

# VALUE AND VISION

2008 LAKE OSWEGO ANNUAL REPORT



City of Lake  
Oswego  
OREGON

# 2008 CITY COUNCIL GOALS

## LAKE OSWEGO INTERCEPTOR SEWER (LOIS)

- Conduct outreach and determine Lake Interceptor financing

## DRINKING WATER SUPPLY

- Implement a Water Conservation Plan including the development of a tiered rate structure and curtailment plan
- Continue discussions toward a joint use water agreement with the City of Tigard

## FACILITIES

- Study options on the timing and cost for relocating essential services (LOCOM and Police)
- Determine funding options and uses for the West End Building

## LAKE GROVE VILLAGE CENTER PLAN

- Adopt Lake Grove Village Center Plan

## REDEVELOPMENT AGENCY PROJECTS

- Complete final phase of Millennium Plaza Park
- Refine concepts for 2nd Street
- Refine concepts for Lakefront Park
- Plan and construct improvements on 4th Street between A and B Avenues

## SUSTAINABILITY

- Establish a Sustainability Advisory Board
- Adopt the Outdoor Lighting Ordinance
- Complete and adopt the Clean Streams Plan

## COMMUNITY OUTREACH

- Prepare for visioning process in 2009 including a speaker series
- Conduct community telephone survey
- Design and conduct internet based survey
- Council will participate in meaningful outreach

## CONTINUING GOALS

- Receive Planning Commission report on Infill Ordinance consensus items and hold public hearings
- Neighborhood Planning: adopt Palisades Plan
- Adopt Urban Forestry Plan
- Design Maintenance Services Building; ready for construction in 2009
- Study feasibility, including cost and financing, for second access to Foothills area
- Adopt Tryon Creek Wastewater Treatment Plant Enhancement Master Plan
- Adopt Resolution to participate in County Library District
- Participate in Metro study of Urban and Rural Reserves/Stafford

# MEET YOUR 2009 CITY COUNCIL



*Roger Hennagin*  
Councilor



*Donna Jordan*  
Councilor



*Kristin Johnson*  
Councilor



*Jack Hoffman*  
Mayor



*Mary Olson*  
Councilor



*Sally Moncrieff*  
Councilor



*Bill Tierney*  
Councilor

*Value and Vision* is a comprehensive look at the goals, milestones, and activities of the City of Lake Oswego accomplished on behalf of its citizens in 2008.

In 2008, the City of Lake Oswego welcomed a new City Manager, Alex McIntyre. Alex comes to Lake Oswego with a wealth of governmental management experience, including positions as Assistant County Administrator in Marin County, California, and Town Manager of Tiburon, California for six years.

## MESSAGE FROM THE CITY MANAGER

Dear Residents and Business Owners:

I am pleased to present the City of Lake Oswego's 2008 Annual Report. Our city is blessed with outstanding citizens, volunteers, staff, and business leaders who work together to make Lake Oswego one of America's most livable communities. The result of this work is a city that offers outstanding quality of life with excellent utility services, ample enrichment activities, an award winning library and parks, and exceptional public safety services.

*Value and Vision* summarizes your city's efforts and activities towards accomplishing the City Council's goals and making Lake Oswego a great place to live, work, and play. To highlight a few:



*Alex D. McIntyre*  
City Manager

- We assembled a team to manage the Lake Oswego Interceptor Sewer (LOIS) project which includes a dedicated Project Director and Communications Director. Several small but significant pre-construction milestones were completed last year to prepare for the interceptor replacement starting in January, 2009.
- The City Council entered into a partnership with the City of Tigard to expand our water treatment and distribution system. Under this agreement, the City will share the costs of upgrading its water treatment plant and water supply infrastructure to provide high-quality water for current and future generations.
- Late last year, the City hired a Public Works Director to oversee a newly reorganized Public Works Department. This new department has increased coordination among important city functions that design, build, and maintain our critical infrastructure.
- We continued to progress as a leader in sustainable practices. An electronic vehicle charging station was installed downtown and the Council formed and appointed members to a Sustainability Advisory Board
- In November, voters approved the creation of a County-wide Library District. The District formation secures a reliable funding stream for library operations and for future capital investments. Our library was again named number one in the State.
- Also in November, Lake Oswegans elected a new Mayor and three new Councilors who will join our continuing Councilors in providing leadership and direction for the community.

City Council and staff are committed to providing the highest quality services and making wise and sustainable investments in our infrastructure, parks, facilities, and programs for current and future citizens. I look forward to working with our Mayor and City Councilors, staff, committee members, board members, and volunteers as we face the challenges and goals of 2009.

# PUBLIC AFFAIRS

## Keeping you informed

The Public Affairs office keeps the community informed about City issues, events, and opportunities for public involvement. Whether helping people interact with City government, preparing Council meeting agendas, or finding documents, the Public Affairs staff is dedicated to providing prompt service, professional treatment, and clear communication.

The department:

- Provides media relations and public information services
- Prepares City publications, advertisements, graphic design, and photography
- Plans and staffs meetings and special events, including City Council meetings
- Performs records management and research
- Coordinates elections
- Addresses concerns about neighborhood issues or City services
- Coordinates advisory board and commission opening advertisements, candidate interviews with Council, and filling of vacancies

## Your connection to City news and events

In 2008, Public Affairs produced and mailed *Hello LO*, to over 22,000 households and businesses each month. The team issued 23 press releases on emergency situations, new programs, awards, and project updates, and coordinates publication of the *Weekly LO Down*.

The Citizen Information Center (CIC) serves as a vital resource to residents. In 2008, the staff responded to over 3,000 inquiries to both the CIC and the Construction Hotline.

With a redesigned internet homepage in 2008, Public Affairs delivered up-to-date information in a more organized, attractive, and efficient manner.

To support the City Council's goal of meaningful outreach, Public Affairs set up community connection opportunities at the Farmers' Market, Neighborhood Meetings, and Coffee Hours with the Council.

Public Affairs also kept the community informed about events like the Annual Tree Lighting, Heritage Home Tour, Community Day, Summer Concerts in the Parks, Fill a Stocking, and more.

Conducting the biennial Community Attitudes Survey accomplished a Council goal and provided elected officials with key information to guide policy direction.



## Centennial Celebration

Public Affairs initiated a staff committee to begin planning the City's Centennial Celebration in 2010. The City Council recommended that the Centennial Celebration:

- Take place throughout the year with a variety of activities and one major event around July 4, 2010
- Involve neighborhoods, businesses, and other partners
- Have the theme: "Honor the past, celebrate the present, and imagine the future"

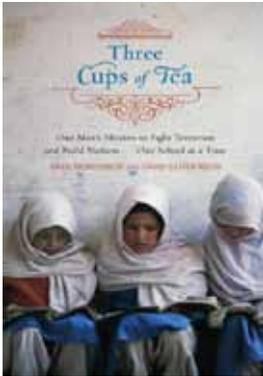
# LIBRARY

## Your community resource for information and enrichment

According to Hennen's American Public Library Ratings, the Lake Oswego Public Library is ranked #1 in Oregon. The Library provides public access to an expansive collection of books, magazines, audiobooks, movies, compact discs and computer software, as well as programs and services for patrons of all ages. With over 1,000 daily visitors, the Library is proud to have the highest annual per capita use in the State.

## Lake Oswego Reads

An estimated 7,000 people participated in the Library's successful Second Annual Lake Oswego Reads program in February.



The program featured the novel, *Three Cups of Tea*, by Greg Mortenson and David Oliver Relin.

In addition to distributing 800 free copies of the book through a grant from the Friends of the Library, 30 events and 6 book discussions evolved around this program.

Community members, businesses, Lake Oswego schools and others were brought together in a new and unique way to experience and share the literature, foods, and customs of Pakistan.

Co-author, Greg Mortenson, said, "Lake Oswego...has surpassed any other community that we have been involved in. What you are doing is inspiring communities all across the country."

## Supporting sustainability goals

The Library continually updates and replaces older or damaged items and recycles damaged or unusable DVDs, CDs, audio and video cassettes.

## Serving youth of all ages

In 2008, the Library continued to offer educational and entertaining programs for Lake Oswego youth. During Fiscal Year 2007-2008, 355 youth programs were offered with a total attendance of 12,159. Summer reading programs served 2,268 participants. Outreach visits were provided to a total of 123 local classes. Youth librarians answered a total of 10,824 reference or readers' advisory questions from the public.

## Thanks volunteers!

With help from volunteers, the Library continues to provide exceptional customer service. In 2008, 453 volunteers, from ages 12 to 90, contributed their skills and talents to help the Library. Volunteers assisted Library staff so that services to the public can be enhanced and extended.

Volunteers recorded 12,236 hours, equivalent to 6 full time employees. Thank you volunteers!

## Stable funding for libraries

In November, 2008, Clackamas County residents passed a library levy that provides permanent funding for county libraries.

Library staff and the Library Advisory Board were instrumental in assisting Council with accurate financial and operational information that enabled them to meet their goal of adopting a resolution to participate in the district.



*Over 350 youth programs were offered in 2008.*

## Answers for you

The Library's reference and adult services librarians answered well over 42,000 questions from individuals from the community in 2008. These questions represent the interests and needs of the community and cover an almost limitless range of topics. Lake Oswego Librarians have helped writers, artists, business leaders, students, parents, and other people in need further their goals and aspirations.



*The Library continues to offer free computer classes for both beginning and advanced users of all ages.*

## Convenience

The Library offers several convenient drops to return items, including Luscher Farm, the Lake Grove shopping center and the West End Building.

# PUBLIC WORKS

## BUILDING



The Building Division assures that new or remodeled buildings meet standards for public safety by enforcing State building regulations and City codes.

The Division reviews and issues building, mechanical, plumbing, electrical, and demolition permits for projects ranging from simple residential remodels to large development projects.

To make the process more convenient for residents and contractors, the Permit Center implemented a pilot program to accept electronic submissions of permit applications.

The building inspection team also began using laptop computers in the field, which provide them real time access to permit information and building plans.

| Quick Statistics                               | 2007         | 2008         |
|--|--------------|--------------|
| New residential permits issued (single family) | 61           | 61           |
| Residential permit value                       | \$31,278,425 | \$20,693,270 |
| New commercial permits issued                  | 4            | 5            |
| Commercial permit value                        | \$8,416,780  | \$10,839,833 |
| Inspections completed                          | 16,000       | 13,820       |
| Permits issued                                 | 3,403        | 3,275        |
| Permit revenue                                 | \$1,458,262  | \$917,179    |

## MAINTENANCE SERVICES

The Maintenance Services Division keeps the streets in safe driving condition, makes sure water is delivered to every property, keeps the wastewater collection system operating, keeps parks attractive and functional, and helps to ensure the storm water system meets state and federal standards.



*In 2008, Maintenance Services responded to hundreds of snow and ice-related emergencies. They are on call 24 hours a day.*

| Quick Statistics   | 2007    | 2008     |
|--|---------|----------|
| Fuel supplied to City vehicles (gallons)                                 | 109,463 | 85,470.4 |
| DEQ tests performed on City vehicles                                     | 95      | 38       |
| Debris collected by street sweepers (cu. yards)                          | 2,747   | 2,920    |
| Brush & tree limbs collected (cu. yards)                                 | 1,090   | 1,200    |
| Ducklings rescued from storm drains                                      | 9       | 12       |
| Cross connection testing notifications                                   | 3,851   | 4,037    |
| Wastewater lines inspected (miles)                                       | 24.5    | 30       |
| Wastewater lines cleaned (miles)   | 29      | 32.2     |
| Beautification sites maintained  | 53      | 54       |
| Other landscaped sites maintained  | 30      | 30       |
| Garbage removed from golf course, parks, & maintenance facilities (tons) | 145     | 132      |

# PUBLIC WORKS

## ENGINEERING

The Engineering Department's core function is to manage Lake Oswego's infrastructure which includes:

- Transportation (*roads, sidewalks, paths, street lights, and traffic control devices*)
- Drinking Water (*Clackamas river intake, treatment plant, storage tanks, pumping facilities, and the underground piping distribution system*)
- Wastewater (*underground pipe collection system, pumping facilities, and the connection to the City of Portland's Tryon Creek Wastewater Treatment Plant*)
- Storm Water (*inlets and catch basins, underground pipe, open ditches and swales, retention basins, and numerous outlets*)
- Willamette Shore Trolley (*track and right-of-way*)
- Review and approval of new development plans

### Public Works Department Created

The Engineering and Maintenance Departments, formerly part of Community Development, were merged into the Public Works Department in October. The City hired Guy Graham as the Public Works Director/City Engineer, replacing Joel Komarek, former City Engineer, who at the request of the City Manager accepted an assignment to become the Project Director for the Lake Oswego Interceptor Sewer (LOIS) Project. The reorganization of Community Development was designed to enhance customer service and project efficiency.

### Water Conservation Plan and Tiered Water Rates

To provide for needed water system improvements, encourage water conservation, reduce waste, and meet regulatory requirements, the Council adopted a Water Conservation Plan in 2008. One of the recommendations of the Plan was to encourage conservation through water pricing. After a detailed water rate study to determine the costs of service for the water utility including planned future costs for its share of the Lake Oswego/Tigard supply project, the Council adopted new rates and established a tiered rate structure for single family ratepayers.

### Meeting Water Needs Together: A Tale of Two Cities

Lake Oswego and Tigard have found a way to work together to meet their water needs. In 2008, City Councils for both cities approved the Lake Oswego/ Tigard Joint Water Partnership Agreement. The Agreement provides for planning, funding, and building expanded water supply and treatment facilities to meet each city's future water needs. By sharing costs, both cities will save money and keep rates down. As the managing agency in the partnership, Lake Oswego is committed to complete the expansion project on or before July 1, 2016.



### New Ways to Treat Storm Water

West Bay Road in the Bryant Neighborhood and 10th Street in First Addition Neighborhood (FAN) are two very different streets, but they do have one thing in common. Both streets treat storm water to remove pollution before it goes into Oswego Lake.



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This year the City created "green streets" on both roadways with planter boxes or vegetated swales, where water can settle while pollution loving plants absorb oil, metals, phosphorous and other contaminants contained in runoff. The 10th Street project also accomplished another City goal of providing a new sidewalk to connect the Evergreen and FAN neighborhoods thus ensuring a safe route to Forest Hills Elementary School.

### Water Curtailment Plan

Thanks to Council's adoption of a Water Curtailment Plan, the City will be ready for any water emergency that could damage critical facilities or reduce water supplies, whether caused by drought, earthquake, flood, electrical service interruption, or water contamination. The Plan outlines steps the City can take in a water emergency, depending on its severity. Steps range from encouraging voluntary conservation, to tapping alternate sources, to mandatory conservation and watering restrictions.

# PUBLIC WORKS

## LAKE OSWEGO INTERCEPTOR SEWER (LOIS)

The Lake Oswego Interceptor Sewer (LOIS) Project will replace the existing wastewater interceptor under the surface of Oswego Lake, critical to ensuring the environmental protection of the lake and maintaining sewer service for residents. The existing interceptor is undersized, resulting in overflows during heavy rains, and is vulnerable during an earthquake. Many milestones were reached this year toward project construction in 2009, fulfilling council goals. 



The LOIS Project Team was formed in June 2008 and has worked with the City Council to:

- Finalize agreements with the Lake Corporation, which are critical to project staging
- Take the project design from 30% to 90% completion
- Determine the best solution to address wastewater issues near the Main Canal
- Decide to fund the LOIS Project with revenue bonds, paid back through sewer utility bills
- Divide the project into six distinct contracts to attract more competitive bids and lower costs
- Limit localized neighborhood impacts of staging areas by pursuing purchase of an additional staging site for the project
- Hire design and cost auditors to ensure highest value for the money for Lake Oswego citizens
- Authorize early purchase of materials, ensuring availability when the project starts

Throughout the year, the project team contacted stakeholders to provide timely and detailed information about the project. The team:

- Held 38 meetings with stakeholders and individuals
- Launched the project website providing up to date project news; and the project hotline
- Developed displays and video overviews of the project
- Provided updates at regular City Council Meetings



## SUSTAINABILITY

The Sustainability Division oversees the City's long-term ecological, economic, and social equity concerns.

### Council forms Sustainability Advisory Board (SAB) in 2008

The SAB promotes the sustainability of the community as a whole, considering public and private factors and their effects on ecological, economic, and community systems. The SAB's responsibilities include:

- Advising and assisting the City Council in the City's operational sustainability efforts
- Developing plans and policies to enhance the sustainability of the City as a whole
- Educating and supporting other Lake Oswego organizations to become more sustainable
- Educating and engaging residents, businesses, and institutions to be more sustainable

### Greener employee commuting



A Sustainability Commute Options Survey shows that City employees increased their participation in the City's transit reimbursement and employee vanpool programs as well as the regional Bike Commute and Carefree Commuter Challenges, helping to

reduce single-occupancy vehicle commute trips to and from City facilities by more than 10% over 2007.

### Sustainability in all City functions

- Completed a greenhouse gas emissions inventory for City facilities and operations
- Streamlined the collection and recycling of toner and ink jet cartridges, batteries, and fluorescent light tubes from City facilities
- Started using 100% post-consumer waste recycled content paper for most City documents
- Participated in OfficeMax's reusable tote program for office supply deliveries
- Conducted waste audits of 10 City facilities to establish baseline data for tracking waste reduction and recycling efforts
- Promoted sustainability in several community education and outreach events

# PLANNING AND BUILDING

## PLANNING

The Planning Division, including Long Range Planning and Development Review, ensures that all new developments meet code requirements, makes certain that tree cutting and sign ordinances are followed, and coordinates neighborhood and community planning.

### Neighborhood plans top 2008 activities

Helping the City's 20 active neighborhoods kept long range planners busy in 2008. Producing over 30 neighborhood newsletters, attending over 100 neighborhood meetings, and assisting with Council adoption of four new or updated neighborhood plans, helped neighborhoods achieve their goals:

- A blueprint for future development in the Lake Grove area is mirrored in the Lake Grove Village Center Plan, adopted by Council in April
- Reflecting the unique qualities of the Forest Hills area, which was combined with the First Addition Neighbors (FAN) in 2000, amendments to the FAN/Forest Hills Plan were adopted by Council in February
- Laying out a vision for the City's largest neighborhood was Council's goal in adopting the Palisades Neighborhood Plan in November
- Glenmorrie, Waluga, Lake Forest, and Lake Grove were assisted in continuing implementation of their adopted neighborhood plans

### Iron worker cottage now a cultural landmark

The Historic Resources Advisory Board added the Iron Worker Cottage in the Old Town Neighborhood, to the list of nationally significant cultural landmarks. Located in Old Town and near the Iron Furnace, the cottage will now be preserved through the National Register of Historic Landmarks, as well as the local landmark list.



### Community Forestry Plan adopted



Earning "Tree City USA" honors for the past 19 years, Lake Oswego has a legacy of protecting trees. A healthy forest ecosystem involves much more than individual trees, however, which is why Council adopted the Community Forestry Plan in 2008.

This blueprint for managing forest resources in a holistic approach focuses on the benefits of maintaining healthy trees and ecosystems. The Plan encourages residents to realize the benefits of the forest as well as individual trees.

## SPECIAL PROJECTS

In 2008, the Special Projects Department focused on managing major capital improvements for Parks and Recreation, City beautification, pathway development, and Iron Furnace preservation.

### Hazelia Field and Dog Park Project

Special Projects oversaw construction of the Hazelia Field artificial turf, dog parks, and wetlands mitigation. The project was completed in June.



### Bethlehem Church pathway landscaping

The eight foot pathway constructed on Stafford Road between the Raseekh property and Overlook Drive in 2007, was landscaped in 2008.

### Kincaid Curlicue Corridor, Phase 3 (Q3)

A safe pedestrian connection between downtown and the Willamette River is the goal of the planned Kincaid Curlicue Corridor. Q3 will bring the pathway vision closer to completion (by June, 2009).

### Pedestrian connections

The City continued to fund the development of safe places to walk throughout the City.

**Bergis Road Pathway:** A developer/City shared project for a pathway, irrigation, landscaping, and a vegetated drainage swale was completed in October.

**Study and Conceptual Plan:** In 2008, the Mayor signed an Intergovernmental Agreement with Clackamas County to share the cost of a feasibility study for pathways on Pilkington and McEwan Roads. A pathway on E Avenue from 4th Street to 10th Street was also nominated for the Safe Routes to Schools Program. The City agreed to complete a conceptual design and cost estimate. Both the study and plan will be completed in the first quarter of 2009.

### Willamette River revegetation

Partnering with the City of Portland Watershed Revegetation Program, the City removed invasive plants along the banks of the Willamette from Tryon Creek to the north end of Roehr Park.

### Dark sky lighting

Council adopted a new lighting ordinance to reduce light pollution. The City retrofitted lighting fixtures in several City facilities in 2008 to support 'dark sky' goals.

# PARKS AND RECREATION

The Parks and Recreation Department oversees over 600 acres of parks, natural areas, and open space; operates six recreational facilities; and provides social services to people 50+ at the Adult Community Center. A total of 1560 programs were offered to the community in 2008, with over 249,742 people participating in those activities.

## 2008 Highlights

### West End Building

The West End Building was used for Parks and Recreation programs, special events, community meetings and activities, and rentals in 2008, which was the first full year of program use since the City acquired the building in 2006. Over 271 programs were offered in 2008.

### McKenzie Lounge

The McKenzie Lounge at the West End Building allows kids to relax and engage in games, crafts, social activities and homework help. Attendance in the After School Activity Program (ASAP) grew at a steady rate in 2008 and The Youth Action Committee (YAC) assisted with community special events.

### 50+ in Lake Oswego

For more than 38 years, the Adult Community Center (LOACC) has provided programs and services. In 2008, a new mission statement was created to reinforce the commitment: *"The LOACC is a community focal point that celebrates aging through creative, inspiring, and exciting opportunities that promote independence, as well as physical and emotional wellness."*

### Parks Maintenance

In 2008 the division maintained a total of 73 individual park and beautification sites totaling 606 acres. The division also maintained 10 School District athletic field sites totaling 26.75 acres.

### Natural Area Management

In 2008, the Cooks Butte Management Plan was adopted, and several projects restoring trails and native habitats are planned. In addition, a \$10,000 grant was received from Metro's Nature in Neighborhoods to restore a portion of the natural habitat in George Rogers Park, using volunteer and contracted labor.

## Recreation facilities and programs

### Municipal Golf Course

A top goal in 2008 was to increase the type and number of golf instructional classes. A diverse array of classes and a strong commitment to women and youth increased programs by 7.5% in 2008. Despite weather challenges, the course increased total rounds played by 5% over 2007.

### Another record year at the Tennis Center

Use during 2008 exceeded 2007's record setting numbers—the highest use since the facility was constructed in 1970. The Center held 228 instructional classes, hosted 31 USTA and City League teams and 37 events in 2008.

### Luscher Farm

A variety of classes, services, and projects were offered in 2008. The Children's Garden introduced youth to art and The Community Gardens provided a venue for residents to grow bountiful organic harvests, save food dollars, and feed families. Weekly boxes of produce were donated to the Christie School.



*The Lake Oswego Farmers' Market averages over 80 vendors weekly.*

**Adult Summer Slow-Pitch Softball:** Over 1,200 players on 58 teams played in Adult Coed and Men's Softball League divisions, which was the highest participation in 10 years.

**High School City League Basketball:** With 51 teams in 2008, the program had the highest level of participation in the past five years.

### Special Events



Attracting record numbers of attendees, over 80 events were held in 2008, including the Star Spangled 4th of July Celebration, Movies in the Park, summer concerts, and Farmers' Market.

# ECONOMIC AND CAPITAL DEVELOPMENT

## LAKE OSWEGO REDEVELOPMENT AGENCY

The Lake Oswego Redevelopment Agency (LORA) assembles and acquires land and designs and constructs public improvements in the downtown area. Most of the acquired land is eventually transferred to private ownership for development projects.

In 2008, LORA completed one project and finalized planning and design of several projects for future construction in the downtown area:

### Leonard Street

Improving the interface between the commercial and residential areas of the Old Town Neighborhood, creating an attractive streetscape, improving water quality, and improving truck deliveries to the commercial area were goals of the Leonard Street Project. The completed project includes a mid-block crossing and a green street, as well as the first

installation by the City of 'dark sky' friendly lighting with no visible glare.

### Millennium Plaza Park (MP2) Final Phase Design

With the design 100% complete in 2008, Council authorized submittal of the Plaza plans to the Development Review Commission. The final phase will provide more shaded areas, better access between the upper and lower portions of the Plaza, additional space for Farmers' Market, more storage area, and a permanent home for the Holiday Tree. Construction of improvements will begin in 2009.

### Lakefront Park Concept Plan

Council approved the concept plan and contract to finalize design in 2008. The Lakefront Park design provides the public with additional lakefront viewing opportunities, extends the

character of Millennium Plaza Park into the State Street commercial area and along Lakewood Bay, and integrates the Lake Theater into the design to help activate the Park.



### Did you know?

In 2009, MP2 played host to 62 events, from the Farmers' Market to concerts to shows and displays. Prior to the construction of the Plaza, only 8 of these activities occurred downtown in a typical year.

## CAPITAL PROJECTS

Several of the City Council's goals for 2008 were headed up by the Capital Projects Department.



### West End Building (WEB) direction

In April, the community was asked if it wanted to support a bond measure to refinance the WEB and the measure failed. Council directed staff in early 2008 to develop a strategy for making an informed decision about keeping or selling the WEB. In July, Council adopted an approach that included looking at the condition of current City facilities, the need for future public services desired by citizens, and

the options for the West End property to provide these services. Strides were made in 2008 toward a 2009 decision, including citizen surveys and market condition and property value analyses.

### Increasing transportation options

Managing an increasingly congested transportation system means offering choices. Providing streetcar service between Lake Oswego and Portland, along with a pedestrian and bicycle pathway will increase travel options and reduce congestion and pollution. Lake Oswego, working with the project partners including the City of Portland, Clackamas County, TriMet, and Metro, initiated the next phase of planning that is intended to result in a final project that can be designed and constructed in three to five years.

### More choices in the Foothills District

In 2008, Foothills property owners and the City worked together to lay the groundwork for advanced planning work to begin in 2009. This will include access alternatives to State Street, floodplain impacts, options for the Tryon Creek Wastewater Treatment Plant, and overall development types and densities.

# PUBLIC SAFETY

## POLICE

Committed to an open and honest partnership with our community to create an atmosphere of trust, promoting a high quality of public service, and enhancing the quality of life.

The Police Department is made up of six divisions: Patrol, LOCOM, Detective, Traffic, Records, and Community Service.

| Quick Statistics  | 2007   | 2008   |
|---|--------|--------|
| Sworn officers  | 43     | 43     |
| Non-sworn personnel   | 32     | 30     |
| Crash responses   | 576    | 405    |
| DUII arrests  | 159    | 124    |
| Traffic citations issued  | 4,427  | 4,321  |
| Parking citations issued  | 1,584  | 1,749  |
| Patrol call response  | 35,587 | 34,298 |
| Part I crimes (aggressive assault, robbery, rape, burglary, larceny, vehicle theft, arson)                      | 628    | 560    |
| Part II crimes (simple assault, forgery/counterfeiting, fraud, embezzlement, stolen property, vandalism, drugs) | 1,241  | 1,553  |

### Lt. Doug Treat attends FBI Program



The FBI National Academy Program, held at the FBI Academy in Quantico, Virginia, offers 10 weeks of advanced investigative, management, and fitness training for selected officers having proven records as professionals within their agencies. The training benefits the community by ensuring law enforcement officials receive quality training.

As part of the strategic plan, LOPD is tentatively scheduling one command staff officer to attend each year. Lt. Treat says, "The FBI National Academy was one of the top ten events of my personal and professional life."



School Resource Officer, Steve Filippelli, presents educational classroom sessions to Lake Oswego students. LOPD is also part of the Safe Kids Coalition.

### Accomplishments

In May, 2008, the Lake Oswego Police Department was afforded accreditation by the Oregon Accreditation Alliance (OAA). LOPD complies with standards of best business practices established by the OAA, a part of the Oregon Association, Chiefs of Police.

Lake Oswego Communications (LOCOM) serves residents and businesses in Lake Oswego, West Linn, and Milwaukie. In 2008, the team fielded 136,935 (114,839 in 2007) calls of which 25,333 (27,423 in 2007) were to 9-1-1.

The Investigation Division fielded 227 cases in 2008 and cleared 96%.

All Community Service Officers and Motor Officers were certified as Child Passenger Safety Technicians in 2008 and are certified to install child safety and booster seats.

Due to increasing cases of pedestrian/auto accidents, the traffic unit conducted four pedestrian safety enforcement operations through a \$4,000 grant from the Bicycle Transportation Alliance.

LOPD officers also attended numerous safety fairs, neighborhood association meetings, and parades, and were instrumental in the design and enforcement of the four way intersection at Quarry and Heritage in 2008.

Training is a priority with the LOPD. The average LOPD officer undergoes approximately 120 hours of training annually. New trainers were added in virtually every law enforcement discipline in 2008.

# PUBLIC SAFETY

## FIRE

**Protecting and saving lives, property, and the environment with dedication, care, and compassion.**

Lake Oswego Fire Department (LOFD) is a full service fire department, providing comprehensive fire suppression; paramedic emergency medical; dive team and water rescue; emergency and disaster preparedness; fire prevention; and life safety education services. Four fire stations are strategically located to provide rapid emergency service to over 50,000 citizens in Lake Oswego, Lake Grove Rural Fire District, Riverdale/Dunthorp Fire District, and Alto Park Water District.

The Fire Department responded to 3,737 calls in 2008, of which the largest percentage of calls are Emergency Medical calls providing first responder Advanced Life Support.

| Quick Statistics: Calls | 2007  | 2008  |
|-------------------------|-------|-------|
| Emergency Medical       | 2,029 | 2,220 |
| Fire-related            | 805   | 789   |
| Hazardous/Services      | 77    | 91    |
| Motor Vehicle Collision | 128   | 124   |
| Mutual Aid              | 475   | 482   |
| Water Rescue            | 16    | 31    |

### TIP assists those in need of emotional support

The Lake Oswego Fire Department assisted 92 people through its Trauma Intervention Program (TIP) in 2008. TIP is a community resource that provides citizen volunteer support to assist family members following natural or unexpected deaths; victims of crime; disoriented or lonely elderly persons; victims of vehicle accidents; family members of suicide victims; and anyone else emotionally traumatized by a crisis event.

Firefighters and police officers call for TIP volunteer assistance on a 24-hour, 365-day a year basis.

### Training is a priority

Fire and EMS continuing education requirements increased significantly in 2008. More than 5,000 attendance hours of training were conducted. This proactive approach to training has ensured that Fire and EMS training continues to exceed the annual minimum requirements.

### Making a lifesaving difference

In 2008 the Lake Oswego Fire Department identified and treated six individuals experiencing a “life-threatening” cardiac event. Prompt treatment, exceptional care, and expedited transport ensured all six individuals were given a “second chance” and returned to normal life.



LOFD and EMS providers implemented significant changes to the methods and procedures performed during cardiac arrest treatment. The “STEMI” program which provides EMS personnel the tools to identify patients in the early stages of a cardiac event, improves the overall survivability for these patients. Nearly all “STEMI” activation patients survived their cardiac events and returned to normal lives in 2008.

### Fire Fit Kids



The 2nd annual Fire Fit Kids event was held at the Westlake Fire Station in 2008. Approximately 30 Lake Oswego children and teenagers signed up for the four-hour fitness workout with firefighters, sponsored jointly by Lake Oswego Fire Department and the Parks and Recreation Department.

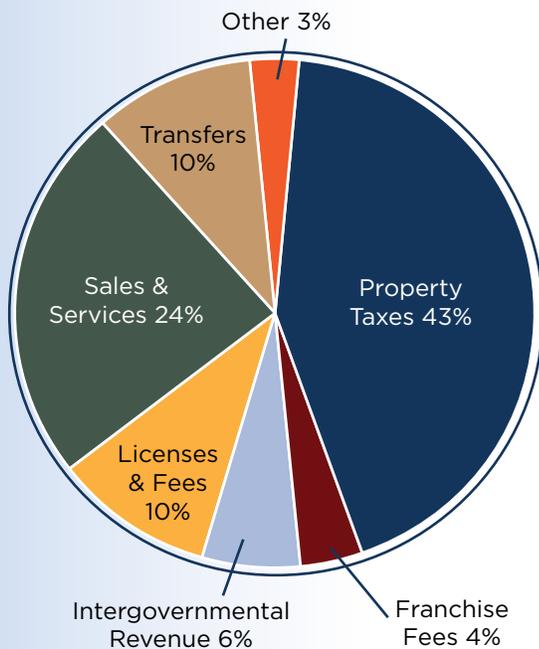
# FINANCE

The mission of the Finance Department is to provide professional financial services to City departments and the citizens of Lake Oswego in order to promote fiscal integrity and stability.

Financially speaking, 2008 was a productive year. The Finance department issued \$12 million in Bond Anticipation Notes (BANs) in October 2007 to begin the Lake Oswego Interceptor Sewer (LOIS) project. The City issued \$9.6 million of water revenue and refunding bonds to provide new resources for water system improvements and to pay future debt on series 1999 water revenue bonds. The refunding will save the City \$244,000 in interest cost on the series 1999 bonds.

Finance also implemented GASB 45 for this fiscal year, one year ahead of the requirement. GASB 45 is an actuarial determination of Other Post Employment Benefits to account for Oregon Revised Statutes 243.303 providing group health and dental insurance from the date of retirement to age 65 at the same rate provided to current employees.

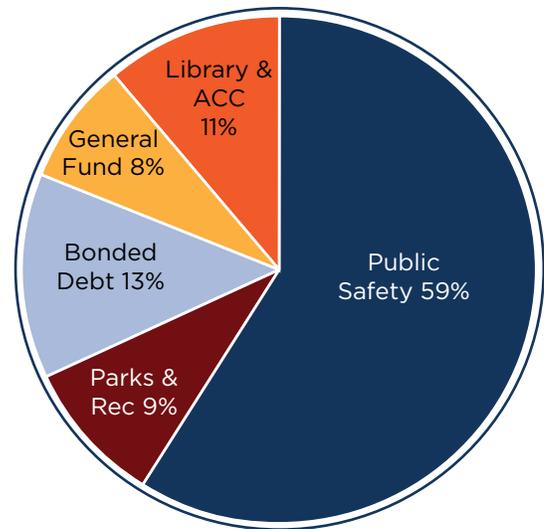
Revenue by Source (FY ending June 30, 2008)



|                           |              |
|---------------------------|--------------|
| Property Taxes            | \$29,106,537 |
| Franchise Fees            | \$2,557,856  |
| Intergovernmental Revenue | \$4,358,990  |
| Licenses and Fees         | \$6,544,188  |
| Sales and Services        | \$16,309,555 |
| Transfers                 | \$7,221,332  |
| Other                     | \$2,040,403  |

| Quick Statistics: Revenue | 2005-2007     | 2007-2009     |
|---------------------------|---------------|---------------|
| Budget                    | \$159,960,000 | \$192,765,744 |
| Utility Accounts          | \$11,300,000  | \$12,235,000  |
| Business Licensing        | \$204,000     | \$198,000     |
| Passport Processing       | \$180,000     | \$127,000     |
| Dog licensing             | \$30,000      | \$32,000      |

How are your tax dollars being spent?



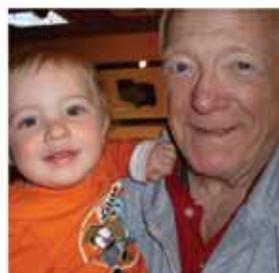
## Finance Processes & Services

- Forecasting and Strategic Planning
- Investment Management
- Debt Management
- Risk & Liability Insurance Management
- Internal Controls & Audits
- Budget Process & Monitoring
- Audit Preparation and Reconciliation
- Banking, Cash, P-card management
- Capital Assets and Projects Tracking
- Payroll & Electronic Time Entry
- Accounts Payable
- Utility Billing & Collections
- Licensing (Businesses, Dogs, & Liquor) and Passport services
- 800 Fraud Hotline [The Network 1-877-888-0002 or [www.tnvinc.com/webreport](http://www.tnvinc.com/webreport)]

# MISSION

Support the quality of life that our citizens demand and deserve.

- Ensure public safety
- Practice responsible fiscal management
- Maintain public facilities and infrastructure adequate to the needs of the community
- Protect the environmental health of the community
- Provide a range of recreational and cultural opportunities
- Promote vibrant centers of community activity
- Provide a range of transportation options
- Manage growth consistent with community values and available services
- In doing all of the above, actively inform and involve citizens





City  
of Lake  
Oswego  

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O R E G O N

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