same is true for Parks & Rec adult activities.
- ▶ **Water/sewer, along with street maintenance and traffic management, are in the danger zone.** These three services are above average in importance but below average in performance, putting them in the danger zone on the map. Water/sewer in particular, but also streets and traffic, require additional efforts and/or better communication on the part of the City.
- ▶ **Less important services located appropriately low on the map.** The remaining characteristics that fall in the lower-left quadrant — including recreational programs and the planning and building departments — are below average in performance, but also are not as important to residents as other services.

Lake Oswego “importance versus performance” map



MOST DO NOT HAVE A SUGGESTION FOR ADDITIONAL SERVICES.

After rating various City services, residents were asked if there are any other services the City should be providing. Six in ten residents say they “don’t know.” There is a long list of mentions from those who do suggest additional services, with parks and recreation-related ideas, including a pool (8%) heading the list. However, no one suggestion emerges as a major unmet need.

Responses are generally similar across segments, although parents of young children are more likely to suggest additional services (54% of parents offer a suggestion, compared to 36% of those without children). Among parents, there is no one main idea for additional services, although a pool heads the list with 13% mentions.

Services City should be providing

Q: What services, if any, should the City of Lake Oswego be providing residents that it is not currently provide?

Services City should provide	Total n=400
Parks/recreation-related	19%
Pool	8%
Community center	4%
More parks/open space	3%
More teen activities	2%
More hike/bike trails	2%
More children’s activities	1%
More adult activities	1%
Better mass transit	6%
Better sidewalk/street maintenance	4%
More affordable/senior housing	3%
Better sewer/storm	2%
More support for schools	2%
Other, 1% or less	17%
Don’t know	59%

V. Civic Engagement & Information Sources

MORE THAN HALF OF RESIDENTS HAVE COME IN CONTACT WITH CITY STAFF OR ELECTED OFFICIALS IN THE LAST YEAR.

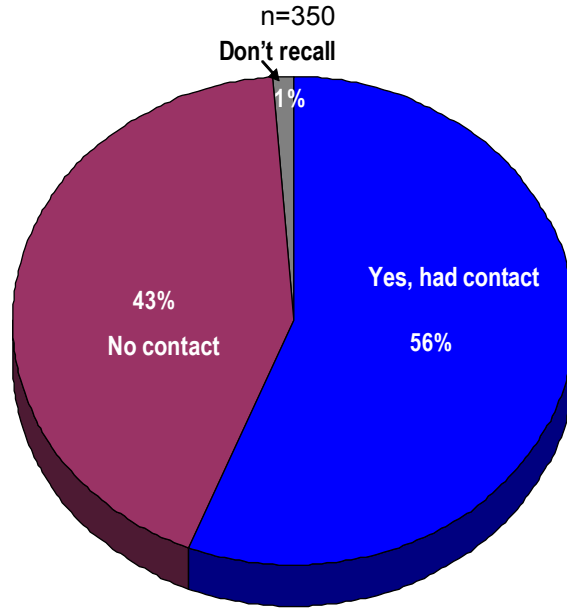
When asked if they have had any contact with City of Lake Oswego employees or elected officials in the past year, 56% of residents say “yes.” This is a higher level of civic involvement than is typically seen in resident surveys. In CDRI’s most recent Gresham community survey, for example, 43% of residents said they have had contact with the City, and in Tigard the figure was 38%. However, this result is similar to the contact rate among West Linn residents (52%). As is usually the case, residents who contact the City tend to be well-educated, older, and male. In particular, Lake Oswego residents with a college degree are significantly more likely to contact the City than those without a college education (59% vs. 43%).

There is little difference in the likelihood of having contacted the City based on whether one is happy or unhappy with City government or the City Council. For example, 59% of those who approve of City Council have had contact, while the rate is just slightly lower (56%) among those who disapprove. Except in a couple instances, whether or not a resident has had contact with the City does not have a significant impact — either positive or negative — on their attitudes.

Those who have had contact with the City were asked what type of City employee or official they had contact with. As shown on the table, responses include a variety of staff from different departments, primarily Planning/Building (36%), police (21%), and Parks & Rec staff (17%), as well as general mentions of “City Hall staff” (15%). Three in ten residents have had contact with an elected official, which is higher than typically seen in most communities, where police is usually the most common point of contact with the City. Again results contrast sharply with Gresham, where only 13% have had contact with elected officials and 29% have had contact with police. In West Linn, 22% had contact with elected officials and 21% had contact with the police.

Contact with City employees or officials

Q: In the past year, have you personally had contact with any City of Lake Oswego employees or elected officials?

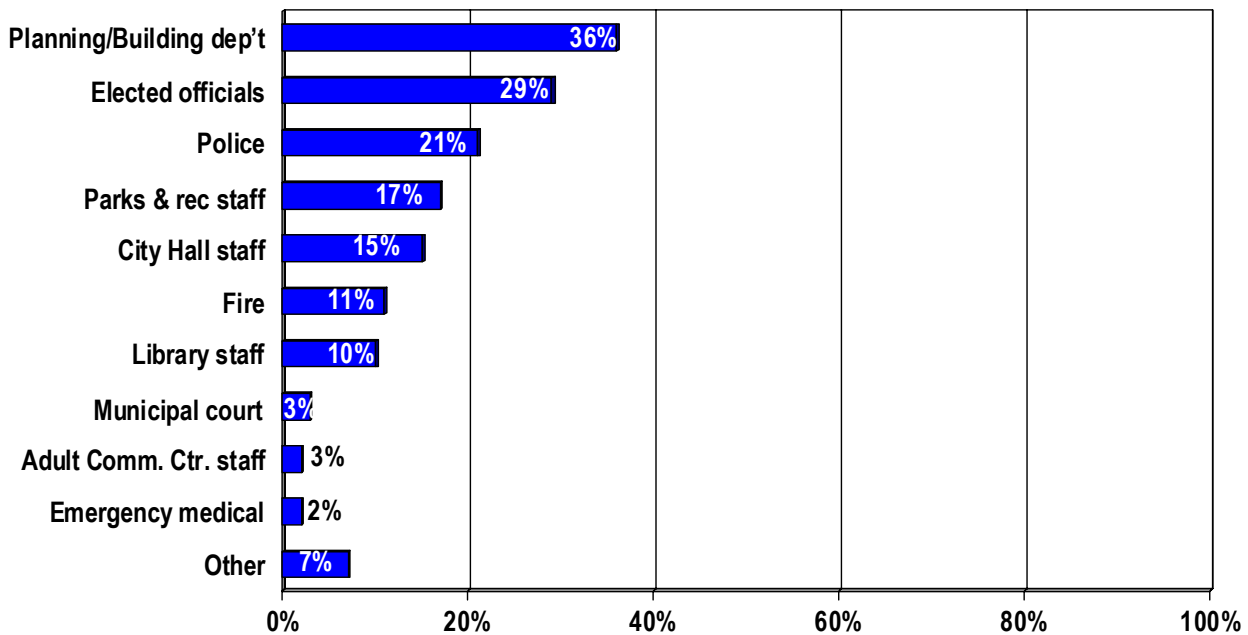


Type of City employee contacted

Q: What type of City employee or official did you have contact with?

Based on those who have had contact, n=223

Note: Multiple responses allowed



FARMERS' MARKET CONTINUES TO GROW IN POPULARITY.

Respondents were read a list of special events currently sponsored by the City and asked which they have attended in the past year. The Farmers' Market has become universally popular, with an impressive 84% of residents saying they have attended the market. Overall event attendance continues to rise, with just 7% of residents saying they have not attended any events, down from 11% last year.

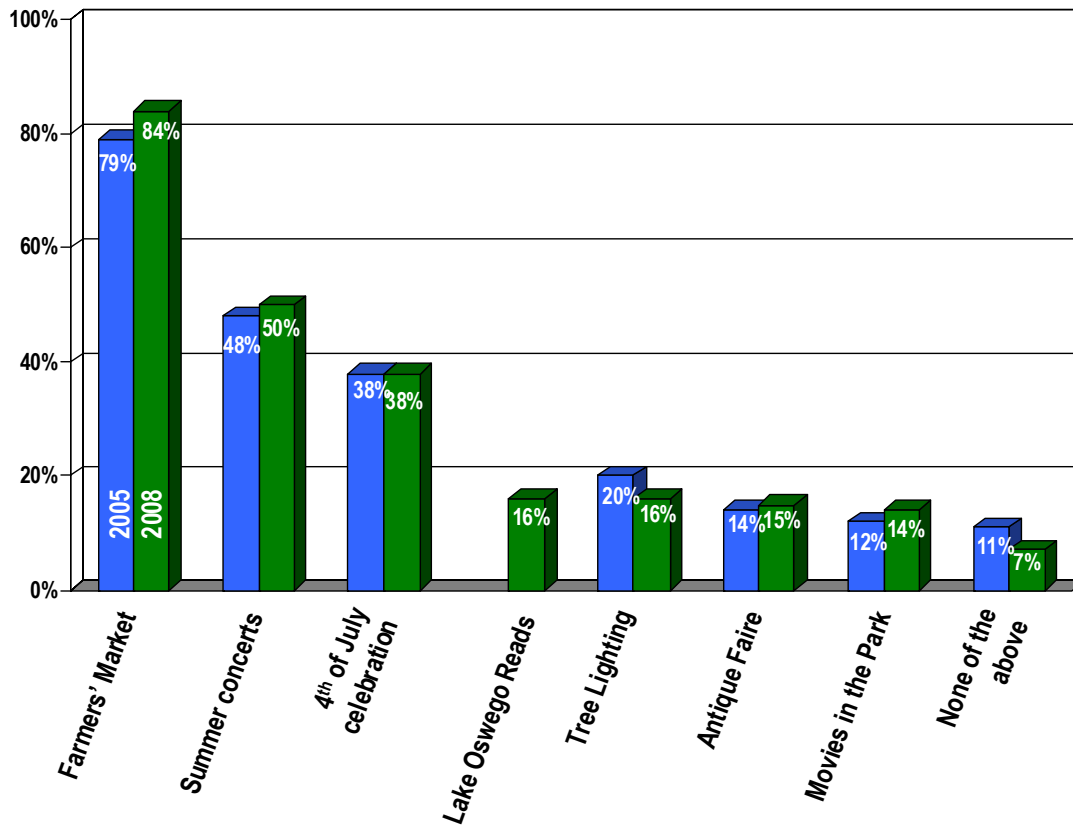
In addition to the flourishing Farmers' Market, other events hold steady or increase slightly. The one decline is for the Christmas Tree lighting (from 20% to 16%).

Segments of the population most likely to participate in City-sponsored events include parents with children at home, women, and those who have had contact with the City. For example, 91% of parents have attended the Farmers' Market, compared to 80% of those without children; 55% of women have attended a Summer Concert, compared to 45% of men; and 95% of those who have had contact with the City have attended at least one event, compared to 88% of those who have not had any contact.

Event attendance

Q: Which, if any, of the following City-sponsored events have you attended in the past year?

n=400



HELLO L.O. IS THE MOST WIDELY USED INFORMATION SOURCE.

As in past surveys, residents were read a list of information sources and asked from which ones they receive information about City government. They were then asked from which one source they receive the most information.

This year we have reformatted and reorganized the graphics to help better convey the trends over time and the meaning of the results. The first graphic shows mentions for all the information sources generated by the City — *Hello L.O.*, the neighborhood newsletters, the City's website, and the televised Council meetings. The second graphic shows all the other, "outside" media/information sources, including the *Review* and the *Oregonian*, word-of-mouth, TV, and radio. The final graphic shows the top three sources that are mentioned as the one source used most often.

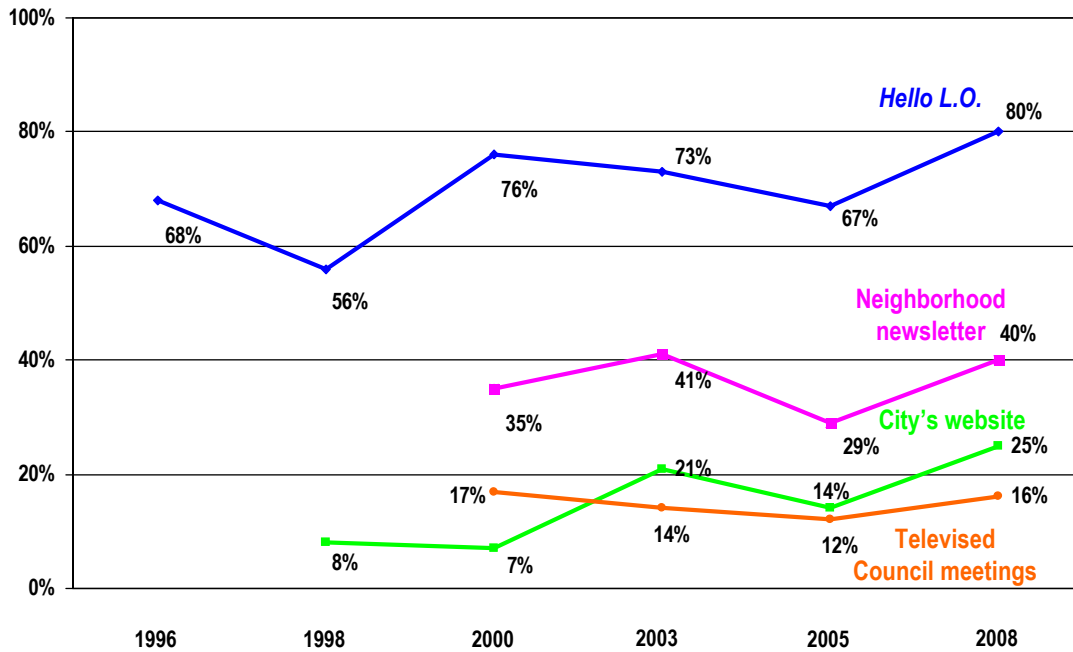
Key findings include:

- ▶ ***Hello L.O. is by far the most common source for City information.*** With 80% mentions, the highest ever recorded in this survey for an information source, *Hello L.O.* has achieved almost universal penetration among residents as a source of City information. Looking at trends over time, neighborhood newsletters (40%) and televised Council meetings (16%) are essentially holding steady, but *Hello L.O.* and the City's website (25%) continue a strong upward trend in usage.
- ▶ ***Review continues to edge out Oregonian, other media.*** Apart from *Hello L.O.*, the Lake Oswego *Review* is the most frequently mentioned information source (66%). Over the last several years, the *Review* has become a significantly more important information source for local news than the *Oregonian* (53%). As expected, TV (26%) and radio (14%) are at the bottom of the list, since these media tend to pay relatively little attention to local issues. Word-of-mouth fluctuates widely from year to year, likely based on how many "hot" issues there are at different times. This year, the buzz appears to be significant: at 51%, word-of-mouth is right up there with the *Oregonian*.
- ▶ ***All sources jump in mentions, likely due to recent controversies.*** Every single information source shows a significant increase in the level mentions compared to 2005. This is true even for sources that have become much less relevant over the last 12 years for City information, such as TV news. We assume this is due to intense citizen interest in recent City issues such as the West End Building and issues with the Lake Oswego interceptor project.

Information sources — City media

Q: From which of the following sources do you receive information about the City of Lake Oswego's government?

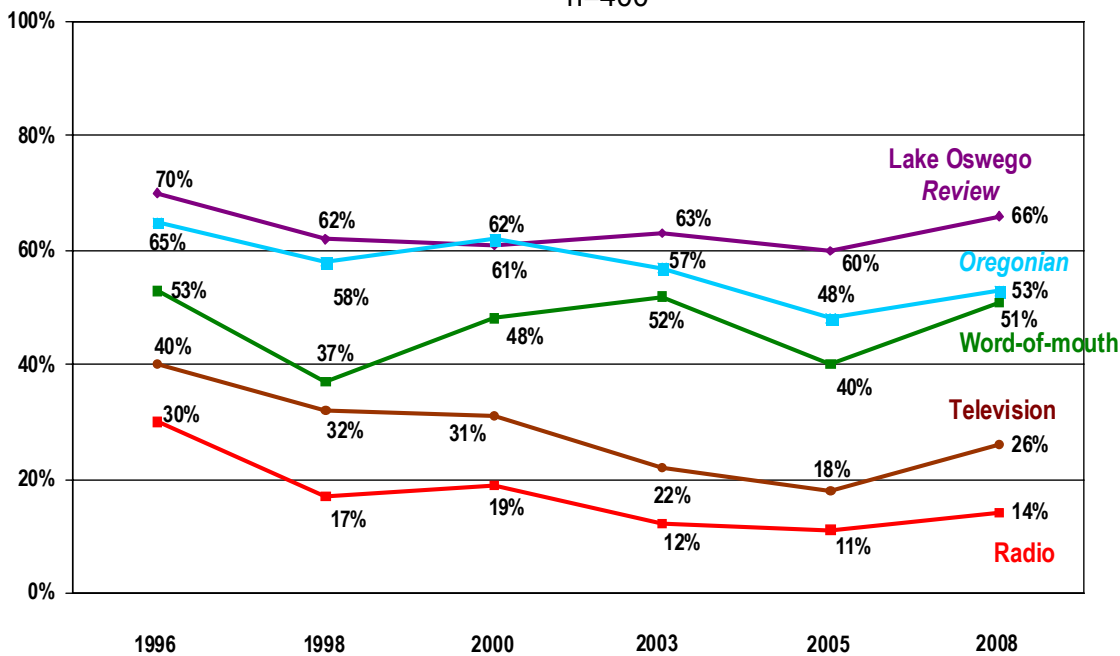
n=400



Information sources — Outside sources

Q: From which of the following sources do you receive information about the City of Lake Oswego's government?

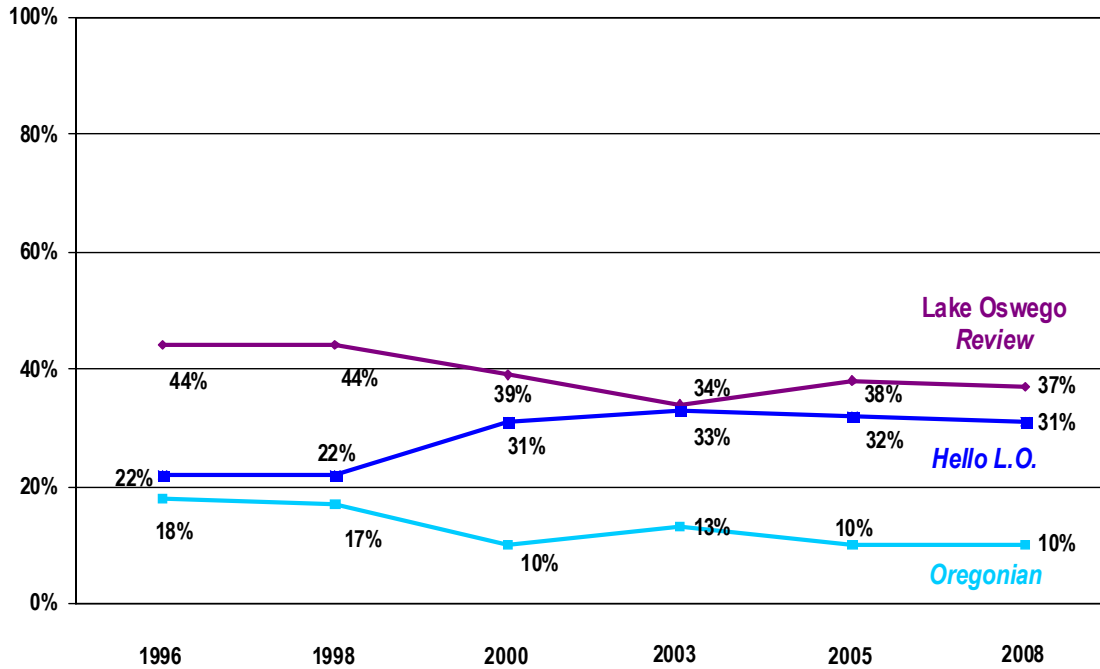
n=400



Most important information source

Q: And from which source do you receive the most information about the City of Lake Oswego's government?

n=400



VI. Resident Demographics

As in past Community Assessments, the survey included a variety of demographic questions. This year's responses conform with the consistent profile of Lake Oswego residents as affluent, well-educated homeowners, and confirm that the city's population is trending older. One notable demographic difference from past years is that the number of residents with children has increased.

SURVEY INCLUDES WIDE VARIETY OF LAKE OSWEGO'S NEIGHBORHOODS AND SUBDIVISIONS.

Very similar to past years, the sample of residents comes from all over Lake Oswego. Responses vary little from year to year, and with so many response categories the table was becoming unwieldy. Therefore, this year we are showing 2008 responses only.

The long list of Lake Oswego neighborhoods and subdivisions included in the survey this year is once again headed by Mountain Park (15%), Palisades (14%), and Lake Grove (9%).

Neighborhood

Q: What is the name of your neighborhood area or subdivision?

n=400

Neighborhood	2008 total n=400
Mountain Park	15%
Palisades	14%
Lake Grove	9%
First Addition	7%
Springbrook Park/Uplands	3%
Hallinan Heights	3%
Westlake	3%
Holly Orchard	3%
Red Fox Hills	3%
Evergreen	3%
Bryant Woods/Acres	3%
Oswego Pointe	2%
Forest Hills	2%
Glenmorrie	2%
Lakewood	2%
Blue Heron	2%
Westridge	2%
Village on the Lake	2%
Others, 1% or less	17%
Don't know	8%

AVERAGE AGE CONTINUES TO RISE.

Although overall, the demographic profile of Lake Oswego residents is very similar to past years, the average age of survey respondents continues to climb. The average age in the 2008 survey is 57 years, compared to 54 years in 2005 and 48 years back in 1996, when CDRI conducted the first Community Assessment.

We believe this demographic shift in the sample is primarily due to actual aging in the population but also can be attributed to changes in the landscape for opinion polling. As the baby boom cohort has aged over the past 12 years, there has been a corresponding aging of the population. Also, as housing prices have risen, more young people are being priced out of the Lake Oswego market. At the same time, an increasing number of people, particularly younger people, are using only cell phones rather than a landline phone. It is an issue throughout the market research industry that younger respondents are becoming harder to reach, as there is currently no economical way to randomly dial cell phone numbers within local jurisdictions like Lake Oswego.

Age

Q: *What is your age, please?*

Age	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
18-34	18%	13%	14%	14%	9%	4%
18-24	4%	3%	5%	5%	4%	1%
25-34	14%	10%	9%	9%	5%	3%
35-54	50%	53%	47%	44%	40%	34%
35-44	24%	19%	21%	19%	16%	10%
45-54	26%	35%	27%	25%	24%	24%
55 and over	26%	29%	33%	37%	46%	53%
55-64	12%	14%	16%	19%	23%	27%
65 and over	14%	15%	18%	19%	23%	26%
Refused	4%	5%	6%	5%	6%	8%
Mean age	48 years	50 years	50 years	51 years	54 years	57years

MOST LAKE OSWEGANS ARE LONG-TIME RESIDENTS WHO OWN THEIR OWN HOME.

Reflecting the shift in the average age of residents, the average number of years they have lived in Lake Oswego has also increased since the first Community Assessment in 1996. However, there has not been any major shift since 2005, with the same average length of residence, 17 years. Residents are about equally divided between newcomers, those who have lived in Lake Oswego for 10 years or fewer, and long-time residents.

As in past surveys, the vast majority of Lake Oswego residents indicate that they own their home. The decrease over time in the number of renters corresponds with the decline in younger residents, since younger adults are the segment of the population most likely to be renters. Changes in the housing market, such as condo conversions, may also be a factor.

Length of residence

Q: *How long have you lived in the City of Lake Oswego?*

n=400

Length of residence	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
5 years or less	38%	34%	30%	33%	28%	22%
Less than 1 year	7%	5%	6%	7%	4%	1%
1-2 years	12%	14%	11%	13%	10%	6%
3-5 years	19%	16%	13%	14%	15%	15%
6-10 years	20%	22%	20%	16%	18%	19%
11-20 years	18%	22%	20%	22%	24%	27%
Over 20 years	24%	22%	28%	28%	30%	31%
21-40 years	20%	18%	23%	21%	21%	27%
Over 40 years	4%	4%	5%	8%	9%	5%
Mean	13 years	14 years	15 years	16 years	17 years	17 years

Homeownership

Q: *Do you own or rent your current home?*

Home ownership	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
Own home	76%	76%	77%	81%	81%	88%
Rent home	23%	23%	21%	18%	18%	12%
Don't know/refused	1%	1%	2%	2%	2%	1%

MORE LAKE OSWEGO HOUSEHOLDS WITH CHILDREN AT HOME.

This year marks an increase in the number of young children, appearing to reverse a long-term decline in the number of households with young children. The percentage of households without children recorded this year, 61%, is the lowest since the Community Assessment began in 1996 and is a significant drop since last year's 69%. This shift is especially striking given the increase in the number of older respondents in the sample. That is, the number of households with children has risen even though there are fewer respondents of parenting age. The percentage of households with children has risen from 31% to 36%, an increase that is not quite statistically significant. (In neighboring West Linn, by comparison, 45% of residents have young children.)

Size of household

Q: How many people, including yourself, live in your home *year-round*?

Number of people	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
1	14%	24%	23%	21%	24%	19%
2	41%	33%	39%	37%	40%	44%
3	20%	18%	14%	16%	15%	14%
4	20%	17%	16%	15%	16%	16%
5	4%	7%	5%	7%	5%	4%
6 or more	2%	1%	2%	1%	1%	2%
Mean number of people in home	2.7	2.6	2.5	2.5	2.4	2.5

Children in home

Q: *And how many, if any, of these people are children under the age of 18??*

Number of children	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
No children	63%	65%	65%	67%	69%	61%
1 child	16%	14%	14%	11%	12%	15%
2 children	16%	16%	14%	14%	15%	18%
3 children	3%	5%	4%	6%	4%	3%
4 or more children	2%	1%	1%	2%	1%	1%

RISING NUMBER OF RETIREES, WHILE MOST WHO WORK DO SO IN PORTLAND OR IN LAKE OSWEGO.

Reflecting the increasing number of seniors in the sample, the percentage of respondents who are not employed rises to 47%, the highest yet recorded.

As in past years, most of those who work do so either in Portland or Lake Oswego.

Employment

Q: Are you currently employed?

Where is your job located? We want to know in what area the job is located, not the name of the business.

Location of job	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
Not currently employed	28%	28%	35%	34%	44%	47%
Portland	23%	26%	23%	23%	19%	19%
Downtown Portland	10%	14%	12%	15%	10%	9%
Other Portland location	13%	12%	11%	8%	10%	10%
Work in Lake Oswego	22%	26%	21%	21%	20%	18%
Lake Oswego	15%	18%	14%	14%	12%	12%
Work at home	7%	8%	7%	7%	9%	6%
Beaverton	8%	5%	4%	6%	4%	3%
Hillsboro	N/A	N/A	2%	2%	2%	2%
South of Lake Oswego (Salem, West Linn, Wilsonville)	4%	3%	2%	2%	2%	2%
Tualatin	10%	1%	4%	1%	1%	1%
Others	3%	9%	7%	8%	8%	5%

LAKE OSWEGO RESIDENTS ARE BETTER EDUCATED THAN EVER.

Near the end of the survey, residents were asked their level of educational attainment. An extremely high level of education continues to be the norm. The vast majority of Lake Oswego residents have either a college degree (37%) or post-graduate education (43%). There has been an increase in the number of residents at the high end. Meanwhile, only 4% of respondents have a high school education or below. Again, this may be partly due to the lower number of young residents in the sample.

Educational levels are similar to those of West Linn, where 65% are college graduates or above.

Education

Q: And what is the last year of education you had the opportunity to complete?

Level of education	1996 total n=400	1998 total n=400	2000 total n=400	2003 total n=400	2005 total n=400	2008 total n=400
Not a high school grad	1%	1%	1%	2%	2%	1%
High school grad	9%	8%	7%	6%	7%	3%
Some college/post-secondary	20%	24%	22%	18%	19%	15%
College graduate	38%	29%	35%	32%	37%	37%
Some post-grad work	10%	12%	7%	10%	9%	13%
Master's degree or higher	22%	25%	26%	30%	26%	30%

CONCLUSIONS & RECOMMENDATIONS

The following provides Campbell DeLong Resources' conclusions and recommendations based on the current research as well as past experiences. This section is intended to provide both a summary of the key recommendations that grow directly from the research and to introduce our further judgments and recommendations based on a comparison of these findings with previous research.

1. RESIDENTS CONTINUE TO BE VERY SATISFIED WITH THE QUALITY LIFE OFFERED IN LAKE OSWEGO. HOWEVER, AREAS OF CONCERN DO EMERGE.

Most residents of Lake Oswego are very pleased with the quality of life currently offered by their community — an average of 8.6 on a 10-point scale for the current quality of life offered by the City is impressive. In addition, it is a compliment to the City that more than half believe that this quality of life will at least be maintained over the next 10 years. Also, the services that City residents believe are most important — police, fire, library, and parks — consistently are given high marks.

Residents also are pleased with changes that have been brought about through the efforts of the City Council and City staff. In particular, 9 in 10 believe the changes to downtown Lake Oswego — including amenities and events — have added to the quality of life offered by Lake Oswego.

There are, however, a few areas of concern. A majority (6 in 10) approve of the current direction provided by City Council. However, when asked why they agree or disagree with the current direction, a sizable group — about one-quarter of residents overall, including some who somewhat agree with the current direction as well as many of those who somewhat or strongly *disagree* — display concern over how the purchase of the West End Building was handled. In our experience, it is unusual for a single issue to generate this many comments in an open-ended question. When it does happen, it is a clear indication that there is concern about the issue in the community as a whole.

The importance versus performance map also illustrates a few areas in which residents have concerns about the quality of service the City provides. Of greatest importance is water, sewer, and stormwater management. This may be due in part to the upcoming Lake Oswego Interceptor Project. However, the average performance rating for this service is down only slightly since 2005 — from 3.9 to 3.8 — indicating that residents have a long-term concern about the quality of these basic services provided by the City.

In addition to water-related services, the map reveals concerns about City streets — both maintenance and traffic. Lake Oswego is not alone in having residents are that are concerned about these issues. We consistently see concerns about street maintenance and traffic when conducting community surveys.

In considering how to respond to these concerns, remember that the Community Survey measures resident perceptions. As a result, it is important for the City to consider both ways it can improve service in these areas and how best to communicate to residents the quality of service and benefits that the City does provide. It is certainly possible that City services and actions in these areas are excellent, but that City residents aren't aware of the facts that back up this reality.

2. PROCEED WITH THE STREETCAR, EMPHASIZING THE GREEN BENEFITS FOR ALL.

We have been asking transit-related questions in the Lake Oswego Community Survey since 1996 and responses have always been supportive of the addition of light rail or streetcar options to the community. For example, ten years ago, half of Lake Oswego residents said that the addition of light rail would lead them to increase their use of public transportation. In the 2005 survey, half said a streetcar between Lake Oswego and Portland would lead them to increase their use of public transportation. It is therefore not surprising that there is overwhelming support among residents for a streetcar to Portland — a little more than 8 in 10 support the idea of extending the Portland Streetcar to Lake Oswego, with a little more than half saying they strongly support the concept.

It is also a noteworthy demonstration of the broad appeal of the streetcar that both men and women are equal in their strong support for the streetcar, in contrast to nearly every other question where women tend to respond more positively than men.

With these results in mind, the City should willingly do its part to ensure that the Portland Streetcar comes to Lake Oswego. And since there is also broad support for sustainability across all segments of Lake Oswego residents, when communicating to citizens about the streetcar project, the City should emphasize and demonstrate the “green” benefits for all in reducing traffic congestion, pollution, and road maintenance. We think that residents will easily make this connection, but it will be important that they hear about not just the convenience for the commuters who are most likely to ride the streetcar, but also the environmental benefits it will provide for all residents and taxpayers.

3. PRICING WATER TO ENCOURAGE CONSERVATION HAS THE SUPPORT OF THE MAJORITY, BUT BE SURE TO COMMUNICATE THE BENEFITS TO ALL BEFORE IMPLEMENTATION.

Based on the quick read on this complex topic provided by the survey question, there appears to be fairly strong support for a consumption-based water pricing system — two-thirds agree that the City should implement a water pricing system in which those with higher than average water usage are charged at a higher rate. However, since this is an issue that will affect almost every household to one extent or another — and because residents display some concern over the City's performance in delivering water, sewer, and stormwater management services — it will be very important for the City to do a good job communicating the change, and the benefits of the change, to residents. Doing a good job designing and communicating the final water pricing system will provide the City with the opportunity to improve its performance in this area.

APPENDIX

Additional Comments

Q. Do you have any other comments that you feel are important for the Lake Oswego City Council to hear?

GENERAL POSITIVE COMMENTS

- ✓ It's a great place to live.
- ✓ It's a great city.
- ✓ Well no, I really admire the city. It's clean and the people are nice.
- ✓ I think it's a lovely place to live. And the maintenance of the grounds and neighborhoods is excellent.
- ✓ I am happy with Lake Oswego.
- ✓ I have never lived in a place more nice than Lake Oswego.
- ✓ I love living here.
- ✓ I am proud to live here.
- ✓ No, I just love it here.
- ✓ You feel very satisfied; it's a lovely town; no complaints at all.
- ✓ I'm very satisfied, I love it here. I just love the park, it's wonderful.
- ✓ It's a great place to live.
- ✓ Thanks from the Westside.
- ✓ It's not an address, it's a life style.
- ✓ It's nice to walk around your street and greet your neighbor.
- ✓ Only that I wouldn't live anywhere else. I really like it here. I like the trees, I like the homes, I like the people, and I like the schools.
- ✓ Community spirit is extremely important to me.
- ✓ I love to be living here and I am proud of the progress that they are making.
- ✓ Everything is wonderful. Keep up the good job.
- ✓ No, I think they are doing a pretty good job overall.
- ✓ No, I think they are doing a very good job.
- ✓ I just think that they're doing a great job.
- ✓ No, not really other than I think they are doing a great job.
- ✓ Keep up the good work.
- ✓ They do a good job.

- ✓ I really like all the events that the City is doing, all the community stuff. It's gotten a lot better in the past 25 years. It's a fun place to live.
- ✓ Keep up the good work and visits library.
- ✓ Keep on keeping on.
- ✓ Keep up the good work.
- ✓ I think they do a great job.
- ✓ Satisfied.
- ✓ They do a great job and thank you.
- ✓ They do a great job.
- ✓ Thanks for taking the time to conduct this very important survey and thanks for making Lake Oswego the best place I've ever lived. As a business owner for 37 years I appreciate the customer service orientation of City staff in all departments. My business is a professional service, law. How my clients and your clients feel about not just service but the manner in which it is delivered means the difference between success and failure. Lake Oswego's approach to service stand out from every bureaucratic system I have had dealings with. Thanks again.

GROWTH/DEVELOPMENT/PLANNING/LAND USE

- ✓ Renters need assurance that they will not be priced out of the market or rental units will be turned into condos without notification.
- ✓ Stop the building of huge houses in the First Addition and downtown areas. Let Gene Wizer build what he wants to build. Stop the huge condo building.
- ✓ I would like to see more control over the mansions in First Addition. I would also like to see more building rules tighten up on the cutting of trees by developers.
- ✓ I would like to see the river access at George Rogers Park developed. Stop high-density housing, using space formerly used for one property now contains two or more.
- ✓ I want them to take into consideration the character of neighborhoods with regarding population density. Consider the livability of our communities with regard to population density.
- ✓ I liked the village feeling that is now gone.
- ✓ Maintain livability. Don't over develop.
- ✓ They should build more affordable housing in Lake Oswego in general.
- ✓ I would like the City to stop building.
- ✓ Affordable housing not only for elderly people.
- ✓ Try and preserve as much as wild spaces as possible like woods and less construction; help the wildlife survive.
- ✓ Tree ordinance is ridiculous; trees are causing residents to lose their view and basically we are taxed on view property but it is disappearing; residents feel they have the right to

remove trees from their properties; the ordinance was made for developers benefit and not the residents benefit; also it's time to replace the mayor.

- ✓ They need to enforce the tree code, use more evergreen trees, move library to City Hall building, make vacant lot into park.
- ✓ I would say to stop cutting the forested areas and tearing down so many of the older houses.
- ✓ It's important to keep the neighborhood residential.
- ✓ Respondent feels that preserving open space is the most important for her as a resident.
- ✓ Balance livability with economic progress.
- ✓ Focus on good growth management, particularly traffic.
- ✓ They make a certain image of the City not necessarily what we want and they paid a lot of attention of one part of the city and I'm very upset that they are not paying more attention to Lake Grove. Before they send any money anywhere they should take care of the water/sewer problems first, even though it won't be pretty.
- ✓ Well, given all the money and education and all the privileges they aren't doing what they should, the ability to organize green spaces, people just don't do it anymore, helping the community just doesn't exist, there is money here and the community should just not be in this way. On Lake View they have torn down the historical sites and no one had done anything about it they should have a look at George Rogers Park — John Pinnson, and they should have a look at the park, he's the developer, they should be bringing in native species, and maybe new property for these.
- ✓ The zoning seems lacking.
- ✓ I don't want any hiking trails in my back yard.
- ✓ They need to be a little more flexible with their planning department.
- ✓ It's a great little city. Planning department needs work. Lack of communication. Look at their planning department.

TAXES/EFFICIENT USE OF FUNDS

- ✓ No, tell them the proposed increase in taxes are scaring people. People on fixed incomes and young families can't afford to move here, we're becoming an older community.
- ✓ Not for spending more money for developing a central location. If we had more money to fund it that would be different. Too many other higher importance priority projects to spend money on. Water receptor project to me is the most important to spend money on.
- ✓ They're spending too much money.
- ✓ I believe the money spent on community services, too much money on arts.
- ✓ I'd like to see a new City Council president — they need more monetary responsibility.
- ✓ Affordable taxes going forward. I'm concerned.
- ✓ Quit raising our taxes.
- ✓ They need to inform taxpayers about bonds and expenses.

- ✓ Based on the recap of the tax budget it is entirely too much.
- ✓ Don't spend money.
- ✓ Capital expenditures are too great.
- ✓ I don't think they should make large purchases without taxpayers' approval.
- ✓ Lower taxes. 90% of the cost of government is payroll, the only way to reduce the payroll is to reduce their employees.
- ✓ Just worried about the taxes in the future with the sewer line.
- ✓ The overall taxes. Water and sewage increasing.
- ✓ To be more efficient. There's a lot of waste that I see and I think efficiency would be the most important.
- ✓ They need to be more focused on what they do with the money.
- ✓ I would like them to be tighter with their purse, they are too spendy, and I think they are getting a little too obsessive, they attract the baby boomers, and they make money and the City charges the wealthy and then the City has too much money to spend.
- ✓ Spend my money wisely.
- ✓ Spending too much, increasing the debt.
- ✓ Start taking the pork out of the budget. Get your hand out of my pocket.
- ✓ I think they need to be careful with a possible economic downturn coming our way.
- ✓ Stop wasting money.
- ✓ I think the rich should be taxed greater to support City services.

WEST END BUILDING

- ✓ The Safeco purchase; I disapprove of this purchase and moving City Hall and library is a bad idea; it is fiscally irresponsible.
- ✓ Spending too much money, purchasing the Safeco building.
- ✓ Doing something about the West End Building.
- ✓ Sell the Safeco building.
- ✓ Sell the Safeco property.
- ✓ I'm not in favor to move into the new building — the building called West End.
- ✓ No more West End fiasco and leave Lake Grove alone.
- ✓ They should sell the West End Building.
- ✓ They need to do something with the West End Building.
- ✓ Wish that the City Council asked the approval of voters before purchasing property over five million dollars. There is a concern that high property tax will cause older stable residents to move out.
- ✓ Sell the Safeco Building tomorrow. Provide only the essential services. Please!

- ✓ I feel very strongly the City should conduct a capital campaign to fund the West End Building instead of bond issue. I think Lake Grove development is going to create a serious traffic problem.
- ✓ I think it's really important that the City moves ahead with the development of the rec center in the West End Building. That the City Council focus on important issues rather than what is politically correct.
- ✓ They are doing the right thing with the West End Building.
- ✓ The Safeco building is about to be turned into a community place and we strongly approve.
- ✓ Build a wonderful community center like Southwest Community Center.
- ✓ I agree on keeping the West End Building. And I want them to do something nice with it.
- ✓ I think the West End Building purchase was a good idea but I am concerned about all of the additional expenses to our property taxes from the City. They need to be careful about adding too much property tax. I support the mayor and the City Council.
- ✓ Keep up the good work and [I am] happy with the Safeco purchase.
- ✓ Supporting the school district and education in the community is very important. Need to develop the West End Building and continue to use it.

MULTIPLE ISSUES

- ✓ I think they should take care of the traffic lights. There should be traffic lights by schools. Traffic arrangement on Country Club Road is not good. I would like to see bicycle roads not attached to the road. Bike roads going under or over the highways the entrance from Country Club Road. [The] junction is dangerous and I think the traffic lights are not well organized — the roads should be better marked so can see them at night. The Safeco building — it's good that the City bought it, it's an additional resource for the community.
- ✓ The City Council should keep up with their green spaces and alternative transportation.
- ✓ Needs emphasis on green and conservation housing rather than just huge mansions. Better transportation, and better bus services.
- ✓ Limit population growth. Encourage pedestrian-friendly city layout. Make a public plaza like French cities have.
- ✓ The police department should be improved and they are unjust and not fair. I like the flowers in downtown Oswego.
- ✓ Happy with the library. They keep the streets very clean and attractive. I hope the City of Lake Oswego informs residents more about future plans.
- ✓ Very much against moving the library and I really like the streetcar idea.
- ✓ Would like the library to remain in its present location because it is pedestrian friendly, very isolated. Drive more — save more. Direct more City dollars back into community.
- ✓ US Bank park plan is too extravagant and I would like to see the building being used for a community center and perhaps a skate board park. The 19th century solution is using modern technology and I would rather see a 21st century solution with considering things such as grey water reused down south, low flow or low volume toilets and other household utilities.

- ✓ They're planning us out of our house, and they're spending money on discretionary items rather than core essential needs like fixing the sewer system.
- ✓ Too much money on City buildings. Save the natural habitat.
- ✓ Fix the six-way intersection (Country Club Rd/Iron Mount Rd intersection) — make it safer, put a light. I'm not pleased how the Safeco building was handled. The process the council went through to get the property and the use of tax payers dollars to fund the building.
- ✓ They are professional they do a good job (police). We are disappointed with the tree permit people to cut down a tree that was unhealthy and would like to see them take a moderate approach (building officials). Reach a compromise — work with the home owner.
- ✓ Improve the library parking. Have several library branches in different parts of town. Continue to build trails in areas where they don't have sidewalks.
- ✓ I feel like they need to focus on the sewage [interceptor] and they need to focus on the streetcar to Portland and they should not move the library.

CITY GOVERNMENT/ELECTED OFFICIALS

- ✓ I think they should continue to listen to the people in the actual neighborhood when they want to do something. Sometimes they get ideas and they plow right through. I think they need to be a little cautious about financial spending which they can get a little carried away with. It's such a great place to live it's hard to come up with too much criticism.
- ✓ Their choice of City admin. was poor.
- ✓ I think they are too meddling, and too socialistic, especially the mayor.
- ✓ Need a new City Council. Council meetings need to be more alive.
- ✓ I'm moving out of Lake Oswego in the next two years just because of the way it is being run.
- ✓ I think they should be responsible about their priorities.
- ✓ I got a lot of comments but they won't take heed so I won't say anything. City Council has their own agenda and aren't interested in what we have to say.
- ✓ I think they can make a stronger effort getting to know the community personally. Even if they have to go door-to-door, the elected officials should do it themselves and not send an aide or underling.
- ✓ Do a better job.
- ✓ Shut down business and go home.
- ✓ No, because they will not listen anyway.
- ✓ Listen to the citizens.
- ✓ Please listen.
- ✓ I think that they should hear that Gary Evans is a diamond in a city full of gems.

TRAFFIC/TRANSPORTATION/STREETCAR

- ✓ Yes I do not wish to have train transportation in Lake Oswego. Always keep the city private.

- ✓ Instead of a street car they [should be] looking at a light rail.
- ✓ I believe transportation needs to improve.
- ✓ Traffic on route 43 — congestion and elimination of it.
- ✓ Need more planning for traffic in the rush hours.
- ✓ Need to pay attention to the traffic volume that goes through Lake Oswego.
- ✓ Pay attention to increased traffic by the freeways.
- ✓ The street car, the funding for the West End Building. Another mode of transportation to get downtown (the street car).
- ✓ The ability to get to work thru mass transportation. The streetcar that's being offered.
- ✓ Strongly in favor of the trolley for rail consideration.
- ✓ I strongly support the streetcar.
- ✓ The traffic is horrendous, I'm all for the light rail.

STREET MAINTENANCE/UPGRADES

- ✓ No, just the point about the road the reflector lights on the road could be improved.
- ✓ All tax paying citizens should have their street swept. Not only the new subdivisions. They are lax in the maintenance of ground water drains. The water on our streets ends up in the lake. We sweep streets away from the lake, but not those by the lake because they don't have curbs and gutters. Lake Haven Drive is such a street as is Canal Circle.
- ✓ I want them to work more on sidewalks for everyone to walk on. And I wish they would enforce the leash and the pooper scooper laws.
- ✓ Street maintenance.
- ✓ There should be less street obstacles to prevent accidents and reinforce safety measures.
- ✓ Inadequate street parking spaces for exiting a van with a wheelchair ramp.
- ✓ We need more speed bumps on walking roads.
- ✓ We need sidewalks on both side of the road — Dean Road.
- ✓ Like to see more bike lanes.

WATER/SEWER

- ✓ They need to do something about the water supply. It tastes bad, smells bad.
- ✓ Get the sewers fixed — the most important issue.
- ✓ When we first moved here people in the apartment complex heard workers fixing the water line or sewer line. You inquire as to why services were being conducted in the middle of the night.
- ✓ I think that the water charge is too high.

- ✓ Like to see lake get straightened around, sewerage taken care of, high-quality drinking water.
- ✓ I think that they need to be very concerned about the raising of the water levels, as years go by glaciers are going to melt and the lake is going to raise and it's going to flood again.

POLICE/PUBLIC SAFETY

- ✓ I think if someone is a threat to you in your own home the police and other officials should not make it difficult or impossible to have this person removed from the premises. It needs to be changed so that we don't walk around in fear in our own home.
- ✓ The police department needs to be improved it is not doing a good job of services. [Name] is not servicing the community well, [it] has affected the community of life.
- ✓ I understand the City used to have more security but now it's not as much. Better security is important for me.
- ✓ I'm very proud of our police enforcement. I'm very proud of the low ratio of citizens per police personnel guarding our city. When stopped by the police they treat you very fairly, the way you want to treat someone yourself. The City Council members go out of their way to listen to the citizen comment and try to understand the issue thoroughly and is very heart warming. We have some of the best firemen in the nation along with our police department.

ISSUES WITH SURVEY

- ✓ I think they're wasting their time with this survey because of the way that it's written.
- ✓ They should use a local firm for these surveys.
- ✓ This is too long of question process.
- ✓ The survey is really stupid.
- ✓ Is this study cost efficient.
- ✓ Recommend to tell time of survey when you call.
- ✓ The survey was very good.
- ✓ I appreciate the surveys. I'm glad they are seeking information from current residents.

OTHER COMMENTS & SUGGESTIONS

- ✓ We need jitney service.
- ✓ Focus on green projects. Focus on public transportation.
- ✓ Keep going green.
- ✓ They should have done a better job in keeping the city beautiful and green.
- ✓ I appreciate the attention paid to city beautification and environmental concerns.
- ✓ Like all the flowers.
- ✓ I think the park amenities and the hanging baskets and the flower beds are gorgeous.

- ✓ Put in a community center and a pool. We'd love to see a community center and pool for the children.
- ✓ More walking paths, community pools, sidewalks.
- ✓ I just think we need a swimming pool and a rec center, and a community garden.
- ✓ We the people would like to have more tennis courts.
- ✓ No [comments], just the bike path.
- ✓ Keep supporting the new parks, especially sports fields.
- ✓ It's a really small community. As a music promoter it would be nice to have a little consideration for additional opportunities for my music company to use my booking agency for live music.
- ✓ They should fluoridate the water.
- ✓ I like dog parks.
- ✓ I like the Art Fair at George Young Park. Lake Oswego is a very livable city.
- ✓ I think that they need to work with Mountain Park; the City needs to work with other entities like my condo association, because for example Mountain Park had a pool, but it is no longer in use because it wore out. Lake Oswego is making a great effort to make people feel comfortable living here. The City is so close to Portland, and they are making residents feel like this is our city
- ✓ I would like the City and the Mountain Park Association to work closer together and share resources.
- ✓ Only that they have a little bit more outreach just connecting with that community of Mountain Park. I feel very safe here.
- ✓ No I have no other comments to share. I've been always able to do get around to shopping or restaurants. Even though I'm disabled in the downtown area I go to the doctor and dentist. The scooter helps me get around.
- ✓ Stop complaining about our hedge.
- ✓ Regarding tree trimming, they need to trim more trees on the City streets that interfere with phone and power lines.
- ✓ The noise from the train at night is way too loud all night long.
- ✓ Need to obtain [sic] our grievances and our quality of life.
- ✓ Do what's right for the entire city, and not just what is right for a chosen few. Like lake front owners, etc.
- ✓ The City should sell to the people the lake property. High school field should be hosting high school sports events at night.
- ✓ Too complicated.
- ✓ There's not enough time in the day.
- ✓ Just reiterate stop evicting businesses.
- ✓ More advantage for people in other countries.

Methods

RESEARCH GOAL AND OBJECTIVES

Following on the Community Assessments CDRI conducted for the City dating back to 1996, the goal of the survey is to provide the City of Lake Oswego with information to help City officials and staff make management and policy decisions that reflect the needs and desires of the City's residents.

Specific objectives of the research include:

- ▶ Ascertain the current level of satisfaction with the quality of life offered by Lake Oswego.
- ▶ Assess resident opinions on the importance and quality of services offered by the City.
- ▶ Investigate attitudes toward key policy issues that the City will be dealing with in the near future.
- ▶ Maintain a methodology for the survey that will provide accurate results and can be easily repeated on a regular basis.
- ▶ Develop a written report and oral presentation that will assist the City Council and City staff in understanding the findings from the research.

STUDY DESIGN

A telephone survey methodology was used to interview a random sample of 400 residents of the City of Lake Oswego. The questionnaire used in the most recent Assessment in 2005, which in turn was based on surveys dating back to 1996, was used as a starting point for a redesigned survey questionnaire. Many key questions were retained, while others were modified and new questions were introduced. Going forward, the new survey questionnaire can continue to be used in future iterations of the research, with updates and refinements over time as the City's information needs change or new issues arise.

When reviewing the research results, remember the survey is *household-based*. The data reflect a random sample of respondents by household — regardless of the size of the household, only one person per sampled household was interviewed. Compared to a theoretically perfect random sample of a population, this methodology can result in an under-representation of the opinions of adults who live in homes where there is a higher-than-average number of adults.

INTERVIEWING

All interviewing took place using a computer-aided telephone system (CATI) at Campbell DeLong Resources, Inc.'s strategic partner, Universal Survey Center, a data collection firm. Interviewing began April 3 and concluded on April 13, 2008.

SAMPLE FRAME

CDRI designed the sample by identifying the residential prefixes located in the 97034 and 97035 ZIP codes. Once the appropriate residential prefixes were identified, a sample of residential household phone numbers was created by randomly generating the final four numbers and these households were contacted to participate in the survey.

RESPONDENT CRITERIA

The respondent criteria are relatively simple. All respondents are:

- ▶ Residents of Lake Oswego's 97034 or 97035 ZIP code areas.
- ▶ Self-identified as residents living within the city limits of Lake Oswego.
- ▶ Age 18 or older.
- ▶ Does not work for the City of Lake Oswego, serve on a City advisory board, commission, or the City Council, or work for a market research organization.

In addition, a 50/50 male/female quota was maintained.

SAMPLE SIZE/RELIABILITY

Interviews were completed with a random sample of 400 residents of Lake Oswego. This is a typical sample size for community surveys. The worst-case theoretic reliability for a sample of 400 is $\pm 4.9\%$. This "*worst-case reliability*" figure is based on the following assumptions:

- ▶ **The sample is drawn from a large population universe**, which is the case for Lake Oswego.
- ▶ **The reliability is calculated at the 95% confidence level.** This means that if a large number of samples of 400 were taken, in 95% of the samples the survey results will not vary from the mean sample results by more than $\pm 4.9\%$.
- ▶ **The calculation applies to a dichotomous variable with results distributed 50/50.** An example of this would be a question with two possible answers — yes or no — where half say "yes" and half say "no." As the distribution moves away from 50/50, the reliability improves.

- ▶ **Reliability for subsamples will depend on the sample size and the distribution of the response.** As could be expected, as the sample size decreases, the worst-case reliability figure increases. For example, the worst-case reliability of the sample of 200 women is $\pm 6.9\%$.

QUESTIONNAIRE DESIGN

The questionnaire was designed by Campbell DeLong Resources, Inc. based on input from City staff. Several key question areas were retained from the 2005 version of the survey, while other questions were added or modified to meet the City’s current information needs.

A copy of the questionnaire is included in this Appendix.

COMPUTER PROCESSING

A cross-tabulation was used to sort the data into a total of 22 unique segments. The following is a list of the segments provided in the printout, along with the number of respondents in each segment.

- ▶ Total 400
- ▶ Gender
 - Male 200
 - Female 200
- ▶ Length of residence in Lake Oswego
 - Less than 10 years 137
 - Ten years or more..... 260
- ▶ Children under 18 living at home
 - No children..... 274
 - Has child(ren) 119
- ▶ Age
 - 18 to 34 16
 - 35 to 54 138
 - 55+ 214

- ▶ Employment location
 - Home/Lake Oswego 73
 - Portland 75
 - Washington County 32

- ▶ Education
 - College graduate or above 316
 - No college degree..... 77

- ▶ Contact with City of Lake Oswego employee or elected official in past year
 - Has had contact..... 223
 - No contact..... 173

- ▶ Livability
 - Rate high (8, 9, or 10) as place to live 349
 - Expect quality of life will decline in next 10 years 159

- ▶ Satisfaction with local government
 - Satisfied (rate 4 or 5) 349
 - Not satisfied (rate 1, 2, or 3) 159

- ▶ Approval of course City Council is setting
 - Approve 243
 - Disapprove..... 108

Questionnaire

LAKE OSWEGO
COMMUNITY ASSESSMENT
CDRI 769

DATE _____
 PHONE NUMBER _____
 RESPONDENT'S NAME _____
 INTERVIEWER'S INITIALS _____

CALL RECORD MATRIX		
No answer/busy/disconnect (3 attempts)	_____	_____
Employment screen.....	_____	_____
Under age of 18	_____	_____
Gender quota	_____	_____
Not a Lake Oswego resident.....	_____	_____

INTRODUCTION

(TO RANDOM HOUSEHOLD RESPONDENT:) Hello, I'm **(FIRST AND LAST NAME)** from Campbell DeLong Resources calling on behalf of the City of Lake Oswego. We are conducting a brief study about community issues and the services provided by the City. May I please speak with a (male/female) household member who is 18 years of age or older *and* who will be having the next birthday? **IF NOT AVAILABLE, MAKE CALLBACK APPOINTMENT FOR FIRST POSSIBLE TIME.**

(TO NEW HOUSEHOLD RESPONDENT:) Hello, I'm **(FIRST AND LAST NAME)** from Campbell DeLong Resources calling on behalf of the City of Lake Oswego. We are conducting a brief study about community issues and the services provided by the City. Let me confirm that you are 18 years of age or older *and* the person in the household who will be having the next birthday?

IF NECESSARY: The survey typically takes no more than 15 minutes to complete. Is now a convenient time for you? **MAKE CALLBACK APPOINTMENT FOR FIRST POSSIBLE TIME.**

SCREENING

- Do you, or does anyone in your household, work for the City of Lake Oswego, serve on an advisory board, a commission, or the City Council of the City of Lake Oswego, or work for a market research organization? **RECORD.**

Yes	1	POLITELY DISCONTINUE
No	2	CONTINUE

2. **GENDER. RECORD. DO NOT ASK. 50/50 MALE/FEMALE QUOTA.**

Male 1
Female..... 2

3. Do you live within Lake Oswego City limits?

Yes 1 **CONTINUE**
No 2 **POLITELY DISCONTINUE**
DO NOT READ: Don't know 9 **POLITELY DISCONTINUE**

OVERALL SATISFACTION

As I said, we are conducting this survey for the City of Lake Oswego. We will be asking you a number of questions that will help the City improve its services and plan for future needs.

4a. First, overall, how do you rate Lake Oswego as a place to live? Please use a 1 to 10 scale. A 1 is the bottom of the scale, a very poor place to live, and a 10 is the top of the scale, an excellent place to live. **RECORD.**

Very poor **Excellent**
1 2 3 4 5 6 7 8 9 10 DK

4b. Next we want to get your impression of how, if at all, the quality of life will change in Lake Oswego over the next decade. Ten years from now, what kind of a place do you think Lake Oswego will be to live? Again use a 1 to 10 scale, where 1 is a very poor place and a 10 is an excellent place to live.

Very poor **Excellent**
1 2 3 4 5 6 7 8 9 10 DK

SATISFACTION WITH SPECIFIC SERVICES

Now we want your opinion on the quality of a variety of services provided by the City of Lake Oswego.

5. First, I want you to rate your overall satisfaction with your local government. This time please use a 1 to 5 scale. On the scale a 1 is very dissatisfied with the quality of your local government and a 5 is very satisfied with the quality of your local government. Using the 1 to 5 scale, how would you rate your satisfaction with local government?

Very dissatisfied **Very satisfied**
1 2 3 4 5 DK

6a. Would you say you approve or disapprove of the current course the City Council is setting for the City?

AS NECESSARY: Do you approve (disapprove) with it somewhat, or strongly?

Disapprove	Approve			
Stg.	SW	SW	Stg.	DK

Approve of current course..... 1..... 2..... 34 9

6b. And why do you **[ANSWER FROM 6A]** with the current course the City Council is setting?

RECORD. PROBE AND CLARIFY.

7. Now I want you to rate the importance of a number of services cities provide that may impact where you decide to live. Again I want you to use a “1” to “5” scale. On the scale, a “1” means the service is of no importance — it makes little or no difference to you how good this service is when you are deciding where to live. A “5” means extremely important — you would not choose to live in a city if you did not believe the quality of this service is very high. How about...**READ & RANDOMIZE LIST.**

- | | Not important | Extremely important | |
|---|----------------------|----------------------------|-----------------------|
| a. City library | 1 | 2 | 3.....4.....5DK |
| b. Parks & Recreation
Department adult activities | 1 | 2 | 3.....4.....5DK |
| c. Parks & Recreation
department youth and teen
activities | 1 | 2 | 3.....4.....5DK |
| d. Police department | 1 | 2 | 3.....4.....5DK |
| e. Fire department..... | 1 | 2 | 3.....4.....5DK |
| f. Traffic management | 1 | 2 | 3.....4.....5DK |
| g. Water, sewer, & storm
drainage services | 1 | 2 | 3.....4.....5DK |
| h. Adult Community Center
activities | 1 | 2 | 3.....4.....5DK |
| i. Street maintenance | 1 | 2 | 3.....4.....5DK |
| j. Park maintenance | 1 | 2 | 3.....4.....5DK |
| k. Creating parks & open
spaces..... | 1 | 2 | 3.....4.....5DK |
| l. Special events put on by the
Parks & Recreation
Department such as the
Farmer’s Market and concerts
in various parks | 1 | 2 | 3.....4.....5DK |

ALWAYS ASK “N” IMMEDIATELY AFTER “M:”

- | | | | |
|------------------------------|---------|---------|-----------------------|
| m. Building department | 1 | 2 | 3.....4.....5DK |
| n. Planning department..... | 1 | 2 | 3.....4.....5DK |

8. Now I want you to rate the quality of these same services as provided by the City of Lake Oswego. Again, use a 1 to 5 scale. On the scale, a “1” indicates you believe the quality of this service in Lake Oswego is poor. A “5” means excellent — the quality of the service in Lake Oswego is very high. How about... **READ LIST IN SAME ORDER AS Q6.**

- | | Poor | Excellent |
|--|-------------|------------------|
| a. City library | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| b. Parks & Recreation
department adult activities | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| c. Parks & Recreation
Department youth and teen
activities | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| d. Police department | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| e. Fire department..... | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| f. Traffic management | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| g. Water, sewer, & storm
drainage services | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| h. Adult Community Center
activities | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| i. Street maintenance | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| j. Park maintenance | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| k. Creating parks & open
spaces..... | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| l. Special events put on by the
Parks & Recreation
Department such as the
Farmer’s Market and concerts
in various parks..... | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |

ALWAYS ASK “N” IMMEDIATELY AFTER “M:”

- | | | |
|------------------------------|---------|---------|
| m. Building department | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |
| n. Planning department..... | 1 | 2 |
| | 3..... | 4..... |
| | 5 | DK |

9. What services, if any, should the City of Lake Oswego be providing residents that it is not currently provide? **RECORD. PROBE AND CLARIFY.**

10. Please tell me whether you agree or disagree with the following statements. Do you agree or disagree that... (**ROTATE ORDER OF STATEMENTS**)? **RE-READ STATEMENT AS NECESSARY.**
 Do you agree (disagree) with it somewhat, or strongly?

	Disagree		Agree		
	Stg.	SW	SW	Stg.	DK
a. The City of Lake Oswego makes efficient use of tax dollars	1.....	2.....	3.....	4.....	9
b. The City of Lake Oswego keeps its promises to residents.....	1.....	2.....	3.....	4.....	9
c. The City should take the lead in encouraging sustainable environmental practices among businesses & residents...	1.....	2.....	3.....	4.....	9
d. To encourage water conservation, the City should implement a pricing system designed so that households with higher than average water usage are charged a higher rate	1.....	2.....	3.....	4.....	9
e. I support the idea of extending the Portland streetcar to Lake Oswego as an additional transportation alternative to Highway 43	1.....	2.....	3.....	4.....	9
f. I like the changes that have occurred in downtown Lake Oswego	1.....	2.....	3.....	4.....	9
g. The amenities and events in downtown Lake Oswego add to the city's overall livability.....	1.....	2.....	3.....	4.....	9

COMMUNICATING WITH CITIZENS

Now I have a few questions about how you get information about the City of Lake Oswego.

11a. From which of the following sources do you receive information about the City of Lake Oswego's government? **READ AND ROTATE LIST. MULTIPLES ACCEPTED.**

11b. And from which source do you receive the most information about the City of Lake Oswego's government? **REREAD LIST IF NECESSARY. ONE ANSWER ONLY.**

	Sources	Most
<i>Hello L.O.</i> newsletter	1	1
<i>The Oregonian</i>	2	2
<i>Lake Oswego Review</i>	3	3
Television	4	4
Radio	5	5
Word-of-mouth.....	6	6
Televised Council meetings.....	7	7
City's web site.....	8	8
Neighborhood newsletters.....	9	9
DO NOT READ: Other, SPECIFY _____		
DO NOT READ: Don't know	99	99

12a. In the past year, have you personally had contact with any City of Lake Oswego employees or elected officials? **RECORD.**

- Yes, had contact..... 1 **ASK Q12B**
- No, have not had contact..... 2 **SKIP TO Q13**
- DO NOT READ:** Don't know/remember 9 **SKIP TO Q13**

12b. **IF YES IN Q12A:** What type of City employee or official did you have contact with? **DO NOT READ LIST. MULTIPLES ACCEPTED.**

- Police 1
- Fire 2
- Emergency medical 3
- Adult Community Center staff..... 4
- City Hall staff 5
- Elected officials — Mayor or City Council member..... 6
- Library staff 7
- Municipal Court..... 8
- Parks and recreation staff..... 9
- Planning/Building department..... 10
- Other, specify _____
- Don't know/don't remember 99

13. Which, if any, of the following City-sponsored events have you attended in the past year? **READ & RANDOMIZE LIST. MULTIPLES ACCEPTED.**

- Farmers' Market 1
- 4th of July celebration..... 2
- Lake Oswego Reads events..... 3
- Movies in the Park 4
- Summer concerts..... 5
- Tree Lighting..... 6
- Antique Faire 7
- DO NOT READ:** Other, specify _____
- DO NOT READ:** None of the above 98
- DO NOT READ:** Don't know 99

DEMOGRAPHICS

Now we have some final questions to help us classify your answers.

14. How long have you lived in the City of Lake Oswego? **RECORD IN YEARS**

	Years
Less than 1 year	98
Refused	99

15. Do you own or rent your current home? **RECORD.**

Own	1
Rent	2
Don't know/refused	9

16a. Are you currently employed? **RECORD.**

Yes	1	ASK Q16B
No	2	SKIP TO Q17
Don't know/refused	9	SKIP TO Q17

16b. Where is your job located? We want to know in what area the job is located, not the name of the business. **CLARIFY. READ LIST ONLY IF NECESSARY TO PROMPT.**

In home	1
Beaverton	2
Hillsboro	3
Lake Oswego	4
Portland, Downtown	5
Portland, other	6
Salem	7
Sherwood	8
Tigard	9
Tualatin	10
West Linn	11
Wilsonville	12
Vancouver, WA	13
Other, SPECIFY _____	
Refused	99

17. What is the name of your neighborhood area or subdivision? **READ LIST ONLY IF NECESSARY TO PROMPT.**

Blue Heron	1	McVey-South Shore	20
Bryant.....	2	Mountain Park	21
Bryant Acres.....	3	Oak Creek	22
Bryant Woods.....	4	Old Town	23
Childs	5	Oswego Pointe	24
Country Club/North Shore	6	Palisades	25
Evergreen.....	7	Red Fox Hills	26
First Addition	8	River Run.....	27
Foothills.....	9	Royal Oaks	28
Forest Highlands.....	10	Springbrook Park.....	29
Forest Hills	11	Summer Woods.....	30
Glenmorrie	12	Uplands	31
Hallinan Heights	13	Village on the Lake	32
Holly Orchard	14	Waluga	33
Lake Forest	15	Westridge	34
Lake Grove.....	16	Westlake.....	35
Lakeview Villas/Summit	17	Other, Specify _____	
Lakewood.....	18	Do not read: Don't know	99
Mary's Woods	19		

18a. How many people, including yourself, live in your home *year-round*? **RECORD EXACT NUMBER.**

_____ **Number of people in household**

18b. **ASK IF MORE THAN ONE PERSON IN HOUSEHOLD. IF ONLY ONE PERSON IN HOUSEHOLD IN Q18A, SKIP TO Q19.** And how many, if any, of these people are children under the age of 18? **RECORD.**

_____ **Children under 18**

None..... 0

DO NOT READ: Don't know/refused..... 99

19. What is your age, please? **RECORD.**

_____ **Years**

DO NOT READ: Don't know/refused 999

20. And what is the last year of education you had the opportunity to complete? **RECORD. READ LIST ONLY IF NECESSARY.**

- Less than 12th grade (not a high school graduate) 1
- High school graduate..... 2
- Some college or other post-secondary education 3
- College graduate 4
- Some post-graduate 5
- Master's degree or higher..... 6
- Refused 9

21. Do you have any other comments that you feel are important for the Lake Oswego City Council to hear? **RECORD VERBATIM. PROBE AND CLARIFY COMPLETELY.**

VERIFY AND RECORD RESPONDENT FIRST AND LAST NAME AND PHONE NUMBER. Thank you very much for participating in this survey. Your responses will be combined with those of other Lake Oswego residents and will provide valuable input for the City of Lake Oswego.

Data Printout

Lake Oswego Community Assessment VI — 2008

Gender :

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Male	200	200	0	67	130	136	58	8	67	109	44	46	15	172	24	119	78	166	78	108	88	108	66
	50%	100%	0%	49%	50%	50%	49%	50%	49%	51%	60%	61%	47%	54%	31%	53%	45%	48%	49%	46%	56%	44%	61%
Female	200	0	200	70	130	138	61	8	71	105	29	29	17	144	53	104	95	183	81	126	69	135	42
	50%	0%	100%	51%	50%	50%	51%	50%	51%	49%	40%	39%	53%	46%	69%	47%	55%	52%	51%	54%	44%	56%	39%

Lake Oswego Community Assessment VI — 2008

4a. Overall, how do you rate Lake Oswego as a place to live? Please use a 1 to 10 scale.

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Very poor	1 0%	1 1%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 1%	1 1%	0 0%	1 1%
3	3 1%	3 2%	0 0%	1 1%	2 1%	3 1%	0 0%	1 6%	1 1%	1 0%	2 3%	0 0%	0 0%	2 1%	1 1%	3 1%	0 0%	0 0%	1 1%	0 2%	3 2%	2 1%	1 1%
5	5 1%	4 2%	1 1%	0 0%	4 2%	5 2%	0 0%	0 0%	2 1%	2 1%	0 0%	1 1%	0 0%	3 1%	1 1%	3 1%	2 1%	0 0%	3 2%	0 0%	5 3%	0 0%	5 5%
6	7 2%	5 3%	2 1%	5 4%	2 1%	4 1%	3 3%	1 6%	1 1%	4 2%	2 3%	2 3%	0 0%	4 1%	3 4%	3 1%	4 2%	0 0%	3 2%	2 1%	4 3%	3 1%	3 3%
7	35 9%	21 11%	14 7%	12 9%	23 9%	28 10%	6 5%	2 13%	10 7%	20 9%	8 11%	8 11%	1 3%	28 9%	7 9%	21 9%	14 8%	0 0%	17 11%	9 4%	25 16%	8 3%	22 20%
8	132 33%	63 32%	69 35%	45 33%	86 33%	76 28%	53 45%	6 38%	51 37%	61 29%	20 27%	30 40%	10 31%	100 32%	28 36%	76 34%	53 31%	132 38%	43 27%	62 26%	65 41%	75 31%	40 37%
9	95 24%	48 24%	47 24%	32 23%	63 24%	63 23%	31 26%	3 19%	40 29%	49 23%	20 27%	15 20%	13 41%	82 26%	11 14%	61 27%	34 20%	95 27%	44 28%	68 29%	25 16%	65 27%	15 14%
10, Excellent	122 31%	55 28%	67 34%	42 31%	79 30%	94 34%	26 22%	3 19%	33 24%	76 36%	21 29%	19 25%	8 25%	96 30%	26 34%	56 25%	65 38%	122 35%	48 30%	93 40%	29 18%	90 37%	21 19%
Mean	8.6	8.5	8.8	8.6	8.6	8.6	8.6	8.0	8.6	8.7	8.5	8.5	8.9	8.7	8.5	8.5	8.7	9.0	8.6	9.0	8.1	8.9	8.0
SD	1.3	1.5	1.0	1.2	1.3	1.4	1.0	1.8	1.1	1.3	1.4	1.1	0.8	1.3	1.4	1.3	1.3	0.9	1.3	0.9	1.5	1.1	1.5

Lake Oswego Community Assessment VI — 2008

4b. Now we want to get your impression of how, if at all, the quality of life will change in Lake Oswego over the next decade. Ten years from now, what kind of a place do you think Lake Oswego will be to live? Again use a 1 to 10 scale.

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Very poor	2 1%	1 1%	1 1%	0 0%	2 1%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	1 0%	1 1%	2 1%	0 0%	1 0%	2 1%	0 0%	2 1%	0 0%	2 2%
2	3 1%	3 2%	0 0%	0 0%	2 1%	3 1%	0 0%	0 0%	1 1%	1 0%	0 0%	1 1%	0 0%	2 1%	0 0%	2 1%	1 1%	0 0%	3 2%	0 0%	3 2%	0 0%	3 3%
3	2 1%	2 1%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%	1 1%	1 0%	1 1%	0 0%	1 0%	1 1%	1 0%	1 1%	1 1%	1 0%	1 1%	0 0%	2 1%	1 0%	1 1%
4	3 1%	2 1%	1 1%	0 0%	3 1%	2 1%	1 1%	0 0%	2 1%	1 0%	1 1%	1 1%	0 0%	3 1%	0 0%	2 1%	1 1%	1 0%	3 2%	0 0%	3 2%	0 0%	3 3%
5	24 6%	15 8%	9 5%	5 4%	19 7%	20 7%	3 3%	2 13%	4 3%	15 7%	5 7%	5 7%	1 3%	17 5%	6 8%	14 6%	10 6%	9 3%	21 13%	3 1%	21 13%	6 2%	17 16%
6	27 7%	10 5%	17 9%	6 4%	21 8%	17 6%	9 8%	0 0%	8 6%	15 7%	4 5%	5 7%	0 0%	22 7%	4 5%	15 7%	12 7%	19 5%	25 16%	10 4%	15 10%	11 5%	12 11%
7	52 13%	24 12%	28 14%	19 14%	33 13%	40 15%	11 9%	6 38%	13 9%	26 12%	11 15%	10 13%	3 9%	38 12%	13 17%	37 17%	15 9%	37 11%	37 23%	26 11%	23 15%	19 8%	23 21%
8	134 34%	67 34%	67 34%	47 34%	87 33%	81 30%	51 43%	2 13%	57 41%	69 32%	23 32%	31 41%	11 34%	111 35%	22 29%	80 36%	51 29%	129 37%	54 34%	79 34%	53 34%	87 36%	28 26%
9	64 16%	39 20%	25 13%	26 19%	37 14%	42 15%	21 18%	2 13%	26 19%	32 15%	14 19%	11 15%	8 25%	54 17%	8 10%	32 14%	32 18%	64 18%	13 8%	48 21%	16 10%	47 19%	11 10%
10, Excellent	77 19%	32 16%	45 23%	28 20%	48 18%	53 19%	23 19%	4 25%	23 17%	43 20%	13 18%	9 12%	9 28%	61 19%	16 21%	34 15%	42 24%	77 22%	0 0%	59 25%	17 11%	67 28%	6 6%
Don't know	12 3%	5 3%	7 4%	6 4%	6 2%	12 4%	0 0%	0 0%	3 2%	9 4%	1 1%	2 3%	0 0%	6 2%	6 8%	4 2%	8 5%	11 3%	0 0%	9 4%	2 1%	5 2%	2 2%
Mean	8.0	7.9	8.1	8.3	7.8	7.9	8.2	7.9	8.1	7.9	8.0	7.8	8.6	8.0	7.8	7.8	8.2	8.3	6.8	8.5	7.2	8.5	6.8
SD	1.6	1.8	1.5	1.3	1.8	1.8	1.3	1.7	1.5	1.7	1.6	1.5	1.2	1.6	1.8	1.7	1.6	1.4	1.6	1.2	1.9	1.3	1.9

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5. First, I want you to rate your overall satisfaction with your local government. Please use a 1 to 5 scale.

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Very dissatisfied	26 7%	18 9%	8 4%	6 4%	19 7%	24 9%	2 2%	2 13%	6 4%	15 7%	5 7%	4 5%	1 3%	18 6%	7 9%	16 7%	10 6%	11 3%	18 11%	0 0%	26 17%	2 1%	24 22%
2	48 12%	31 16%	17 9%	13 9%	33 13%	36 13%	11 9%	0 0%	14 10%	26 12%	7 10%	3 4%	2 6%	38 12%	10 13%	30 13%	18 10%	38 11%	26 16%	0 0%	48 31%	4 2%	41 38%
3	83 21%	39 20%	44 22%	30 22%	53 20%	49 18%	33 28%	3 19%	36 26%	40 19%	17 23%	19 25%	8 25%	64 20%	18 23%	40 18%	42 24%	70 20%	29 18%	0 0%	83 53%	48 20%	21 19%
4	146 37%	67 34%	79 40%	46 34%	100 38%	94 34%	48 40%	5 31%	55 40%	76 36%	24 33%	33 44%	12 38%	120 38%	23 30%	83 37%	61 35%	139 40%	53 33%	146 62%	0 0%	116 48%	16 15%
5, Very satisfied	88 22%	41 21%	47 24%	35 26%	53 20%	66 24%	21 18%	5 31%	25 18%	53 25%	19 26%	15 20%	9 28%	72 23%	15 19%	52 23%	35 20%	84 24%	29 18%	88 38%	0 0%	72 30%	6 6%
Don't know	9 2%	4 2%	5 3%	7 5%	2 1%	5 2%	4 3%	1 6%	2 1%	4 2%	1 1%	1 1%	0 0%	4 1%	4 5%	2 1%	7 4%	7 2%	4 3%	0 0%	0 0%	1 0%	0 0%
Mean	3.6	3.4	3.7	3.7	3.5	3.5	3.7	3.7	3.6	3.6	3.6	3.7	3.8	3.6	3.4	3.6	3.6	3.7	3.3	4.4	2.4	4.0	2.4
SD	1.2	1.2	1.1	1.1	1.2	1.2	0.9	1.3	1.0	1.2	1.2	1.0	1.0	1.1	1.2	1.2	1.1	1.1	1.3	0.5	0.8	0.8	1.2

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6a. Would you say you approve or disapprove of the current course the City Council is setting for the City?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disapprove	51 13%	31 16%	20 10%	14 10%	37 14%	39 14%	11 9%	1 6%	14 10%	31 14%	10 14%	7 9%	2 6%	40 13%	11 14%	33 15%	18 10%	33 9%	31 19%	7 3%	44 28%	0 0%	51 47%
Disapprove somewhat	57 14%	35 18%	22 11%	13 9%	41 16%	40 15%	16 13%	1 6%	21 15%	29 14%	10 14%	6 8%	4 13%	41 13%	14 18%	28 13%	28 16%	43 12%	30 19%	15 6%	42 27%	0 0%	57 53%
Approve somewhat	148 37%	76 38%	72 36%	50 36%	98 38%	95 35%	52 44%	9 56%	57 41%	75 35%	32 44%	33 44%	15 47%	119 38%	27 35%	83 37%	63 36%	137 39%	47 30%	98 42%	49 31%	148 61%	0 0%
Strongly approve	95 24%	32 16%	63 32%	35 26%	60 23%	68 25%	25 21%	2 13%	29 21%	56 26%	14 19%	20 27%	9 28%	83 26%	11 14%	61 27%	33 19%	93 27%	31 19%	90 38%	5 3%	95 39%	0 0%
Don't know	49 12%	26 13%	23 12%	25 18%	24 9%	32 12%	15 13%	3 19%	17 12%	23 11%	7 10%	9 12%	2 6%	33 10%	14 18%	18 8%	31 18%	43 12%	20 13%	24 10%	17 11%	0 0%	0 0%

Lake Oswego Community Assessment VI — 2008

6b. And why do you say you disapprove strongly of the current course the City Council is setting?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	51	31	20	14	37	39	11	1	14	31	10	7	2	40	11	33	18	33	31	7	44	0	51
West End Bldg.	16	11	5	6	10	13	2	1	3	12	4	1	2	13	3	9	7	11	9	3	13	0	16
	31%	35%	25%	43%	27%	33%	18%	100%	21%	39%	40%	14%	100%	33%	27%	27%	39%	33%	29%	43%	30%	0%	31%
Not fiscally responsible	9	6	3	0	9	7	2	0	3	4	1	2	0	8	1	8	1	5	5	1	8	0	9
	18%	19%	15%	0%	24%	18%	18%	0%	21%	13%	10%	29%	0%	20%	9%	24%	6%	15%	16%	14%	18%	0%	18%
Increasing taxes	7	3	4	2	5	6	0	0	2	4	0	2	1	5	2	4	3	2	6	1	6	0	7
	14%	10%	20%	14%	14%	15%	0%	0%	14%	13%	0%	29%	50%	13%	18%	12%	17%	6%	19%	14%	14%	0%	14%
Concentrate on more important Services	5	4	1	1	4	3	2	0	2	2	0	2	0	4	1	1	4	2	3	0	5	0	5
	10%	13%	5%	7%	11%	8%	18%	0%	14%	6%	0%	29%	0%	10%	9%	3%	22%	6%	10%	0%	11%	0%	10%
Too much growth/ bldg	5	2	3	2	3	3	2	0	1	4	1	0	0	3	2	4	1	4	2	1	4	0	5
	10%	6%	15%	14%	8%	8%	18%	0%	7%	13%	10%	0%	0%	8%	18%	12%	6%	12%	6%	14%	9%	0%	10%
Things done without input	4	4	0	1	3	3	1	0	1	3	0	1	0	3	1	4	0	3	0	0	4	0	4
	8%	13%	0%	7%	8%	8%	9%	0%	7%	10%	0%	14%	0%	8%	9%	12%	0%	9%	0%	0%	9%	0%	8%
Too socialistic	2	2	0	0	2	2	0	0	0	1	1	0	0	2	0	2	0	1	2	0	2	0	2
	4%	6%	0%	0%	5%	5%	0%	0%	0%	3%	10%	0%	0%	5%	0%	6%	0%	3%	6%	0%	5%	0%	4%
Lake Grove redevelopment	2	1	1	1	1	2	0	0	1	1	0	1	0	1	1	2	0	1	1	1	1	0	2
	4%	3%	5%	7%	3%	5%	0%	0%	7%	3%	0%	14%	0%	3%	9%	6%	0%	3%	3%	14%	2%	0%	4%
No Council leadership	2	2	0	2	0	2	0	0	0	2	0	0	0	2	0	2	0	2	0	0	2	0	2
	4%	6%	0%	14%	0%	5%	0%	0%	0%	6%	0%	0%	0%	5%	0%	6%	0%	6%	0%	0%	5%	0%	4%
Other	4	1	3	1	3	2	2	0	2	2	3	0	0	3	1	1	3	4	4	0	4	0	4
	8%	3%	15%	7%	8%	5%	18%	0%	14%	6%	30%	0%	0%	8%	9%	3%	17%	12%	13%	0%	9%	0%	8%
Don't know	2	0	2	0	2	2	0	0	0	2	0	0	0	2	0	1	1	2	2	1	1	0	2
	4%	0%	10%	0%	5%	5%	0%	0%	0%	6%	0%	0%	0%	5%	0%	3%	6%	6%	6%	14%	2%	0%	4%

Lake Oswego Community Assessment VI — 2008

6b. And why do you say you disapprove somewhat of the current course the City Council is setting?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT NOT SATIS	APP- ROVE	DISAP PROVE
Total	57	35	22	13	41	40	16	1	21	29	10	6	4	41	14	28	28	43	30	15	42	0	57
West End Buidig	21 37%	10 29%	11 50%	4 31%	17 41%	14 35%	6 38%	0	7	13	3	3	1	18 44%	2 14%	11 39%	10 36%	18 42%	12 40%	8 53%	13 31%	0	21 37%
Not fiscally responsible	14 25%	8 23%	6 27%	4 31%	10 24%	9 23%	5 31%	100%	5	8	3	1	1	11 27%	3 21%	9 32%	5 18%	9 21%	6 20%	5 33%	9 21%	0	14 25%
No affordable housing	6 11%	5 14%	1 5%	1 8%	5 12%	4 10%	2 13%	0	2	3	2	1	0	5 12%	1 7%	3 11%	3 11%	5 12%	3 10%	1 7%	5 12%	0	6 11%
Too much growth/ bldg	3 5%	2 6%	1 5%	1 8%	2 5%	2 5%	1 6%	0	2	1	1	0	1	2 5%	1 7%	3 11%	0	3 7%	3 10%	1 7%	2 5%	0	3 5%
Too much \$ on schools	2 4%	1 3%	1 5%	0 0%	2 5%	2 5%	0 0%	0	0	2	0	0	0	1 2%	1 7%	1 4%	1 4%	1 2%	2 7%	0 0%	2 5%	0	2 4%
Street tax	1 2%	1 3%	0 0%	0 0%	1 2%	1 3%	0 0%	0	0	1	0	0	0	0 0%	1 7%	0 0%	1 4%	0 0%	1 3%	0 0%	1 2%	0	1 2%
Lake Grove redevl.	1 2%	1 3%	0 0%	0 0%	1 2%	1 3%	0 0%	0	0	1	0	0	0	1 2%	0 0%	1 4%	0 0%	0 0%	1 3%	0 0%	1 2%	0	1 2%
Need water/sewer upgrades	1 2%	1 3%	0 0%	1 8%	0 0%	1 3%	0 0%	0	1	0	0	0	0	1 2%	0 0%	0 0%	1 4%	1 2%	0 0%	0 0%	1 2%	0	1 2%
Lack of transit	1 2%	0 0%	1 5%	0 0%	1 2%	0 0%	1 6%	0	1	0	1	0	0	1 2%	0 0%	1 4%	0 0%	1 2%	1 3%	1 7%	0 0%	0	1 2%
State St. Park	1 2%	1 3%	0 0%	0 0%	1 2%	1 3%	0 0%	0	0	1	0	0	0	1 2%	0 0%	1 4%	0 0%	0 0%	0 0%	1 7%	0 0%	0	1 2%
Lake Corp needs Regulation	1 2%	0 0%	1 5%	0 0%	1 2%	0 0%	1 6%	0	1	0	1	0	0	1 2%	0 0%	1 4%	0 0%	1 2%	1 3%	1 7%	0 0%	0	1 2%
Too many environmental constraints	1 2%	1 3%	0 0%	1 8%	0 0%	1 3%	0 0%	0	1	0	0	0	0	0 0%	1 7%	1 4%	0 0%	0 0%	0 0%	0 0%	1 2%	0	1 2%
City not kept beauty	1 2%	0 0%	1 5%	0 0%	1 2%	1 3%	0 0%	0	0	1	0	1	0	1 2%	0 0%	0 0%	1 4%	1 2%	1 3%	0 0%	1 2%	0	1 2%
Not working w/neighbors	1 2%	1 3%	0 0%	1 8%	0 0%	0 0%	1 6%	0	1	0	0	1	0	1 2%	0 0%	1 4%	0 0%	1 2%	0 0%	0 0%	1 2%	0	1 2%
Increasing taxes	1 2%	0 0%	1 5%	0 0%	1 2%	1 3%	0 0%	0	1	0	0	0	0	0 0%	1 7%	1 4%	0 0%	1 2%	0 0%	0 0%	1 2%	0	1 2%
Don't know	8 14%	7 20%	1 5%	1 8%	4 10%	6 15%	2 13%	0	2	2	1	0	1	4 10%	3 21%	1 4%	6 21%	5 12%	4 13%	1 7%	7 17%	0	8 14%

Lake Oswego Community Assessment VI — 2008

6b. And why do you say you approve somewhat of the current course the City Council is setting?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satisf	APP- ROVE	DISAP PROVE
Total	148	76	72	50	98	95	52	9	57	75	32	33	15	119	27	83	63	137	47	98	49	148	0
West End Building	26 18%	14 18%	12 17%	8 16%	18 18%	18 19%	8 15%	0	9 16%	16 21%	3 9%	4 12%	4 27%	21 18%	4 15%	17 20%	9 14%	25 18%	11 23%	13 13%	13 27%	26 18%	0 0%
City doing good job	10 7%	7 9%	3 4%	6 12%	4 4%	5 5%	5 10%	1 11%	5 9%	4 5%	2 6%	3 9%	0 0%	9 8%	1 4%	3 4%	7 11%	10 7%	4 9%	8 8%	2 4%	10 7%	0 0%
Growth/ devel issues	10 7%	4 5%	6 8%	2 4%	8 8%	7 7%	3 6%	0	7 12%	2 3%	4 13%	3 9%	1 7%	7 6%	3 11%	6 7%	4 6%	10 7%	5 11%	7 7%	3 6%	10 7%	0 0%
Going in right direction	10 7%	5 7%	5 7%	3 6%	7 7%	6 6%	4 8%	0	5 9%	4 5%	2 6%	0 0%	1 7%	10 8%	0 0%	7 8%	3 5%	8 6%	3 6%	9 9%	1 2%	10 7%	0 0%
Need aff. housing	7 5%	2 3%	5 7%	0 0%	7 7%	3 3%	4 8%	0	4 7%	2 3%	1 3%	2 6%	0 0%	6 5%	1 4%	3 4%	4 6%	6 4%	4 9%	3 3%	4 8%	7 5%	0 0%
Fiscal responsibility	5 3%	3 4%	2 3%	1 2%	4 4%	2 2%	3 6%	0	3 5%	2 3%	1 3%	1 3%	2 13%	5 4%	0 0%	2 2%	3 5%	5 4%	1 2%	5 5%	0 0%	5 3%	0 0%
Looking to future	4 3%	2 3%	2 3%	1 2%	3 3%	4 4%	0 0%	1 11%	1 2%	1 1%	1 3%	0 0%	2 13%	3 3%	1 4%	1 1%	3 5%	4 3%	0 0%	3 3%	1 2%	4 3%	0 0%
Need more public input	4 3%	2 3%	2 3%	1 2%	3 3%	3 3%	1 2%	0	1 2%	3 4%	1 3%	0 0%	0 0%	4 3%	0 0%	1 1%	3 5%	3 2%	2 4%	2 2%	2 4%	4 3%	0 0%
Need to improve svcs	4 3%	3 4%	1 1%	1 2%	3 3%	4 4%	0 0%	1 11%	1 2%	2 3%	1 3%	1 3%	0 0%	3 3%	1 4%	3 4%	1 2%	3 2%	3 6%	2 2%	2 4%	4 3%	0 0%
Lake Grove changes	4 3%	3 4%	1 1%	2 4%	2 2%	4 4%	0 0%	1 11%	0 0%	3 4%	2 6%	1 3%	0 0%	4 3%	0 0%	3 4%	1 2%	4 3%	1 2%	2 2%	2 4%	4 3%	0 0%
Like parks/ rec.	3 2%	1 1%	2 3%	0 0%	3 3%	0 0%	3 6%	0	3 5%	0 0%	2 6%	1 3%	0 0%	1 1%	2 7%	3 4%	0 0%	3 2%	1 2%	1 1%	2 4%	3 2%	0 0%
More in touch w/ resident needs	3 2%	2 3%	1 1%	2 4%	1 1%	1 1%	2 4%	0	1 2%	2 3%	0 0%	2 6%	1 7%	3 3%	0 0%	2 2%	1 2%	3 2%	1 2%	0 0%	3 6%	3 2%	0 0%
Nice place to live	3 2%	1 1%	2 3%	0 0%	3 3%	3 3%	0 0%	1 11%	0 0%	2 3%	1 3%	0 0%	0 0%	3 3%	0 0%	2 2%	1 2%	3 2%	1 2%	3 3%	0 0%	3 2%	0 0%
Like redevel.	2 1%	1 1%	1 1%	1 2%	1 1%	1 1%	1 2%	0	1 2%	1 1%	0 0%	1 3%	0 0%	2 2%	0 0%	1 1%	1 2%	2 1%	0 0%	0 0%	1 2%	2 1%	0 0%

Lake Oswego Community Assessment VI — 2008

6b. And why do you say you approve somewhat of the current course the City Council is setting? (Cont.)

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	148	76	72	50	98	95	52	9	57	75	32	33	15	119	27	83	63	137	47	98	49	148	0
Need more kids' activ.	2 1%	0 0%	2 3%	2 4%	0 0%	0 0%	2 4%	0 0%	2 4%	0 0%	0 0%	0 0%	0 0%	2 2%	0 0%	2 2%	0 0%	2 1%	0 0%	1 1%	1 2%	2 1%	0 0%
Other	16 11%	9 12%	7 10%	5 10%	11 11%	13 14%	3 6%	0 0%	4 7%	12 16%	2 6%	7 21%	0 0%	12 10%	4 15%	10 12%	6 10%	16 12%	2 4%	12 12%	4 8%	16 11%	0 0%
Don't know	44 30%	22 29%	22 31%	16 32%	28 29%	29 31%	14 27%	4 44%	14 25%	24 32%	11 34%	11 33%	4 27%	32 27%	11 41%	24 29%	18 29%	39 28%	12 26%	32 33%	12 24%	44 30%	0 0%

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6b. And why do you say you approve strongly of the current course the City Council is setting?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	95	32	63	35	60	68	25	2	29	56	14	20	9	83	11	61	33	93	31	90	5	95	0
Doing good job	21 22%	9 28%	12 19%	9 26%	12 20%	13 19%	7 28%	0 0%	10 34%	10 18%	3 21%	5 25%	2 22%	19 23%	1 9%	18 30%	3 9%	20 22%	10 32%	19 21%	2 40%	21 22%	0 0%
Like West End Building	9 9%	4 13%	5 8%	1 3%	8 13%	6 9%	3 12%	0 0%	3 10%	5 9%	2 14%	2 10%	1 11%	8 10%	1 9%	6 10%	3 9%	9 10%	2 6%	9 10%	0 0%	9 9%	0 0%
Adding parks/ rec.	9 9%	3 9%	6 10%	3 9%	6 10%	7 10%	2 8%	0 0%	2 7%	6 11%	2 14%	1 5%	2 22%	7 8%	2 18%	6 10%	3 9%	9 10%	3 10%	9 10%	0 0%	9 9%	0 0%
Looking to future	8 8%	3 9%	5 8%	2 6%	6 10%	5 7%	3 12%	0 0%	2 7%	5 9%	0 0%	3 15%	2 22%	7 8%	1 9%	6 10%	2 6%	8 9%	3 10%	8 9%	0 0%	8 8%	0 0%
Communication w/residents	8 8%	3 9%	5 8%	3 9%	5 8%	7 10%	1 4%	0 0%	1 3%	6 11%	1 7%	2 10%	1 11%	8 10%	0 0%	7 11%	1 3%	8 9%	5 16%	8 9%	0 0%	8 8%	0 0%
Lake Grove redevl.	6 6%	2 6%	4 6%	3 9%	3 5%	2 3%	4 16%	1 50%	2 7%	2 4%	0 0%	0 0%	1 11%	5 6%	1 9%	4 7%	2 6%	6 6%	1 3%	5 6%	1 20%	6 6%	0 0%
Controlling growth	6 6%	2 6%	4 6%	1 3%	5 8%	5 7%	1 4%	0 0%	1 3%	4 7%	2 14%	0 0%	1 11%	5 6%	1 9%	2 3%	4 12%	6 6%	2 6%	6 7%	0 0%	6 6%	0 0%
Good infra-structure	4 4%	3 9%	1 2%	0 0%	4 7%	2 3%	2 8%	0 0%	2 7%	2 4%	0 0%	3 15%	0 0%	4 5%	0 0%	1 2%	3 9%	4 4%	4 13%	4 4%	0 0%	4 4%	0 0%
Nice place to live	4 4%	1 3%	3 5%	1 3%	3 5%	2 3%	1 4%	1 50%	0 0%	2 4%	0 0%	2 10%	0 0%	2 2%	2 18%	2 3%	2 6%	4 4%	1 3%	4 4%	0 0%	4 4%	0 0%
Open space preservation	3 3%	1 3%	2 3%	0 0%	3 5%	3 4%	0 0%	0 0%	1 3%	2 4%	0 0%	1 5%	0 0%	3 4%	0 0%	2 3%	1 3%	3 3%	1 3%	3 3%	0 0%	3 3%	0 0%
Efficient government	3 3%	0 0%	3 5%	2 6%	1 2%	2 3%	1 4%	0 0%	1 3%	2 4%	1 7%	1 5%	1 11%	2 2%	1 9%	3 5%	0 0%	3 3%	1 3%	3 3%	0 0%	3 3%	0 0%
Good leadership	3 3%	0 0%	3 5%	1 3%	2 3%	2 3%	1 4%	0 0%	1 3%	1 2%	1 7%	0 0%	1 11%	3 4%	0 0%	3 5%	0 0%	3 3%	2 6%	3 3%	0 0%	3 3%	0 0%
Library improvements	2 2%	1 3%	1 2%	0 0%	2 3%	2 3%	0 0%	0 0%	0 0%	2 4%	0 0%	0 0%	0 0%	1 1%	1 9%	0 0%	2 6%	2 2%	0 0%	2 2%	0 0%	2 2%	0 0%
Attention to livability	2 2%	2 6%	0 0%	0 0%	2 3%	2 3%	0 0%	0 0%	0 0%	1 2%	1 7%	1 5%	0 0%	2 2%	0 0%	2 3%	0 0%	2 2%	1 3%	2 2%	0 0%	2 2%	0 0%
Happy w/ schools	2 2%	0 0%	2 3%	1 3%	1 2%	1 1%	1 4%	0 0%	1 3%	1 2%	0 0%	0 0%	1 11%	2 2%	0 0%	1 2%	1 3%	2 2%	0 0%	2 2%	0 0%	2 2%	0 0%
City continues to improve	2 2%	2 6%	0 0%	1 3%	1 2%	2 3%	0 0%	0 0%	0 0%	2 4%	1 7%	1 5%	0 0%	2 2%	0 0%	2 3%	0 0%	2 2%	1 3%	2 2%	0 0%	2 2%	0 0%

Lake Oswego Community Assessment VI — 2008

6b. And why do you say you approve strongly of the current course the City Council is setting?
(Cont.)

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	95	32	63	35	60	68	25	2	29	56	14	20	9	83	11	61	33	93	31	90	5	95	0
Protecting environmental resources	2 2%	0 0%	2 3%	0 0%	2 3%	2 3%	0 0%	0 0%	2 7%	0 0%	1 7%	0 0%	0 0%	2 2%	0 0%	0 0%	2 6%	2 2%	0 0%	2 2%	0 0%	2 2%	0 0%
Downtown redevelopment	2 2%	1 3%	1 2%	1 3%	1 2%	2 3%	0 0%	0 0%	0 0%	2 4%	0 0%	2 10%	0 0%	2 2%	0 0%	1 2%	1 3%	2 2%	1 3%	2 2%	0 0%	2 2%	0 0%
Like Luscher Farms	2 2%	1 3%	1 2%	1 3%	1 2%	0 0%	2 8%	0 0%	2 7%	0 0%	0 0%	0 0%	0 0%	2 2%	0 0%	2 3%	0 0%	2 2%	0 0%	2 2%	0 0%	2 2%	0 0%
Other	8 8%	2 6%	6 10%	3 9%	5 8%	7 10%	1 4%	0 0%	1 3%	7 13%	0 0%	0 0%	1 11%	8 10%	0 0%	4 7%	4 12%	7 8%	1 3%	6 7%	2 40%	8 8%	0 0%
Don't know	11 12%	1 3%	10 16%	4 11%	7 12%	9 13%	2 8%	0 0%	3 10%	7 13%	1 7%	1 5%	0 0%	8 10%	3 27%	3 5%	7 21%	11 12%	1 3%	11 12%	0 0%	11 12%	0 0%

Lake Oswego Community Assessment VI — 2008

6b. And why do you say you don't know whether you approve or disapprove of the current course the City Council is setting?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	49	26	23	25	24	32	15	3	17	23	7	9	2	33	14	18	31	43	20	24	17	0	0
Don't know	46	25	21	23	23	29	15	3	16	21	7	8	2	31	13	17	29	40	18	21	17	0	0
	94%	96%	91%	92%	96%	91%	100%	100%	94%	91%	100%	89%	100%	94%	93%	94%	94%	93%	90%	88%	100%	0%	0%
West End Bldg	3	1	2	2	1	3	0	0	1	2	0	1	0	2	1	1	2	3	2	3	0	0	0
	6%	4%	9%	8%	4%	9%	0%	0%	6%	9%	0%	11%	0%	6%	7%	6%	6%	7%	10%	13%	0%	0%	0%

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7a. Now I want you to rate the importance of a number of services cities provide that may impact where you decide to live. Again I want you to use a "1" to "5" scale. On the scale, a "1" means the service is of no importance - it makes little or no difference to you how good this service is when you are deciding where to live. A "5" means extremely important - you would not choose to live in a city if you did not believe the quality of this service is very high. How about...

City library

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	6 2%	5 3%	1 1%	2 1%	4 2%	4 1%	2 2%	0 0%	2 1%	3 1%	1 1%	1 1%	0 0%	5 2%	1 1%	3 1%	3 2%	5 1%	4 3%	2 1%	4 3%	2 1%	4 4%
2	14 4%	11 6%	3 2%	3 2%	10 4%	8 3%	6 5%	0 0%	5 4%	7 3%	3 4%	3 4%	2 6%	11 3%	2 3%	4 2%	10 6%	10 3%	9 6%	9 4%	5 3%	7 3%	4 4%
3	42 11%	31 16%	11 6%	15 11%	27 10%	27 10%	14 12%	4 25%	17 12%	18 8%	13 18%	9 12%	6 19%	38 12%	4 5%	24 11%	17 10%	34 10%	22 14%	21 9%	21 13%	22 9%	14 13%
4	118 30%	60 30%	58 29%	36 26%	82 32%	67 24%	49 41%	6 38%	56 41%	49 23%	23 32%	26 35%	12 38%	97 31%	19 25%	65 29%	52 30%	109 31%	43 27%	63 27%	52 33%	75 31%	31 29%
5, Extremely important	218 55%	91 46%	127 64%	80 58%	137 53%	166 61%	48 40%	6 38%	57 41%	137 64%	33 45%	36 48%	12 38%	165 52%	49 64%	126 57%	90 52%	190 54%	81 51%	139 59%	73 46%	137 56%	53 49%
Don't know	2 1%	2 1%	0 0%	1 1%	0 0%	2 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 3%	1 0%	1 1%	1 0%	0 0%	0 0%	2 1%	0 0%	2 2%
Mean	4.3	4.1	4.5	4.4	4.3	4.4	4.1	4.1	4.2	4.4	4.2	4.2	4.1	4.3	4.5	4.4	4.3	4.3	4.2	4.4	4.2	4.4	4.2
SD	0.9	1.0	0.7	0.9	0.9	0.9	0.9	0.8	0.9	0.9	1.0	0.9	0.9	0.9	0.8	0.9	1.0	0.9	1.0	0.9	1.0	0.8	1.0

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7b. Parks & Recreation Department adult activities

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	22 6%	14 7%	8 4%	7 5%	15 6%	15 5%	7 6%	0 0%	11 8%	10 5%	4 5%	5 7%	1 3%	18 6%	4 5%	11 5%	11 6%	16 5%	14 9%	6 3%	16 10%	6 2%	12 11%
2	43 11%	31 16%	12 6%	13 9%	29 11%	18 7%	24 20%	0 0%	22 16%	17 8%	9 12%	14 19%	3 9%	38 12%	4 5%	27 12%	15 9%	34 10%	19 12%	21 9%	22 14%	24 10%	19 18%
3	103 26%	54 27%	49 25%	36 26%	66 25%	64 23%	38 32%	8 50%	39 28%	52 24%	22 30%	17 23%	13 41%	79 25%	23 30%	55 25%	46 27%	99 28%	42 26%	59 25%	41 26%	58 24%	31 29%
4	117 29%	59 30%	58 29%	43 31%	73 28%	83 30%	33 28%	4 25%	42 30%	62 29%	19 26%	22 29%	11 34%	100 32%	15 19%	67 30%	50 29%	99 28%	44 28%	74 32%	40 25%	79 33%	23 21%
5, Extremely important	104 26%	35 18%	69 35%	37 27%	67 26%	85 31%	15 13%	4 25%	22 16%	64 30%	19 26%	14 19%	4 13%	71 22%	30 39%	58 26%	45 26%	91 26%	35 22%	68 29%	33 21%	70 29%	21 19%
Don't know	11 3%	7 4%	4 2%	1 1%	10 4%	9 3%	2 2%	0 0%	2 1%	9 4%	0 0%	3 4%	0 0%	10 3%	1 1%	5 2%	6 3%	10 3%	5 3%	6 3%	5 3%	6 2%	2 2%
Mean	3.6	3.4	3.9	3.7	3.6	3.8	3.2	3.8	3.3	3.7	3.5	3.4	3.4	3.5	3.8	3.6	3.6	3.6	3.4	3.8	3.3	3.8	3.2
SD	1.2	1.2	1.1	1.1	1.2	1.1	1.1	0.9	1.2	1.1	1.2	1.2	0.9	1.1	1.2	1.2	1.2	1.1	1.2	1.1	1.3	1.1	1.3

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7c. Parks & Recreation Department youth & teen activities

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satis	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	26 7%	14 7%	12 6%	5 4%	21 8%	22 8%	4 3%	1 6%	6 4%	18 8%	6 8%	5 7%	0 0%	23 7%	3 4%	15 7%	11 6%	19 5%	13 8%	7 3%	19 12%	9 4%	15 14%
2	27 7%	18 9%	9 5%	6 4%	20 8%	20 7%	6 5%	0 0%	7 5%	15 7%	7 10%	5 7%	2 6%	24 8%	2 3%	17 8%	10 6%	19 5%	16 10%	10 4%	17 11%	11 5%	16 15%
3	67 17%	39 20%	28 14%	24 18%	43 17%	48 18%	19 16%	5 31%	24 17%	37 17%	12 16%	15 20%	6 19%	58 18%	9 12%	33 15%	33 19%	59 17%	32 20%	35 15%	31 20%	35 14%	24 22%
4	132 33%	70 35%	62 31%	42 31%	90 35%	86 31%	42 35%	6 38%	46 33%	70 33%	25 34%	25 33%	13 41%	105 33%	23 30%	72 32%	58 34%	114 33%	42 26%	86 37%	43 27%	91 37%	27 25%
5, Extremely important	127 32%	49 25%	78 39%	55 40%	71 27%	79 29%	46 39%	3 19%	53 38%	58 27%	23 32%	21 28%	11 34%	96 30%	29 38%	76 34%	51 29%	119 34%	46 29%	86 37%	38 24%	84 35%	23 21%
Don't know	21 5%	10 5%	11 6%	5 4%	15 6%	19 7%	2 2%	1 6%	2 1%	16 7%	0 0%	4 5%	0 0%	10 3%	11 14%	10 4%	10 6%	19 5%	10 6%	10 4%	9 6%	13 5%	3 3%
Mean	3.8	3.6	4.0	4.0	3.7	3.7	4.0	3.7	4.0	3.7	3.7	3.7	4.0	3.7	4.1	3.8	3.8	3.9	3.6	4.0	3.4	4.0	3.3
SD	1.2	1.2	1.2	1.1	1.2	1.2	1.0	1.0	1.1	1.2	1.2	1.2	0.9	1.2	1.1	1.2	1.2	1.1	1.3	1.0	1.3	1.0	1.3

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7d. Police Department

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	7 2%	5 3%	2 1%	1 1%	6 2%	5 2%	2 2%	0 0%	2 1%	3 1%	1 1%	0 0%	1 3%	5 2%	2 3%	2 1%	5 3%	5 1%	4 3%	1 0%	6 4%	1 0%	6 6%
2	7 2%	5 3%	2 1%	3 2%	3 1%	5 2%	2 2%	0 0%	2 1%	4 2%	1 1%	2 3%	0 0%	6 2%	0 0%	5 2%	2 1%	4 1%	4 3%	2 1%	5 3%	3 1%	3 3%
3	30 8%	19 10%	11 6%	9 7%	21 8%	21 8%	9 8%	1 6%	13 9%	15 7%	6 8%	10 13%	1 3%	26 8%	4 5%	20 9%	10 6%	24 7%	11 7%	17 7%	12 8%	18 7%	7 6%
4	93 23%	63 32%	30 15%	34 25%	59 23%	53 19%	37 31%	3 19%	37 27%	48 22%	16 22%	23 31%	11 34%	76 24%	16 21%	54 24%	38 22%	79 23%	41 26%	51 22%	40 25%	55 23%	26 24%
5, Extremely important	261 65%	106 53%	155 78%	89 65%	171 66%	188 69%	69 58%	12 75%	84 61%	143 67%	49 67%	40 53%	19 59%	203 64%	53 69%	142 64%	116 67%	235 67%	99 62%	163 70%	93 59%	166 68%	65 60%
Don't know	2 1%	2 1%	0 0%	1 1%	0 0%	2 1%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	2 3%	0 0%	2 1%	2 1%	0 0%	0 1%	1 1%	0 0%	1 1%
Mean	4.5	4.3	4.7	4.5	4.5	4.5	4.4	4.7	4.4	4.5	4.5	4.3	4.5	4.5	4.6	4.5	4.5	4.5	4.4	4.6	4.3	4.6	4.3
SD	0.8	0.9	0.7	0.8	0.9	0.9	0.8	0.6	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.9	0.8	0.9	0.7	1.0	0.7	1.1

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7e. Fire Department

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	2 1%	2 1%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	1 0%	1 1%	1 0%	2 1%	0 0%	2 1%	0 0%	2 2%
2	3 1%	2 1%	1 1%	1 1%	1 0%	2 1%	1 1%	0 0%	1 1%	1 0%	1 1%	0 0%	0 0%	2 1%	0 0%	1 0%	2 1%	1 0%	2 1%	0 0%	3 2%	1 0%	2 2%
3	20 5%	19 10%	1 1%	9 7%	11 4%	12 4%	7 6%	1 6%	6 4%	12 6%	3 4%	7 9%	1 3%	17 5%	3 4%	13 6%	7 4%	17 5%	7 4%	11 5%	8 5%	11 5%	7 6%
4	87 22%	53 27%	34 17%	33 24%	54 21%	46 17%	39 33%	5 31%	38 28%	39 18%	16 22%	21 28%	6 19%	72 23%	13 17%	50 22%	36 21%	75 21%	37 23%	52 22%	34 22%	50 21%	24 22%
5, Extremely important	281 70%	121 61%	160 80%	89 65%	190 73%	207 76%	70 59%	10 63%	91 66%	158 74%	53 73%	45 60%	25 78%	218 69%	59 77%	154 69%	124 72%	248 71%	106 67%	169 72%	107 68%	178 73%	71 66%
Don't know	7 2%	3 2%	4 2%	5 4%	2 1%	5 2%	2 2%	0 0%	2 1%	2 1%	0 0%	2 3%	0 0%	5 2%	2 3%	4 2%	3 2%	7 2%	5 3%	2 1%	3 2%	3 1%	2 2%
Mean	4.6	4.5	4.8	4.6	4.7	4.7	4.5	4.6	4.6	4.7	4.7	4.5	4.8	4.6	4.7	4.6	4.6	4.7	4.6	4.7	4.6	4.7	4.5
SD	0.7	0.8	0.4	0.7	0.7	0.7	0.7	0.6	0.6	0.7	0.6	0.7	0.5	0.7	0.5	0.7	0.7	0.6	0.8	0.6	0.8	0.6	0.9

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7f. Traffic management

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	11 3%	8 4%	3 2%	4 3%	7 3%	8 3%	3 3%	0 0%	6 4%	3 1%	2 3%	2 3%	0 0%	9 3%	2 3%	5 2%	6 3%	6 2%	5 3%	1 0%	10 6%	1 0%	10 9%
2	15 4%	10 5%	5 3%	3 2%	11 4%	11 4%	4 3%	0 0%	8 6%	6 3%	4 5%	4 5%	1 3%	11 3%	3 4%	11 5%	4 2%	9 3%	7 4%	4 2%	11 7%	7 3%	8 7%
3	95 24%	57 29%	38 19%	30 22%	65 25%	54 20%	39 33%	4 25%	42 30%	44 21%	15 21%	25 33%	8 25%	79 25%	15 19%	54 24%	40 23%	82 23%	37 23%	50 21%	43 27%	56 23%	27 25%
4	139 35%	73 37%	66 33%	48 35%	91 35%	91 33%	45 38%	7 44%	44 32%	80 37%	30 41%	22 29%	13 41%	119 38%	19 25%	83 37%	55 32%	121 35%	57 36%	87 37%	49 31%	91 37%	33 31%
5, Extremely important	139 35%	52 26%	87 44%	52 38%	85 33%	109 40%	28 24%	5 31%	38 28%	80 37%	22 30%	22 29%	10 31%	98 31%	37 48%	70 31%	67 39%	130 37%	52 33%	91 39%	44 28%	88 36%	30 28%
Don't know	1 0%	0 0%	1 1%	0 0%	1 0%	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%
Mean	4.0	3.8	4.2	4.0	3.9	4.0	3.8	4.1	3.7	4.1	3.9	3.8	4.0	3.9	4.1	3.9	4.0	4.0	3.9	4.1	3.7	4.1	3.6
SD	1.0	1.0	0.9	1.0	1.0	1.0	0.9	0.8	1.1	0.9	1.0	1.0	0.8	1.0	1.0	1.0	1.0	0.9	1.0	0.8	1.1	0.9	1.2

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7g. Water, sewer, & storm drainage services

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	11 3%	7 4%	4 2%	3 2%	8 3%	9 3%	2 2%	0 0%	2 1%	8 4%	2 3%	1 1%	0 0%	8 3%	3 4%	5 2%	6 3%	8 2%	4 3%	4 2%	7 4%	4 2%	6 6%
2	12 3%	10 5%	2 1%	2 1%	9 3%	11 4%	1 1%	1 6%	3 2%	5 2%	2 3%	2 3%	0 0%	9 3%	2 3%	9 4%	3 2%	8 2%	5 3%	6 3%	6 4%	5 2%	5 5%
3	62 16%	38 19%	24 12%	22 16%	40 15%	37 14%	22 18%	4 25%	25 18%	29 14%	14 19%	12 16%	6 19%	53 17%	7 9%	36 16%	25 14%	48 14%	29 18%	36 15%	24 15%	32 13%	22 20%
4	120 30%	63 32%	57 29%	38 28%	82 32%	74 27%	45 38%	3 19%	53 38%	58 27%	22 30%	29 39%	9 28%	97 31%	21 27%	70 31%	50 29%	107 31%	45 28%	67 29%	50 32%	75 31%	28 26%
5, Extremely important	189 47%	80 40%	109 55%	70 51%	117 45%	137 50%	49 41%	8 50%	54 39%	111 52%	32 44%	31 41%	17 53%	145 46%	42 55%	101 45%	85 49%	172 49%	73 46%	120 51%	65 41%	123 51%	45 42%
Don't know	6 2%	2 1%	4 2%	2 1%	4 2%	6 2%	0 0%	0 0%	1 1%	3 1%	1 1%	0 0%	0 0%	4 1%	2 3%	2 1%	4 2%	6 2%	3 2%	1 0%	5 3%	4 2%	2 2%
Mean	4.2	4.0	4.4	4.3	4.1	4.2	4.2	4.1	4.1	4.2	4.1	4.2	4.3	4.2	4.3	4.1	4.2	4.2	4.1	4.3	4.1	4.3	4.0
SD	1.0	1.1	0.9	0.9	1.0	1.0	0.9	1.0	0.9	1.0	1.0	0.9	0.8	1.0	1.0	1.0	1.0	0.9	1.0	0.9	1.1	0.9	1.2

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7h. Adult Community Center activities

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	34 9%	23 12%	11 6%	11 8%	23 9%	19 7%	15 13%	1 6%	17 12%	15 7%	7 10%	13 17%	1 3%	30 9%	4 5%	22 10%	12 7%	27 8%	15 9%	14 6%	20 13%	12 5%	19 18%
2	57 14%	39 20%	18 9%	20 15%	36 14%	28 10%	27 23%	1 6%	27 20%	24 11%	14 19%	14 19%	8 25%	47 15%	8 10%	30 13%	26 15%	46 13%	24 15%	33 14%	22 14%	34 14%	20 19%
3	93 23%	50 25%	43 22%	30 22%	62 24%	63 23%	30 25%	4 25%	38 28%	48 22%	18 25%	15 20%	8 25%	77 24%	16 21%	53 24%	39 23%	85 24%	42 26%	51 22%	41 26%	53 22%	28 26%
4	100 25%	51 26%	49 25%	41 30%	59 23%	68 25%	29 24%	7 44%	33 24%	51 24%	19 26%	19 25%	11 34%	86 27%	12 16%	57 26%	42 24%	87 25%	38 24%	61 26%	38 24%	69 28%	18 17%
5, Extremely important	102 26%	29 15%	73 37%	30 22%	71 27%	86 31%	14 12%	2 13%	21 15%	66 31%	15 21%	10 13%	3 9%	66 21%	33 43%	56 25%	45 26%	91 26%	37 23%	66 28%	32 20%	64 26%	23 21%
Don't know	14 4%	8 4%	6 3%	5 4%	9 3%	10 4%	4 3%	1 6%	2 1%	10 5%	0 0%	4 5%	1 3%	10 3%	4 5%	5 2%	9 5%	13 4%	3 2%	9 4%	4 3%	11 5%	0 0%
Mean	3.5	3.1	3.8	3.4	3.5	3.7	3.0	3.5	3.1	3.6	3.3	3.0	3.2	3.4	3.8	3.4	3.5	3.5	3.4	3.6	3.3	3.6	3.1
SD	1.3	1.2	1.2	1.2	1.3	1.2	1.2	1.1	1.2	1.3	1.3	1.3	1.1	1.3	1.3	1.3	1.3	1.2	1.3	1.2	1.3	1.2	1.4

Lake Oswego Community Assessment VI — 2008

7i. Street maintenance

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	3 1%	3 2%	0 0%	1 1%	2 1%	3 1%	0 0%	0 0%	0 0%	3 1%	0 0%	1 1%	0 0%	2 1%	1 1%	2 1%	1 1%	1 0%	3 2%	0 0%	3 2%	0 0%	3 3%
2	22 6%	10 5%	12 6%	6 4%	15 6%	18 7%	4 3%	2 13%	6 4%	12 6%	3 4%	5 7%	1 3%	17 5%	4 5%	12 5%	10 6%	18 5%	8 5%	9 4%	13 8%	13 5%	8 7%
3	74 19%	43 22%	31 16%	28 20%	46 18%	50 18%	24 20%	4 25%	26 19%	40 19%	15 21%	12 16%	4 13%	58 18%	15 19%	48 22%	25 14%	61 17%	35 22%	39 17%	33 21%	41 17%	22 20%
4	158 40%	85 43%	73 37%	52 38%	104 40%	94 34%	61 51%	7 44%	63 46%	76 36%	32 44%	33 44%	19 59%	133 42%	23 30%	87 39%	69 40%	141 40%	65 41%	95 41%	59 38%	97 40%	41 38%
5, Extremely important	143 36%	59 30%	84 42%	50 36%	93 36%	109 40%	30 25%	3 19%	43 31%	83 39%	23 32%	24 32%	8 25%	106 34%	34 44%	74 33%	68 39%	128 37%	48 30%	91 39%	49 31%	92 38%	34 31%
Mean	4.0	3.9	4.1	4.1	4.0	4.1	4.0	3.7	4.0	4.0	4.0	4.0	4.1	4.0	4.1	4.0	4.1	4.1	3.9	4.1	3.9	4.1	3.9
SD	0.9	0.9	0.9	0.9	0.9	1.0	0.8	0.9	0.8	1.0	0.8	0.9	0.7	0.9	1.0	0.9	0.9	0.9	0.9	0.8	1.0	0.9	1.0

Lake Oswego Community Assessment VI — 2008

7j. Park maintenance

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	4 1%	3 2%	1 1%	1 1%	3 1%	3 1%	1 1%	0 0%	3 2%	1 0%	0 0%	1 1%	1 3%	3 1%	1 1%	3 1%	1 1%	1 0%	2 1%	1 0%	3 2%	1 0%	3 3%
2	13 3%	7 4%	6 3%	4 3%	8 3%	8 3%	4 3%	0 0%	4 3%	7 3%	3 4%	3 4%	0 0%	11 3%	1 1%	6 3%	7 4%	8 2%	11 7%	4 2%	9 6%	3 1%	10 9%
3	65 16%	37 19%	28 14%	15 11%	50 19%	44 16%	20 17%	2 13%	24 17%	33 15%	17 23%	13 17%	5 16%	54 17%	9 12%	39 17%	25 14%	50 14%	32 20%	27 12%	36 23%	25 10%	35 32%
4	173 43%	93 47%	80 40%	65 47%	108 42%	103 38%	68 57%	9 56%	74 54%	81 38%	35 48%	31 41%	17 53%	144 46%	28 36%	105 47%	66 38%	159 46%	64 40%	104 44%	67 43%	118 49%	34 31%
5, Extremely important	141 35%	58 29%	83 42%	51 37%	88 34%	112 41%	26 22%	5 31%	33 24%	89 42%	18 25%	27 36%	9 28%	102 32%	36 47%	69 31%	71 41%	128 37%	47 30%	97 41%	41 26%	95 39%	26 24%
Don't know	4 1%	2 1%	2 1%	1 1%	3 1%	4 1%	0 0%	0 0%	0 0%	3 1%	0 0%	0 0%	0 0%	2 1%	2 3%	1 0%	3 2%	3 1%	3 2%	1 0%	1 1%	1 0%	0 0%
Mean	4.1	4.0	4.2	4.2	4.1	4.2	4.0	4.2	3.9	4.2	3.9	4.1	4.0	4.1	4.3	4.0	4.2	4.2	3.9	4.3	3.9	4.3	3.6
SD	0.9	0.9	0.8	0.8	0.9	0.9	0.8	0.7	0.9	0.9	0.8	0.9	0.9	0.8	0.8	0.8	0.9	0.8	1.0	0.8	0.9	0.7	1.0

Lake Oswego Community Assessment VI — 2008

7k. Creating parks & open spaces

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	20 5%	14 7%	6 3%	4 3%	16 6%	14 5%	6 5%	0 0%	10 7%	9 4%	4 5%	6 8%	1 3%	16 5%	4 5%	12 5%	8 5%	14 4%	9 6%	5 2%	15 10%	1 0%	15 14%
2	24 6%	15 8%	9 5%	5 4%	18 7%	17 6%	5 4%	1 6%	8 6%	12 6%	5 7%	2 3%	1 3%	18 6%	4 5%	15 7%	8 5%	14 4%	15 9%	6 3%	18 11%	4 2%	17 16%
3	63 16%	39 20%	24 12%	19 14%	43 17%	37 14%	26 22%	1 6%	24 17%	32 15%	12 16%	14 19%	7 22%	56 18%	7 9%	29 13%	34 20%	57 16%	31 19%	27 12%	35 22%	35 14%	25 23%
4	121 30%	61 31%	60 30%	43 31%	77 30%	78 28%	42 35%	5 31%	49 36%	62 29%	23 32%	25 33%	14 44%	102 32%	18 23%	72 32%	47 27%	108 31%	47 30%	77 33%	41 26%	84 35%	21 19%
5, Extremely important	170 43%	69 35%	101 51%	66 48%	104 40%	126 46%	40 34%	9 56%	47 34%	97 45%	29 40%	28 37%	9 28%	122 39%	44 57%	94 42%	75 43%	155 44%	56 35%	119 51%	47 30%	119 49%	29 27%
Don't know	2 1%	2 1%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	1 0%	1 1%	1 0%	1 1%	0 0%	1 1%	0 0%	1 1%
Mean	4.0	3.8	4.2	4.2	3.9	4.0	3.9	4.4	3.8	4.1	3.9	3.9	3.9	3.9	4.2	4.0	4.0	4.1	3.8	4.3	3.6	4.3	3.3
SD	1.1	1.2	1.0	1.0	1.2	1.1	1.1	0.9	1.2	1.1	1.2	1.2	1.0	1.1	1.1	1.1	1.1	1.1	1.2	0.9	1.3	0.8	1.4

Lake Oswego Community Assessment VI — 2008

71. Special events put on by the Parks & recreation Department such as the Farmers Market and concerts in various parks

	Gender			Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	17 4%	15 8%	2 1%	4 3%	13 5%	15 5%	2 2%	0 0%	7 5%	9 4%	3 4%	4 5%	0 0%	14 4%	3 4%	10 4%	7 4%	9 3%	7 4%	3 1%	14 9%	3 1%	11 10%
2	38 10%	23 12%	15 8%	5 4%	32 12%	24 9%	12 10%	2 13%	13 9%	19 9%	8 11%	9 12%	5 16%	31 10%	5 6%	24 11%	14 8%	27 8%	25 16%	15 6%	23 15%	15 6%	22 20%
3	75 19%	43 22%	32 16%	33 24%	41 16%	43 16%	32 27%	2 13%	30 22%	37 17%	14 19%	18 24%	8 25%	64 20%	11 14%	46 21%	29 17%	65 19%	34 21%	42 18%	31 20%	42 17%	25 23%
4	120 30%	65 33%	55 28%	35 26%	84 32%	79 29%	38 32%	3 19%	49 36%	60 28%	24 33%	19 25%	12 38%	103 33%	15 19%	66 30%	52 30%	111 32%	42 26%	76 32%	41 26%	83 34%	23 21%
5, Extremely important	146 37%	51 26%	95 48%	59 43%	87 33%	110 40%	34 29%	9 56%	38 28%	86 40%	24 33%	24 32%	7 22%	100 32%	43 56%	77 35%	67 39%	134 38%	50 31%	96 41%	46 29%	99 41%	27 25%
Don't know	4 1%	3 2%	1 1%	1 1%	3 1%	3 1%	1 1%	0 0%	1 1%	3 1%	0 0%	1 1%	0 0%	4 1%	0 0%	0 0%	4 2%	3 1%	1 1%	2 1%	2 1%	1 0%	0 0%
Mean	3.9	3.6	4.1	4.0	3.8	3.9	3.8	4.2	3.7	3.9	3.8	3.7	3.7	3.8	4.2	3.8	3.9	4.0	3.7	4.1	3.5	4.1	3.3
SD	1.1	1.2	1.0	1.0	1.2	1.2	1.0	1.1	1.1	1.2	1.1	1.2	1.0	1.1	1.1	1.2	1.1	1.1	1.2	1.0	1.3	1.0	1.3

Lake Oswego Community Assessment VI — 2008

7m. Building Department

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	22 6%	12 6%	10 5%	6 4%	16 6%	16 6%	6 5%	0 0%	9 7%	12 6%	6 8%	3 4%	1 3%	18 6%	4 5%	14 6%	8 5%	14 4%	14 9%	6 3%	14 9%	6 2%	12 11%
2	37 9%	25 13%	12 6%	17 12%	19 7%	20 7%	15 13%	4 25%	13 9%	14 7%	7 10%	8 11%	2 6%	27 9%	8 10%	25 11%	11 6%	27 8%	17 11%	14 6%	23 15%	16 7%	19 18%
3	121 30%	69 35%	52 26%	43 31%	77 30%	69 25%	51 43%	4 25%	59 43%	51 24%	22 30%	27 36%	12 38%	107 34%	13 17%	66 30%	54 31%	105 30%	40 25%	74 32%	46 29%	72 30%	36 33%
4	98 25%	51 26%	47 24%	34 25%	63 24%	70 26%	26 22%	5 31%	31 22%	56 26%	18 25%	22 29%	9 28%	76 24%	21 27%	55 25%	43 25%	94 27%	35 22%	69 29%	28 18%	70 29%	12 11%
5, Extremely important	69 17%	24 12%	45 23%	21 15%	48 18%	53 19%	14 12%	2 13%	18 13%	45 21%	15 21%	10 13%	4 13%	51 16%	17 22%	37 17%	31 18%	62 18%	31 19%	49 21%	19 12%	48 20%	16 15%
Don't know	53 13%	19 10%	34 17%	16 12%	37 14%	46 17%	7 6%	1 6%	8 6%	36 17%	5 7%	5 7%	4 13%	37 12%	14 18%	26 12%	26 15%	47 13%	22 14%	22 9%	27 17%	31 13%	13 12%
Mean	3.4	3.3	3.6	3.4	3.5	3.5	3.2	3.3	3.3	3.6	3.4	3.4	3.5	3.4	3.6	3.4	3.5	3.5	3.4	3.7	3.1	3.7	3.0
SD	1.1	1.1	1.1	1.1	1.1	1.1	1.0	1.0	1.0	1.1	1.2	1.0	1.0	1.1	1.2	1.1	1.1	1.1	1.2	1.0	1.2	1.0	1.2

Lake Oswego Community Assessment VI — 2008

7n. Planning Department

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Not important	15 4%	12 6%	3 2%	5 4%	10 4%	11 4%	4 3%	0 0%	3 2%	11 5%	2 3%	4 5%	0 0%	14 4%	1 1%	11 5%	4 2%	9 3%	9 6%	4 2%	10 6%	6 2%	7 6%
2	35 9%	22 11%	13 7%	12 9%	22 8%	23 8%	10 8%	2 13%	13 9%	15 7%	8 11%	4 5%	3 9%	25 8%	8 10%	21 9%	13 8%	27 8%	18 11%	13 6%	22 14%	13 5%	20 19%
3	99 25%	62 31%	37 19%	28 20%	70 27%	66 24%	32 27%	4 25%	36 26%	51 24%	20 27%	20 27%	8 25%	82 26%	16 21%	55 25%	44 25%	82 23%	31 19%	52 22%	44 28%	56 23%	29 27%
4	128 32%	58 29%	70 35%	47 34%	80 31%	80 29%	46 39%	7 44%	54 39%	60 28%	19 26%	26 35%	14 44%	102 32%	25 32%	73 33%	55 32%	121 35%	53 33%	88 38%	39 25%	90 37%	22 20%
5, Extremely important	101 25%	41 21%	60 30%	37 27%	64 25%	75 27%	24 20%	3 19%	29 21%	61 29%	23 32%	18 24%	7 22%	78 25%	21 27%	56 25%	42 24%	93 27%	41 26%	68 29%	29 18%	67 28%	23 21%
Don't know	22 6%	5 3%	17 9%	8 6%	14 5%	19 7%	3 3%	0 0%	3 2%	16 7%	1 1%	3 4%	0 0%	15 5%	6 8%	7 3%	15 9%	17 5%	7 4%	9 4%	13 8%	11 5%	7 6%
Mean	3.7	3.5	3.9	3.8	3.7	3.7	3.7	3.7	3.7	3.7	3.7	3.7	3.8	3.7	3.8	3.7	3.7	3.8	3.7	3.9	3.4	3.9	3.3
SD	1.1	1.1	1.0	1.1	1.1	1.1	1.0	0.9	1.0	1.1	1.1	1.1	0.9	1.1	1.0	1.1	1.0	1.0	1.2	1.0	1.2	1.0	1.2

Lake Oswego Community Assessment VI — 2008

8a. Now I want you to rate the quality of these same services as provided by the City of Lake Oswego. Again, use a 1 to 5 scale. On the scale, a "1" indicates you believe the quality of this service in Lake Oswego is poor. A "5" means excellent - the quality of the service in Lake Oswego is very high. How about... City library

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	4 1%	4 2%	0 0%	2 1%	2 1%	3 1%	1 1%	0 0%	3 2%	1 0%	2 3%	0 0%	0 0%	4 1%	0 0%	2 1%	2 1%	3 1%	1 1%	2 1%	2 1%	2 1%	1 1%
2	8 2%	6 3%	2 1%	1 1%	7 3%	6 2%	2 2%	0 0%	4 3%	4 2%	1 1%	3 4%	0 0%	8 3%	0 0%	2 1%	6 3%	7 2%	5 3%	5 2%	3 2%	5 2%	2 2%
3	39 10%	27 14%	12 6%	11 8%	28 11%	25 9%	13 11%	3 19%	16 12%	17 8%	11 15%	4 5%	3 9%	32 10%	7 9%	27 12%	12 7%	28 8%	23 14%	16 7%	23 15%	18 7%	19 18%
4	120 30%	66 33%	54 27%	41 30%	77 30%	72 26%	46 39%	4 25%	47 34%	61 29%	28 38%	21 28%	13 41%	102 32%	15 19%	65 29%	53 31%	103 30%	48 30%	69 29%	49 31%	77 32%	30 28%
5, Excellent	218 55%	89 45%	129 65%	77 56%	141 54%	160 58%	54 45%	9 56%	63 46%	127 59%	28 38%	44 59%	15 47%	162 51%	52 68%	124 56%	92 53%	199 57%	78 49%	138 59%	74 47%	138 57%	51 47%
Don't know	11 3%	8 4%	3 2%	5 4%	5 2%	8 3%	3 3%	0 0%	5 4%	4 2%	3 4%	3 4%	1 3%	8 3%	3 4%	3 1%	8 5%	9 3%	4 3%	4 2%	6 4%	3 1%	5 5%
Mean	4.4	4.2	4.6	4.4	4.4	4.4	4.3	4.4	4.2	4.5	4.1	4.5	4.4	4.3	4.6	4.4	4.4	4.4	4.3	4.5	4.3	4.4	4.2
SD	0.8	0.9	0.7	0.8	0.8	0.8	0.8	0.8	0.9	0.8	0.9	0.8	0.7	0.9	0.7	0.8	0.9	0.8	0.9	0.8	0.9	0.8	0.9

Lake Oswego Community Assessment VI — 2008

8b. Parks & Recreation Department adult activities

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	5 1%	4 2%	1 1%	1 1%	4 2%	4 1%	1 1%	0 0%	1 1%	4 2%	3 4%	0 0%	0 0%	5 2%	0 0%	5 2%	0 0%	2 1%	3 2%	1 0%	4 3%	0 0%	5 5%
2	12 3%	10 5%	2 1%	4 3%	8 3%	10 4%	2 2%	0 0%	1 1%	11 5%	2 3%	2 3%	1 3%	12 4%	0 0%	6 3%	6 3%	10 3%	5 3%	4 2%	8 5%	6 2%	6 6%
3	89 22%	57 29%	32 16%	23 17%	65 25%	53 19%	33 28%	5 31%	37 27%	41 19%	16 22%	19 25%	10 31%	78 25%	9 12%	54 24%	34 20%	71 20%	36 23%	38 16%	51 32%	47 19%	37 34%
4	125 31%	63 32%	62 31%	40 29%	84 32%	90 33%	34 29%	5 31%	46 33%	64 30%	25 34%	26 35%	11 34%	101 32%	23 30%	67 30%	57 33%	114 33%	54 34%	81 35%	42 27%	83 34%	24 22%
5, Excellent	115 29%	39 20%	76 38%	40 29%	74 28%	87 32%	25 21%	3 19%	31 22%	69 32%	17 23%	14 19%	6 19%	78 25%	33 43%	63 28%	52 30%	103 30%	40 25%	76 32%	35 22%	78 32%	24 22%
Don't know	54 14%	27 14%	27 14%	29 21%	25 10%	30 11%	24 20%	3 19%	22 16%	25 12%	10 14%	14 19%	4 13%	42 13%	12 16%	28 13%	24 14%	49 14%	21 13%	34 15%	17 11%	29 12%	12 11%
Mean	4.0	3.7	4.2	4.1	3.9	4.0	3.8	3.8	3.9	4.0	3.8	3.9	3.8	3.9	4.4	3.9	4.0	4.0	3.9	4.1	3.7	4.1	3.6
SD	0.9	1.0	0.8	0.9	0.9	0.9	0.9	0.8	0.8	1.0	1.0	0.8	0.8	0.9	0.7	1.0	0.9	0.9	0.9	0.8	1.0	0.8	1.1

Lake Oswego Community Assessment VI — 2008

8c. Parks & recreation Department youth and teen activities

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	14 4%	11 6%	3 2%	3 2%	11 4%	10 4%	4 3%	0 0%	6 4%	8 4%	3 4%	1 1%	1 3%	13 4%	1 1%	8 4%	6 3%	11 3%	6 4%	3 1%	11 7%	5 2%	8 7%
2	16 4%	12 6%	4 2%	7 5%	9 3%	12 4%	3 3%	1 6%	5 4%	9 4%	5 7%	0 0%	1 3%	16 5%	0 0%	12 5%	4 2%	10 3%	8 5%	6 3%	10 6%	8 3%	8 7%
3	84 21%	51 26%	33 17%	27 20%	56 22%	53 19%	30 25%	2 13%	31 22%	44 21%	13 18%	19 25%	9 28%	68 22%	15 19%	43 19%	40 23%	71 20%	30 19%	40 17%	41 26%	44 18%	31 29%
4	122 31%	61 31%	61 31%	33 24%	88 34%	81 30%	41 34%	5 31%	50 36%	58 27%	21 29%	28 37%	12 38%	103 33%	17 22%	73 33%	47 27%	108 31%	48 30%	80 34%	42 27%	79 33%	27 25%
5, Excellent	108 27%	40 20%	68 34%	48 35%	59 23%	72 26%	32 27%	6 38%	33 24%	57 27%	20 27%	18 24%	7 22%	76 24%	29 38%	61 27%	46 27%	99 28%	38 24%	76 32%	28 18%	75 31%	22 20%
Don't know	56 14%	25 13%	31 16%	19 14%	37 14%	46 17%	9 8%	2 13%	13 9%	38 18%	11 15%	9 12%	2 6%	40 13%	15 19%	26 12%	30 17%	50 14%	29 18%	29 12%	25 16%	32 13%	12 11%
Mean	3.9	3.6	4.1	4.0	3.8	3.8	3.9	4.1	3.8	3.8	3.8	3.9	3.8	3.8	4.2	3.8	3.9	3.9	3.8	4.1	3.5	4.0	3.5
SD	1.0	1.1	0.9	1.1	1.0	1.1	1.0	0.9	1.0	1.1	0.8	1.0	1.1	0.9	1.1	1.0	1.0	1.1	1.1	0.9	1.2	1.0	1.2

Lake Oswego Community Assessment VI — 2008

8d. Police Department

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	9 2%	7 4%	2 1%	3 2%	5 2%	6 2%	3 3%	1 6%	4 3%	1 0%	3 4%	2 3%	1 3%	6 2%	3 4%	5 2%	4 2%	5 1%	4 3%	1 0%	8 5%	4 2%	5 5%
2	10 3%	8 4%	2 1%	4 3%	6 2%	6 2%	3 3%	0 0%	4 3%	5 2%	3 4%	2 3%	0 0%	8 3%	2 3%	6 3%	4 2%	4 1%	2 1%	3 1%	7 4%	3 1%	5 5%
3	31 8%	24 12%	7 4%	10 7%	21 8%	23 8%	8 7%	1 6%	13 9%	16 7%	5 7%	5 7%	2 6%	22 7%	9 12%	16 7%	15 9%	26 7%	11 7%	13 6%	17 11%	16 7%	10 9%
4	127 32%	76 38%	51 26%	45 33%	80 31%	72 26%	51 43%	5 31%	51 37%	59 28%	26 36%	28 37%	16 50%	111 35%	12 16%	71 32%	54 31%	114 33%	48 30%	74 32%	51 32%	84 35%	32 30%
5, Excellent	215 54%	82 41%	133 67%	71 52%	144 55%	161 59%	52 44%	9 56%	64 46%	128 60%	35 48%	37 49%	13 41%	162 51%	50 65%	120 54%	93 54%	193 55%	90 57%	141 60%	70 45%	132 54%	54 50%
Don't know	8 2%	3 2%	5 3%	4 3%	4 2%	6 2%	2 2%	0 0%	2 1%	5 2%	1 1%	1 1%	0 0%	7 2%	1 1%	5 2%	3 2%	7 2%	4 3%	2 1%	4 3%	4 2%	2 2%
Mean	4.3	4.1	4.6	4.3	4.4	4.4	4.2	4.3	4.2	4.5	4.2	4.3	4.3	4.3	4.4	4.4	4.3	4.4	4.4	4.5	4.1	4.4	4.2
SD	0.9	1.0	0.7	0.9	0.9	0.9	0.9	1.1	1.0	0.8	1.0	0.9	0.8	0.9	1.1	0.9	0.9	0.8	0.9	0.7	1.1	0.8	1.1

Lake Oswego Community Assessment VI — 2008

8e. Fire Department

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	1 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%
3	19 5%	15 8%	4 2%	6 4%	13 5%	11 4%	7 6%	1 6%	10 7%	8 4%	2 3%	4 5%	0 0%	15 5%	4 5%	12 5%	7 4%	14 4%	5 3%	11 5%	7 4%	8 3%	9 8%
4	104 26%	66 33%	38 19%	40 29%	62 24%	60 22%	42 35%	4 25%	42 30%	50 23%	22 30%	20 27%	11 34%	90 28%	11 14%	58 26%	44 25%	87 25%	47 30%	56 24%	47 30%	63 26%	31 29%
5, Excellent	257 64%	112 56%	145 73%	80 58%	176 68%	194 71%	60 50%	10 63%	76 55%	148 69%	45 62%	44 59%	20 63%	199 63%	55 71%	140 63%	115 66%	231 66%	97 61%	159 68%	94 60%	161 66%	65 60%
Don't know	19 5%	6 3%	13 7%	10 7%	9 3%	9 3%	9 8%	1 6%	9 7%	8 4%	3 4%	7 9%	1 3%	11 3%	7 9%	12 5%	7 4%	17 5%	10 6%	8 3%	8 5%	10 4%	3 3%
Mean	4.6	4.5	4.8	4.6	4.6	4.7	4.5	4.6	4.5	4.7	4.6	4.6	4.6	4.6	4.7	4.6	4.7	4.7	4.6	4.7	4.6	4.6	4.5
SD	0.6	0.7	0.5	0.7	0.6	0.5	0.7	0.6	0.7	0.5	0.7	0.6	0.5	0.6	0.6	0.6	0.6	0.6	0.6	0.7	0.6	0.7	0.7

Lake Oswego Community Assessment VI — 2008

8f. Traffic management

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	10 3%	7 4%	3 2%	1 1%	9 3%	9 3%	1 1%	0 0%	4 3%	4 2%	3 4%	1 1%	0 0%	8 3%	2 3%	7 3%	3 2%	4 1%	6 4%	0 0%	10 6%	1 0%	9 8%
2	35 9%	25 13%	10 5%	8 6%	27 10%	21 8%	14 12%	1 6%	17 12%	15 7%	8 11%	8 11%	0 0%	28 9%	7 9%	20 9%	15 9%	24 7%	16 10%	9 4%	26 17%	13 5%	20 19%
3	129 32%	79 40%	50 25%	38 28%	89 34%	87 32%	39 33%	7 44%	42 30%	68 32%	20 27%	27 36%	13 41%	106 34%	20 26%	81 36%	47 27%	113 32%	57 36%	67 29%	61 39%	72 30%	43 40%
4	120 30%	51 26%	69 35%	47 34%	73 28%	79 29%	39 33%	6 38%	45 33%	64 30%	23 32%	25 33%	12 38%	94 30%	25 32%	68 30%	50 29%	110 32%	48 30%	77 33%	40 25%	83 34%	21 19%
5, Excellent	99 25%	36 18%	63 32%	39 28%	59 23%	75 27%	23 19%	2 13%	27 20%	59 28%	18 25%	14 19%	7 22%	74 23%	23 30%	43 19%	55 32%	92 26%	30 19%	76 32%	19 12%	70 29%	14 13%
Don't know	7 2%	2 1%	5 3%	4 3%	3 1%	3 1%	3 3%	0 0%	3 2%	4 2%	1 1%	0 0%	0 0%	6 2%	0 0%	4 2%	3 2%	6 2%	2 1%	5 2%	1 1%	4 2%	1 1%
Mean	3.7	3.4	3.9	3.9	3.6	3.7	3.6	3.6	3.5	3.8	3.6	3.6	3.8	3.6	3.8	3.5	3.8	3.8	3.5	4.0	3.2	3.9	3.1
SD	1.0	1.0	1.0	0.9	1.1	1.1	1.0	0.8	1.0	1.0	1.1	1.0	0.8	1.0	1.1	1.0	1.0	1.0	1.0	0.9	1.1	0.9	1.1

Lake Oswego Community Assessment VI — 2008

8g. Water, sewer, & storm drainage services

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	16 4%	11 6%	5 3%	5 4%	11 4%	14 5%	2 2%	1 6%	3 2%	11 5%	4 5%	2 3%	2 6%	12 4%	4 5%	12 5%	4 2%	11 3%	7 4%	4 2%	12 8%	6 2%	10 9%
2	32 8%	17 9%	15 8%	6 4%	26 10%	22 8%	10 8%	0 0%	11 8%	17 8%	7 10%	5 7%	2 6%	26 8%	6 8%	22 10%	9 5%	25 7%	15 9%	9 4%	23 15%	10 4%	19 18%
3	91 23%	49 25%	42 21%	26 19%	65 25%	58 21%	31 26%	4 25%	43 31%	38 18%	19 26%	15 20%	11 34%	73 23%	17 22%	55 25%	36 21%	73 21%	42 26%	49 21%	42 27%	46 19%	38 35%
4	126 32%	67 34%	59 30%	51 37%	72 28%	76 28%	48 40%	4 25%	48 35%	66 31%	19 26%	34 45%	12 38%	101 32%	22 29%	66 30%	58 34%	115 33%	45 28%	75 32%	47 30%	86 35%	22 20%
5, Excellent	120 30%	50 25%	70 35%	44 32%	76 29%	91 33%	26 22%	6 38%	30 22%	73 34%	20 27%	18 24%	5 16%	91 29%	26 34%	61 27%	58 34%	112 32%	41 26%	91 39%	25 16%	88 36%	16 15%
Don't know	15 4%	6 3%	9 5%	5 4%	10 4%	13 5%	2 2%	1 6%	3 2%	9 4%	4 5%	1 1%	0 0%	13 4%	2 3%	7 3%	8 5%	13 4%	9 6%	6 3%	8 5%	7 3%	3 3%
Mean	3.8	3.7	3.9	3.9	3.7	3.8	3.7	3.9	3.7	3.8	3.6	3.8	3.5	3.8	3.8	3.7	4.0	3.9	3.7	4.1	3.3	4.0	3.1
SD	1.1	1.1	1.1	1.0	1.1	1.2	1.0	1.2	1.0	1.2	1.2	1.0	1.0	1.1	1.2	1.2	1.0	1.1	1.1	1.0	1.2	1.0	1.2

Lake Oswego Community Assessment VI — 2008

8h. Adult Community Center

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	12 3%	8 4%	4 2%	2 1%	10 4%	7 3%	5 4%	0 0%	4 3%	8 4%	2 3%	4 5%	0 0%	11 3%	1 1%	8 4%	4 2%	10 3%	6 4%	7 3%	5 3%	4 2%	7 6%
2	16 4%	13 7%	3 2%	7 5%	8 3%	11 4%	4 3%	1 6%	6 4%	6 3%	5 7%	0 0%	2 6%	13 4%	2 3%	8 4%	8 5%	10 3%	6 4%	4 2%	12 8%	8 3%	8 7%
3	81 20%	56 28%	25 13%	20 15%	60 23%	54 20%	25 21%	1 6%	30 22%	45 21%	12 16%	20 27%	9 28%	64 20%	15 19%	48 22%	32 18%	70 20%	32 20%	38 16%	41 26%	44 18%	29 27%
4	113 28%	52 26%	61 31%	39 28%	74 28%	71 26%	40 34%	9 56%	42 30%	53 25%	19 26%	21 28%	13 41%	89 28%	23 30%	61 27%	52 30%	101 29%	45 28%	72 31%	41 26%	77 32%	22 20%
5, Excellent	110 28%	37 19%	73 37%	36 26%	74 28%	92 34%	16 13%	2 13%	25 18%	74 35%	17 23%	14 19%	4 13%	83 26%	24 31%	59 26%	49 28%	96 28%	40 25%	68 29%	37 24%	69 28%	29 27%
Don't know	68 17%	34 17%	34 17%	33 24%	34 13%	39 14%	29 24%	3 19%	31 22%	28 13%	18 25%	16 21%	4 13%	56 18%	12 16%	39 17%	28 16%	62 18%	30 19%	45 19%	21 13%	41 17%	13 12%
Mean	3.9	3.6	4.2	4.0	3.9	4.0	3.6	3.9	3.7	4.0	3.8	3.7	3.7	3.8	4.0	3.8	3.9	3.9	3.8	4.0	3.7	4.0	3.6
SD	1.0	1.1	0.9	1.0	1.1	1.0	1.0	0.8	1.0	1.1	1.1	1.1	0.8	1.1	0.9	1.1	1.0	1.0	1.1	1.1	1.0	0.9	1.2

Lake Oswego Community Assessment VI — 2008

8i. Street maintenance

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	14 4%	12 6%	2 1%	1 1%	13 5%	13 5%	1 1%	0 0%	2 1%	9 4%	2 3%	1 1%	1 3%	11 3%	3 4%	10 4%	4 2%	8 2%	11 7%	1 0%	13 8%	1 0%	13 12%
2	38 10%	24 12%	14 7%	8 6%	30 12%	26 9%	11 9%	2 13%	16 12%	20 9%	5 7%	11 15%	3 9%	33 10%	5 6%	21 9%	17 10%	30 9%	13 8%	17 7%	21 13%	21 9%	16 15%
3	114 29%	58 29%	56 28%	35 26%	79 30%	71 26%	40 34%	5 31%	44 32%	56 26%	28 38%	20 27%	11 34%	88 28%	23 30%	67 30%	45 26%	101 29%	56 35%	60 26%	52 33%	74 30%	28 26%
4	135 34%	68 34%	67 34%	48 35%	85 33%	91 33%	42 35%	3 19%	51 37%	72 34%	22 30%	28 37%	12 38%	108 34%	24 31%	77 35%	57 33%	122 35%	49 31%	88 38%	44 28%	84 35%	33 31%
5, Excellent	93 23%	35 18%	58 29%	43 31%	49 19%	68 25%	24 20%	5 31%	25 18%	53 25%	16 22%	15 20%	5 16%	73 23%	19 25%	44 20%	48 28%	83 24%	25 16%	65 28%	26 17%	62 26%	17 16%
Don't know	6 2%	3 2%	3 2%	2 1%	4 2%	5 2%	1 1%	1 6%	0 0%	4 2%	0 0%	0 0%	0 0%	3 1%	3 4%	4 2%	2 1%	5 1%	5 3%	3 1%	1 1%	1 0%	1 1%
Mean	3.6	3.5	3.8	3.9	3.5	3.7	3.7	3.7	3.6	3.7	3.6	3.6	3.5	3.6	3.7	3.6	3.7	3.7	3.4	3.9	3.3	3.8	3.2
SD	1.1	1.1	1.0	0.9	1.1	1.1	0.9	1.1	1.0	1.1	1.0	1.0	1.0	1.1	1.1	1.1	1.0	1.0	1.1	1.2	0.9	1.2	0.9

Lake Oswego Community Assessment VI — 2008

8j. Park maintenance

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	1 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	1 1%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	1 1%	0 0%	1 1%	1 0%	0 0%
2	7 2%	5 3%	2 1%	4 3%	3 1%	3 1%	4 3%	0 0%	3 2%	3 1%	2 3%	0 0%	0 0%	7 2%	0 0%	6 3%	1 1%	5 1%	3 2%	3 1%	4 3%	3 1%	4 4%
3	57 14%	39 20%	18 9%	10 7%	46 18%	42 15%	12 10%	1 6%	17 12%	33 15%	10 14%	9 12%	5 16%	46 15%	8 10%	29 13%	26 15%	41 12%	28 18%	21 9%	36 23%	22 9%	28 26%
4	159 40%	94 47%	65 33%	52 38%	106 41%	107 39%	51 43%	5 31%	61 44%	84 39%	26 36%	39 52%	17 53%	137 43%	21 27%	94 42%	63 36%	140 40%	56 35%	89 38%	68 43%	98 40%	43 40%
5, Excellent	165 41%	58 29%	107 54%	65 47%	99 38%	114 42%	48 40%	9 56%	54 39%	88 41%	33 45%	24 32%	10 31%	118 37%	44 57%	92 41%	73 42%	153 44%	67 42%	118 50%	44 28%	117 48%	29 27%
Don't know	11 3%	3 2%	8 4%	5 4%	6 2%	8 3%	3 3%	1 6%	3 2%	5 2%	2 3%	2 3%	0 0%	7 2%	4 5%	1 0%	10 6%	9 3%	4 3%	3 1%	4 3%	2 1%	4 4%
Mean	4.2	4.0	4.4	4.3	4.2	4.2	4.2	4.5	4.2	4.2	4.3	4.2	4.2	4.2	4.5	4.2	4.3	4.3	4.2	4.4	4.0	4.4	3.9
SD	0.8	0.8	0.7	0.8	0.8	0.8	0.8	0.6	0.8	0.8	0.8	0.7	0.7	0.8	0.7	0.8	0.7	0.8	0.8	0.7	0.8	0.7	0.8

Lake Oswego Community Assessment VI — 2008

8k. Creating parks & open spaces

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	7 2%	6 3%	1 1%	0 0%	7 3%	5 2%	2 2%	0 0%	4 3%	3 1%	2 3%	1 1%	0 0%	7 2%	0 0%	4 2%	3 2%	6 2%	3 2%	0 0%	7 4%	0 0%	6 6%
2	17 4%	11 6%	6 3%	6 4%	11 4%	11 4%	6 5%	0 0%	7 5%	9 4%	7 10%	3 4%	1 3%	16 5%	1 1%	12 5%	5 3%	11 3%	8 5%	4 2%	13 8%	2 1%	14 13%
3	67 17%	46 23%	21 11%	14 10%	52 20%	46 17%	18 15%	2 13%	21 15%	38 18%	10 14%	15 20%	5 16%	52 16%	13 17%	42 19%	23 13%	51 15%	37 23%	25 11%	42 27%	30 12%	29 27%
4	137 34%	70 35%	67 34%	52 38%	83 32%	91 33%	46 39%	6 38%	51 37%	71 33%	22 30%	30 40%	12 38%	118 37%	18 23%	70 31%	66 38%	125 36%	49 31%	89 38%	45 29%	92 38%	23 21%
5, Excellent	158 40%	58 29%	100 50%	59 43%	99 38%	113 41%	41 34%	8 50%	49 36%	87 41%	29 40%	23 31%	13 41%	112 35%	42 55%	93 42%	64 37%	145 42%	57 36%	110 47%	44 28%	114 47%	32 30%
Don't know	14 4%	9 5%	5 3%	6 4%	8 3%	8 3%	6 5%	0 0%	6 4%	6 3%	3 4%	3 4%	1 3%	11 3%	3 4%	2 1%	12 7%	11 3%	5 3%	6 3%	6 4%	5 2%	4 4%
Mean	4.1	3.9	4.3	4.3	4.0	4.1	4.0	4.4	4.0	4.1	4.0	4.0	4.2	4.0	4.4	4.1	4.1	4.2	4.0	4.3	3.7	4.3	3.6
SD	1.0	1.0	0.8	0.8	1.0	1.0	0.9	0.7	1.0	0.9	1.1	0.9	0.8	1.0	0.8	1.0	0.9	0.9	1.0	0.7	1.1	0.7	1.2

Lake Oswego Community Assessment VI — 2008

81. Special events put on by the Parks & recreation Department such as the Farmers Market and concerts in various parks

	Gender			Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satis	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	3 1%	2 1%	1 1%	0 0%	3 1%	3 1%	0 0%	0 0%	1 1%	2 1%	0 0%	0 0%	0 0%	3 1%	0 0%	2 1%	1 1%	3 1%	1 1%	1 0%	2 1%	0 0%	2 2%
2	9 2%	8 4%	1 1%	3 2%	6 2%	7 3%	1 1%	0 0%	3 2%	5 2%	2 3%	1 1%	0 0%	8 3%	1 1%	7 3%	2 1%	2 1%	7 4%	0 0%	9 6%	0 0%	9 8%
3	40 10%	27 14%	13 7%	8 6%	31 12%	28 10%	10 8%	1 6%	7 5%	27 13%	9 12%	5 7%	3 9%	28 9%	10 13%	24 11%	16 9%	31 9%	18 11%	15 6%	25 16%	20 8%	17 16%
4	136 34%	89 45%	47 24%	43 31%	92 35%	95 35%	40 34%	5 31%	51 37%	72 34%	22 30%	27 36%	16 50%	118 37%	16 21%	77 35%	57 33%	121 35%	60 38%	72 31%	61 39%	80 33%	40 37%
5, Excellent	206 52%	70 35%	136 68%	80 58%	125 48%	138 50%	65 55%	10 63%	71 51%	107 50%	37 51%	41 55%	13 41%	155 49%	48 62%	111 50%	93 54%	189 54%	73 46%	145 62%	56 36%	142 58%	38 35%
Don't know	6 2%	4 2%	2 1%	3 2%	3 1%	3 1%	3 3%	0 0%	5 4%	1 0%	3 4%	1 1%	0 0%	4 1%	2 3%	2 1%	4 2%	3 1%	0 0%	1 0%	4 3%	1 0%	2 2%
Mean	4.4	4.1	4.6	4.5	4.3	4.3	4.5	4.6	4.4	4.3	4.3	4.5	4.3	4.3	4.5	4.3	4.4	4.4	4.2	4.5	4.0	4.5	4.0
SD	0.8	0.9	0.7	0.7	0.9	0.8	0.7	0.6	0.8	0.8	0.8	0.7	0.6	0.8	0.8	0.9	0.8	0.8	0.9	0.7	0.9	0.6	1.0

Lake Oswego Community Assessment VI — 2008

8m. Building Department

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	22 6%	14 7%	8 4%	8 6%	14 5%	13 5%	9 8%	0 0%	10 7%	11 5%	5 7%	5 7%	0 0%	21 7%	1 1%	18 8%	4 2%	14 4%	13 8%	4 2%	18 11%	9 4%	12 11%
2	34 9%	24 12%	10 5%	6 4%	28 11%	25 9%	8 7%	2 13%	10 7%	18 8%	6 8%	6 8%	2 6%	27 9%	7 9%	22 10%	12 7%	25 7%	17 11%	13 6%	21 13%	13 5%	20 19%
3	110 28%	63 32%	47 24%	31 23%	78 30%	70 26%	39 33%	3 19%	47 34%	55 26%	25 34%	24 32%	10 31%	93 29%	16 21%	60 27%	48 28%	95 27%	40 25%	60 26%	49 31%	64 26%	32 30%
4	92 23%	48 24%	44 22%	36 26%	55 21%	68 25%	22 18%	4 25%	30 22%	49 23%	14 19%	18 24%	10 31%	74 23%	16 21%	48 22%	42 24%	84 24%	39 25%	69 29%	22 14%	70 29%	16 15%
5, Excellent	57 14%	24 12%	33 17%	24 18%	33 13%	41 15%	15 13%	3 19%	16 12%	34 16%	11 15%	11 15%	3 9%	39 12%	18 23%	30 13%	27 16%	53 15%	17 11%	43 18%	13 8%	38 16%	11 10%
Don't know	85 21%	27 14%	58 29%	32 23%	52 20%	57 21%	26 22%	4 25%	25 18%	47 22%	12 16%	11 15%	7 22%	62 20%	19 25%	45 20%	40 23%	78 22%	33 21%	45 19%	34 22%	49 20%	17 16%
Mean	3.4	3.3	3.6	3.6	3.3	3.5	3.3	3.7	3.3	3.5	3.3	3.4	3.6	3.3	3.7	3.3	3.6	3.5	3.2	3.7	2.9	3.6	2.9
SD	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	0.8	1.1	1.1	1.2	1.0	1.1	1.2	1.0	1.2	1.0	1.2

Lake Oswego Community Assessment VI — 2008

8n. Planning Department

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1, Poor	33 8%	22 11%	11 6%	10 7%	23 9%	23 8%	9 8%	0 0%	12 9%	18 8%	5 7%	8 11%	1 3%	28 9%	5 6%	25 11%	8 5%	19 5%	17 11%	5 2%	28 18%	10 4%	22 20%
2	41 10%	28 14%	13 7%	9 7%	32 12%	30 11%	11 9%	1 6%	15 11%	21 10%	8 11%	7 9%	3 9%	36 11%	5 6%	24 11%	16 9%	32 9%	24 15%	11 5%	30 19%	13 5%	24 22%
3	103 26%	54 27%	49 25%	24 18%	77 30%	68 25%	34 29%	5 31%	37 27%	55 26%	20 27%	21 28%	13 41%	79 25%	22 29%	57 26%	45 26%	92 26%	39 25%	56 24%	47 30%	60 25%	32 30%
4	117 29%	58 29%	59 30%	50 36%	67 26%	78 28%	37 31%	6 38%	42 30%	63 29%	19 26%	23 31%	10 31%	93 29%	23 30%	64 29%	52 30%	109 31%	43 27%	87 37%	26 17%	86 35%	16 15%
5, Excellent	63 16%	22 11%	41 21%	22 16%	41 16%	48 18%	14 12%	3 19%	18 13%	35 16%	13 18%	11 15%	4 13%	49 16%	13 17%	33 15%	29 17%	60 17%	24 15%	51 22%	9 6%	48 20%	7 6%
Don't know	43 11%	16 8%	27 14%	22 16%	20 8%	27 10%	14 12%	1 6%	14 10%	22 10%	8 11%	5 7%	1 3%	31 10%	9 12%	20 9%	23 13%	37 11%	12 8%	24 10%	17 11%	26 11%	7 6%
Mean	3.4	3.2	3.6	3.6	3.3	3.4	3.3	3.7	3.3	3.4	3.4	3.3	3.4	3.3	3.5	3.3	3.5	3.5	3.2	3.8	2.7	3.7	2.6
SD	1.2	1.2	1.1	1.1	1.2	1.2	1.1	0.9	1.2	1.2	1.2	1.2	1.0	1.2	1.1	1.2	1.1	1.1	1.2	0.9	1.2	1.0	1.2

Lake Oswego Community Assessment VI — 2008

9. What services, if any, should the City of Lake Oswego be providing residents that it is not currently providing?

	Gender			Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Pool	33 8%	15 8%	18 9%	12 9%	21 8%	18 7%	15 13%	2 13%	13 9%	16 7%	7 10%	2 3%	2 6%	29 9%	4 5%	23 10%	10 6%	32 9%	11 7%	25 11%	7 4%	27 11%	3 3%
Better mass transit	23 6%	8 4%	15 8%	12 9%	11 4%	14 5%	9 8%	2 13%	9 7%	11 5%	6 8%	6 8%	1 3%	18 6%	5 6%	16 7%	7 4%	16 5%	6 4%	13 6%	9 6%	17 7%	4 4%
Better sidewalk/ street maintenance	17 4%	8 4%	9 5%	7 5%	10 4%	9 3%	7 6%	2 13%	7 5%	8 4%	4 5%	3 4%	1 3%	15 5%	1 1%	9 4%	7 4%	13 4%	4 3%	9 4%	8 5%	13 5%	4 4%
Community center	16 4%	7 4%	9 5%	6 4%	10 4%	5 2%	11 9%	1 6%	10 7%	5 2%	4 5%	0 0%	3 9%	16 5%	0 0%	12 5%	4 2%	15 4%	6 4%	9 4%	7 4%	12 5%	3 3%
More parks/ open space	13 3%	8 4%	5 3%	6 4%	7 3%	4 1%	8 7%	0 0%	8 6%	4 2%	3 4%	4 5%	2 6%	12 4%	1 1%	10 4%	2 1%	11 3%	4 3%	6 3%	7 4%	6 2%	3 3%
More afford./ senior housing	12 3%	8 4%	4 2%	2 1%	10 4%	8 3%	4 3%	1 6%	4 3%	6 3%	4 5%	5 7%	0 0%	10 3%	2 3%	10 4%	2 1%	8 2%	5 3%	5 2%	7 4%	6 2%	5 5%
Better sewer/ storm	7 2%	2 1%	5 3%	1 1%	6 2%	6 2%	1 1%	0 0%	2 1%	3 1%	2 3%	0 0%	0 0%	7 2%	0 0%	6 3%	1 1%	6 2%	3 2%	3 1%	4 3%	4 2%	3 3%
More teen activities	7 2%	3 2%	4 2%	2 1%	5 2%	3 1%	4 3%	0 0%	3 2%	4 2%	1 1%	0 0%	2 6%	6 2%	1 1%	3 1%	4 2%	7 2%	2 1%	4 2%	3 2%	3 1%	3 3%
More hike/ bike trails	6 2%	1 1%	5 3%	3 2%	3 1%	4 1%	2 2%	2 13%	1 1%	2 1%	0 0%	1 1%	0 0%	6 2%	0 0%	4 2%	2 1%	6 2%	2 1%	3 1%	3 2%	4 2%	1 1%
More support for schools	6 2%	4 2%	2 1%	3 2%	3 1%	1 0%	4 3%	0 0%	2 1%	2 1%	1 1%	1 1%	0 0%	4 1%	1 1%	3 1%	3 2%	4 1%	4 3%	3 1%	3 2%	0 0%	4 4%
Need more police	5 1%	1 1%	4 2%	2 1%	3 1%	3 1%	2 2%	0 0%	2 1%	3 1%	0 0%	1 1%	1 3%	3 1%	2 3%	4 2%	1 1%	5 1%	2 1%	2 1%	3 2%	3 1%	2 2%
Ctrl growth/ bldg.	5 1%	2 1%	3 2%	0 0%	5 2%	4 1%	1 1%	0 0%	2 1%	3 1%	1 1%	1 1%	0 0%	5 2%	0 0%	4 2%	1 1%	4 1%	4 3%	2 1%	3 2%	2 1%	3 3%
More recycling events	4 1%	3 2%	1 1%	2 1%	2 1%	2 1%	2 2%	0 0%	3 2%	1 0%	2 3%	1 1%	0 0%	4 1%	0 0%	2 1%	2 1%	3 1%	4 3%	2 1%	2 1%	2 1%	2 2%
Better traffic mgmt.	4 1%	2 1%	2 1%	1 1%	3 1%	3 1%	1 1%	0 0%	2 1%	2 1%	1 1%	1 1%	0 0%	3 1%	1 1%	3 1%	1 1%	4 1%	3 2%	1 0%	3 2%	1 0%	3 3%
Better communication w/residents	4 1%	3 2%	1 1%	1 1%	3 1%	1 0%	3 3%	0 0%	3 2%	1 0%	1 1%	0 0%	0 0%	3 1%	1 1%	4 2%	0 0%	4 1%	1 1%	1 0%	3 2%	2 1%	1 1%

Lake Oswego Community Assessment VI — 2008

9. What services, if any, should the City of Lake Oswego be providing residents that it is not currently providing? (Cont.)

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Expand library	4 1%	0 0%	4 2%	2 1%	2 1%	2 1%	2 2%	0 0%	2 1%	2 1%	1 1%	2 3%	1 3%	4 1%	0 0%	4 2%	0 0%	4 1%	3 2%	3 1%	1 1%	2 1%	0 0%
Public lake access	4 1%	1 1%	3 2%	1 1%	3 1%	4 1%	0 0%	0 0%	3 1%	1 1%	1 1%	0 0%	4 1%	0 0%	3 1%	1 1%	4 1%	3 2%	2 1%	2 1%	2 1%	1 1%	
More children's activities	4 1%	1 1%	3 2%	4 3%	0 0%	1 0%	3 3%	1 6%	2 1%	1 0%	0 0%	1 1%	0 0%	4 1%	0 0%	3 1%	1 1%	4 1%	2 1%	4 2%	0 0%	4 2%	0 0%
Bring streetcar	3 1%	2 1%	1 1%	1 1%	2 1%	3 1%	0 0%	0 0%	3 1%	1 1%	0 0%	1 3%	1 3%	3 1%	0 0%	3 1%	0 0%	3 1%	2 1%	3 1%	0 0%	2 1%	0 0%
More public art	3 1%	1 1%	2 1%	1 1%	2 1%	2 1%	1 1%	0 0%	2 1%	1 0%	1 1%	0 0%	1 3%	2 1%	1 1%	3 1%	0 0%	3 1%	1 1%	3 1%	0 0%	3 1%	0 0%
More adult activ.	3 1%	0 0%	3 2%	1 1%	2 1%	2 1%	1 1%	0 0%	2 1%	1 0%	1 1%	0 0%	1 3%	3 1%	0 0%	1 0%	2 1%	3 1%	1 1%	1 0%	2 1%	3 1%	0 0%
Protect streams/habitat	3 1%	3 2%	0 0%	1 1%	2 1%	2 1%	1 1%	0 0%	0 0%	2 1%	0 0%	2 3%	0 0%	3 1%	0 0%	3 1%	0 0%	2 1%	1 1%	2 1%	1 1%	2 1%	1 1%
Better lake quality	2 1%	2 1%	0 0%	1 1%	1 0%	1 0%	1 1%	0 0%	2 1%	0 0%	1 1%	0 0%	1 3%	2 1%	0 0%	2 1%	0 0%	1 0%	0 0%	0 0%	2 1%	2 1%	0 0%
Protect trees	2 1%	0 0%	2 1%	0 0%	2 1%	2 1%	0 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 0%	1 1%	2 1%	0 0%	2 1%	2 1%	2 1%	0 0%	2 1%	0 0%
Do something about WEB	2 1%	1 1%	1 1%	0 0%	2 1%	2 1%	0 0%	0 0%	1 1%	1 0%	1 1%	0 0%	0 0%	2 1%	0 0%	1 0%	1 1%	2 1%	1 1%	2 1%	0 0%	2 1%	0 0%
Better water quality	2 1%	2 1%	0 0%	2 1%	0 0%	1 0%	1 1%	0 0%	1 1%	1 0%	1 1%	0 0%	1 3%	2 1%	0 0%	2 1%	0 0%	1 0%	0 0%	0 0%	2 1%	1 0%	1 1%
New City Hall	1 0%	1 1%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%
Less focus on Lake	1 0%	0 0%	1 1%	0 0%	1 0%	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%
Other	18 5%	11 6%	7 4%	6 4%	12 5%	13 5%	5 4%	0 0%	5 4%	13 6%	1 1%	3 4%	5 16%	13 4%	5 6%	10 4%	8 5%	14 4%	8 5%	10 4%	8 5%	11 5%	7 6%
Don't know	234 59%	122 61%	112 56%	77 56%	154 59%	175 64%	55 46%	8 50%	72 52%	133 62%	37 51%	47 63%	14 44%	176 56%	53 69%	112 50%	120 69%	206 59%	93 58%	137 59%	90 57%	134 55%	66 61%

Lake Oswego Community Assessment VI — 2008

10a. Please tell me whether you agree or disagree with the statements. Do you agree or disagree that... The City of Lake Oswego makes efficient use of tax dollars

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	63 16%	38 19%	25 13%	13 9%	49 19%	47 17%	15 13%	0 0%	21 15%	36 17%	12 16%	13 17%	2 6%	48 15%	15 19%	40 18%	23 13%	42 12%	33 21%	8 3%	55 35%	4 2%	57 53%
Disagree	57 14%	32 16%	25 13%	16 12%	41 16%	35 13%	21 18%	4 25%	19 14%	27 13%	11 15%	7 9%	7 22%	42 13%	14 18%	36 16%	20 12%	44 13%	27 17%	19 8%	38 24%	28 12%	24 22%
Agree	159 40%	83 42%	76 38%	59 43%	98 38%	104 38%	53 45%	7 44%	62 45%	82 38%	27 37%	32 43%	14 44%	131 41%	25 32%	77 35%	81 47%	151 43%	55 35%	120 51%	36 23%	120 49%	18 17%
Strongly agree	72 18%	31 16%	41 21%	28 20%	44 17%	51 19%	18 15%	3 19%	23 17%	40 19%	13 18%	14 19%	8 25%	58 18%	12 16%	47 21%	24 14%	69 20%	24 15%	65 28%	6 4%	64 26%	4 4%
Don't know	49 12%	16 8%	33 17%	21 15%	28 11%	37 14%	12 10%	2 13%	13 9%	29 14%	10 14%	9 12%	1 3%	37 12%	11 14%	23 10%	25 14%	43 12%	20 13%	22 9%	22 14%	27 11%	5 5%

Lake Oswego Community Assessment VI — 2008

10b. The City of Lake Oswego keeps its promises to residents

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	32 8%	19 10%	13 7%	9 7%	23 9%	24 9%	7 6%	0 0%	10 7%	17 8%	6 8%	6 8%	1 3%	27 9%	5 6%	22 10%	10 6%	21 6%	19 12%	2 1%	30 19%	0 0%	31 29%
Disagree	45 11%	22 11%	23 12%	4 3%	40 15%	33 12%	11 9%	4 25%	15 11%	22 10%	9 12%	10 13%	3 9%	31 10%	13 17%	24 11%	21 12%	33 9%	27 17%	16 7%	29 18%	17 7%	26 24%
Agree	178 45%	92 46%	86 43%	59 43%	117 45%	121 44%	55 46%	8 50%	58 42%	100 47%	28 38%	30 40%	21 66%	138 44%	37 48%	96 43%	81 47%	160 46%	61 38%	119 51%	58 37%	126 52%	34 31%
Strongly agree	82 21%	35 18%	47 24%	36 26%	46 18%	53 19%	28 24%	3 19%	32 23%	43 20%	17 23%	18 24%	6 19%	69 22%	12 16%	47 21%	34 20%	80 23%	23 14%	71 30%	10 6%	69 28%	7 6%
Don't know	63 16%	32 16%	31 16%	29 21%	34 13%	43 16%	18 15%	1 6%	23 17%	32 15%	13 18%	11 15%	1 3%	51 16%	10 13%	34 15%	27 16%	55 16%	29 18%	26 11%	30 19%	31 13%	10 9%

Lake Oswego Community Assessment VI — 2008

10c. The City should take the lead in encouraging sustainable environmental practices among businesses & residents

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	16 4%	14 7%	2 1%	5 4%	11 4%	12 4%	4 3%	0 0%	5 4%	10 5%	2 3%	4 5%	0 0%	13 4%	3 4%	11 5%	5 3%	12 3%	7 4%	5 2%	11 7%	4 2%	10 9%
Disagree	29 7%	17 9%	12 6%	8 6%	21 8%	20 7%	8 7%	1 6%	11 8%	15 7%	6 8%	6 8%	4 13%	22 7%	7 9%	14 6%	15 9%	23 7%	18 11%	13 6%	16 10%	9 4%	16 15%
Agree	125 31%	75 38%	50 25%	38 28%	84 32%	88 32%	35 29%	4 25%	43 31%	69 32%	20 27%	25 33%	9 28%	97 31%	25 32%	62 28%	59 34%	104 30%	47 30%	67 29%	55 35%	71 29%	42 39%
Strongly agree	226 57%	92 46%	134 67%	84 61%	142 55%	151 55%	71 60%	11 69%	78 57%	118 55%	45 62%	40 53%	18 56%	181 57%	41 53%	135 61%	91 53%	206 59%	86 54%	147 63%	74 47%	158 65%	39 36%
Don't know	4 1%	2 1%	2 1%	2 1%	2 1%	3 1%	1 1%	0 0%	1 1%	2 1%	0 0%	0 0%	1 3%	3 1%	1 0%	3 2%	4 1%	1 1%	2 1%	1 1%	1 0%	1 1%	

Lake Oswego Community Assessment VI — 2008

10d. To encourage water conservation, the City should implement a pricing system designed so that households with higher than average water usage are charged a higher rate

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	67 17%	41 21%	26 13%	20 15%	47 18%	46 17%	19 16%	0 0%	23 17%	34 16%	12 16%	14 19%	5 16%	60 19%	6 8%	44 20%	23 13%	52 15%	31 19%	32 14%	35 22%	27 11%	33 31%
Disagree	52 13%	27 14%	25 13%	24 18%	28 11%	33 12%	18 15%	2 13%	24 17%	21 10%	12 16%	9 12%	5 16%	41 13%	10 13%	29 13%	22 13%	46 13%	15 9%	27 12%	24 15%	30 12%	13 12%
Agree	130 33%	63 32%	67 34%	41 30%	86 33%	85 31%	43 36%	7 44%	46 33%	68 32%	22 30%	28 37%	12 38%	99 31%	28 36%	63 28%	65 38%	114 33%	51 32%	76 32%	50 32%	80 33%	34 31%
Strongly agree	137 34%	64 32%	73 37%	47 34%	90 35%	98 36%	37 31%	5 31%	42 30%	83 39%	26 36%	23 31%	10 31%	107 34%	29 38%	77 35%	59 34%	125 36%	57 36%	90 38%	45 29%	97 40%	27 25%
Don't know	14 4%	5 3%	9 5%	5 4%	9 3%	12 4%	2 2%	2 13%	3 2%	8 4%	1 1%	1 1%	0 0%	9 3%	4 5%	10 4%	4 2%	12 3%	5 3%	9 4%	3 2%	9 4%	1 1%

Lake Oswego Community Assessment VI — 2008

10e. I support the idea of extending the Portland streetcar to Lake Oswego as an additional transportation alternative to Highway 43

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	45 11%	26 13%	19 10%	17 12%	28 11%	30 11%	14 12%	0 0%	21 15%	21 10%	10 14%	7 9%	5 16%	33 10%	12 16%	30 13%	15 9%	34 10%	20 13%	18 8%	27 17%	20 8%	20 19%
Disagree	18 5%	5 3%	13 7%	5 4%	12 5%	16 6%	2 2%	0 0%	1 1%	14 7%	4 5%	2 3%	2 6%	13 4%	5 6%	10 4%	8 5%	16 5%	8 5%	9 4%	9 6%	11 5%	7 6%
Agree	105 26%	57 29%	48 24%	33 24%	70 27%	76 28%	28 24%	3 19%	38 28%	55 26%	16 22%	20 27%	7 22%	83 26%	19 25%	46 21%	57 33%	94 27%	42 26%	69 29%	34 22%	62 26%	31 29%
Strongly agree	219 55%	108 54%	111 56%	77 56%	142 55%	141 51%	73 61%	12 75%	76 55%	116 54%	41 56%	46 61%	17 53%	176 56%	39 51%	130 58%	87 50%	192 55%	84 53%	128 55%	84 54%	140 58%	49 45%
Don't know	13 3%	4 2%	9 5%	5 4%	8 3%	11 4%	2 2%	1 6%	2 1%	8 4%	2 3%	0 0%	1 3%	11 3%	2 3%	7 3%	6 3%	13 4%	5 3%	10 4%	3 2%	10 4%	1 1%

Lake Oswego Community Assessment VI — 2008

10f. I like the changes that have occurred in downtown Lake Oswego

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	15 4%	11 6%	4 2%	4 3%	11 4%	10 4%	4 3%	0 0%	8 6%	5 2%	4 5%	1 1%	0 0%	11 3%	4 5%	12 5%	3 2%	6 2%	6 4%	1 0%	14 9%	3 1%	11 10%
Disagree	24 6%	13 7%	11 6%	4 3%	20 8%	20 7%	3 3%	1 6%	5 4%	12 6%	5 7%	8 11%	0 0%	19 6%	4 5%	14 6%	10 6%	16 5%	18 11%	7 3%	17 11%	7 3%	14 13%
Agree	131 33%	64 32%	67 34%	41 30%	88 34%	90 33%	40 34%	6 38%	44 32%	74 35%	20 27%	26 35%	12 38%	101 32%	27 35%	65 29%	65 38%	112 32%	59 37%	74 32%	53 34%	74 30%	37 34%
Strongly agree	218 55%	106 53%	112 56%	82 60%	136 52%	146 53%	69 58%	8 50%	77 56%	119 56%	40 55%	39 52%	20 63%	179 57%	38 49%	126 57%	89 51%	206 59%	73 46%	149 64%	66 42%	153 63%	44 41%
Don't know	12 3%	6 3%	6 3%	6 4%	5 2%	8 3%	3 3%	1 6%	4 3%	4 2%	4 5%	1 1%	0 0%	6 2%	4 5%	6 3%	6 3%	9 3%	3 2%	3 1%	7 4%	6 2%	2 2%

Lake Oswego Community Assessment VI — 2008

10g. The amenities and events in downtown Lake Oswego add to the city's overall livability

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Strongly disagree	10 3%	7 4%	3 2%	1 1%	9 3%	6 2%	4 3%	0 0%	5 4%	4 2%	2 3%	2 3%	0 0%	8 3%	2 3%	9 4%	1 1%	5 1%	5 3%	1 0%	9 6%	4 2%	4 4%
Disagree	16 4%	11 6%	5 3%	3 2%	13 5%	12 4%	3 3%	0 0%	3 2%	8 4%	5 7%	2 3%	0 0%	13 4%	2 3%	10 4%	6 3%	9 3%	14 9%	4 2%	12 8%	3 1%	11 10%
Agree	109 27%	67 34%	42 21%	31 23%	75 29%	74 27%	33 28%	4 25%	35 25%	61 29%	15 21%	17 23%	7 22%	85 27%	22 29%	58 26%	48 28%	86 25%	44 28%	53 23%	51 32%	48 20%	45 42%
Strongly agree	260 65%	114 57%	146 73%	101 74%	159 61%	177 65%	79 66%	12 75%	94 68%	138 64%	51 70%	54 72%	25 78%	208 66%	48 62%	143 64%	116 67%	245 70%	95 60%	174 74%	82 52%	187 77%	46 43%
Don't know	5 1%	1 1%	4 2%	1 1%	4 2%	5 2%	0 0%	0 0%	1 1%	3 1%	0 0%	0 0%	0 0%	2 1%	3 4%	3 1%	2 1%	4 1%	1 1%	2 1%	3 2%	1 0%	2 2%

Lake Oswego Community Assessment VI — 2008

11a. From which of the following sources do you receive information about the City of Lake Oswego's government?

	Gender			Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satis	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Hello LO	318 80%	160 80%	158 79%	106 77%	212 82%	216 79%	96 81%	11 69%	112 81%	173 81%	59 81%	64 85%	27 84%	258 82%	56 73%	181 81%	134 77%	279 80%	123 77%	186 79%	127 81%	194 80%	88 81%
Lake Oswego Review	265 66%	133 67%	132 66%	79 58%	185 71%	175 64%	86 72%	10 63%	99 72%	137 64%	51 70%	52 69%	20 63%	216 68%	46 60%	162 73%	100 58%	233 67%	107 67%	161 69%	101 64%	167 69%	76 70%
The Oregonian	212 53%	108 54%	104 52%	71 52%	141 54%	155 57%	53 45%	9 56%	63 46%	132 62%	38 52%	41 55%	12 38%	169 53%	41 53%	125 56%	86 50%	187 54%	86 54%	125 53%	82 52%	138 57%	49 45%
Word-of-mouth	205 51%	103 52%	102 51%	65 47%	138 53%	134 49%	66 55%	8 50%	81 59%	99 46%	37 51%	44 59%	18 56%	167 53%	34 44%	121 54%	83 48%	184 53%	79 50%	123 53%	80 51%	127 52%	55 51%
Neighborhood newsletters	159 40%	82 41%	77 39%	56 41%	102 39%	115 42%	42 35%	6 38%	51 37%	90 42%	27 37%	30 40%	10 31%	130 41%	28 36%	98 44%	61 35%	139 40%	67 42%	91 39%	65 41%	96 40%	46 43%
Television	103 26%	57 29%	46 23%	31 23%	72 28%	86 31%	14 12%	3 19%	27 20%	66 31%	17 23%	19 25%	6 19%	78 25%	24 31%	59 26%	43 25%	91 26%	40 25%	68 29%	33 21%	68 28%	21 19%
City's website	100 25%	48 24%	52 26%	42 31%	58 22%	61 22%	37 31%	4 25%	46 33%	44 21%	18 25%	26 35%	7 22%	83 26%	17 22%	69 31%	30 17%	89 26%	40 25%	58 25%	42 27%	68 28%	27 25%
Televised Council meeting	64 16%	36 18%	28 14%	14 10%	50 19%	46 17%	15 13%	0 0%	22 16%	36 17%	10 14%	13 17%	7 22%	49 16%	14 18%	41 18%	22 13%	54 15%	24 15%	36 15%	28 18%	41 17%	23 21%
Radio	56 14%	35 18%	21 11%	20 15%	36 14%	40 15%	13 11%	2 13%	17 12%	31 14%	7 10%	13 17%	2 6%	44 14%	11 14%	34 15%	21 12%	47 13%	25 16%	30 13%	24 15%	33 14%	13 12%
Other	7 2%	2 1%	5 3%	1 1%	6 2%	6 2%	1 1%	0 0%	1 1%	6 3%	0 0%	1 1%	0 0%	7 2%	0 0%	4 2%	3 2%	5 1%	4 3%	3 1%	3 2%	4 2%	2 2%
Don't know	3 1%	2 1%	1 1%	3 2%	0 0%	2 1%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 0%	1 1%	1 0%	2 1%	1 0%	2 1%	0 0%	2 1%	0 0%	2 2%

Lake Oswego Community Assessment VI — 2008

11b. And from which source do you receive the most information about the City of Lake Oswego's government?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satis	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Lake Oswego Review	147 37%	71 36%	76 38%	36 26%	111 43%	99 36%	46 39%	3 19%	54 39%	83 39%	29 40%	28 37%	8 25%	118 37%	26 34%	88 39%	57 33%	128 37%	61 38%	87 37%	59 38%	87 36%	53 49%
Hello LO	124 31%	57 29%	67 34%	47 34%	77 30%	79 29%	44 37%	5 31%	49 36%	63 29%	22 30%	25 33%	15 47%	97 31%	26 34%	69 31%	54 31%	111 32%	44 28%	74 32%	47 30%	80 33%	26 24%
The Oregonian	40 10%	24 12%	16 8%	16 12%	24 9%	30 11%	9 8%	1 6%	10 7%	28 13%	6 8%	10 13%	1 3%	32 10%	7 9%	25 11%	15 9%	35 10%	18 11%	21 9%	18 11%	28 12%	7 6%
Word-of-mouth	31 8%	18 9%	13 7%	11 8%	18 7%	24 9%	7 6%	3 19%	12 9%	9 4%	5 7%	6 8%	4 13%	27 9%	3 4%	17 8%	14 8%	27 8%	10 6%	16 7%	15 10%	17 7%	9 8%
Neighborhood newsletters	19 5%	9 5%	10 5%	9 7%	9 3%	13 5%	5 4%	1 6%	5 4%	9 4%	6 8%	1 1%	1 3%	15 5%	4 5%	8 4%	11 6%	16 5%	8 5%	13 6%	6 4%	13 5%	3 3%
Televised Council meeting	9 2%	4 2%	5 3%	2 1%	7 3%	8 3%	0 0%	0 0%	0 0%	8 4%	0 0%	2 3%	2 6%	5 2%	4 5%	3 1%	5 3%	8 2%	3 2%	6 3%	3 2%	6 2%	3 3%
Television	6 2%	3 2%	3 2%	3 2%	3 1%	6 2%	0 0%	0 0%	1 1%	4 2%	1 1%	0 0%	0 0%	3 1%	3 4%	2 1%	4 2%	5 1%	2 1%	4 2%	1 1%	3 1%	0 0%
City's website	5 1%	3 2%	2 1%	3 2%	2 1%	3 1%	2 2%	2 13%	1 1%	2 1%	1 1%	1 1%	1 3%	4 1%	1 1%	3 1%	2 1%	5 1%	3 2%	4 2%	1 1%	2 1%	1 1%
Radio	2 1%	2 1%	0 0%	1 1%	1 0%	1 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 0%	1 1%	1 0%	1 1%	2 1%	1 1%	1 0%	1 1%	1 0%	1 1%
Other	4 1%	1 1%	3 2%	2 1%	2 1%	3 1%	1 1%	0 0%	1 1%	3 1%	0 0%	1 1%	0 0%	4 1%	0 0%	1 0%	3 2%	3 1%	1 1%	2 1%	1 1%	2 1%	1 1%
Don't know	13 3%	8 4%	5 3%	7 5%	6 2%	8 3%	4 3%	1 6%	4 3%	5 2%	2 3%	1 1%	0 0%	10 3%	2 3%	6 3%	7 4%	9 3%	8 5%	6 3%	5 3%	4 2%	4 4%

Lake Oswego Community Assessment VI — 2008

12a. In the past year, have you personally had contact with any City of Lake Oswego employees or elected officials?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Yes, had contact	223 56%	119 60%	104 52%	78 57%	145 56%	149 54%	68 57%	7 44%	81 59%	115 54%	46 63%	48 64%	16 50%	185 59%	33 43%	223 100%	0 0%	193 55%	96 60%	135 58%	86 55%	144 59%	61 56%
No, have not had contact	173 43%	78 39%	95 48%	58 42%	112 43%	122 45%	50 42%	9 56%	56 41%	96 45%	27 37%	26 35%	15 47%	128 41%	43 56%	0 0%	173 100%	152 44%	63 40%	96 41%	70 45%	96 40%	46 43%
Don't know/ don't remember	4 1%	3 2%	1 1%	1 1%	3 1%	3 1%	1 1%	0 0%	1 1%	3 1%	0 0%	1 1%	1 3%	3 1%	1 1%	0 0%	0 0%	4 1%	0 0%	3 1%	1 1%	3 1%	1 1%

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12b. What type of City employee or official did you have contact with?

(Based on those who have had contact)

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satis	APP- ROVE	DISAP PROVE
Total	223	119	104	78	145	149	68	7	81	115	46	48	16	185	33	223	0	193	96	135	86	144	61
Planning/ Building Depts.	81 36%	43 36%	38 37%	25 32%	56 39%	53 36%	26 38%	0 0%	33 41%	44 38%	18 39%	16 33%	8 50%	70 38%	10 30%	81 36%	0 0%	69 36%	38 40%	42 31%	39 45%	46 32%	30 49%
Elected officials	64 29%	31 26%	33 32%	15 19%	49 34%	43 29%	19 28%	2 29%	21 26%	36 31%	19 41%	15 31%	2 13%	55 30%	8 24%	64 29%	0 0%	57 30%	29 30%	46 34%	17 20%	48 33%	14 23%
Police	47 21%	25 21%	22 21%	19 24%	28 19%	31 21%	15 22%	2 29%	20 25%	21 18%	11 24%	10 21%	4 25%	36 19%	10 30%	47 21%	0 0%	40 21%	23 24%	27 20%	20 23%	28 19%	10 16%
Parks & rec staff	37 17%	20 17%	17 16%	14 18%	23 16%	26 17%	11 16%	1 14%	12 15%	21 18%	8 17%	9 19%	3 19%	30 16%	6 18%	37 17%	0 0%	32 17%	11 11%	22 16%	15 17%	30 21%	5 8%
City Hall staff	34 15%	18 15%	16 15%	15 19%	19 13%	16 11%	18 26%	2 29%	14 17%	14 12%	5 11%	5 10%	2 13%	31 17%	3 9%	34 15%	0 0%	31 16%	16 17%	19 14%	15 17%	21 15%	9 15%
Fire	25 11%	10 8%	15 14%	11 14%	14 10%	16 11%	9 13%	1 14%	10 12%	12 10%	4 9%	5 10%	2 13%	22 12%	3 9%	25 11%	0 0%	22 11%	10 10%	17 13%	8 9%	18 13%	5 8%
Library staff	23 10%	10 8%	13 13%	11 14%	12 8%	15 10%	8 12%	0 0%	8 10%	14 12%	5 11%	8 17%	3 19%	21 11%	2 6%	23 10%	0 0%	20 10%	8 8%	17 13%	6 7%	17 12%	4 7%
Municipal Court	6 3%	3 3%	3 3%	2 3%	4 3%	4 3%	2 3%	0 0%	3 4%	2 2%	2 4%	3 6%	0 0%	6 3%	0 0%	6 3%	0 0%	5 3%	3 3%	2 1%	4 5%	3 2%	1 2%
ACC staff	5 2%	3 3%	2 2%	2 3%	3 2%	4 3%	1 1%	1 14%	1 1%	3 3%	2 4%	0 0%	0 0%	5 3%	0 0%	5 2%	0 0%	4 2%	4 4%	3 2%	2 2%	3 2%	1 2%
Emergency medical	4 2%	2 2%	2 2%	3 4%	1 1%	4 3%	0 0%	0 0%	0 0%	3 3%	1 2%	0 0%	0 0%	3 2%	1 3%	4 2%	0 0%	4 2%	2 2%	1 1%	3 3%	2 1%	1 2%
Other	15 7%	7 6%	8 8%	5 6%	10 7%	11 7%	4 6%	0 0%	5 6%	7 6%	6 13%	3 6%	0 0%	12 6%	3 9%	15 7%	0 0%	11 6%	5 5%	7 5%	8 9%	10 7%	4 7%
Don't know/ don't recall	4 2%	2 2%	2 2%	3 4%	1 1%	3 2%	0 0%	0 0%	2 2%	1 1%	0 0%	1 2%	0 0%	2 1%	1 3%	4 2%	0 0%	3 2%	2 2%	2 1%	1 1%	2 1%	1 2%

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13. Which, if any, of the following City-sponsored events have you attended in the past year?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Farmers Market	334 84%	168 84%	166 83%	118 86%	213 82%	220 80%	108 91%	14 88%	125 91%	177 83%	65 89%	66 88%	27 84%	272 86%	58 75%	194 87%	136 79%	297 85%	128 81%	200 85%	129 82%	213 88%	88 81%
Summer concerts	200 50%	90 45%	110 55%	71 52%	129 50%	138 50%	60 50%	10 63%	67 49%	108 50%	36 49%	37 49%	16 50%	159 50%	41 53%	121 54%	78 45%	178 51%	74 47%	127 54%	70 45%	135 56%	42 39%
4th of July celebration	153 38%	84 42%	69 35%	64 47%	89 34%	99 36%	52 44%	5 31%	56 41%	80 37%	31 42%	21 28%	16 50%	121 38%	30 39%	92 41%	58 34%	138 40%	54 34%	98 42%	52 33%	98 40%	43 40%
Lake Oswego Reads events	64 16%	20 10%	44 22%	21 15%	43 17%	48 18%	16 13%	3 19%	16 12%	40 19%	16 22%	7 9%	8 25%	47 15%	16 21%	36 16%	28 16%	58 17%	19 12%	42 18%	22 14%	46 19%	14 13%
Tree Lighting	62 16%	28 14%	34 17%	26 19%	36 14%	35 13%	25 21%	0 0%	27 20%	32 15%	15 21%	11 15%	3 9%	49 16%	10 13%	38 17%	22 13%	57 16%	18 11%	47 20%	15 10%	49 20%	10 9%
Antique Faire	58 15%	27 14%	31 16%	22 16%	36 14%	47 17%	11 9%	1 6%	15 11%	38 18%	11 15%	9 12%	3 9%	44 14%	13 17%	29 13%	28 16%	53 15%	22 14%	37 16%	20 13%	35 14%	15 14%
Movies in the Park	55 14%	20 10%	35 18%	23 17%	32 12%	30 11%	24 20%	3 19%	28 20%	21 10%	13 18%	10 13%	6 19%	43 14%	11 14%	30 13%	24 14%	52 15%	16 10%	36 15%	19 12%	45 19%	6 6%
Other	18 5%	10 5%	8 4%	2 1%	16 6%	12 4%	6 5%	1 6%	8 6%	8 4%	2 3%	5 7%	0 0%	16 5%	2 3%	14 6%	4 2%	17 5%	7 4%	11 5%	7 4%	13 5%	3 3%
None of the above	28 7%	13 7%	15 8%	9 7%	19 7%	23 8%	4 3%	2 13%	6 4%	17 8%	3 4%	4 5%	1 3%	17 5%	10 13%	8 4%	20 12%	18 5%	15 9%	10 4%	16 10%	8 3%	10 9%
Don't know	4 1%	2 1%	2 1%	3 2%	1 0%	3 1%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 0%	2 3%	3 1%	1 1%	2 1%	1 1%	0 0%	3 2%	1 0%	1 1%

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14. How long have you lived in the City of Lake Oswego?

	TOTAL	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course	
		MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Less than a year	5 1%	0 0%	5 3%	5 4%	0 0%	5 2%	0 0%	1 6%	0 0%	3 1%	0 0%	1 1%	0 0%	3 1%	2 3%	1 0%	4 2%	3 1%	1 1%	3 1%	2 1%	4 2%	0 0%
1 year	8 2%	3 2%	5 3%	8 6%	0 0%	3 1%	5 4%	1 6%	4 3%	2 1%	1 1%	1 1%	0 0%	6 2%	1 1%	4 2%	4 2%	8 2%	2 1%	6 3%	0 0%	6 2%	0 0%
2 years	17 4%	11 6%	6 3%	17 12%	0 0%	6 2%	11 9%	3 19%	11 8%	3 1%	4 5%	5 7%	0 0%	14 4%	3 4%	7 3%	10 6%	14 4%	3 2%	7 3%	7 4%	9 4%	3 3%
3-5 years	58 15%	26 13%	32 16%	58 42%	0 0%	32 12%	25 21%	3 19%	29 21%	20 9%	16 22%	8 11%	8 25%	43 14%	15 19%	38 17%	20 12%	51 15%	19 12%	34 15%	22 14%	36 15%	15 14%
6-10 years	77 19%	39 20%	38 19%	49 36%	28 11%	44 16%	32 27%	3 19%	33 24%	37 17%	13 18%	20 27%	4 13%	64 20%	12 16%	40 18%	35 20%	69 20%	29 18%	52 22%	25 16%	52 21%	14 13%
11-20 years	107 27%	58 29%	49 25%	0 0%	107 41%	74 27%	31 26%	3 19%	40 29%	58 27%	18 25%	23 31%	14 44%	91 29%	14 18%	61 27%	45 26%	97 28%	41 26%	63 27%	42 27%	68 28%	26 24%
21-40 years	106 27%	51 26%	55 28%	0 0%	106 41%	88 32%	15 13%	1 6%	20 14%	76 36%	19 26%	17 23%	6 19%	84 27%	20 26%	62 28%	43 25%	91 26%	50 31%	62 26%	44 28%	64 26%	33 31%
More than 40 years	19 5%	9 5%	10 5%	0 0%	19 7%	19 7%	0 0%	1 6%	1 1%	15 7%	2 3%	0 0%	0 0%	10 3%	9 12%	10 4%	9 5%	14 4%	13 8%	7 3%	12 8%	4 2%	14 13%
Refused	3 1%	3 2%	0 0%	0 0%	0 0%	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	1 1%	0 0%	3 2%	2 1%	1 1%	0 0%	3 2%	0 0%	3 3%
Mean	17.0	17.1	16.9	4.7	23.4	19.7	10.5	9.8	12.1	20.4	15.0	13.6	14.5	16.4	19.3	17.0	17.0	16.5	20.3	15.9	19.2	15.3	22.7
SD	13.1	13.1	13.1	2.4	11.7	13.9	8.0	11.6	9.9	13.7	11.6	9.3	9.5	11.9	16.9	12.7	13.7	12.5	14.3	11.6	14.8	11.0	16.3

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15. Do you own or rent your current home?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Own	350	180	170	110	239	231	112	9	126	190	67	67	27	285	60	203	144	309	140	205	139	215	100
	88%	90%	85%	80%	92%	84%	94%	56%	91%	89%	92%	89%	84%	90%	78%	91%	83%	89%	88%	88%	89%	88%	93%
Rent	47	18	29	27	20	40	7	7	12	23	6	8	5	29	17	20	26	38	18	28	16	27	6
	12%	9%	15%	20%	8%	15%	6%	44%	9%	11%	8%	11%	16%	9%	22%	9%	15%	11%	11%	12%	10%	11%	6%
Don't know/ refused	3	2	1	0	1	3	0	0	0	1	0	0	0	2	0	0	3	2	1	1	2	1	2
	1%	1%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	2%	1%	1%	0%	1%	0%	2%

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16a. Are you currently employed?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Yes	211	124	87	79	132	121	85	11	104	83	73	75	32	178	31	127	82	184	74	130	79	141	49
	53%	62%	44%	58%	51%	44%	71%	69%	75%	39%	100%	100%	100%	56%	40%	57%	47%	53%	47%	56%	50%	58%	45%
No	187	75	112	57	127	151	34	5	34	130	0	0	0	136	46	95	90	163	85	103	77	100	59
	47%	38%	56%	42%	49%	55%	29%	31%	25%	61%	0%	0%	0%	43%	60%	43%	52%	47%	53%	44%	49%	41%	55%
Don't know/ refused	2	1	1	1	1	2	0	0	0	1	0	0	0	2	0	1	1	2	0	1	1	2	0
	1%	1%	1%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	1%	1%	1%	0%

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16b. Where is your job located? We want to know in what area the job is located, not the name of the business.

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	211	124	87	79	132	121	85	11	104	83	73	75	32	178	31	127	82	184	74	130	79	141	49
Lake Oswego	47 22%	28 23%	19 22%	17 22%	30 23%	27 22%	19 22%	4 36%	27 26%	13 16%	47 64%	0 0%	0 0%	42 24%	5 16%	31 24%	16 20%	36 20%	17 23%	28 22%	19 24%	30 21%	12 24%
Portland, other	38 18%	23 19%	15 17%	17 22%	21 16%	17 14%	20 24%	2 18%	20 19%	14 17%	0 0%	38 51%	0 0%	34 19%	4 13%	25 20%	13 16%	32 17%	12 16%	28 22%	9 11%	30 21%	3 6%
Portland, Downtown	37 18%	23 19%	14 16%	12 15%	25 19%	22 18%	15 18%	0 0%	19 18%	17 20%	0 0%	37 49%	0 0%	36 20%	1 3%	23 18%	13 16%	32 17%	17 23%	20 15%	17 22%	23 16%	10 20%
In home	26 12%	16 13%	10 11%	8 10%	18 14%	17 14%	8 9%	1 9%	9 9%	13 16%	26 36%	0 0%	0 0%	21 12%	4 13%	15 12%	11 13%	25 14%	12 16%	15 12%	10 13%	16 11%	8 16%
Beaverton	12 6%	9 7%	3 3%	5 6%	7 5%	4 3%	8 9%	1 9%	7 7%	4 5%	0 0%	0 0%	12 38%	9 5%	3 10%	7 6%	4 5%	12 7%	2 3%	8 6%	4 5%	9 6%	3 6%
Tigard	10 5%	3 2%	7 8%	4 5%	6 5%	7 6%	3 4%	1 9%	3 3%	5 6%	0 0%	0 0%	10 31%	5 3%	5 16%	3 2%	7 9%	9 5%	4 5%	5 4%	5 6%	7 5%	1 2%
Hillsboro	6 3%	3 2%	3 3%	3 4%	3 2%	3 2%	3 4%	0 0%	2 2%	3 4%	0 0%	0 0%	6 19%	5 3%	1 3%	3 2%	3 4%	6 3%	1 1%	5 4%	1 1%	5 4%	1 2%
Clack. Co., other	5 2%	4 3%	1 1%	2 3%	3 2%	3 2%	2 2%	0 0%	4 4%	1 1%	0 0%	0 0%	0 0%	4 2%	1 3%	1 1%	4 5%	5 3%	0 0%	4 3%	1 1%	4 3%	0 0%
Tualatin	4 2%	0 0%	4 5%	0 0%	4 3%	4 3%	0 0%	0 0%	2 2%	2 2%	0 0%	0 0%	4 13%	4 2%	0 0%	3 2%	1 1%	4 2%	3 4%	3 2%	1 1%	3 2%	1 2%
Salem	3 1%	2 2%	1 1%	1 1%	2 2%	3 2%	0 0%	1 9%	0 0%	2 2%	0 0%	0 0%	0 0%	3 2%	0 0%	2 2%	1 1%	3 2%	0 0%	2 2%	1 1%	3 2%	0 0%
Wilsonville	2 1%	1 1%	1 1%	1 1%	1 1%	2 2%	0 0%	0 0%	0 0%	2 2%	0 0%	0 0%	0 0%	1 1%	1 3%	1 1%	1 1%	2 1%	1 1%	2 2%	0 0%	2 1%	0 0%
Vancouver, WA	2 1%	1 1%	1 1%	1 1%	1 1%	1 1%	1 1%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	1 1%	1 3%	0 0%	2 2%	2 1%	0 0%	0 0%	2 3%	0 0%	2 4%
West Linn	1 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 3%	0 0%	1 1%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%
Other	13 6%	8 6%	5 6%	6 8%	7 5%	8 7%	4 5%	1 9%	7 7%	5 6%	0 0%	0 0%	0 0%	11 6%	2 6%	8 6%	5 6%	10 5%	4 5%	8 6%	5 6%	6 4%	6 12%
Refused	5 2%	2 2%	3 3%	1 1%	4 3%	3 2%	1 1%	0 0%	2 2%	1 1%	0 0%	0 0%	0 0%	2 1%	2 6%	5 4%	0 0%	5 3%	1 1%	1 1%	4 5%	2 1%	2 4%

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17. What is the name of your neighborhood area or subdivision?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Mountain Park	58 15%	30 15%	28 14%	18 13%	40 15%	47 17%	10 8%	3 19%	14 10%	40 19%	11 15%	4 5%	5 16%	44 14%	14 18%	25 11%	33 19%	52 15%	21 13%	37 16%	17 11%	39 16%	6 6%
Palisades	54 14%	26 13%	28 14%	17 12%	37 14%	28 10%	26 22%	1 6%	29 21%	21 10%	10 14%	10 13%	7 22%	46 15%	8 10%	28 13%	25 14%	48 14%	22 14%	34 15%	19 12%	34 14%	14 13%
Lake Grove	34 9%	17 9%	17 9%	10 7%	24 9%	20 7%	12 10%	2 13%	13 9%	16 7%	5 7%	9 12%	4 13%	24 8%	9 12%	20 9%	14 8%	28 8%	17 11%	17 7%	17 11%	17 7%	13 12%
First Addition	29 7%	12 6%	17 9%	10 7%	19 7%	24 9%	5 4%	0 0%	9 7%	19 9%	7 10%	6 8%	3 9%	24 8%	5 6%	21 9%	8 5%	25 7%	16 10%	16 7%	13 8%	16 7%	11 10%
Red Fox Hills	12 3%	7 4%	5 3%	5 4%	7 3%	7 3%	5 4%	0 0%	4 3%	6 3%	3 4%	1 1%	0 0%	10 3%	1 1%	11 5%	1 1%	11 3%	4 3%	7 3%	5 3%	8 3%	4 4%
Hallinan Heights	11 3%	6 3%	5 3%	4 3%	7 3%	7 3%	4 3%	0 0%	5 4%	6 3%	1 1%	5 7%	0 0%	9 3%	2 3%	9 4%	2 1%	10 3%	5 3%	7 3%	4 3%	8 3%	3 3%
Holly Orchard	11 3%	7 4%	4 2%	2 1%	9 3%	9 3%	2 2%	0 0%	4 3%	7 3%	3 4%	3 4%	1 3%	10 3%	1 1%	5 2%	6 3%	9 3%	7 4%	6 3%	5 3%	6 2%	4 4%
Evergreen	10 3%	5 3%	5 3%	4 3%	6 2%	8 3%	2 2%	0 0%	3 2%	7 3%	2 3%	1 1%	0 0%	6 2%	4 5%	8 4%	1 1%	10 3%	2 1%	6 3%	4 3%	6 2%	4 4%
Westlake	10 3%	4 2%	6 3%	4 3%	6 2%	7 3%	3 3%	1 6%	5 4%	3 1%	2 3%	3 4%	1 3%	9 3%	1 1%	4 2%	6 3%	10 3%	2 1%	7 3%	3 2%	8 3%	1 1%
Blue Heron	9 2%	4 2%	5 3%	0 0%	9 3%	8 3%	1 1%	0 0%	2 1%	5 2%	3 4%	2 3%	0 0%	9 3%	0 0%	5 2%	4 2%	5 1%	3 2%	5 2%	4 3%	5 2%	4 4%
Westridge	9 2%	3 2%	6 3%	1 1%	8 3%	7 3%	2 2%	0 0%	1 1%	7 3%	3 4%	1 1%	2 6%	7 2%	2 3%	4 2%	5 3%	9 3%	2 1%	6 3%	3 2%	6 2%	2 2%
Forest Hills	8 2%	4 2%	4 2%	1 1%	7 3%	5 2%	3 3%	0 0%	2 1%	6 3%	0 0%	1 1%	0 0%	8 3%	0 0%	3 1%	5 3%	7 2%	3 2%	3 1%	5 3%	2 1%	4 4%
Uplands	8 2%	4 2%	4 2%	2 1%	6 2%	5 2%	3 3%	0 0%	3 2%	5 2%	2 3%	0 0%	1 3%	5 2%	3 4%	5 2%	3 2%	8 2%	2 1%	3 1%	5 3%	4 2%	3 3%
Oswego Pointe	7 2%	2 1%	5 3%	3 2%	4 2%	6 2%	1 1%	0 0%	1 1%	4 2%	0 0%	2 3%	0 0%	4 1%	2 3%	3 1%	4 2%	7 2%	3 2%	3 1%	3 2%	5 2%	0 0%
Village on the Lake	7 2%	5 3%	2 1%	3 2%	4 2%	4 1%	3 3%	0 0%	3 2%	4 2%	2 3%	1 1%	0 0%	7 2%	0 0%	4 2%	3 2%	7 2%	6 4%	4 2%	3 2%	3 1%	4 4%
Glenmorrie	7 2%	6 3%	1 1%	1 1%	6 2%	4 1%	3 3%	0 0%	4 3%	3 1%	1 1%	4 5%	0 0%	7 2%	0 0%	6 3%	1 1%	7 2%	2 1%	5 2%	2 1%	7 3%	0 0%

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17. What is the name of your neighborhood area or subdivision? (Cont.)

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Bryant	6 2%	4 2%	2 1%	2 1%	4 2%	5 2%	1 1%	0 0%	3 2%	3 1%	1 1%	1 1%	0 0%	5 2%	1 1%	5 2%	1 1%	4 1%	2 1%	3 1%	3 2%	3 1%	3 3%
Bryant Woods	6 2%	3 2%	3 2%	3 2%	3 1%	3 1%	3 3%	0 0%	2 1%	3 1%	2 3%	0 0%	3 9%	4 1%	2 3%	3 1%	3 2%	5 1%	3 2%	5 2%	1 1%	4 2%	1 1%
Lakewood	6 2%	2 1%	4 2%	1 1%	5 2%	4 1%	1 1%	1 6%	3 2%	2 1%	1 1%	0 0%	0 0%	3 1%	3 4%	5 2%	1 1%	4 1%	2 1%	3 1%	3 2%	0 0%	5 5%
Forest Highlands	4 1%	1 1%	3 2%	1 1%	3 1%	2 1%	2 2%	1 6%	1 1%	2 1%	1 1%	1 1%	2 6%	2 1%	2 3%	3 1%	1 1%	3 1%	2 1%	2 1%	2 1%	3 1%	1 1%
Country Club/ North Shore	4 1%	3 2%	1 1%	1 1%	3 1%	3 1%	1 1%	0 0%	2 1%	2 1%	0 0%	1 1%	0 0%	4 1%	0 0%	2 1%	2 1%	3 1%	3 2%	0 0%	4 3%	1 0%	3 3%
River Run	3 1%	2 1%	1 1%	2 1%	1 0%	0 0%	3 3%	1 6%	2 1%	0 0%	0 0%	2 3%	0 0%	3 1%	0 0%	2 1%	1 1%	2 1%	2 1%	0 0%	3 2%	1 0%	2 2%
Springbrook Park	3 1%	1 1%	2 1%	0 0%	3 1%	2 1%	1 1%	0 0%	2 1%	1 0%	0 0%	3 4%	0 0%	3 1%	0 0%	1 0%	2 1%	3 1%	1 1%	2 1%	1 1%	2 1%	1 1%
Foothills	3 1%	0 0%	3 2%	3 2%	0 0%	2 1%	1 1%	0 0%	1 1%	2 1%	0 0%	1 1%	0 0%	2 1%	1 1%	2 1%	1 1%	2 1%	0 0%	2 1%	1 1%	3 1%	0 0%
Summer Woods	2 1%	0 0%	2 1%	1 1%	1 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	1 0%	1 1%	1 0%	1 1%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%
Old Town	2 1%	1 1%	1 1%	2 1%	0 0%	2 1%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	2 1%	0 0%	2 1%	0 0%	2 1%	1 1%	1 0%	1 1%	1 0%	1 1%
Lakeview Villas/Summit	2 1%	1 1%	1 1%	1 1%	1 0%	2 1%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	2 1%	0 0%	1 0%	1 1%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%
Waluga	2 1%	0 0%	2 1%	0 0%	2 1%	2 1%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	0 0%	2 1%	0 0%	1 0%	1 1%	2 1%	1 1%	2 1%	0 0%	2 1%	0 0%
McVey-South Shore	2 1%	1 1%	1 1%	1 1%	1 0%	1 0%	1 1%	0 0%	1 1%	1 0%	0 0%	1 1%	1 3%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%	1 0%	1 1%	2 1%	0 0%
Lake Forest	2 1%	2 1%	0 0%	1 1%	1 0%	1 0%	1 1%	0 0%	1 1%	1 0%	0 0%	0 0%	1 3%	1 0%	1 1%	1 0%	1 1%	1 0%	1 1%	1 0%	1 1%	1 0%	1 1%
Bryant Acres	1 0%	1 1%	0 0%	0 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	1 1%	0 0%	1 1%
Royal Oaks	1 0%	0 0%	1 1%	0 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	1 1%	1 0%	0 0%
Other	37 9%	21 11%	16 8%	18 13%	19 7%	23 8%	13 11%	4 25%	12 9%	18 8%	10 14%	8 11%	1 3%	31 10%									
Don't know	30 8%	15 8%	15 8%	15 11%	12 5%	24 9%	4 3%	2 13%	3 2%	15 7%	3 4%	3 4%	0 0%	18 6%									

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18a. How many people, including yourself, live in your home year round?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
1	75 19%	28 14%	47 24%	22 16%	53 20%	75 27%	0 0%	5 31%	11 8%	51 24%	10 14%	8 11%	7 22%	55 17%	19 25%	38 17%	37 21%	64 18%	31 19%	47 20%	26 17%	41 17%	18 17%
2	176 44%	96 48%	80 40%	48 35%	125 48%	173 63%	2 2%	3 19%	28 20%	132 62%	30 41%	27 36%	11 34%	139 44%	35 45%	97 43%	77 45%	149 43%	80 50%	98 42%	75 48%	101 42%	58 54%
3	57 14%	30 15%	27 14%	23 17%	34 13%	18 7%	37 31%	5 31%	31 22%	16 7%	12 16%	23 31%	2 6%	48 15%	9 12%	32 14%	25 14%	51 15%	17 11%	33 14%	22 14%	42 17%	11 10%
4	65 16%	33 17%	32 16%	34 25%	31 12%	4 1%	60 50%	2 13%	50 36%	10 5%	14 19%	12 16%	8 25%	55 17%	9 12%	37 17%	28 16%	59 17%	24 15%	39 17%	24 15%	42 17%	15 14%
5	17 4%	8 4%	9 5%	9 7%	8 3%	0 0%	16 13%	1 6%	14 10%	1 0%	4 5%	5 7%	2 6%	14 4%	2 3%	12 5%	4 2%	16 5%	6 4%	10 4%	7 4%	9 4%	5 5%
6	5 1%	3 2%	2 1%	1 1%	4 2%	1 0%	4 3%	0 0%	3 2%	2 1%	2 3%	0 0%	2 6%	4 1%	1 1%	4 2%	1 1%	5 1%	0 0%	3 1%	2 1%	4 2%	1 1%
7	1 0%	0 0%	1 1%	0 0%	1 0%	1 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%
Refused	4 1%	2 1%	2 1%	0 0%	4 2%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	1 0%	1 1%	2 1%	1 1%	4 1%	1 1%	3 1%	1 1%	3 1%	0 0%
Mean	2.5	2.5	2.4	2.7	2.3	1.9	3.9	2.4	3.3	2.0	2.8	2.7	2.8	2.5	2.3	2.6	2.3	2.5	2.3	2.5	2.5	2.6	2.4
SD	1.2	1.1	1.2	1.2	1.2	0.7	0.8	1.3	1.2	0.8	1.3	1.1	1.5	1.2	1.2	1.3	1.1	1.2	1.1	1.2	1.1	1.2	1.1

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18b. And how many, if any, of these people are children under the age of 18?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT NOTS	APP- ROVE	DISAP PROVE
Total	325	172	153	115	207	199	119	11	127	163	63	67	25	261	58	185	136	285	128	187	131	202	90
0	199	108	91	51	145	199	0	5	31	149	34	31	11	156	41	111	85	169	86	113	83	122	61
	61%	63%	59%	44%	70%	100%	0%	45%	24%	91%	54%	46%	44%	60%	71%	60%	63%	59%	67%	60%	63%	60%	68%
1	48	24	24	23	25	0	48	4	33	9	8	20	4	40	8	24	24	44	14	23	23	30	12
	15%	14%	16%	20%	12%	0%	40%	36%	26%	6%	13%	30%	16%	15%	14%	13%	18%	15%	11%	12%	18%	15%	13%
2	58	28	30	33	25	0	58	2	49	4	17	11	8	49	9	36	22	53	21	37	19	39	11
	18%	16%	20%	29%	12%	0%	49%	18%	39%	2%	27%	16%	32%	19%	16%	19%	16%	19%	16%	20%	15%	19%	12%
3	11	5	6	6	5	0	11	0	11	0	1	4	1	11	0	6	4	11	3	7	4	7	3
	3%	3%	4%	5%	2%	0%	9%	0%	9%	0%	2%	6%	4%	4%	0%	3%	3%	4%	2%	4%	3%	3%	3%
4	2	1	1	1	1	0	2	0	2	0	1	0	1	2	0	2	0	2	0	2	0	1	1
	1%	1%	1%	1%	0%	0%	2%	0%	2%	0%	2%	0%	4%	1%	0%	1%	0%	1%	0%	1%	0%	0%	1%
Refused	7	6	1	1	6	0	0	0	1	1	2	1	0	3	0	6	1	6	4	5	2	3	2
	2%	3%	1%	1%	3%	0%	0%	0%	1%	1%	3%	1%	0%	1%	0%	3%	1%	2%	3%	3%	2%	1%	2%
Mean	0.6	0.6	0.7	1.0	0.5	0.0	1.7	0.7	1.4	0.1	0.8	0.8	1.1	0.7	0.4	0.7	0.6	0.7	0.5	0.7	0.6	0.7	0.5
SD	0.9	0.9	1.0	1.0	0.8	0.0	0.7	0.8	1.0	0.4	1.0	0.9	1.2	1.0	0.8	1.0	0.9	1.0	0.9	1.0	0.9	0.9	0.9

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19. What is your age, please?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT SATIS	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
18-24	5 1%	3 2%	2 1%	3 2%	2 1%	3 1%	2 2%	5 31%	0 0%	0 0%	1 1%	0 0%	1 3%	1 0%	4 5%	3 1%	2 1%	3 1%	3 2%	2 1%	3 2%	2 1%	2 2%
25-34	11 3%	5 3%	6 3%	8 6%	3 1%	7 3%	4 3%	11 69%	0 0%	0 0%	4 5%	2 3%	1 3%	7 2%	4 5%	4 2%	7 4%	9 3%	1 1%	8 3%	2 1%	9 4%	0 0%
35-44	41 10%	19 10%	22 11%	33 24%	8 3%	11 4%	30 25%	0 0%	41 30%	0 0%	10 14%	11 15%	6 19%	35 11%	6 8%	21 9%	20 12%	38 11%	9 6%	26 11%	13 8%	27 11%	5 5%
45-54	97 24%	48 24%	49 25%	32 23%	65 25%	31 11%	65 55%	0 0%	97 70%	0 0%	26 36%	28 37%	8 25%	83 26%	14 18%	60 27%	36 21%	86 25%	38 24%	54 23%	43 27%	59 24%	30 28%
55-64	109 27%	52 26%	57 29%	31 23%	78 30%	99 36%	10 8%	0 0%	0 0%	109 51%	21 29%	27 36%	14 44%	96 30%	13 17%	62 28%	46 27%	95 27%	42 26%	69 29%	38 24%	78 32%	24 22%
65 or over	105 26%	57 29%	48 24%	20 15%	85 33%	101 37%	3 3%	0 0%	0 0%	105 49%	5 7%	4 5%	0 0%	76 24%	28 36%	53 24%	50 29%	91 26%	52 33%	60 26%	43 27%	53 22%	36 33%
Don't know or refused	32 8%	16 8%	16 8%	10 7%	19 7%	22 8%	5 4%	0 0%	0 0%	0 0%	6 8%	3 4%	2 6%	18 6%	8 10%	20 9%	12 7%	27 8%	14 9%	15 6%	15 10%	15 6%	11 10%
Mean	57.3	57.6	56.9	50.8	60.6	61.9	46.9	26.6	46.7	66.3	50.7	52.5	49.7	57.1	57.9	56.3	58.2	57.3	59.7	57.1	57.5	56.0	59.6
SD	13.9	13.5	14.3	14.1	12.6	13.3	8.7	5.2	5.5	9.3	11.2	9.1	10.3	12.7	18.5	12.6	15.1	13.6	13.4	13.5	14.2	13.1	12.8

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20. And what is the last year of education you had the opportunity to complete?

	Gender		Time in LO		Children		Age			Where work			Education		Contact		Livability		Local govt.		Current course		
	TOTAL	MALE	FEMAL	UNDER 10YRS	10YRS OR +	NO CHILD	CHILD REN	18-34	35-54	55 +	HOME/ L.O.	PORT- LAND	WASH. CO.	COLEG GRAD	NO DGREE	HAD CONTC	NO CONTC	RATE HIGH	WILL DCLIN	SATIS FIED	NOT Satis	APP- ROVE	DISAP PROVE
Total	400	200	200	137	260	274	119	16	138	214	73	75	32	316	77	223	173	349	159	234	157	243	108
Less than 12th grade	3 1%	1 1%	2 1%	2 1%	1 0%	2 1%	1 1%	1 6%	1 1%	1 0%	1 1%	0 0%	1 3%	0 0%	3 4%	1 0%	2 1%	3 1%	1 1%	2 1%	1 1%	3 1%	0 0%
High school graduate	13 3%	5 3%	8 4%	3 2%	9 3%	10 4%	3 3%	1 6%	2 1%	8 4%	0 0%	2 3%	1 3%	0 0%	13 17%	5 2%	8 5%	9 3%	4 3%	6 3%	6 4%	4 2%	5 5%
Some college	61 15%	18 9%	43 22%	24 18%	37 14%	48 18%	13 11%	6 38%	17 12%	32 15%	8 11%	3 4%	7 22%	0 0%	61 79%	27 12%	33 19%	53 15%	19 12%	30 13%	28 18%	31 13%	20 19%
College graduate	146 37%	70 35%	76 38%	43 31%	102 39%	108 39%	37 31%	5 31%	50 36%	80 37%	25 34%	35 47%	11 34%	146 46%	0 0%	79 35%	66 38%	125 36%	66 42%	85 36%	60 38%	84 35%	48 44%
Some post-graduate	50 13%	30 15%	20 10%	21 15%	29 11%	28 10%	20 17%	0 0%	24 17%	25 12%	12 16%	10 13%	3 9%	50 16%	0 0%	27 12%	22 13%	44 13%	25 16%	31 13%	18 11%	32 13%	8 7%
Master's or higher	120 30%	72 36%	48 24%	43 31%	77 30%	75 27%	45 38%	3 19%	44 32%	67 31%	26 36%	25 33%	9 28%	120 38%	0 0%	79 35%	40 23%	109 31%	40 25%	76 32%	42 27%	86 35%	25 23%
Refused	7 2%	4 2%	3 2%	1 1%	5 2%	3 1%	0 0%	0 0%	0 0%	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	5 2%	2 1%	6 2%	4 3%	4 2%	2 1%	3 1%	2 2%