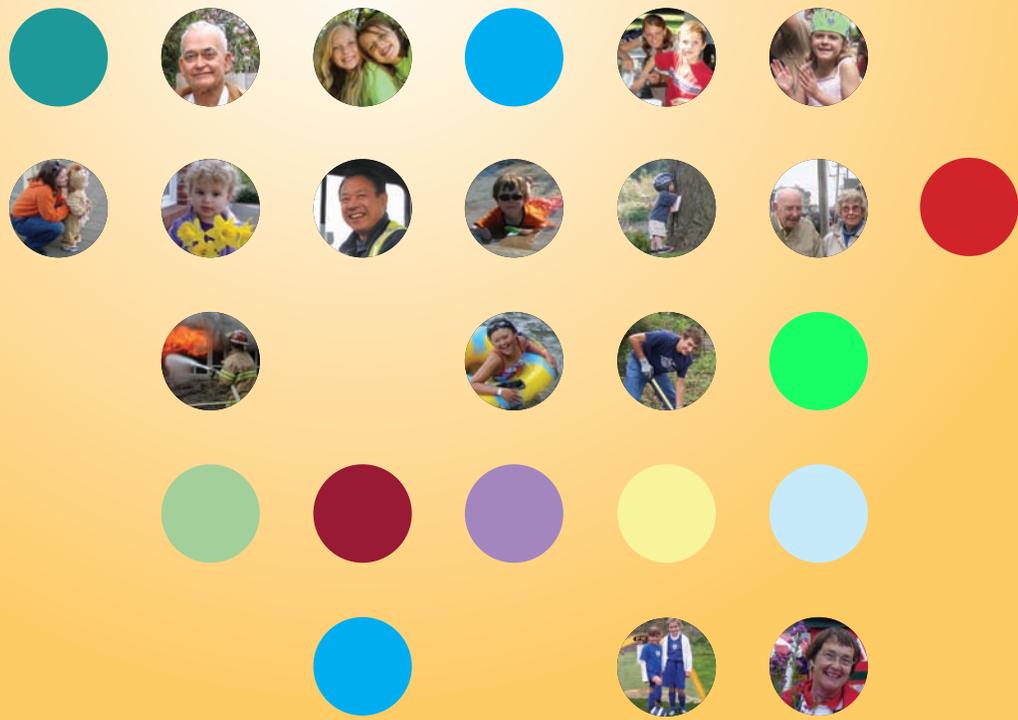


Value and Vision 





COUNCIL GOALS

Please browse our annual report to learn more about what the City has accomplished on behalf of its citizens. Many of the milestones and activities throughout Value and Vision represent Council Goals established in January 2007.

Council Goals for 2007

Maintain City Infrastructure

- Lake interceptor
 - Negotiate agreement with DEQ
 - Select option and determine financing
- Drinking water supply
 - Determine long term capacity needs
 - Determine system upgrades and financing
- Public facilities
 - Prioritize existing needs including Maintenance Services, City Hall and Fire Station 212 (South Shore)

Lake Grove Village Center Plan

- Make a decision on Plan

Community Center/West End Building

- Receive and review Steering Committee report
- Determine interim uses
- Consider other potential uses for the site



Lake geotechnical exploration

Continuing Goals:

Infill

- Receive recommendation from Planning Commission

Sustainability

- Receive recommendation from staff committee

Neighborhood Planning

- Select next plan pending review of Palisades Plan
- Hold study session on neighborhood plan overlays

Downtown/Millennium Plaza Park Phase III/IV

- Complete design work and commence construction on ramp
- Commence design on Oswego Lakefront Project (US Bank)

Tryon Creek Wastewater Treatment Plant Enhancement Plan

- Consider plan for odor control and landscaping improvements

Artificial Turf Fields

- Construct field at Luscher Farm
- Transfer of funds for fields to be constructed by School District

Urban Forestry

- Monitor plan progress

Clean Streams Plan

- Review draft Plan

Library Future Service Model

- Appoint stakeholder committee

Foothills

- Staff to present options for transportation, financing and code amendments, based on availability of staff resources

Quality of Life Indicators

- Staff report to City Council on options and format for considering Indicators in City efforts

Expedite Permitting Process for Small Residential Projects

- Staff report to Council



Hazelia Field

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A WORD FROM THE MAYOR

Dear Residents and Business Owners:

It is with great pride that I send out our 2007 Community Wide Annual Report: Value and Vision. This document summarizes how the City Council has directed your dollars to work for you during the past year and the efforts we have taken to prepare for our successful future. Some of the highlights:

- Increased investment in infrastructure, including the storm water, sewer and water systems, resulting in important upgrades that will protect health and safety through improved water quality.
- More public pathways, including Stafford and Rosemont Roads done in partnership with Three Rivers Land Conservancy and the Lake Grove Avenue pathway.
- Hazelia Field at Luscher Farm Park was completed. This outstanding sports resource and dog park was funded by the citizens of Lake Oswego through a 2002 bond measure. It will be a healthy addition for residents and their canine companions for years to come.
- The City joined the 2.5% of all cities rated by Moody's and Standard and Poor's as having an AAA financial rating.
- Expansion to the West End Building of our parks and recreation programs, which the City was authorized to retain through a vote in November. This has allowed consolidation of programs to serve the needs of our community.
- Expansion of our very popular summer music series with increased concerts and activities at Waluga Park and at our beautiful, new Foothills Park on the Willamette River.
- Our outstanding library was once again named the best library in the State. Community participation in the first annual Lake Oswego Reads Program was astounding with over 5,000 residents taking part in activities.

The City Council and all City employees are committed to providing excellent City services. Whether providing the highest level of service for our public's safety, enhancing our town centers, supporting our neighborhoods, improving our parks or maintaining and planning for current and future infrastructure, all done with sustainable practices, your City government seeks to wisely invest the tax dollars you provide.

As Mayor, I'm delighted with the progress we have made as a City over the past years. I look forward to working together with Councilors, our Boards and Commissions, and the community to build on this good work and make our City the best it can be in 2008.

Judie Hammerstad
Mayor



Councilor
Ellie McPeak



Councilor
Frank Groznik



Councilor
Roger Hennagin



Councilor
Kristin Johnson



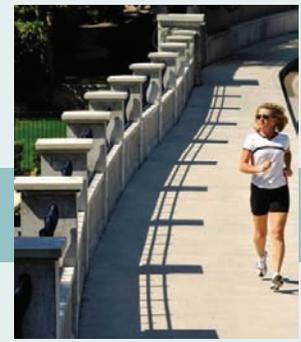
Councilor
Donna Jordan



Councilor
John Turchi

The Community Development Department is made up of six divisions:

- Building
- Engineering
- Planning
- Maintenance Services
- Sustainability
- Parks and Recreation



COMMUNITY DEVELOPMENT

ENGINEERING

Committed to excellence in infrastructure management, planning, design and construction.

The Engineering Division’s core function is to maintain and improve the City’s infrastructure by:

- Managing the Water Treatment Plant and water storage and distribution systems to provide safe drinking water.
- Managing our storm and surface water systems to ensure public health as well as the health of aquatic life.
- Designing a street and traffic system which is safe and convenient for users.
- Providing design and engineering support for wastewater collection.
- Maintaining the Willamette Shore Trolley track and right-of-way for future high capacity transit use.
- Managing right-of-way permits for all franchise utilities to ensure protection of our public infrastructure.
- Reviewing public infrastructure for private development to ensure City standards for safety and functionality are met.
- Providing maps, atlases, aerial photos and construction standards.



INFRASTRUCTURE IMPROVEMENTS BY THE CITY:

Lane miles of street improved	8.21
Street opening permits issued	260
New pathways built (feet)	2,700
Storm drain pipe installed (feet)	7,049
Storm water manholes/catch basins/outlets/inlets installed	97
New or rehabilitated sanitary sewer pipe (feet)	24,107
New or rehabilitated sewer manholes and cleanouts	97
Water pipe rehabilitated (feet)	10,400

INFRASTRUCTURE IMPROVEMENTS BY PRIVATE DEVELOPMENT:

Streets and alleys (feet)	2,841
New pathways built (feet)	3,987
Storm drain pipe installed (feet)	4,191
Storm water manholes/catch basins installed	34
New sanitary sewer pipe (feet)	5,683
New sewer manholes	29
Water pipe constructed (feet)	1,808
Fire hydrants	11

ACCOMPLISHMENTS

- Interceptor sewer replacement has moved forward accomplishing a major Council goal. The Division worked with Council to complete an agreement with DEQ outlining a timeline for the replacement of the Lake Interceptor; contracted for lakebed geological reconnaissance, final engineering design, and construction manager/general contractor for preconstruction sites; sold bonds to pay for the final design; and applied for easements from the Division of State Lands. In addition, the City worked toward an agreement with the Lake Corporation to allow lake drawdown and easements for construction and access.
- The City Council approved a Memorandum of Understanding with the City of Tigard and the Intergovernmental Water Board to develop a water supply partnership agreement for joint water use between the two cities.
- The Water Treatment Plant replaced 26 leaky water valves that were losing several thousand gallons of treated water each day. This increased reliability and saved a substantial amount of water.
- Issued 204 new Erosion Control permits, helping maintain the quality of local aquatic resources and supporting sustainable community values.
- Examined the condition of all 379 lane miles of City streets. All streets have been assigned a Pavement Condition Index (PCI), a measurement of the health of the street, to help identify areas that need improvement. Since 2004, the percentage of streets classified as in “good” condition has declined from 73% to 61% in 2007. This prompted a look at the adequacy of the current street maintenance fees.
- The Erosion Control program implemented a new state-level pollution discharge permit coordination system with DEQ on construction sites over one acre.
- The City co-sponsored three Naturescaping Workshops which received record breaking attendance.
- Took pledges from 150 humans and dogs to protect our watershed by participating in the Canines for Clean Water Campaign.
- Substantially completed two “green street” projects, Tenth Street and West Bay, improving water quality in area lakes and streams.

The day-to-day activities of the Community Development Department directly affect the quality of life of Lake Oswego residents.



MAINTENANCE

The Maintenance Services Division keeps the streets drivable, makes sure that water is delivered to every property, keeps the sanitary sewer collection system operating, keeps the parks and open spaces attractive and functional, and helps to assure that storm water meets state and federal standards while limiting flood hazards.

Fuel supplied to City vehicles	109,463 gallons
DEQ tests performed on City vehicles	95
Debris picked up by street sweepers	2,747 cubic yards
Brush/tree limbs picked up from parks and streets	1,090 cubic yards
Ducklings rescued from storm drains	9
Cross connection testing notifications	3851
Wastewater line inspected	24.5 miles
Wastewater lines cleaned	29 miles
Beautification sites maintained	53
Other landscaped sites maintained	30
Garbage removed from parks, golf course and Maintenance facilities	145 tons



Maintenance Services must always be ready for weather events and other emergencies. In 2007, weather response included snow and ice (sanding and plowing), extended cold weather (water line breaks from freezing), wind storms (downed trees and power outages to traffic signals) and heavy rains (flooding and wastewater overflows). Crews are cross-trained to provide efficient response in emergency situations, and are on-call 24 hours a day.

DID YOU KNOW?

- The City's Water Treatment Plant supplies all the water consumed in Lake Oswego and is capable of treating 16 million gallons of water per day.
- Over 215 miles of underground water pipe bring high quality drinking water to your home or business.
- The average daily consumption of water is 183 gallons per person, which compares with 130 gallons per person region wide. Only 2% of daily consumption is used for drinking and cooking.

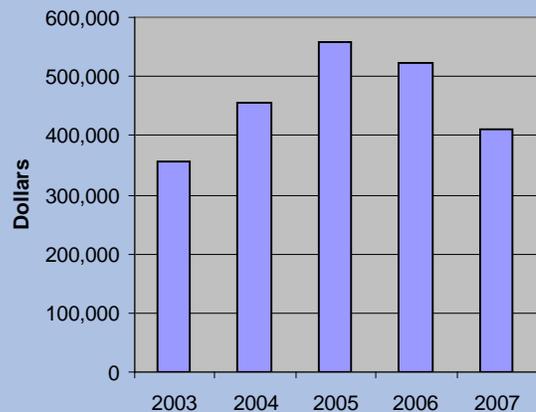
BUILDING

The Building Division assures that new or remodeled buildings meet standards for public safety by enforcing State building regulations and City codes.

New residential permits issued (single family)	86
Residential permit value	\$31,278,425
New commercial permits issued	4
Commercial permit value	\$8,416,780
Inspectors	4.5
Inspections completed	16,000
Permits issued	3,403
Permit revenue	\$1,458,262

To save time and increase convenience, the Division began a one-stop e-permitting web site. This program streamlines the permitting process by allowing contractors to apply and pay for basic electrical, mechanical, and plumbing permits from their home, office, or even the job site, on a 24/7 basis.

Average Permit Value for New Single Family Residence



- The City provides wastewater collection and treatment to more than 33,000 customers. Wastewater generated in Lake Oswego is treated either at the City of Portland's Tryon Creek Wastewater Treatment Plant or the Clean Water Service's Durham Plant.
- The City owns, operates, and maintains more than 206 miles of wastewater collection pipe, more than 5,570 manholes, and 10 pump stations.



COMMUNITY DEVELOPMENT

PLANNING

The Planning Division, including Long Range Planning and Development Review, ensures that all new developments meet code requirements, makes certain that tree cutting and sign ordinances are followed, and coordinates neighborhood and community planning.

DEVELOPMENT REVIEW DIVISION	
Building permits (excluding demolition permits and interior only permits)	391
Pre-application meetings	139
Design Review	14
Residential Infill Design Review	9
Natural Resource Review	10
Code enforcement files opened	270
Sign permits	125
Signs collected and logged	851
Tree removal applications filed	1,034
Tree protection applications filed	218
Lot line adjustments	16
Minor partitions	19
Subdivisions	6 (28 lots)
Conditional Use Permits	4
Variances	18

LONG RANGE PLANNING DIVISION ACCOMPLISHMENTS

- Applied for and received recognition for the First Addition Neighborhood by the American Planning Association as one of ten “Great Places in America” for 2007.
- The Lake Grove Village Center Plan, which integrates the function of Boones Ferry Road with commercial and residential land uses, was completed by the Planning Commission and is awaiting City Council approval.
- Worked with the neighborhood board to present a draft Palisades Neighborhood Plan.
- To ensure greater consistency in neighborhood character, the Planning Commission recommended approval of the Evergreen Neighborhood Overlay Zone.
- Recognizing the neighborhood’s unique characteristics and vision, the Planning Commission recommended approval of the FAN/Forest Hills Plan Amendments.
- Worked with the Infill Task Force on its initial review of proposed code amendments. The Planning Commission held a public hearing on the recommendation regarding Open Space Dedication and Planned Developments.
- Assisted the Historic Resources Advisory Board (HRAB) to add the Noel Dew House, built in 1929, to the list of significant landmarks in the City.
- Processed five annexation requests, totaling 12.76 acres.
- Prepared a draft Community Forestry Plan to manage the extensive tree canopy in the City.
- Sponsored four City Learning Series classes and two training sessions for pre-application meetings.
- Provided support for over 60 Planning Commission, HRAB, Natural Resources Advisory Board, and Infill Task Force meetings and attended 37 neighborhood planning meetings.



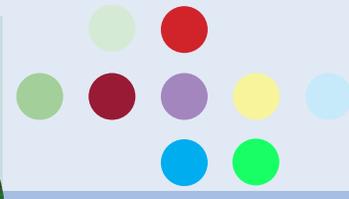
SUSTAINABILITY

The City recognizes that local government plays a vital role in fostering sustainability and is committed to adopting and implementing sustainable practices. To support the City Council’s goal to increase community sustainability, a new Sustainability Division was created within the Community Development Department.

ACCOMPLISHMENTS

- In November, the City Council adopted the City of Lake Oswego Sustainability Plan. The Plan focuses on City operations and includes recommendations for projects, sets goals and milestones, and establishes performance measures in four action areas: energy and transportation, water conservation, procurement, and waste reduction and recycling.
- A full time water conservation specialist was hired to implement the City’s water conservation program.
- Switched diesel fuel to 5% biodiesel (B5) for all City diesel vehicles.
- Sponsored the first employee vanpool.
- Employees participated in the annual Carefree Commuter Challenge and Bike Commute Challenge.
- Automated City payroll functions, e.g. electronic timecards and online pay stub option, to reduce energy and paper use.
- Collected over 300 pounds of batteries from City facilities which were delivered to a specialty recycler.

The Special Projects Department implements major capital improvements related to Parks and Recreation, beautification, pathways, and preservation of the Iron Furnace. A team approach with the Maintenance Services and Parks and Recreation Departments is used to coordinate the resources and funding needed to accomplish each project.



SPECIAL PROJECTS

A SPACE FOR PEOPLE, DOGS, AND NATURE

With the construction of Hazelia Field at Luscher Farm, a project planned and funded by the Parks and Recreation Department and managed by Special Projects, people can enjoy a variety of sports at one of the largest artificial turf fields in Oregon, two dog parks, a playground, and a restored wetlands area.

PARTNERSHIP PRODUCES PATHWAY

Coordinating with Avamere Development and the Bethlehem Church, the City installed an eight-foot pathway along the west side of Stafford Road between Overlook Drive and the Rassekh property (Temporary Dog Park). Landscape and irrigation improvements will follow this spring. Residents, students and all walkers will find this to be another convenient link to Lakeridge High, Luscher Farm and the Rosemont pathway.

TAKE ME TO THE RIVER

Phase Three of the Kincaid Curlicue Corridor was completed, providing a safe and scenic connection from Foothills Road to Foothills Park along the banks of the Willamette River. Plans for the final phase of this project are being developed to connect to State Street. This final link will be constructed in the spring of 2008.



SAFE SCHOOL CROSSINGS

Two new flashing caution lights were installed on Boones Ferry Road at Lake Grove Elementary School and on A Avenue at Our Lady of the Lake School, providing safer crossings. To reduce installation costs and improve aesthetics, the A Avenue lights are solar powered.

GEORGE ROGERS PARK REDEVELOPMENT

The finishing touches of the redevelopment of lower George Rogers Park was realized with the completion of the staircase to the beach.

FOOTHILLS PARK GOES NATIVE

Removing invasive species and replacing them with native plants is an important and ongoing way to provide high quality wildlife habitat and



water quality benefits in our parks and open spaces. As part of the Foothills Park project, the City contracted with the City of Portland Watershed Revegetation Program to remove invasive plants and restore native species on the banks of the Willamette River from Tryon Creek to the north end of Roehr Park. The program was continued in 2007 when the City entered into a second contract for the same scope of work from the north end of Roehr Park to the Riverbend Condominiums on the Willamette.

LAKE GARDEN POND CLEANUP

A joint venture between the City and surrounding property owners continued this year for Lake Garden Pond. Past improvements have included brush clearing and the installation of a decorative iron fence. Working closely with the neighborhood, the Department assisted in the disposal of large amounts of invasive vegetation, including floating grass mats that covered 75% of the water surface.

UPLANDS AND WESTLAKE NEIGHBORHOOD ENHANCEMENT GRANTS COMPLETED

Two neighborhood grant projects were completed in 2007:

- Uplands: landscaping and irrigation on both sides of Twin Fir Road at Boones Ferry Road.
- Westlake: installation of irrigation on the east side of Westlake Drive between Amberwood Circle and Edenberry Drive.

LESS GLARE, MORE ENERGY SAVINGS

Work began this year to retrofit lighting in City facilities to bring them into compliance with the City's proposed Outdoor Lighting Ordinance. The Water Sports Center, Adult Community Center, Library and Westlake Fire Station will be the first facilities to receive upgrades.

HISTORIC IRON FURNACE PRESERVATION

Final plans were developed for the stabilization and restoration of the historic iron furnace at George Rogers Park. The citizen Historic Furnace Preservation and Restoration Task Force, formed in 2004, is developing a fundraising plan to enable the restoration work for this historic icon.

Hazelia Field



The Parks and Recreation Department provides excellence in parks, programs, services and facilities that enrich the lives of the community's residents.

PARKS AND RECREATION

It's no accident that over 75% of the Lake Oswego residents live within ¼ mile of a park, natural area, or open space. The Parks & Recreation Department is responsible for planning, development, and management of the City's parks, natural areas, open spaces, and recreational facilities and programs tailored to meet resident's needs.

Parks & Recreation operates one of the most active departments of its size in the Portland metro area. The Department oversees over 600 acres of parks, natural areas, and open space; operates six recreational facilities; and provides social services to people 50+ at the Adult Community Center. A total of 2,052 programs were offered to the community in 2007, with over 194,000 people participating in those activities.

HAZELIA FIELD AT LUSCHER FARM - A PLACE FOR PEOPLE AND DOGS

Lake Oswego has a new park! Hazelia Field at Luscher Farm consists of an artificial turf field, two off-leash dog parks and a restored wetland area completed in 2007. Lake Oswego's newest athletic field is one of the largest artificial turf athletic fields in Oregon. Two new dog parks will open this spring, providing areas for both small and large dogs. A three-acre wetland area has been planted with native plants to enhance water quality and provide wildlife habitat. This project was funded by a voter approved field and open space bond measure in 2002. The project was implemented with assistance from the Special Projects and Planning Departments.



WEST END BUILDING - A BUILDING WITH POSSIBILITIES

In July 2007, the City Council accepted the Community Center Steering Committee's report on recommendations for use of the West End Building (formerly known as the Safeco Building) as a Community Center. The additional space has allowed Parks and Recreation to schedule more activities to meet the community's demand for programs for the present time. The Building's ultimate uses will be determined in the next biennium.

MUNICIPAL GOLF COURSE

The "muni" is a family friendly 18-hole, par 3 course with lighted driving range and snack bar. PGA and LPGA professionals are on staff to teach and help with skill development.



This year, the Golf Course offered more programs and activities for new and returning golfers. 43% more people took adult and junior lessons as compared to last year. Unique events, such as the Moonlight Couples BBQ, encouraged more adults to enjoy a round of golf in a fun atmosphere.

INDOOR TENNIS CENTER BREAKS USAGE RECORD

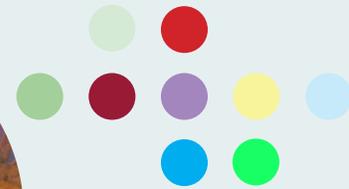
The Tennis Center is a four court indoor facility with USPTA and USPTR certified teaching staff. Residents used the Tennis Center more during 2007 than any time since the facility was constructed in 1970! The four-court indoor facility was at 89% capacity between September and May. The Center, which offers entry level up to competitive tennis for ages 4 and older, held 229 instructional classes and 38 events in 2007.

GROWING AT LUSCHER FARM

Luscher Farm is located in the Stafford area and known for its focus on sustainable agriculture. These efforts are supported by partnerships with three non-profit organizations and its community gardening program.

Children's gardening was the hot topic in 2007. Expansion of the school tour program and new 4-H programs provided more children's garden activities in 2007. Three 4-H Club programs were started, focusing on the environment and gardening. Fifteen tours of the farm were held for school groups. Students learned about the Oregon Tilth Organic Demonstration Garden, the Friends of Brewster Rogerson Clematis Garden and the City's Children's Garden.

In partnership with the Friends of the Rogerson Clematis Garden (FRCC), the City opened a ½ acre landscaped garden at Luscher Farm. Groundbreaking and initial planting was held in 2007 at the Farmhouse site. A collection of 500 Clematis cultivars are housed at Luscher Farm, the largest collection in the western hemisphere.



OVER 600 TEENS “GO TO COURT”

The long running City League High School Basketball program this year registered the highest number of participating teams in the past five years: 48! Student team managers received leadership experience by taking on the responsibility of organizing all aspects of their respective teams. This winter activity provides a fun and needed outlet for local youth.

MORE PROGRAMS FOR NOVICE SKATEBOARDERS

Summer Skateboarding Camps, Learn-to-Skate Nights, private and small group lessons and birthday parties, were the newest programs offered this year at the Lake Oswego Skate Park.

SPECIAL EVENTS

The Special Events Division held 80 events in 2007, with something for everyone. Events included Farmers’ Market, summer concerts, Chautauqua Lecture Series, Fourth of July Parade, Lake Fest Youth Band Concert, Holiday Market, Boones Ferry Days, Movies in the Park... and the list goes on!



FOOTHILLS PARK SEES FULL SLATE OF ACTIVITY

2007 was the first full season for Foothills Park. Each Wednesday evening concert in July welcomed an average of 1,100 attendees. Concert goers weren’t limited to music and dance: they jumped at the opportunity to learn bocce, challenge friends in a game of “giant chess” or enjoy a leisurely game of croquet. Foothills also played host to several new events including Pets on Parade, a Flashlight Egg Hunt and Christmas Ship Parade viewing.

NATURAL AREA MANAGEMENT

Managing streams, wetlands, and natural resources in parks is the role of the Department’s Natural Resources Division. A top priority of the Division is the removal of invasive plant species, such as ivy and blackberry, which choke out native plants.

Working with an AmeriCorps representative, the City implemented a natural area volunteer program which is critical to removing invasive plant species. In 2007, eight sites were restored, 41 volunteer events were organized and 7.8 acres of invasive species were removed. Thank you volunteers!

50+ IN LAKE OSWEGO

The Adult Community Center has been serving Lake Oswego’s 50+ population since 1970. The Center offers a broad array of recreational activities and social services, enabling people to lead healthy, independent, and productive lives.

The Center offers a wide variety of fun and interesting programs ranging from classes and trips to exercise and wellness. Programs in art, literature, theatre, computers, and fitness top the list of popular classes, most taught by volunteer instructors from the community. Trips to local and international destinations continued to be very popular in 2007.

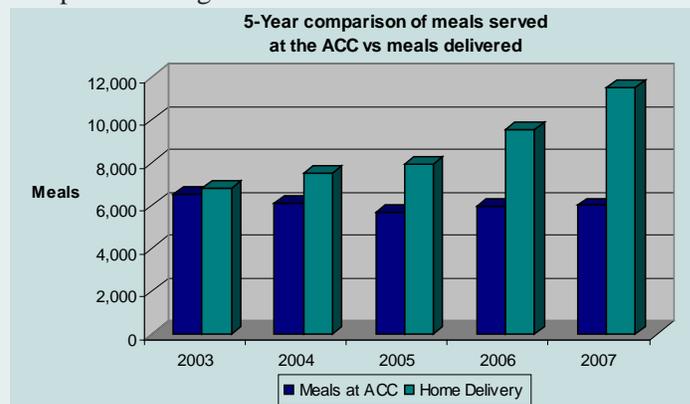
The Center’s Social Services Division provides important services to aging residents and their families, including information about available services, transportation, meals, and support groups.

RESPIRE FOR CAREGIVERS

In September 2007, the Day Respite Program was expanded from 4-hours weekly to 4-hours twice each week. This program, Lake Oswego Place, has been operating continuously at the Center for fourteen years. Family caregivers bring their loved ones with a dementia-related illness to the Center for socialization, exercise and recreation. In turn, the caregivers are able to have time away from their caregiving responsibilities.

A HOT MEAL DELIVERED TO YOUR DOOR

Requests for home delivered meals continued to increase in 2007 as Lake Oswego citizens age. Home delivered meals offer seniors a little assistance which allows them to remain independent longer.





Protecting and saving lives, property and the environment with dedication, care, and compassion.

PUBLIC SAFETY

FIRE

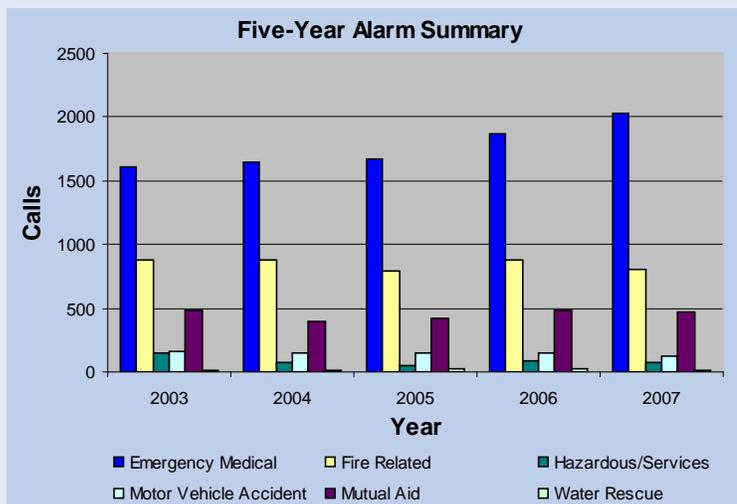
The Lake Oswego Fire Department is a full service fire department, providing comprehensive fire suppression, paramedic emergency medical, dive team and water rescue, emergency and disaster preparedness, fire prevention and life safety education services. The Department serves over 50,000 citizens within the City of Lake Oswego and the three adjoining contract districts comprised of Lake Grove Rural Fire District, Riverdale/Dunthorpe Fire District, and Alto Park Water District.

QUICK STATS

Firefighters	44
Firefighters who are also paramedics	27
Fire stations	4
Fire investigations	130
Fire safety compliance inspections of buildings and structures	1,624
Smoke detectors installed for elderly and needy citizens	49
Automatic External Defibrillators distributed to City facilities	23

EDUCATION

- The Community Emergency Response Team (CERT) Disaster Preparedness Training was offered three times in 2007. Over 600 citizens participated in this 8-week class to learn how to take care of themselves and help their neighbors in the event of a major disaster.
- The Department instructed over 1,783 students in fire safety programs.



The growth of EMS calls is a result of several factors, including new care facilities in the City, an aging population, and an increase in the residential population and growth of the daily workforce along the Kruse Way corridor.

ACCOMPLISHMENTS

SUCCESSFUL EMERGENCY NOTIFICATIONS

CodeRED, the City's emergency notification system, is used to quickly let people know of potential hazards. In July, it was used to warn area residents of a hazardous situation at Bryant and Jean Roads, and in December, it was used to notify citizens along Cardinal Drive of a storm-related sewage overflow.



TRAUMA INTERVENTION PROGRAM

The Department assisted 80 people through its Trauma Intervention Program which provides citizen volunteer support to traumatized citizens after a tragic event. Volunteers assist family members following natural or unexpected deaths, victims of crime, disoriented or lonely elderly persons, and victims of vehicle accidents.

JUVENILE FIRE SETTER INTERVENTION

Some kids do more than just "play with matches". Kids are involved in approximately 1,000 fires a year in Oregon and Lake Oswego is no exception. In cooperation with other agencies, Lake Oswego Fire Department sees that parents and kids get the help they need. This year, 45 kids participated in this program. The City's successful intervention program is a national model.

SAVING MONEY

The Fire Department has maintained an Insurance Services Office (I.S.O.) rating of 3 since 1983. This continued I.S.O. rating of 3 assures very favorable fire insurance rates for the residents and businesses of Lake Oswego and the three contract districts.

NEW EQUIPMENT FOR FIREFIGHTER SAFETY

The Department was awarded a Firefighters Assistance Grant from FEMA for \$65,860 for 37 sets of turnout safety equipment.

BETTER PREPARED TO PROTECT

The Lake Oswego Fire Marshal's Office was the first in Oregon to have all members certified as Fire and Life Safety Specialists by the State Fire Marshal. For residents, this means better code enforcement and fire protection in new buildings.



Committed to an open and honest partnership with our community to create an atmosphere of trust, promoting a high quality of public service, and enhancing the quality of life.



POLICE

The Police Department is made up of six divisions:

- Patrol
- Detective
- Records
- LOCOM
- Traffic
- Community Service

QUICK STATS

Sworn officers	43
Non-sworn personnel	32
Crash responses	576
DUII arrests	159
Vehicles impounded	383
Traffic citations issued	4,427
Parking citations issued	1,425
Patrol call response	32,587
Part I crimes (aggressive assault, robbery, rape, burglary, larceny, vehicle theft, arson)	628
Part II crimes (simple assault, forgery/counterfeit, fraud, embezzle, stolen property, vandalism, drugs)	1,241

EDUCATION

Education is critical for public safety and a priority for the Department. Police can't be everywhere at all times, but individuals and families can help prevent crime and stay safe when they know what to do. This year's learning opportunities included:

- Fire and Police conducted four Child Passenger Safety Clinics where 204 child restraint systems were inspected. Over half of the child seats were improperly installed. When properly used, child restraint systems are 71% effective in reducing deaths for infants and 54% for 1- to 4-year olds. Use of a booster seat reduces the risk of injury 59% compared to safety belts alone. The City also assisted with 12 clinics in the Portland area.
- 350 elementary school class presentations covering topics ranging from Stranger Danger to Shoplifting.
- 25 health class presentations on drug use and the effects of drugs in the community.
- A three-day CSI school class gave students a hands-on opportunity to learn about fingerprinting, crime scene photography, plaster foot impressions and evidence packaging.
- Community presentations to various groups throughout the year, ranging from Drugs and Alcohol, Internet Safety, Stranger Danger to Identity Theft.
- Six Driver Education classes covering traffic laws and safe driving.
- The City continues to answer questions through its successful "Ask The Cop" column in *The Review*.



ACCOMPLISHMENTS

27 YEAR OLD HOMICIDE COLD CASE SOLVED

In 1980, two elderly Lake Oswego residents were killed in their home and the crime remained unsolved until 2007. Using DNA testing and working most of the year on this case with the victim's family and the State and County, Detective Jon Harrington's hard work culminated in August 2007. Following a 13-day trial, the suspect was found guilty on all charges and sentenced to 40 years to life in prison.

PROLIFIC BURGLAR SNARED

Detectives Harrington and Ferguson pulled together a successful case on a prolific burglar whose crime spree stretched from Lincoln City to rural Clackamas County. Thorough police work resulted in the suspect pleading guilty to most crimes.

NEW ALERT SYSTEM HAS FIRST TEST

This year, the Department joined with the Florida-based non-profit, A Child is Missing. Within 15 minutes of verifying a report of a missing person, a recorded phone message is sent to local residents, at the rate of 1,000 calls a minute and for no charge. The calling system was used in November for a missing youth, and again in December for a missing developmentally challenged adult. Fortunately, both missing persons were quickly found. This system will increase the ability to locate individuals quickly when reported missing.

TAKING A BITE OUT OF CRIME WITH K-9'S

2007 marked the return of the Police Department's K9 Unit with the arrival of K9 three-year old Ilkay "Kai" vom Schmausenbuck from Germany and 12-month old Charger vom Grosswardein from Canada. Both are German Shepherds. Charger and Kai will join Officer's Dawn Walker and Bryan McMahon in finding and apprehending crime suspects on the swing and graveyard shifts.

EMERGENCY RESPONSE TIMES IMPRESSIVE

The Lake Oswego Communications Center (LOCOM), provides dispatch services to the Lake Oswego Police, Lake Oswego Fire, West Linn Police, and Milwaukie Police Departments. In 2007, it received 142,100 phone calls including 25,687 9-1-1 calls. 9-1-1 calls are answered in 2.49 seconds (on average), and 98.6% of all calls within 6 seconds.



Designing a better downtown.

REDEVELOPMENT AGENCY

The Lake Oswego Redevelopment Agency (LORA) was created in 1979 to coordinate the revitalization of downtown (East End) Lake Oswego.

LORA is involved with the assembly and acquisition of land, and the design and construction of public improvements. These activities encourage private development that implements adopted redevelopment plans. Most of the acquired land is eventually transferred to private ownership for development.

In 2007, LORA focused on planning or construction for five downtown projects:

LEONARD STREET

Improved parking, a green street for improved water quality, non-glare lighting, and undergrounding of overhead utility lines to improve aesthetics, are just some of the benefits of the Leonard Street project that will be completed by spring 2008.

2ND STREET REDESIGN

Through extensive involvement by adjacent businesses, a preliminary plan was developed to create a more walkable, pedestrian oriented environment. Elements include a new brick sidewalk, new landscaping and street lighting and a modified parking system. Dialogue will continue with business owners through spring 2008.

MILLENNIUM PLAZA PARK (MP2) FINAL PHASE

Design began in 2007 to improve access between the upper

and lower portions of MP2 and add shaded seating areas and landscaping. Access between the upper and lower portions, currently via steps, will include a ramp meeting Americans with Disabilities (ADA) requirements. A formal treed area and a new water feature will invite park users to picnic and enjoy the views. Construction will begin in 2008.

ADA IMPROVEMENTS TO A AND B AVENUES

In 2007, three intersections were improved with Americans with Disabilities (ADA) sanctioned access ramps. Ramps were installed with both visual and tactile warning strips to improve safety for all residents in the downtown.

OSWEGO LAKEFRONT PARK

The Master Plan for this park was developed in 2004. Schematic design plans have just been completed illustrating a "rain garden" to improve storm water quality, a pergola structure, seating areas and pedestrian access along the water's edge. LORA review will occur in 2008.



PUBLIC AFFAIRS

Keeping you informed.

The Public Affairs Department keeps the community informed about City issues and works on a variety of projects related to City Council Goals.

MORE TRAVEL OPTIONS

Public Affairs staff led local efforts this year in the Transit and Trails Alternatives Analysis, which examined transit options for travel between Lake Oswego and Portland. Council adopted a resolution in late 2007 that supported additional study of streetcar, rapid bus and trail options.

CREATING A MORE ATTRACTIVE RIVERFRONT

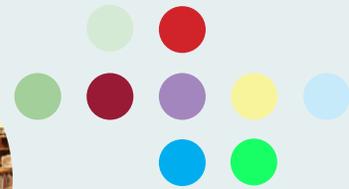
The Department also led a joint effort with the City of Portland that produced an Enhancement Master Plan for Portland's Tryon Creek Wastewater Treatment Plant on the Willamette River. The Master Plan outlines projects to improve odor control and aesthetics at the Plant so Foothills Park users and future Foothills residents can fully enjoy the riverfront. Lake Oswego contracts for wastewater treatment with Portland.

ACCOMPLISHMENTS

In 2007, Public Affairs:

- Developed and mailed the monthly newsletter, HelloLO, along with a variety of newsletter inserts covering issues from water conservation to the sewer interceptor, to over 21,000 households and businesses each month.
- Maintained the City's internet home page with breaking news and up-to-date information.
- Distributed 27 press releases on emergency situations, new programs, awards and project updates.
- Provided eight referrals to dispute resolution services to resolve neighbor-to-neighbor issues.
- Staffed the Citizen Information Center on the first floor of City Hall to answer citizen questions and help resolve issues.
- Coordinated a City-wide election on two ballot measures.
- Responded to over 900 requests for public records.
- Provided staff support at 60 Council meetings.
- Organized a Celebrate Community event where over 300 people enjoyed interactive displays and workshops about City services, key issues and projects.





LIBRARY

The Lake Oswego Public Library is ranked #1 in the State. With 1.5 million items in circulation, the Library provides public access to an excellent collection of books and other materials, and provides programs and services for patrons of all ages. With over 1,000 visitors daily, the Library is proud to have the highest per capita use in the State.

LAKE OSWEGO READS

An estimated 5,000 people participated in the Library's very successful First Annual Lake Oswego Reads program. The Lake Oswego Reads program featured the 2001 novel, The Shadow of the Wind, by Spanish writer Carlos Ruiz Zafón. In addition to distributing 800 free copies of the book through a grant from the Friends of the Library, 21 events and 8 book discussions evolved around this program. Community members, businesses and others were brought together in a new and unique way to experience and share the literature, foods and customs of Spain.



The Library shared this wonderful program by giving 200 copies of The Shadow of the Wind to the city of North Plains. This enabled North Plains the opportunity to have a community reading program for 2008.

REACHING OUT TO KIDS OF ALL AGES

In 2007, the Library continued to offer many stimulating programs for youth. Programs for the very young included musical laptimes, storytimes, and craft programs. Programs for school-aged children included a newly-launched book discussion group and craft programs. Special guest performances, such as concerts, magic shows, and puppet shows, took place weekly during the summer and monthly during the school year.

- 160 storytime programs were enjoyed by over 10, 375 babies, toddlers, preschool children and parents.
- 2,268 people participated in the 80 summer reading programs.
- 32 reading readiness programs were offered.
- Approximately 60 K-2nd grade classes enjoyed storytelling visits and 100 3rd-8th grade classes enjoyed booktalking visits.
- 43 programs for teens were offered. The 300 participants enjoyed a wide range of activities, such as crafts, manga discussion groups, gaming events, and summer job workshops. 325 teens participated in the teen summer reading club.

MUSIC AND AUTHORS SERIES

Over 1,000 attendees enjoyed the Music and Authors Series,

sponsored by The Friends of the Library. The First Tuesday Music Series featured local favorites Sally Harmon, John Nielsen and Laila and Yohannes Murphy as well as Three Leg Torso, The Stolen Sweets, and Pete Krebs & Django's Tigers. The Third Tuesday Author series has featured such notables as Philip Margolin, Molly Gloss, Jennie Shortridge, Peter Carlin, Diana Abu-Jaber and Ursula Bacon.

LEARN TO SURF THE NET!

The Library continues to offer weekly computer classes for all ages. People can learn the basic use of the internet or can take advanced classes.

LIBRARY AWARDED \$75,000 GRANT

The Library Services and Technology Act grant was awarded in the fall of 2007 and will expand the Library's already successful downloadable library. This extremely popular and convenient program was used by 14,783 people last year. The collection includes 2,220 titles, and in almost two years, these items have circulated 104,690 times. Lake Oswego is one of three libraries in the state that provide a Library downloading station.

VOLUNTEERS KEY TO CUSTOMER SERVICE

With help from volunteers, the Library continues to provide exceptional customer service. In 2007, 382 volunteers, from ages 12 to 90, contributed their skills and talents to help the Library. Volunteers assisted Library staff so that services to the public can be enhanced and extended. Volunteers recorded 10,717 hours, equivalent to 5 full time employees. Thank you volunteers!.

HARD TO FIND MATERIAL

Unlike many libraries, the City's Library offers many materials that would be found in an academic library, including hard copies of reference materials and an extensive collection of art books.

SUPPORTING THE CITY'S SUSTAINABILITY GOALS

The Library continually updates and replaces older or damaged items. Last year, the Library recycled 49 boxes of damaged or unusable DVDs, CDs, audio and video cassettes, and miscellaneous plastic cases.

CONVENIENCE

The Library offers several convenient drops to return items, including the newly added drop at the West End Building.





FINANCE

2007 was an exciting year, financially speaking. In July 2006 (fiscal year 2007), escrow closed on the West End property, funded with a \$20 million line of credit. This purchase provided additional community space for a variety of potential uses. In October, two water bond issues were refinanced, resulting in a savings of over \$350,000 of future interest costs.

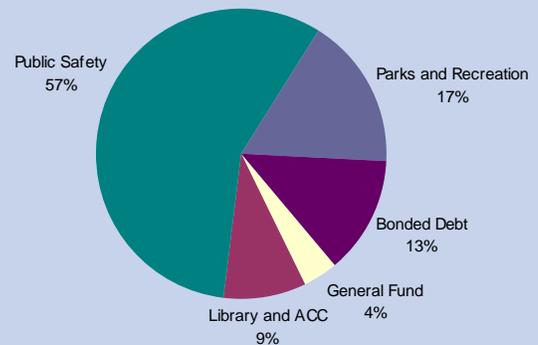
This fiscal year, the City also received the coveted AAA and Aaa ratings upgrade by Moody's and Standard & Poor's, respectively. The City of Lake Oswego has long held high ratings with these two financial rating agencies. This fiscal year, these agencies recognized Lake Oswego's financial management practices and extended their higher ratings to the City, one of a handful of privileged west-coast cities.

Oregon statutes require an annual audit of the City's financial records and review of internal controls by an independent auditor. June 2007 closed the fiscal year with Lake Oswego receiving another clean audit opinion from its independent auditing firm.

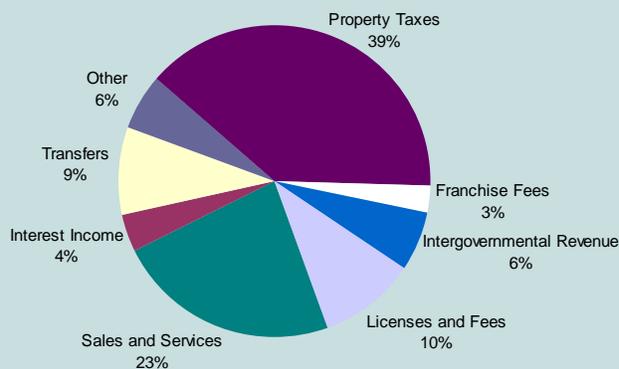
QUICK STATS

Budget for 2005-2007 biennium		\$159,960,000
Annual Services	Number	Revenue
Utility accounts billed	13,500	\$11,300,000
Business licenses issued	2,870	\$204,000
Passports processed	4,700	\$180,000
Dog licenses issued	1,200	\$30,000

How Are Your Property Tax Dollars Being Spent? (fiscal year ending June 30, 2007)



Revenue by Source (fiscal year ending June 30, 2007)



While property taxes are not the City's only source of revenue, they are still one of the largest sources. For the 2006-2007 fiscal year, property taxes were up slightly to a total of \$28 million, which is 39% of the total operating revenues.

The City of Lake Oswego also collects funding from sources such as utility revenues, hotel/motel taxes, fire contracts, recreation fees, licenses and building permits, intergovernmental revenues, franchise fees, and interest income.

The City's operating expenses of \$56 million make up approximately 60% of the City's total expenditures. Operating expenses do not include capital and contingencies.

The City's operating expenses are shown in the pie chart. Public safety accounts for the largest portion, followed by utilities.

Operating Expenses (fiscal year ending June 30, 2007)





HONORS AND AWARDS

EXCEPTIONAL PERFORMANCE DURING RESCUE

Lake Oswego Firefighters from Station 212 received an Oregon Fire Service Meritorious Award for a dramatic Swift Water Rescue of four men on the Willamette River.



INNOVATIVE FIRE SAFETY PROGRAMS

The Fire Department received an Award of Excellence at the League of Oregon Cities for its innovative fire safety and education programs.

HOMICIDE CASE SOLVED

Detective Jon Harrington was awarded the Distinguished Service Award for his work on the Volk homicide investigation.



PUBLIC SERVICE AND EFFICIENCY

Community Service Officer Wendy Svaren received the Public Service Award from the Oregon Peace Officers Association for transforming the Police evidence room into one of the most efficient in the State.

OFFICER OF THE YEAR

Officer Jeff Oliver was recognized as Officer of the Year by his peers for consistently performing above standards in several different areas of public safety and service including child passenger safety.

COMMITMENT TO QUALITY

Lake Oswego Communication (LOCOM) manager, Leslie Taylor, and Lead Worker, Leann Senger, were recognized by their peers with a Commitment to Quality award. They taught nearly 60 classes at the Department of Police Standards and Training academies for 911 operators.

BEST PLACE TO LIVE

This past summer, *Money Magazine* ranked Lake Oswego as the 32nd best place to live in the nation. Every year, *Money* selects their “Top 100” cities using measures relating to housing, education, quality of life, leisure, culture, arts, weather, and an overall sense of community.

GALLERY WITHOUT WALLS EARNS NATIONAL RECOGNITION

The Gallery Without Walls and the City of Lake Oswego earned national recognition on June 25 at the United States Conference of Mayors City Livability Awards. The City’s unique outdoor rotating art exhibit received the Honorable Mention Award for cities with populations less than 100,000.



An independent panel of judges, selected by the U.S. Conference of Mayors, determined the winning cities from a pool of more than 200.



DEVELOPMENT OF EXCELLENCE

Lakeview Village received the Urban Land Institute’s 2007 Development of Excellence Award for Oregon/SW Washington. This award recognizes projects that have provided leadership in the responsible use of land and in creating and sustaining thriving communities worldwide.

CITY OF HONOR

Lake Oswego was among the “Cities of Honor” selected from throughout Oregon by the 142nd Fighter Wing of the Oregon Air National Guard. To honor Lake Oswego, and to commemorate the 60th Anniversary of the United States Air Force, special “nose art” reflecting the spirit of the city was placed upon an F-15A Fighter. The program thanks local communities for their support of the Oregon Air National Guard over the years.



EXCELLENT FINANCIAL MANAGEMENT

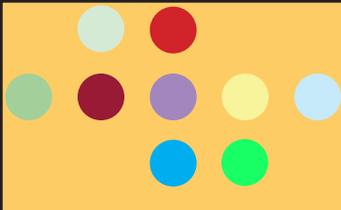
In September, Moody’s Investors Service issued an upgrade from Aa3 to Aa2 to Lake Oswego’s Water Fund debt to the 2nd best debt rating for an Oregon municipality. Moody’s cites as reasons for the upgrade: good coverage, modest three percent rate increases for the next two years, low debt burden, and excellent financial management.

AWARD WINNING SERVICES AND ACTIVITIES GUIDE

The City County Communications and Marketing Association (3CMA) awarded the City of Lake Oswego’s Services and Activities Guide a “Silver Circle” Award. The publication, which is full of “news you can use” as well as cultural and historical information residents should know, was recognized by the 3CMA judges for its quality, organization and presentation.

A TREE GROWS IN LAKE OSWEGO

For the 18th year, Lake Oswego was named a “Tree City USA”. To qualify, Lake Oswego met standards that ensured the community had a viable tree management plan and program. The Tree City USA program is sponsored by The Arbor Day Foundation, the USDA Forest Service, and the National Association of State Foresters.



MISSION:

SUPPORT THE QUALITY OF LIFE THAT OUR CITIZENS DEMAND AND DESERVE

- Ensure public safety.
- Practice responsible fiscal management.
- Maintain public facilities and infrastructure adequate to the needs of the community.
- Protect the environmental health of the community.
- Provide a range of recreational and cultural opportunities.
- Promote vibrant centers of community activity.
- Provide a range of transportation options.
- Manage growth consistent with community values and available services.
- In doing all of the above, actively inform and involve citizens.



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